

## **Streets Environment and Homes Scrutiny Sub Committee**

### **Housing in Croydon – Registered Providers**

#### **Brief biography - CAYSH**

CAYSH (Croydon Association for Young Single Homeless) is a London-based charity that delivers accommodation, advice, and support services for young people facing homelessness. They offer five main services:

- Drop-in zone – young people can turn up and ask for advice and support in a safe and secure environment at Croydon Council’s Turnaround Centre.
- Floating services – specialist support workers assist those who are at risk of being homeless due to family relationship breakdown, young offenders, and challenging and vulnerable people who live independently.
- Supported housing – CAYSH provides over 150 bed spaces for young people who can no longer live at a family home in a safe and secure environment, helps develop their skills, and supports them with issues such as independent living, money management, and career advice.
- Supported lodgings – CAYSH places young people with established families in secure households with a variety of needs. They have around 100 vetted householders across Croydon, Lewisham, Greenwich, Bromley, and Sutton.
- Concierge services – CAYSH founded a social enterprise concierge service in 2010 to provide a specialised out-of-hours support service for people living in supported housing.

#### **Brief biography – Thames Reach**

Thames Reach is a London-based charity that is dedicated to ending street homelessness and ensuring that its service users find and sustain accommodation, develop supportive relationships, and lead fulfilling lives. They operate four main groups of services:

- Recovery – Thames Reach provides accommodation to formerly homeless people, operates day centres that act as a hub for support and advice for homeless and vulnerable people, and work with the NHS to support homeless and vulnerable hospital patients amongst other services.
- Response – Thames Reach operate hostels that provide support and accommodation for rough sleepers, and have outreach teams working across London that help rough sleepers get off the streets.
- Prevention – Thames Reach operate floating support services that visit vulnerable people in their own homes to provide temporary support and prevent homelessness, helps offenders in Lambeth who are at risk of homelessness, and works with Shelter, St Mungo’s and Stonewall Housing in a partnership delivering face-to-face support to people with complex needs in rough sleeping hotspots and those at risk of losing their tenancies amongst other services.

- Employment Academy – Thames Reach operate a hub of services helping people get back into work, run a series of employment and skills programmes to help people access training and employment, and work with a variety of partners who provide additional services within the hub to assist in finding employment, including KPMG, the National Theatre, and McKinsey & Company.