| REPORT TO: | Cabinet |
|--|---|
| | 20 June 2016 |
| AGENDA ITEM NO: | 13 |
| SUBJECT: | STAGE 2: RESPONSE TO RECOMMENDATIONS ARISING FROM: |
| | CHILDREN AND YOUNG PEOPLE'S SCRUTINY SUB-COMMITTEE MEETING ON 14 JULY 2015 |
| | STREETS AND ENVIRONMENT SCRUTINY SUB-COMMITTEE MEETING ON 2 FEBRUARY 2016 AND 1 MARCH 2016 |
| | SCRUTINY AND OVERVIEW COMMITTEE |
| | MEETING ON 16 FEBRUARY 2016 |
| LEAD OFFICERS: | Jo Negrini, Acting Chief Executive |
| | Paul Greenhalgh, Executive Director, People |
| CABINET MEMBERS: | Councillor Alison Butler, Cabinet Member for Homes, Regeneration and Planning |
| | Councillor Alisa Flemming, Cabinet Member for Children, Young People and Learning |
| WARDS: | All |
| CORPORATE PRIORITY/POLICY CONTEXT: | The constitutional requirement that Cabinet receives recommendations from scrutiny committees and to respond to the recommendations within two months of the receipt of the recommendations. |

CORPORATE PRIORITY/POLICY CONTEXT/AMBITIOUS FOR CROYDON: The Constitution requires that in accepting a recommendation, with or without amendment, from a Scrutiny and Strategic Overview Committee or Sub-Committee, the Cabinet shall agree an action plan for the implementation of the agreed recommendations and shall delegate responsibility to an identified officer to report back to the Strategic Overview Committee or Sub-Committee, within a specified period, on progress in implementing the action plan.

Corporate Plan sections:

Croydon a Place to Live and Work;

Fairness – Equalities, Open & Accountable;

Croydon Safe & Secure; Sustainable Transport.

FINANCIAL IMPACT:

The recommendations in this report may have a financial implication and as each recommendation is developed the financial implication will be explored and approved. **FORWARD PLAN KEY DECISION REFERENCE NO.:** not a key decision

The Leader of the Council has delegated to the Cabinet the power to make the decisions set out in the recommendations below:

1. **RECOMMENDATIONS**

The Cabinet is recommended to approve the response reports and action plans attached to this report (at Appendix A and Appendix B) and that these be reported to the relevant Scrutiny and Overview Committee at its meeting on 28 June 2016.

2. EXECUTIVE SUMMARY/DETAIL

- **2.1** This report asks the Cabinet to approve the full response reports arising from the stage 1 reports to the Cabinet meetings held on 21st March and 25th April 2016 including:
 - Action plans for the implementation of agreed recommendations, or
 - Reasons for rejecting the recommendations

and that these be reported to the Scrutiny and Overview Committee at its meeting on 28 June 2016.

3. SCRUTINY RECOMMENDATIONS

- **3.1** The Scrutiny recommendations are contained in the schedule in the appendices to this report.
- **3.2** The detailed responses (including reasons for rejected recommendations) and action plans (for the implementation of agreed recommendations) are contained in the appendices.

3.3 Children and Young People Scrutiny Sub-Committee Recommendations (A26/15 and A29/15)

The Children and Young People Scrutiny Sub-Committee at its meetings on 16 June and 14 July 2015 resolved to ask Cabinet to:

- 1. Develop a protocol for notifying ward councillors of proposals for new schools or changes to schools at their earliest stage should be drawn up and implemented
- Ask the council to adopt a fresh approach to school place planning including inyear planning, to provide places at or near the locations where the demand is greatest
- 3. At the council to investigate effective options for encouraging faith schools to increase their offer of school places
- 4. Make more efforts need to be made by the council to encourage and facilitate the use of walking, cycling and public transport to new schools

These recommendations and a timetable for response are attached at **Appendix A**.

3.4 Streets and Environment Scrutiny Sub-Committee Recommendations

At its meeting on 2 February 2016, the Streets and Environment resolved to recommend to Cabinet:

Question Time, Cabinet Member for Green and Clean, Councillor Stuart Collins (A06/16)

- 1. That it allocates additional waste collections from recycle centres in the two weeks after Christmas to accommodate for the additional recycling waste accumulated during the festive period.
- 2. That it considers issuing a warning letter to residents where they have been found to have left bulky waste on the ground in recycle centres when bins are full, rather than automatically issuing fines.
- 3. That it considers the environmental impact of a borough-wide Christmas tree collection service.

Village Style Waste Management and Street Cleaning (A08/16)

1. To recommend to Cabinet and Veolia that they do more to educate the public on what happens to different categories of waste once they leave the doorstep.

For information, the Sub-Committee also resolved to recommend to Veolia that:

- It should do more to remind staff of how visible they are on duty and that innocent activity (standing and talking during breaks) while wearing work uniform can be misconstrued as inactivity by the public.
- It considers how residents can be involved in designing the sessions of the Village forums rather than be presented with a fixed programme.
- It explores how technology could be used to help Veolia staff to identify where street champions live in order to promote closer working and feedback.

At its meeting on 1 March 2016, the Streets and Environment resolved to recommend to Cabinet:

- 1. To recommend to Cabinet that all non-commercially sensitive information captured within the Dashboard be published on the Council website.
- 2. To recommend to Cabinet that a public engagement strategy is created and not to rely solely on general communications with stakeholders.
- 3. To recommend to Cabinet that it review and update the Public Realm Design Guide.
- 4. To recommend to Cabinet that the Public Realm Design Guide be adopted as a supplementary planning document.

For information only, the Sub-Committee also made the following recommendations to the Executive Director Place:

- 1. To recommend to the Executive Director Place that Ward Councillors are kept informed of all large scale developments in or outside of their wards.
- 2. To recommend to the Executive Director Place that Ward Councillors are informed of which officer is assigned to each development.

These recommendations and a timetable for response are attached at **Appendix B.**

3.5 Scrutiny and Overview Recommendations

The Scrutiny and Overview Committee at its meeting on 16 February 2016 resolved to ask Cabinet to:

- 1 Formally give responsibility for the evening and night time economy to the Cabinet Member for Communities, Safety and Justice
- 2 Consider creating a steering group comprising stakeholders and partners to meet regularly and work together to help with strategy development and the provision of ideas and practical support in order to encourage the development of the evening and night-time economy in Croydon
- 3 Conduct a review of licensing applications including approvals, refusals and objections (including which responsible authorities or other persons make objections)
- 4 Create a supportive regulatory environment for licensees whereby the council is known to be a strong licensing authority and the borough is known to be the best place in London for venues to hold a premises licence
- 5 Investigate the potential to pedestrianise the route between Bad Apple and Dice at certain times of the week and approach traders about offering nighttime evening food and street entertainment (like the South Bank food festival)
- 6 Investigate the potential for a Croydon lighting scheme as described by the Executive Director Place to help improve ambience in the town centre, provide interest and clear routes (such as along George Street) for pedestrians
- 7 Consider launching or developing an online platform for venues to promote events

These recommendations and a timetable for response are attached at **Appendix C**.

4. CONSULTATION

Not relevant for the purposes of this report.

5. FINANCIAL AND RISK ASSESSMENT CONSIDERATIONS

Not relevant for the purposes of this report.

6. COMMENTS OF THE COUNCIL SOLICITOR AND MONITORING OFFICER

The recommendations are in accordance with the constitution.

7. HUMAN RESOURCES IMPACT

Not relevant for the purposes of this report.

8. EQUALITIES IMPACT

Not relevant for the purposes of this report.

9. ENVIRONMENTAL IMPACT

Not relevant for the purposes of this report.

10. CRIME AND DISORDER REDUCTION IMPACT

Not relevant for the purposes of this report.

11. REASONS FOR RECOMMENDATIONS/PROPOSED DECISION

11.1 These are contained in the appendix to this report.

12. OPTIONS CONSIDERED AND REJECTED

12.1 These are contained in the appendix to this report.

CONTACT OFFICER:

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BACKGROUND DOCUMENTS:

Background document 1: Report to the Children and Young People Scrutiny Sub-Committee on 16 June 2015 on School Places and Admissions. <u>https://secure.croydon.gov.uk/akscroydon/users/public/admin/kab14.pl?operation=SUBMIT</u> <u>&meet=22&cmte=CYP&grpid=public&arc=1</u>

Background documents 2: Reports to the Streets and Environment Scrutiny Sub-Committee on 2 February 2016:

2a: Question Time session with Councillor Stuart Collins, Cabinet Member for Croydon Green and Clean

https://secure.croydon.gov.uk/akscroydon/users/public/admin/kab14.pl?operation=SUBMIT &meet=10&cmte=SES&grpid=public&arc=1

2b: 'Village style' waste management and street cleaning. <u>https://secure.croydon.gov.uk/akscroydon/users/public/admin/kab14.pl?operation=SUBMIT</u> <u>&meet=10&cmte=SES&grpid=public&arc=1</u> **Background document 3:** Reports to the Streets and Environment Scrutiny Sub-Committee on 1 March 2016 <u>https://secure.croydon.gov.uk/akscroydon/users/public/admin/kab14.pl?operation=SUBMIT</u> <u>&meet=11&cmte=SES&grpid=public&arc=1</u>

Background document 4: Reports to the Scrutiny and Overview Committee on 16 February 2016 on the Evening and Night Time Economy. <u>https://secure.croydon.gov.uk/akscroydon/users/public/admin/kabmenu.pl?cmte=SOC</u>

| | DEPARTMENT AND CABINET MEMBER RESPONDING | ACCEPT/ REJECT RECOMMENDATIONS (inc. reasons for rejection) | OFFICER | | TIMETABLE FOR IMPLEMENTATION OF RECOMMENDATIONS IF ACCEPTED (ie Action Plan) | DATE OF SCRUTINY MEETING TO REPORT BACK |
|--|--|--|---------------------|-----|--|---|
| On 16 June 2015, the Children and Young Peopl 2015, the Sub-Committee RESOLVED to: 1. Develop a protocol for notifying ward councillors of proposals for new schools or changes to schools at their earliest stage should be drawn up and implemented 2. Ask the second it to edent a fact a fact and an an | Place Planning and Admissions, Universal Services Cllr Flemming | Accept | Jennifer Duxbury | No | Draft protocol will be circulated to Scrutiny and Cabinet for comments in July for implementation in September. | CYP 13 September 2016 |
| 2. Ask the council to adopt a fresh approach to school place planning including in-year planning, to provide places at or near the locations where the demand is greatest | Place Planning and Admissions, Universal Services Cllr Flemming | Accept – continuous improvement is fundamental to effective school place planning. All elements of the process, including the pupil projection methodology are reviewed and adjusted, as necessary, each year. This has been one the keys to successful school place planning in Croydon which has ensured that every child in Croydon has access to a local school. We will continue to review and refine our school place planning process in line with this practice. | N/A | N/A | N/A | CYP 13 September 2016 |

| | SCRUTINY | DEPARTMENT | ACCEPT/ REJECT | IDENTIFIED | ANY FINANCIAL | TIMETABLE FOR | DATE OF |
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| | RECOMMENDATION | AND CABINET MEMBER RESPONDING | RECOMMENDATIONS (inc. reasons for rejection) | OFFICER | IMPLICATIONS | IMPLEMENTATION OF RECOMMENDATIONS IF ACCEPTED (ie Action Plan) | SCRUTINY MEETING TO REPORT BACK |
| 3. | At the council to investigate effective options for encouraging faith schools to increase their offer of school places | Place Planning and Admissions, Universal Services Cllr Flemming | Accept | Jennifer Duxbury | The Council's Cabinet has agreed that any new school places will be delivered through the Free School Scheme. | School Place Projections have been published in the public domain and discussed with senior Diocesan | CYP 13 September 2016 |
| 4. | Make more efforts need to be made by the council to encourage and facilitate the use of walking, cycling and public transport to new schools | Place Planning and Admissions, Universal Services Cllr Flemming | Accept | Jennifer Duxbury | No | On a scheme by scheme basis we will continue to work with providers to ensure that effective School Travel Plans are fundamental to the ethos of all new schools and that these plans are reviewed and effectiveness assessed. New schools such a Haling Park have a zero car policy. | CYP 13 September 2016 |

| | SCRUTINY | DEPARTMENT | ACCEPT/ REJECT | IDENTIFIED | ANY | TIMETABLE FOR | DATE OF |
|----|--|-----------------------|---|---------------------|---------------------------|---------------------------------------|---------------------------|
| | RECOMMENDATION | AND CABINET MEMBER | RECOMMENDATIONS (inc. reasons for | OFFICER | FINANCIAL IMPLICATIONS | IMPLEMENTATION OF RECOMMENDATIO | SCRUTINY MEETING TO |
| | | RESPONDING | rejection) | | | NS IF ACCEPTED (ie Action Plan) | REPORT BACK |
| Qı | estion Time, Cabinet Member for Green | and Clean, Counci | llor Stuart Collins (A06/16 | 3) - At its meeting | on 2 February 20 | | |
| | solved to recommend to Cabinet: | | | | - | | |
| 1. | That it allocates additional waste | Place Dept | Partically accepted – | Steve Iles | No | Thecouncil has | SEH |
| | collections from recycle centres in the | | the current contractural | Director of | | already introduced | 20 |
| | two weeks after Christmas to | Cllr Collins | requirement is to | Streets | | the review and the | September |
| | accommodate for the additional recycling | | resource sufficiently to | | | service provider is | 2016 |
| | waste accumulated during the festive | | manage the recycling | | | now monitoring the | |
| | period. | | materials for NRRCs. | | | materials being | |
| | | | Following scrutiny the council and service | | | deposited at each of the sites and | |
| | | | provider has been | | | tailoring the | |
| | | | reviewing the usage at | | | collections | |
| | | | each of the NRRCs and | | | accordingly. | |
| | | | using that data to | | | ubborunigry. | |
| | | | schedule collections. | | | | |
| 2. | That it considers issuing a warning letter | Place Dept. | Partially Accepted – the | Andy Opie | No | The council has | SEH |
| | to residents where they have been found | | policy that has been | Director of | | already adopted the | 20 |
| | to have left bulky waste on the ground in | Cllr Collins | adopted is that | Safety | | policy of issuing | September |
| | recycle centres when bins are full, rather | | residents depositing | | | warnings to | 2016 |
| | than automatically issuing fines. | | recyclable material | | | residents where | |
| | | | around the containers | | | they have been | |
| | | | will be issued with a | | | found to have left | |
| | | | warning rather an | | | recyclables on the | |
| | | | automatic. The illegal deposit of non- | | | ground at NRCs. | |
| | | | recyclables will still be | | | | |
| | | | enforced via FPNs and | | | | |
| | | | prosecutions | | | | |
| 3. | That it considers the environmental | Place Dept | Partically Accepted – | Steve Iles | For the current | The service does | SEH |
| | impact of a borough-wide Christmas tree | | the policy and the | Director of | contract at this | provide a borough | 20 |
| | collection service | Cllr Colins | current contract does | Streets | stage it is not | wide Christmas tree | September |
| | | | not include a kerbside | | possible to | collection service, | 2016 |
| | | | Christmas tree | | confirm the | these are at specific | |
| | | | collection service. The | | anticipated | locations around the | |
| | | | council have | | costs. | borough, the service | |
| | | | negociated this service | | | reviewing the | |

| SCRUTINY RECOMMENDATION | DEPARTMENT AND CABINET MEMBER RESPONDING | ACCEPT/ REJECT RECOMMENDATIONS (inc. reasons for rejection) | IDENTIFIED OFFICER | ANY FINANCIAL IMPLICATIONS | TIMETABLE FOR IMPLEMENTATION OF RECOMMENDATIO NS IF ACCEPTED (ie Action Plan) | DATE OF SCRUTINY MEETING TO REPORT BACK |
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| | | into the new SLWP contract, Croydon enter this contract April 2018, in the meantime the council are working with the current service provider to negociate into the contract for 2016/17 season. | | For the future SLWP contract this is a servi ce requirement and has been built into the specification as part of the core service. | with the service provider to introduce a kerbside collection service for 2016/17 christmas period The South London Waste Partnership procurement (Lot 1 "Environmental Services" specification caters for a kerbside Christmas tree collection service. Croydon enters the SLWP contract March 2018 | |
| Village Style Waste Management and Street Cabinet: | Cleaning (A08/16 | At its meeting on 2 Febru | ary 2016, the Str | eets and Environ | ment resolved to recor | nmend to |

| | SCRUTINY RECOMMENDATION | DEPARTMENT AND CABINET MEMBER RESPONDING | ACCEPT/ REJECT RECOMMENDATIONS (inc. reasons for rejection) | IDENTIFIED OFFICER | ANY FINANCIAL IMPLICATIONS | RECOMMENDATIO NS IF ACCEPTED (ie Action Plan) | DATE OF SCRUTINY MEETING TO REPORT BACK |
|------------|---|---|--|---|--|---|--|
| | That Cabinet and Veolia do more to educate the public on what happens to different categories of waste once they leave the doorstep. | Place Dept Cllr Collins | Accepted | Steve lles Director of Streets | There is a financial implication which is expected to be met from the "Demand Management" programme and existing budgets at this stage the costs are unknown. | An educational programme is being developed during Spring /Summer 2016, this programme, this programme is focused on imporiving recycling performance at he kerbsite, informing residents what happens to there waste once collected, working with landlords and new residents, attending schools to make children better and connecting with communities | SEH 20 September 2016 |
| <u>Met</u> | ropolitan Centre (A16/16) - At its meeting | g on 1 March 2016, | the Streets and Environme | nt resolved to reco | ommend to Cabir | net: | |
| 1. | That all non-commercially sensitive information captured within the Dashboard be published on the Council website. | Place Dept Cllr King | Accept | Colm Lacey Director of Developme nt / Steve Iles Director of Streets | No | Timetable for implementation ongoing – report to July Cabinet will refer. | SEH 20 September 2016 |
| 2. | That a public engagement strategy is created and not to rely solely on general communications with stakeholders. | Place Dept Cllr King | Accept | Colm Lacey Director of Developme nt/ Steve Iles Director of Streets | No | Timetable for implementation ongoing – report to July Cabinet will refer. | SEH 20 September 2016 |

| SCRUTINY RECOMMENDATION | DEPARTMENT AND CABINET MEMBER RESPONDING | ACCEPT/ REJECT RECOMMENDATIONS (inc. reasons for rejection) | | ANY FINANCIAL IMPLICATIONS | TIMETABLE FOR IMPLEMENTATION OF RECOMMENDATIO NS IF ACCEPTED (ie Action Plan) | DATE OF SCRUTINY MEETING TO REPORT BACK |
|--|---|--|---------------------|---|--|--|
| 3. That it review and update the Public Realm Design Guide. | Place Dept Cllr Butler | Accept | Steve Dennington | It should be possible to cover the costs of the review through the Spatial Planning Service budget, provided the review is not to be adopted as a supplementar y planning document, which would require a larger budget to meet the statutory requirements. | A review of the Public Realm Design Guide does not form part of the current Spatial Planning Service Plan. The programme for reviewing the Public Realm Design Guide will be revisited at the start of the 2017/18 year as part of Service Plan production and in the context of Service resource, budget, other Service priorities and whether there has been a decline in the successful application of the Public Realm Design Guide. | SEH 20 September 2016 |

| SCRUTINY RECOMMENDATION | DEPARTMENT AND CABINET MEMBER RESPONDING | ACCEPT/ REJECT RECOMMENDATIONS (inc. reasons for rejection) | IDENTIFIED OFFICER | ANY FINANCIAL IMPLICATIONS | TIMETABLE FOR IMPLEMENTATION OF RECOMMENDATIO NS IF ACCEPTED (ie Action Plan) | DATE OF SCRUTINY MEETING TO REPORT BACK |
|---|---|--|--|----------------------------------|--|--|
| That the Public Realm Design be adopted as a supplementar planning document | | Reject – it is considered that future versions of the Public Realm Design Guide do not need to be adopted as a supplementary planning document. It is acknowledged that being a supplementary planning document would give the document more planning weight. However, this is countered by the fact that the production process is more lengthy and onerous. This then limits the ability to undertake more timely full or partial reviews. Furthermore, the weight only becomes a factor if the guidance is note being adhered to. However, in general developers have been responsive to the Public Realm Design Guide. It is appreciated the document provides a good framework to achieve consistency in public realm's quality and appearance. Croydon's experience includes complementary private and public investments such as public realm at the front of Premier Inn at Lansdowne Road. Negotiations with developers usually relate to the extent of improvements not to the design principles nor palette of materials. | None – although it should be noted that the formal supplementary planning document production route would increase costs due to the statutory requirements. | N/A | | SEH 20 September 2016 |

| Ev | SCRUTINY RECOMMENDATION rening and Night Time Economy - The Scrut | DEPARTMENT AND CABINET MEMBER RESPONDING | ACCEPT/ REJECT RECOMMENDATIONS (inc. reasons for rejection) | IDENTIFIED OFFICER | IMPLICATIONS | TIMETABLE FOR IMPLEMENTATION OF RECOMMENDATIONS IF ACCEPTED (ie Action Plan) | REPORT BACK |
|----|--|---|---|---|--|---|------------------------|
| 1. | Formally give responsibility for the evening and night time economy to the Cabinet Member for Communities, Safety and Justice | Place Dept Cllr Watson | Partially Accept – following the Cabinet reshuffle Cllr Watson will retain ownership of this under his Economy and Jobs portfolio and work in partnership with the Cabinet member for Communities, Safety and Justice | Andy Opie, Director of Safety | No | Complete | SOC 28 June 2016 |
| 2. | Consider creating a steering group comprising stakeholders and partners to meet regularly and work together to help with strategy development and the provision of ideas and practical support in order to encourage the development of the evening and night-time economy in Croydon | Place Dept Cllr Watson | Accept | Andy Opie, Director of Safety | None in establishing the group but recommendations from it are likely to have a financial impact | Steering Group has been established and is meeting monthly. | SOC 28 June 2016 |
| 3. | Conduct a review of licensing applications including approvals, refusals and objections (including which responsible authorities or other persons make objections) | Place Dept Cllr Ali | Accept | Andy Opie, Director of Safety | No | October 30 th 2016 | SOC 28 June 2016 |

| | SCRUTINY RECOMMENDATION | DEPARTMENT AND CABINET MEMBER RESPONDING | ACCEPT/ REJECT RECOMMENDATIONS (inc. reasons for rejection) | IDENTIFIED OFFICER | IMPLICATIONS | TIMETABLE FOR IMPLEMENTATION OF RECOMMENDATIONS IF ACCEPTED (ie Action Plan) | DATE OF SCRUTINY MEETING TO REPORT BACK |
|----|--|---|--|---|--------------|--|--|
| 4. | Create a supportive regulatory environment for licensees whereby the council is known to be a strong licensing authority and the borough is known to be the best place in London for venues to hold a premises licence. | Place Dept Cllr Ali | Accept | Andy Opie, Director of Safety | No | Additional interim council licensing support and work programme to be in place by end of June 2016. Work to improve council response and stakeholder relationships will be ongoing and permanent restructure of licensing team to be complete by Autumn 2016. | SOC 28 June 2016 |
| 5. | Investigate the potential to pedestrianise the route between Bad Apple and Dice at certain times of the week and approach traders about offering night-time evening food and street entertainment (like the South Bank food festival) | Place Dept Cllr Watson | Accept | Andy Opie, Director of Safety | No | Work underway to explore options. Likely to be some trial closures before any permanent closure is considered. First event provisionally planned for end of June 2016 | SOC 28 June 2016 |

| | SCRUTINY RECOMMENDATION | DEPARTMENT AND CABINET MEMBER RESPONDING | ACCEPT/ REJECT RECOMMENDATIONS (inc. reasons for rejection) | IDENTIFIED OFFICER | | TIMETABLE FOR IMPLEMENTATION OF RECOMMENDATIONS IF ACCEPTED (ie Action Plan) | REPORT BACK |
|----|--|---|--|---|---|--|------------------------|
| 6. | Investigate the potential for a Croydon lighting scheme as described by the Executive Director Place to help improve ambience in the town centre, provide interest and clear routes (such as along George Street) for pedestrians | Place Dept Cllr Watson | Accept | Andy Opie, Director of Safety | Yes. Some Sec 106 funding identified although it is currently unclear how broad a programme can be implemented with this. Discussions also underway with potential suppliers regarding trials of equipment in certain locations. | Options currently being considered. The development of Surrey Street will have a lighting scheme included with plans to incorporate the High Street too, although this is dependent on sufficient funds being available. Plan to be agreed by 30 June 2016 with implementation by Autumn 2016 | SOC 28 June 2016 |
| 7. | Consider launching or developing an online platform for venues to promote events | Place Dept Cllr Watson | Accept | Andy Opie, Director of Safety | Yes, although to be confirmed | Options are currently being explored. It is unlikely that a new platform will be developed with a preferred option that we make best use of something that already exists | SOC 28 June 2016 |