

## Tenant & Leaseholder Panel

To: Yaw Boateng (Chair)

Leslie Parry (Vice-Chair)

Jill Arboine, Ishia Beckford, Monica Binns, James Fraser, Theresa French, James Gitau, Nicola Glover, Ian Leonard, Pamela Leonce, Dave Mundy, Grace Osoata, David Palmer, Guy Pile-Grey, Lorraine Podiephatshwa, Marilyn Smithies, Sharon Swaby, Jamil Tarik and Kim Wakely

Councillors Adele Benson, Lara Fish, Alisa Flemming, Brigitte Graham, Lynne Hale and Chrisni Reshekaron

A meeting of the **Tenant & Leaseholder Panel** will be held on **Tuesday, 30 July 2024** at **6.30 pm** in **Council Chamber, Town Hall, Katharine Street, Croydon CR0 1NX**

Katherine Kerswell  
Chief Executive  
London Borough of Croydon  
Bernard Weatherill House  
8 Mint Walk, Croydon CR0 1EA

Sam Chung  
Sam.Chung@croydon.gov.uk  
www.croydon.gov.uk/meetings  
Monday, 22 July 2024

Please note that this meeting is being held remotely. You can view the webcast both live and after the meeting has completed at <http://webcasting.croydon.gov.uk>

The agenda papers for all Council meetings are available on the Council website [www.croydon.gov.uk/meetings](http://www.croydon.gov.uk/meetings)

If you require any assistance, please contact Sam Chung as detailed above.

## AGENDA

1. **Welcome and Introductions**

2. **Apologies for absence**

To receive any apologies for absence from any members of the Panel.

3. **Disclosure of Interest**

Members and co-opted Members of the Council are reminded that, in accordance with the Members' Code of Conduct and the statutory provisions of the Localism Act 2011, they are required to consider **in advance of each meeting** whether they have a disclosable pecuniary interest (DPI), some other registrable interest (ORI) or a non-registrable interest (NRI) in relation to any matter on the agenda. If advice is needed, Members should contact the Monitoring Officer **in good time before the meeting**.

If any Member or co-opted Member of the Council identifies a DPI or ORI which they have not already registered on the Council's register of interests or which requires updating, they must urgently complete the disclosure form which can be obtained from Democratic Services at any time, copies of which will be available at the meeting for return to the Monitoring Officer.

Members and co-opted Members are required in general to disclose any relevant DPIs, ORIs or NRIs at the meeting.

- Where the matter relates to a DPI they may not participate in any discussion or vote on the matter and must not stay in the room unless granted a dispensation.
- Where the matter directly relates to the financial interest or wellbeing of an ORI they may not vote on the matter unless granted a dispensation.
- Where a Member or co-opted Member has an NRI which directly relates to or affects their or a relevant person's financial interest or wellbeing, whether they can participate in any discussion or vote on the matter or stay in the room depends on the detailed rules in paragraphs 7 to 9 of Appendix B of the Members' Code of Conduct.

The Chair will invite Members to make their disclosure of interests orally at the meeting and they will also be recorded in the minutes.

- 4. Minutes of Previous Meeting (Pages 5 - 12)**  
To approve the minutes of the meeting held on Tuesday, 23 April 2024 as an accurate record.
- 5. Fire Safety Presentation (Pages 13 - 22)**  
Presented by Paul Coffey, Interim Head of Fire & Building Safety.
- 6. Repairs Cleansing Verbal Update**  
Presented by Sue Hanlon, Interim Director of Housing Assets & Repairs.
- 7. Croydon Housemark Cleaning Standards (Pages 23 - 32)**  
Presented by Mary Larbie, Director of Housing Management.
- 8. Ground Maintenance - The way forward (Pages 33 - 40)**  
Presented by Nick Spenceley, Head of Contact Centre.
- 9. Reports from Resident Representatives**
- 10. Any Other Business**  
To discuss any other business at the discretion of the Chair.
- 11. Date of next meeting**  
Tuesday, 22 October 2024 at 6:30pm in the Council Chamber, Town Hall, Katharine Street, Croydon CR0 1NX.