

<b>REPORT TO:</b>	<b>Cabinet 20 March 2017</b>
<b>AGENDA ITEM NO:</b>	<b>10</b>
<b>SUBJECT:</b>	<b>STAGE 2: RESPONSE TO RECOMMENDATIONS ARISING FROM:  SCRUTINY AND OVERVIEW COMMITTEE MEETING ON 1 NOVEMBER 2016 CHILDREN AND YOUNG PEOPLE SUB-COMMITTEE MEETING ON 6 DECEMBER 2016; STREETS, ENVIRONMENT AND HOMES SUB-COMMITTEE MEETING ON 22 NOVEMBER 2016</b>
<b>LEAD OFFICERS:</b>	<b>Richard Simpson, Executive Director 'Resources' and S151 Officer Stephen Rowan – Head of Democratic Services and Scrutiny</b>
<b>CABINET MEMBERS:</b>	<b>Councillor Timothy Godfrey, Cabinet Member for Culture, Leisure &amp; Sport Councillor Alison Butler, Cabinet Member for Homes, Regeneration and Planning Councillor Alisa Flemming, Cabinet Member for Children, Young People and Learning Councillor Stuart Collins, Cabinet Member for Clean Green Croydon Councillor Hamida Ali, Cabinet Member for Communities, Safety and Justice</b>
<b>WARDS:</b>	<b>All</b>
<b>CORPORATE PRIORITY/POLICY CONTEXT:</b>	<b>The constitutional requirement that Cabinet receives recommendations from scrutiny committees and to respond to the recommendations within two months of the receipt of the recommendations.</b>

The Leader of the Council has delegated to the Cabinet the power to make the decisions set out in the recommendations contained within this report:

## **1. RECOMMENDATIONS**

Cabinet is asked to:

- 1.1 The Cabinet is recommended to approve the response reports and action plans attached to this report (at Appendix A) and that these be reported to the Scrutiny and Overview Committee.

## **2. EXECUTIVE SUMMARY/DETAIL**

- 2.1 This report asks the Cabinet to approve the full response reports arising from the stage 1 reports to the Cabinet meetings held on 12 December 2016 and 23 January 2017 including:

- Action plans for the implementation of agreed recommendations, or
- Reasons for rejecting the recommendations

and that these be reported to the Scrutiny and Overview Committee.

## **3. SCRUTINY RECOMMENDATIONS**

- 3.1 The Scrutiny recommendations are contained in the schedule in the appendix to this report.
- 3.2 The detailed responses (including reasons for rejected recommendations) and action plans (for the implementation of agreed recommendations) are contained in the appendices.

## **4. CONSULTATION**

Not relevant for the purposes of this report.

## **5. FINANCIAL AND RISK ASSESSMENT CONSIDERATIONS**

Not relevant for the purposes of this report.

## **6. COMMENTS OF THE COUNCIL SOLICITOR AND MONITORING OFFICER**

The recommendations are in accordance with the constitution.

## **7. HUMAN RESOURCES IMPACT**

Not relevant for the purposes of this report.

**8. HUMAN RESOURCES IMPACT**

Not relevant for the purposes of this report.

**9. EQUALITIES IMPACT**

Not relevant for the purposes of this report.

**10. ENVIRONMENTAL IMPACT**

Not relevant for the purposes of this report.

**11. CRIME AND DISORDER REDUCTION IMPACT**

Not relevant for the purposes of this report.

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**CONTACT OFFICER:**

Stephen Rowan, Head of Democratic Services  
and Scrutiny  
T: 020 8726 6000 X 62529  
Email: [stephen.rowan@croydon.gov.uk](mailto:stephen.rowan@croydon.gov.uk)

**BACKGROUND DOCUMENTS:**

**Background document 1:** Reports to the Scrutiny and Overview Committee on 1 November 2016.

<https://secure.croydon.gov.uk/akscroydon/users/public/admin/kab14.pl?operation=SUBMIT&meet=17&cmte=SOC&grpId=public&arc=1>

**Background document 2:** Reports to the Children and Young People Sub-Committee on 6 December 2016.

<https://secure.croydon.gov.uk/akscroydon/users/public/admin/kab14.pl?operation=SUBMIT&meet=29&cmte=CYP&grpId=public&arc=1>

**Background document 3:** Reports to the Streets, Environment and Homes Sub-Committee on 22 November 2016.

<https://secure.croydon.gov.uk/akscroydon/users/public/admin/kab14.pl?operation=SUBMIT&meet=3&cmte=SEH&grpId=public&arc=1>



Appendix A

SCRUTINY RECOMMENDATION	DEPT AND CABINET MEMBER RESPONDING	ACCEPT/ REJECT RECOMMENDATIONS (inc. reasons for rejection)	IDENTIFIED OFFICER	ANY FINANCIAL IMPLICATIONS	TIMETABLE FOR IMPLEMENTATION OF RECOMMENDATIONS IF ACCEPTED (ie Action Plan)	DATE OF SCRUTINY MEETING TO REPORT BACK
<b>Question time with the Cabinet Member for Culture, Leisure and Sport (A65/16)</b> - At its meeting on 1 November 2016, the Scrutiny and Overview Committee <b>RESOLVED</b> that::						
1. The Council's Bylaws relating to Parks and Open Spaces to be reviewed to ensure they remain relevant and enforceable.	Place Dept Cllr Godfrey	Accept – during 17-18 financial year we will look at Bylaws within the context of existing more recent legislation to identify whether more relevant and effective enforcement mechanisms can be adopted.	Tim Naylor/ Verena Trend	None currently identified	Review to be complete by March 2018.	SOC 11 April 2017
2. Council IT systems supporting services in parks and open spaces are improved to provide greater integration between the different performance management software systems and the council's resident reporting platforms	Place Dept Cllr Godfrey	Accept	Steve Iles/ Tom Lawrence/ Rowland Gordon	This is being funded by ICT Capital Funding	Streets review of contract management systems is underway. Work is progressing through 17/18 financial year to introduce an integrated system by March 2018.	SOC 11 April 2017
3. The Scrutiny & Overview Committee be invited to participate in pre-decision discussions on the re-commissioning of contracts relating to leisure services and grounds maintenance, specifically with regard to the outcomes to be delivered by new contracts	Place Dept Cllr Godfrey	Reject in part  Due to timescales, it will not be possible to fully participate in pre-discussions. However, Officers and the Cabinet Member will liaise with Chair of Scrutiny to ensure the Committee are fully briefed.	Steve Iles/ Tom Lawrence/	None	None	SOC 11 April 2017

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<b>Gypsy and Traveller Welfare Mini-Review (A67/16)</b> - At its meeting on 1 November 2016, the Scrutiny and Overview Committee <b>RESOLVED</b> that::						
<p><b><i>On accommodating Gypsies and Travellers, the Cabinet is recommended to:</i></b></p> <p>1. Ensure that Cabinet Members with individual portfolio responsibilities for services affecting Gypsies and Travellers work together in conjunction with a named lead officer in order to co-ordinate the collective Cabinet response to the needs of this community, help unblock any problems they have in accessing services, advocate best practice within the Council and its partners and support bids for funding.</p>	<p>Place and People Depts All Cabinet Members</p>	<p>Accept</p>	<p>Shifa Mustafa &amp; Mark Fowler</p>	<p>None</p>	<p>Ongoing</p>	<p>SOC 11 April 2017</p>
<p>2. Ask the Gateway service to establish a tailored approach to respond to Gypsy and Traveller needs, specifically in relation to cultural aspects of housing allocation and provision.</p>	<p>People dept Cllr Woodley</p>	<p>Reject Our gateway offer is open to all residents, where we offer a wider range of support assisting a variety of customers and vulnerabilities. We can revisit to ensure this group is aware of the options already in place.</p>	<p>Mark Fowler</p>	<p>Not applicable</p>	<p>Not applicable</p>	<p>SOC 11 April 2017</p>

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3. Urge the Mayor of London to take a pan-London approach to the provision of transit sites across London to cater to Gypsies and Travellers passing through as this would result in fewer unauthorised encampments on both public and private land across the capital.	People Dept Cllr Butler	Accept The Council will formally write to the Mayor to highlight the issue and encourage a pan-London approach.	Steve Dennington	None	To be completed by Autumn 2017	SOC 11 April 2017

<p>4. Actively work with neighbouring boroughs to investigate whether the provision of pan-borough transit site(s) is viable to help provide accommodation for travellers passing through the area as working with other boroughs is likely to reduce the amount of time the site(s) would be left empty.</p>	<p>Place Dept Cllr Butler</p>	<p>The Duty to Cooperate is a statutory requirement when preparing a Local Plan.</p> <p>Consequently, Croydon has engaged with neighbouring authorities with regard to the provision of Gypsy and Traveller accommodation informed by the Councils' Gypsy and Traveller Accommodation Assessments. This has been a valuable arena for understanding the need for sites in Croydon and in neighbouring authorities.</p> <p>The Croydon Gypsy and Traveller Accommodation Assessment does not identify a need for transit accommodation in Croydon. The need identified is for permanent pitches and an emergency stopping Place. Therefore, the Croydon Local Plan does not include an allocation for a transit site.</p> <p>Should a proposal for a transit site come forward through other routes any planning application would be considered on its merits against the Local Plan policy.</p> <p>Reject – provision of a transit site is not required through the Local Plan.</p>	<p>Heather Cheesbrough and Steve Dennington</p>	<p>Not applicable</p>		<p>SOC 11 April 2017</p>
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5. Investigate whether the development of pan-borough transit site(s) would allow the strategic use of S62a powers (under the Criminal Justice and Public Order Act 1994).	Place Dept Cllr Ali	Reject. The response to recommendation 4 states that there is no planning need for a transit site and no current proposals to put one in place so it is currently unnecessary to explore whether the police would use these powers. Should a proposal for a transit site in Croydon be put forward at a later date then the process for managing unauthorised encampments, including the use of various powers, would be explored.	Chris McAvoy	Not applicable	Not applicable	SOC 11 April 2017
6. Monitor the new combined transit and permanent site operated by Brighton & Hove council in order to assess its viability and whether it achieves its desired outcomes including reducing the number of unauthorised encampments within the city while providing a self-funded site.	Place Dept Cllr Ali	Accept – while the Council cannot 'monitor' the Brighton & Hove site it will review and learn from the impact of introducing the combined site.	Chris McAvoy	None	June 2017	SOC 11 April 2017

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7. Explore the option of making an application to the Mayor of London for funding from the Affordable Homes Fund for the development and refurbishment of sites and funding for a Gypsy and Traveller liaison officer.	Place Dept Cllr Butler	Accept.  This source of funding and other sources are likely to be required to contribute to funding the new permanent site identified in the Local Plan, once the outcome of the Local Examination in Public is known and the Local Plan is adopted.	Heather Cheesbrough and Steve Dennington	None	It is anticipated the Local Plan will be adopted in late 2017, so any funding application would follow Local Plan adoption.	SOC 11 April 2017
8. Understand that it is vital that Pitch Allocation Policies for any new permanent site(s) are carefully drawn up and include clear and transparent procedures for allocating pitches and that they are developed in conjunction with Gypsy and Traveller communities.	People Dept Cllr Butler	Accept	Mark Meehan	None	Following completion of new permanent site(s)	SOC 11 April 2017

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<p>9. Make sure the council is at the cutting edge of design so any site can be future proof and successfully house both English Gypsies and Irish Travellers. Additionally even though it is not relevant today but other groups such as New Travellers should be considered at the design stage.</p>	<p>Place Dept Cllr Butler</p>	<p>Accept, in terms of ensuring an appropriate high quality design response to the detailed brief for site design</p> <p>The detailed brief for the design of the permanent site identified in the Local Plan will be informed by detailed research to ensure the most appropriate design solution that delivers a cost effective, fit for purpose and attractive environment.</p> <p>In such a scenario of mixed occupancy, it is understood that site management is equally important as the physical design.</p>	<p>Heather Cheesbrough and Steve Dennington</p>	<p>None</p>	<p>The detailed design for the permanent site identified in the Local Plan will follow the Local Plan adoption and support the necessary subsequent planning application.</p>	<p>SOC 11 April 2017</p>

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<p>10. Investigate the possibility of some Lathams Way residents moving to the new permanent site to make renovation of Latham's Way easier and cheaper, produce two mixed English/Irish camps and give Lathams Way a fresh start so the council can manage and take "ownership" of the site. In addition if a mixed permanent/transit site was to be considered Lathams Way would then be a candidate as it would have space and is located on a major arterial road.</p>	<p>People and Place Depts Cllr Butler</p>	<p>Reject</p> <p>The permanent site identified in the Local Plan, proposed at Purley Oaks Depot, would accommodate circa 20 pitches. At Lathams Way there are 19 plots provided.</p> <p>Both Lathams Way and the Purley Oaks Depot site are required to meet permanent pitch / site need. The additional pitches at the proposed permanent site in the Local Plan are required to meet the current unmet need, which are priority in planning and housing terms.</p> <p>With regard to the reference to a transit site the Croydon Gypsy and Traveller Accommodation Assessment does not identify a need for transit accommodation in Croydon.</p>	<p>Not applicable</p>	<p>Not applicable</p>	<p>Not applicable</p>	<p>SOC 11 April 2017</p>

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11. Consider the immediate use of negotiated stopping places and the use of 'social contracts' (as exemplified by Leeds GATE) for Gypsy and Traveller families known to have connections to the borough.	People Dept Cllr Woodley	Reject.  There is adequate service provision in place, however consideration would be given in the event of any representation being received in the future.	Not applicable	Not applicable	Not applicable	SOC 11 April 2017
12. Undertake early engagement with Traveller family groups that are at risk of repeated evictions and allow creative and tailored approaches to provision of permanent sites in order to stop repeated evictions for the family and reduce costs to the council and Police.	Place Dept Cllr Butler	Reject – no further action required from the planning perspective.  The borough's Gypsy and Traveller community were engaged in the formulation of the Council's Gypsy and Traveller accommodation assessment. The Council's planning response to meeting need and addressing unauthorised encampments is the permanent site identified in the Local Plan.	Not applicable	None	None	SOC 11 April 2017

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13. Provide Biffa bins, waste services and portaloos to Gypsies and Travellers at unauthorised encampments and negotiated stopping places to help reduce waste and clean-up costs.	Place Dept Cllr Collins	Reject – this is impractical and will be heavily resource intensive. The delivery of bins and loos and then emptying them will cause an administrative and financial burden that is not currently in place. This would only apply to encampments on council land, which are generally evicted within a few days so managing all of this within the team is not practical. The safety team already provide bin bags for some unauthorised encampments, which is considered adequate	Not applicable	Not applicable	Not applicable	SOC 11 April 2017
14. Establish Member learning and development sessions to increase knowledge and understanding of Gypsy and Traveller issues (see point 5.20, page 35, GTANA 2013).	Resources Dept Cllr Hall	Accept. This will be passed to the Member Learning and Development Panel to action.	Stephen Rowan	Costs can be met from the Members' Learning & Development budget	Will be considered at the first meeting of the Panel in 2017/18.	SOC 11 April 2017
15. Continue the good work already achieved in educating residents about un-licensed waste removal operators and encourage the Gypsy and Traveller community to get involved with "Don't Mess With Croydon".	Place Dept Cllr Ali	Accept – The Safety team already do this to some degree. All that is required is to give the existing information on waste carriers to the gypsy and traveler community.	Chris McAvoy	None	Immediately	SOC 11 April 2017

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16. Instruct the council's press office to make sure good news stories about Gypsies and Travellers are promoted and help the Traveller community build a good relationship with the local press and, therefore, the wider community.	Resources Dept Cllr Watson	Accept in part - The council's media team promotes the work of the council and would proactively publicise any positive news stories about the work the council is doing with the traveller community, and would seek to encourage the local media to do the same.	Helen Parrott	None	Ongoing	SOC 11 April 2017
<b><i>On Social Exclusion of Gypsies and Travellers, the Cabinet is recommended to:</i></b>  17. Work with Health partners to ensure that the social isolation and exclusion needs of Gypsies and Travellers are considered within the joint commissioning and volunteering priorities identified by the Fairness Commission, particularly in relation to 'Leaving No Child Behind'.	People Dept Cllr Woodley	Accept – equality impact assessments of commissioning decisions already ensure that impact on all communities is considered. We will explore with Health partners where further opportunities can be found.	Rachel Soni	None	Ongoing	SOC 11 April 2017
18. Consider using existing resources to develop an outreach service to cover the healthcare and mental health needs of families possibly using peer Health and Education mentors drawn from Gypsy and Traveller communities.	People Dept Cllr Woodley	Accept - insofar as we will explore if opportunities exist within current resources to deliver such provision.	Rachel Soni	None	February 2018	SOC 11 April 2017

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<p>19. Explore the potential for role models and mentors to be identified to support, guide and encourage other young people from Gypsy and Traveller communities to stay in education and/or training from Key Stage 3 and beyond (as highlighted in the 2010 DfE report Improving the outcomes for Gypsy Roma and Traveller Pupils).</p>	<p>People Dept Cllr Flemming</p>	<p>Accept, in terms of, sharing this recommendation with the schools and encouraging them to explore this.</p> <p>We will ask schools to explore where successful role models and mentors can be utilised to support pupils in staying in education and training and encourage them to share their good practice.</p>	<p>Shelley Davies</p>	<p>None</p>	<p>Before end of Summer term 2017</p>	<p>SOC 11 April 2017</p>
<p>20. Encourage all schools and academies to share best practice on the particular cultural needs of Gypsy and Traveller pupils particularly from Key Stage 3, including those needing special education needs support.</p>	<p>People Dept Cllr Flemming</p>	<p>Accept - Schools are required to ensure that their curriculum meets the needs of all pupils and as such will ensure that pupils are aware of the cultures of all pupils both within the school and the local community.</p> <p>We will share the recommendations from this report to all schools including those with Key Stage 3 pupils and remind them of any best practice in supporting the needs of Gypsy and Traveller pupils including those with special educational needs.</p>	<p>Shelley Davies</p>	<p>None</p>	<p>Before end of Summer term 2017</p>	<p>SOC 11 April 2017</p>



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21. Explore the opportunity for vocational courses to be offered in Croydon for young people aged 14+ including Gypsy and Traveller young people.	People Dept Cllr Flemming	Accept - We currently offer a range of vocational courses for our young people at both our schools and colleges.	David Butler	None	Provision already in place	SOC 11 April 2017
22. Consider the schools admissions process and in particular undertake targeted work to prevent late applications, provide support for online applications and to take into account 'home to school' distance during the school admissions process in order to help drive up attendance at school.	People Dept Cllr Flemming	Reject – There are currently insufficient resources available for specifically targeted work. However, all of the Council's admission arrangements are fully compliant with our duties under equalities legislation and support is available for all residents to access the online application system.	Not applicable	Not applicable	Not applicable	SOC 11 April 2017
23. Review its funding for Croydon's TES to ensure that this valuable service, which supports pupils, parents and schools and increases the likelihood of Gypsy and Traveller pupils accessing and staying in education, is protected from further cuts.	People Dept Cllr Flemming	Completed – this has been reviewed and the Council has prioritised its spend.	Not applicable	Not applicable	Not applicable	SOC 11 April 2017
24. Encourage schools and academies to promote Gypsy Roma Traveller History Month so that Gypsy and Traveller culture, language and history receive greater recognition.	People Dept Cllr Flemming	Accept, in terms of, sharing this recommendation with the schools and encouraging them to explore opportunities to promote the Month.	David Butler	None	June 2017	SOC 11 April 2017

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At its meeting on 6 December 2016, the Children and Young People Scrutiny Sub-Committee <b>RESOLVED</b> to:						
<p>1.1 In view of:</p> <ul style="list-style-type: none"> <li>the proven effectiveness of mentoring in raising young people's aspirations as they prepare for exams and explore future careers</li> <li>current budget constraints currently restricting access to this form of support</li> </ul> <p>The Council is recommended to work with schools, businesses and the third sector to identify innovative ways of increasing the pool of effective local mentors, to encourage all pupils in the borough to raise their aspirations and work towards more ambitious qualifications and careers.</p>	<p>People Dept</p> <p>Cllr Flemming</p>	<p>Accept</p> <p>Council Officers are, and will continue to work with employers and 3<sup>rd</sup> party providers (offering access to mentors) to make available to local schools and colleges a range of support including mentoring opportunities for children and young people.</p>	<p>Julie Ralphs</p>	<p>None.</p> <p>The aim is to maximise funded support already available and to encourage local employers via our commissioning leverage, social responsibility commitments and organisational volunteering programmes.</p>	<p>Immediately and ongoing</p>	<p>CYP TBC June 2017</p>

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At its meeting on 22 November 2016, the Streets, Environment and Homes Sub-Committee Committee <b>RESOLVED</b> that::						
<b>Question Time: Cabinet Member Clean Green Croydon</b>						
4. Recommend the Cabinet Member for Clean Green Croydon lobby for the requirement for businesses, cafes, shops and restaurants to publicise waste licences.	Cllr Collins	Accept	Mark Di Giorgio		This is being addressed as part of the Demand Management Programme from 2017/18.	SEH 28 March 2017
5. Recommend the Cabinet Member for Clean Green Croydon works to ensure all landlords provide appropriate waste facilities.	Cllr Collins	Accept	Tom Lawrence		This is being addressed as part of the Demand Management Programme from 2017/18.	SEH 28 March 2017
6. Recommend the Cabinet Member for Clean Green Croydon keep councillors aware of the results of the surveys carried out at the recycling centres.	Cllr Collins	Accept	Tom Lawrence / David Webb		Quarterly customer satisfaction surveys are a requirement as part of HRRRC surveys, headline reports of these will be provided to the Cabinet Member to include in his Bulletin.	SEH 28 March 2017

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7. Recommend the Cabinet Member for Clean Green Croydon circulate information to all councillors regarding the disposal of paint waste service and publicise the information more for residents.	Cllr Collins	Accept	Tom Lawrence / David Webb		Information on how to safely dispose/reuse paint will be provided on the Council's website and made available to the Cabinet Member for inclusion in his Bulletin.	SEH 28 March 2017
8. Recommend the Cabinet Member for Clean Green Croydon lobby government for a national campaign, similar to the Keep Britain Tidy campaign, on the proper disposal of waste by supporting recycling and the reporting of flytipping.	Cllr Collins	Accept	Tom Lawrence	Not known	This is being addressed as part of the Demand Management Programme from 2017/18.	SEH 28 March 2017
9. Recommend the Cabinet Member for Clean Green Croydon support a local educational engagement campaign on recycling.	Cllr Collins	Accept	Joanna Dixon		This is being addressed as part of the Demand Management Programme from 2017/18.	SEH 28 March 2017

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<p><b>South London Waste Partnership</b></p> <p>1. Recommend that any savings in the new contract be reviewed as to whether they can be brought forward into the current contract.</p>	Cllr Collins	Accept – As reported to Cabinet in January, Capital Investment of £1.28m has been made by the Council to bring current standards into line with those of the new contract. This will be fully rolled out by July 2017. The savings generated have been reinvested into additional street cleaning.	Steve Iles / Tom Lawrence	Capital investment of £1.28M	July 2017.	SEH 28 March 2017
<p>2. Recommend that the Cabinet Member and officers review the role of Street Champions in view of increasing the number of Street Champions and to review their remit so they have a greater engagement and understanding of the new contract.</p>	Cllr Collins	Accept	Tracey Bellamy		This will be ongoing though 2017/18	SEH 28 March 2017
<p>3. Recommend that a future update to the app will enable users to provide feedback on the report and the opportunity to report litter.</p>	Cllr Collins	Accept with the caveat that we will investigate the potential for developing the app	Sarah Cullen / Steve Iles		Currently working with the service to understand priorities for service feedback and appropriate timing.	SEH 28 March 2017

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4. Recommend that the Council and Veolia ensure they futureproof any new technology and reporting mechanisms.	Cllr Collins	Accept	Steve Iles / Tom Lawrence		Being delivered as part of the SLWP mobilisation process there is a full to ensure there is full integration with Veolia's system and Croydon CRM. Due Oct 2018 although some elements may be brought forward where beneficial and practical.	SEH 28 March 2017