

* required information

Section 1 of 21

You can save the form at any time and resume it later. You do not need to be logged in when you resume.

System reference This is the unique reference for this application generated by the system.

Your reference You can put what you want here to help you track applications if you make lots of them. It is passed to the authority.

Are you an agent acting on behalf of the applicant?

☐ Yes ☒ No

Put "no" if you are applying on your own behalf or on behalf of a business you own or work for.

Applicant Details

* First name

* Family name

* E-mail

Main telephone number Include country code.

Other telephone number

☐ Indicate here if you would prefer not to be contacted by telephone

Are you:

☒ Applying as a business or organisation, including as a sole trader

☐ Applying as an individual

A sole trader is a business owned by one person without any special legal structure. Applying as an individual means you are applying so you can be employed, or for some other personal reason, such as following a hobby.

Applicant Business

Is your business registered in the UK with Companies House? ☒ Yes ☐ No

Note: completing the Applicant Business section is optional in this form.

Registration number

Business name If your business is registered, use its registered name.

VAT number Put "none" if you are not registered for VAT.

Legal status

Continued from previous page...

Your position in the business Home country

The country where the headquarters of your business is located.

Registered Address

Address registered with Companies House.

Building number or name Street District City or town County or administrative area Postcode Country **Section 2 of 21****PREMISES DETAILS**

I/we, as named in section 1, apply for a premises licence under section 17 of the Licensing Act 2003 for the premises described in section 2 below (the premises) and I/we are making this application to you as the relevant licensing authority in accordance with section 12 of the Licensing Act 2003.

Premises Address

Are you able to provide a postal address, OS map reference or description of the premises?

☒ Address ☐ OS map reference ☐ Description
Postal Address Of PremisesBuilding number or name Street District City or town County or administrative area Postcode Country **Further Details**Telephone number Non-domestic rateable value of premises (£)

Section 3 of 21**APPLICATION DETAILS**

In what capacity are you applying for the premises licence?

- ☐ An individual or individuals
- ☒ A limited company / limited liability partnership
- ☐ A partnership (other than limited liability)
- ☐ An unincorporated association
- ☐ Other (for example a statutory corporation)
- ☐ A recognised club
- ☐ A charity
- ☐ The proprietor of an educational establishment
- ☐ A health service body
- ☐ A person who is registered under part 2 of the Care Standards Act 2000 (c14) in respect of an independent hospital in Wales
- ☐ A person who is registered under Chapter 2 of Part 1 of the Health and Social Care Act 2008 in respect of the carrying on of a regulated activity (within the meaning of that Part) in an independent hospital in England
- ☐ The chief officer of police of a police force in England and Wales

Confirm The Following

- ☒ I am carrying on or proposing to carry on a business which involves the use of the premises for licensable activities
- ☐ I am making the application pursuant to a statutory function
- ☐ I am making the application pursuant to a function discharged by virtue of Her Majesty's prerogative

Section 4 of 21**NON INDIVIDUAL APPLICANTS**

Provide name and registered address of applicant in full. Where appropriate give any registered number. In the case of a partnership or other joint venture (other than a body corporate), give the name and address of each party concerned.

Non Individual Applicant's Name

Name

Sunflake Limited

Details

Registered number (where applicable)

08704142

Description of applicant (for example partnership, company, unincorporated association etc)

Continued from previous page...

Private Limited Company

Address

Building number or name

Street

District

City or town

London

County or administrative area

Postcode

Country

United Kingdom

Contact Details

E-mail

Telephone number

Other telephone number

* Date of birth

 / /
dd mm yyyy

* Nationality

Documents that demonstrate entitlement to work in the UK

[Add another applicant](#)**Section 5 of 21****OPERATING SCHEDULE**

When do you want the premises licence to start?

 / /
dd mm yyyy

If you wish the licence to be valid only for a limited period, when do you want it to end

 / /
dd mm yyyy

Provide a general description of the premises

For example the type of premises, its general situation and layout and any other information which could be relevant to the licensing objectives. Where your application includes off-supplies of alcohol and you intend to provide a place for consumption of these off- supplies you must include a description of where the place will be and its proximity to the premises.

Cafe bar and restaurant situated on busy high street serving freshly prepared food in a family friendly environment. There will be an emphasis on sustainability utilising local and ethical suppliers wherever possible.

Continued from previous page...

If 5,000 or more people are expected to attend the premises at any one time, state the number expected to attend

Section 6 of 21**PROVISION OF PLAYS**

See guidance on regulated entertainment

Will you be providing plays?

☐ Yes

☒ No
Section 7 of 21**PROVISION OF FILMS**

See guidance on regulated entertainment

Will you be providing films?

☐ Yes

☒ No
Section 8 of 21**PROVISION OF INDOOR SPORTING EVENTS**

See guidance on regulated entertainment

Will you be providing indoor sporting events?

☐ Yes

☒ No
Section 9 of 21**PROVISION OF BOXING OR WRESTLING ENTERTAINMENTS**

See guidance on regulated entertainment

Will you be providing boxing or wrestling entertainments?

☐ Yes

☒ No
Section 10 of 21**PROVISION OF LIVE MUSIC**

See guidance on regulated entertainment

Will you be providing live music?

☐ Yes

☒ No
Section 11 of 21**PROVISION OF RECORDED MUSIC**

See guidance on regulated entertainment

Will you be providing recorded music?

☒ Yes

☐ No
Standard Days And Timings

Continued from previous page...

MONDAY

Start End Start End

Give timings in 24 hour clock.
(e.g., 16:00) and only give details for the days
of the week when you intend the premises
to be used for the activity.

TUESDAY

Start End Start End

WEDNESDAY

Start End Start End

THURSDAY

Start End Start End

FRIDAY

Start End Start End

SATURDAY

Start End Start End

SUNDAY

Start End Start End

Will the playing of recorded music take place indoors or outdoors or both?

☒ Indoors☐ Outdoors☐ Both

Where taking place in a building or other
structure tick as appropriate. Indoors may
include a tent.

State type of activity to be authorised, if not already stated, and give relevant further details, for example (but not
exclusively) whether or not music will be amplified or unamplified.

Background music provided by on occasion a DJ, the music to be played through the system.

State any seasonal variations for playing recorded music

For example (but not exclusively) where the activity will occur on additional days during the summer months.

Continued from previous page...

Non-standard timings. Where the premises will be used for the playing of recorded music at different times from those listed in the column on the left, list below

For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.

An additional hour on the Friday, Saturday and Sunday of bank holiday weekends and an additional 2 hours on New Years' Eve

Section 12 of 21**PROVISION OF PERFORMANCES OF DANCE**

See guidance on regulated entertainment

Will you be providing performances of dance?

☐ Yes

☒ No
Section 13 of 21**PROVISION OF ANYTHING OF A SIMILAR DESCRIPTION TO LIVE MUSIC, RECORDED MUSIC OR PERFORMANCES OF DANCE**

See guidance on regulated entertainment

Will you be providing anything similar to live music, recorded music or performances of dance?

☐ Yes

☒ No
Section 14 of 21**LATE NIGHT REFRESHMENT**

Will you be providing late night refreshment?

☐ Yes

☒ No
Section 15 of 21**SUPPLY OF ALCOHOL**

Will you be selling or supplying alcohol?

☒ Yes

☐ No
Standard Days And Timings**MONDAY**

Start

End

Start

End

TUESDAY

Start

End

Start

End

Give timings in 24 hour clock.
(e.g., 16:00) and only give details for the days
of the week when you intend the premises
to be used for the activity.

Continued from previous page...

WEDNESDAY

Start End Start End

THURSDAY

Start End Start End

FRIDAY

Start End Start End

SATURDAY

Start End Start End

SUNDAY

Start End Start End

Will the sale of alcohol be for consumption:

☒ On the premises
 ☐ Off the premises
 ☐ Both

If the sale of alcohol is for consumption on the premises select on, if the sale of alcohol is for consumption away from the premises select off. If the sale of alcohol is for consumption on the premises and away from the premises select both.

State any seasonal variations

For example (but not exclusively) where the activity will occur on additional days during the summer months.

Non-standard timings. Where the premises will be used for the supply of alcohol at different times from those listed in the column on the left, list below

For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.

An additional hour on the Friday, Saturday and Sunday of bank holiday weekends, an additional 2 hours on New Year's Eve.

State the name and details of the individual whom you wish to specify on the licence as premises supervisor

Continued from previous page...

NameFirst name Family name Date of birth / / **Enter the contact's address**Building number or name Street District City or town County or administrative area Postcode Country Personal Licence number
(if known) Issuing licensing authority
(if known) **PROPOSED DESIGNATED PREMISES SUPERVISOR CONSENT**

How will the consent form of the proposed designated premises supervisor be supplied to the authority?

- ☒ Electronically, by the proposed designated premises supervisor
- ☐ As an attachment to this application

Reference number for consent form (if known)

If the consent form is already submitted, ask the proposed designated premises supervisor for its 'system reference' or 'your reference'.

Section 16 of 21**ADULT ENTERTAINMENT**

Highlight any adult entertainment or services, activities, or other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children

Give information about anything intended to occur at the premises or ancillary to the use of the premises which may give rise to concern in respect of children, regardless of whether you intend children to have access to the premises, for example (but not exclusively) nudity or semi-nudity, films for restricted age groups etc gambling machines etc.

Continued from previous page...

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HOURS PREMISES ARE OPEN TO THE PUBLIC

Standard Days And Timings

MONDAY

Start End Start End

Give timings in 24 hour clock.
(e.g., 16:00) and only give details for the days
of the week when you intend the premises
to be used for the activity.

TUESDAY

Start End Start End

WEDNESDAY

Start End Start End

THURSDAY

Start End Start End

FRIDAY

Start End Start End

SATURDAY

Start End Start End

SUNDAY

Start End Start End

State any seasonal variations

For example (but not exclusively) where the activity will occur on additional days during the summer months.

Non standard timings. Where you intend to use the premises to be open to the members and guests at different times from those listed in the column on the left, list below

For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.

An additional hour on the Friday, Saturday and Sunday of bank holiday weekends and a further two hours on New Year's

Continued from previous page...

Eve.

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LICENSING OBJECTIVES

Describe the steps you intend to take to promote the four licensing objectives:

a) General – all four licensing objectives (b,c,d,e)

List here steps you will take to promote all four licensing objectives together.

I have considered your licensing statement and believe that the proposed activities will have no adverse affect on the four licensing objectives.

It is our belief that well trained staff will contribute to well run premises and a responsible approach to the sale of alcohol, provision of entertainment and late night refreshment will be demonstrated.

All managers will be fully conversant with the licensing act and all staff will be advised of licensing law in writing before they are allowed to serve alcohol.

Documented training will also be provided to all staff on premises' specific policies relevant to the operation of the business.

A record will be kept of the date and name of all persons trained or advised and be made available for inspection by the police or licensing authority.

b) The prevention of crime and disorder

CTV will be installed inside and outside the premises. The cameras will cover all internal areas accessible to the public and areas immediately outside the premises. The date and time settings on the system will be correct.

-The recordings should be in real time and on hard drive with the availability to copy disks for other agencies such as the police.

-Recordings will be kept for a minimum period of 31 days.

-All duty managers will be trained in the maintenance and operation of such systems with a record kept of the date and name of person trained. Records will be available for inspection by the police or licensing authority.

-A trained member of staff should be on duty to operate the system whenever the premises are open.

A zero tolerance policy to the use of drugs and carrying of weapons in the premises will be adopted, posters will be displayed on the premises to remind customers of zero tolerance policy.

Bag hooks (Chelsea clips) will be provided to prevent bag snatching.

Clear signage will be displayed throughout the premises about crime prevention and to warn customers of the potential for pickpockets and bag/laptop snatchers.

A lost and found policy will be in place in relation to lost/found property at the premises. The policy will include procedures regarding the logging and disposal of property and in particular any valuable property. Passports and any other ID found will be handed in to any police station.

c) Public safety

A full health and safety policy will be in place for the premises highlighting any risks to both customers and staff.

The capacity will be assessed on a risk basis and documented on site.

An accident book will be kept in order to record all accidents or incidents and made available for inspection.

Continued from previous page...

Information will be displayed to customers with regards to safe options for traveling home such as Cabwise. This information will include access to licensed taxi cabs or licensed private hire vehicles, the location of taxi ranks and public transport facilities including night bus options.

d) The prevention of public nuisance

A sound limiting device will be installed, set and sealed at a level approved by an acoustic consultant.

- The sound limiting device will be used at all times that relevant regulated entertainment is taking place
- Only the premises license holder or a nominated deputy and the designated premises supervisor will have access to the sound limiting device.

A contact telephone number will be made available to local residents and businesses which they can use to report noise disturbances to a responsible person at the venue as and when they occur. The phone line should be available at all times the license is in use.

The side passage area will not be used after 22:00 on any day.

A customer dispersal policy will be implemented in order to minimise noise disturbance to local residents from customers leaving the premises.

Prominent notices close to the exit doors, requesting patrons to leave the premises quickly and quietly will be displayed.

Staff who depart late at night or in the early hours of the morning when the business has ceased trading, will conduct themselves in such a manner as to avoid causing disturbance to nearby residents. This includes the loading and unloading of artists' equipment.

Commercial deliveries, collections and storage/disposal of waste, including beer deliveries, refuse collections and storage / disposal of waste and recyclables in external areas will be restricted to normal working hours between 7am and 7pm.

Procedures will be in place for the prompt collection of street litter generated by the premises for example cigarette butts. Regular patrols of the area outside the premises should be undertaken by staff to clear any litter attributable to the premises.

A noise management policy will be in place setting out sound attenuation measures to prevent or control music, singing and speech noise breakout from the premises.

All staff will be trained on the content of the policy to ensure a commitment to good noise management. A record will be kept of the date and name of person trained and made available for inspection by the licensing authority or environmental health responsible authority.

e) The protection of children from harm

All children under the age of 18 should be accompanied by their parent or guardian at all times.

A 'Challenge 25' scheme will be in place and staff will ask for ID from any person appearing to be under 25 years of age to prove that they are over 18.

Only photographic driving licenses, passports or PASS (Proof of Age Standards Scheme) cards will be used to verify ages.

A refusals book (or refusal button on EPOS –Electronic Point of Sale) will be kept on the premises and it will be completed whenever a sale is refused to a person who cannot prove they are over the age of 18.

- The book will contain the date and time of the incident, a description of the customer, the name of the staff member who refused the sale, and the reason the sale was refused.

- The book will be made available to Police and authorised officers on request.

- The book will be reviewed on a regular basis to see if any patterns emerge.

Continued from previous page...

Staff training in the age related sections of the Licensing Act 2003 will be provided to all door, bar and till staff. This includes the ability to competently check customers' identification where necessary. A record will be kept of the date and name of person trained.

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NOTES ON DEMONSTRATING ENTITLEMENT TO WORK IN THE UK

Entitlement to work/immigration status for individual applicants and applications from partnerships which are not limited liability partnerships:

A licence may not be held by an individual or an individual in a partnership who is resident in the UK who:

- does not have the right to live and work in the UK; or
- is subject to a condition preventing him or her from doing work relating to the carrying on of a licensable activity.

Any premises licence issued in respect of an application made on or after 6 April 2017 will become invalid if the holder ceases to be entitled to work in the UK.

Applicants must demonstrate that they have an entitlement to work in the UK and are not subject to a condition preventing them from doing work relating to the carrying on of a licensable activity. They do this in one of two ways: 1) by providing with this application copies or scanned copies of the documents listed below (which do not need to be certified), or 2) by providing their 'share code' to enable the licensing authority to carry out a check using the Home Office online right to work checking service (see below).

Documents which demonstrate entitlement to work in the UK

- An expired or current passport showing the holder, or a person named in the passport as the child of the holder, is A British citizen or a citizen of the UK and Colonies having the right of abode in the UK [please see note below about which sections of the passport to copy].
- An expired or current passport or national identity card showing the holder, or a person named in the passport as the child of the holder, is a national of a European Economic Area country or Switzerland.
- A Registration Certificate or document certifying permanent residence issued by the Home Office to a national of a European Economic Area country or Switzerland.
- A Permanent Residence Card issued by the Home Office to the family member of a national of a European Economic Area country or Switzerland.
- A **current** Biometric Immigration Document (Biometric Residence Permit) issued by the Home Office to the holder indicating that the person named is allowed to stay indefinitely in the UK, or has no time limit on their stay in the UK.
- A **current** passport endorsed to show that the holder is exempt from immigration control, is allowed to stay indefinitely in the UK, has the right of abode in the UK, or has no time limit on their stay in the UK.
- A **current** Immigration Status Document issued by the Home Office to the holder with an endorsement indicating that the named person is allowed to stay indefinitely in the UK or has no time limit on their stay in the UK, **when produced in combination with** an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A birth or adoption certificate issued in the UK, **when produced in combination with** an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A birth or adoption certificate issued in the Channel Islands, the Isle of Man or Ireland **when produced in combination with** an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A certificate of registration or naturalisation as a British citizen, **when produced in combination with** an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.



LICENSING GROUND FLOOR PLAN
SCALE 1:100

LICENSING

**Proposed Conditions - Cambridge Coopers, 58-60 Westow Hill , Crystal Palace,
SE19 1RX**

1. A CCTV system shall be installed and maintain to comply with Home Office Requirements for CCTV systems 2009, covering entrances, exits and internal areas of the premises. Recordings shall be stored for a minimum of 31 days and CCTV images will be provided to Police or Council Officers on request.
2. CCTV cameras shall be installed at the entrance door to enable the capture of patrons head and shoulder images to identification standard, when entering the premises.
3. A member of staff trained in the use of the CCTV system must be available at the premises at all times that the premises is open to the public.
4. The CCTV system will display, on screen and on any recording, the correct time and date that images were captured.
5. Ensure that CCTV signage is displayed, reminding customers that CCTV is in operation.
6. Staff shall be given training by the DPS in relation to Licensing Act 2003, conflict management and the protection of children from harm. Refresher training shall be given every 6 months and records shall be kept at the premises and made available for inspection by the police or authorised official from the local authority
7. Ensure that a comprehensive incident register is maintained, at the premises. The DPS shall ensure that details of incidents shall be added to the register within 24hrs of any incident. CCTV images of any incident will be recorded and kept at the premises along with a copy of the incident report and written reports from all members of staff involved

The following details shall be recorded: -

Date

Time

Persons concerned

Summary of incident

Identification of any Emergency Services Personnel who attended

8. Ensure that a Challenge 25 policy is in operation at the premises with appropriate signage displayed inside and outside the premises.
9. Ensure that a refusal book or electronic system to record all refusals of sales shall be maintained on the premises and made available to the police and local authority officers, upon reasonable request.
10. When door staff are used at the premises ensure that records are kept at the premises, of the following details of any door-supervisor employed at the premises:
 - i. Name and date of birth
 - ii. Full 16 digit SIA badge number
 - iii. Dates and times employed
 - iv. Signature of the door-supervisor

These records are to be available, in useable form, to the Metropolitan Police or authorised officers of the Security Industry Authority upon request.

11. The venue must provide its own written policy in relation to searching, drugs, weapons and theft. Signage shall be displayed at the entrance of the premises and in toilets explaining a zero tolerance to drugs
12. The premises shall have a written dispersal policy.
13. Staff will assist customers by providing a license taxi number or have a license taxi called to the venue if so required.

A3

From: ~~Chris Anderson~~ [mailto:~~chris.anderson@btinternet.com~~]

> Sent: 02 April 2019 21:21

> To: LICENSING <LICENSING@croydon.gov.uk>

> Subject: Objection against premises licence at 58-60 Westow Hill,

> Upper Norwood, SE19 1RX

>

> Good evening,

>

> As a resident at 60 St Aubyn's Road, SE19 1RX I would strongly like to object against the premises licence for alcohol and music being given to Sunflake Limited at the above address for the following reasons:

>

> 1. I am very concerned about the noise and nuisance which will come from people in the pub and outside the pub in the alleyway at the side of the premises which will happen at all hours and very late into the night on Thursday, Friday and Saturday - during the licensing hours and also afterwards when people will congregate and wait for taxis etc - this will affect the quality of life of an awful lot of people who live in close proximity on residential roads as well as 73% of buildings above street level are residential.

>

> 2. I am also very concerned about the noise of bottles being emptied and being put away after trading hours - this will create a lot of disturbance and huge amount of noise.

>

> 3. There will be an awful lot of noise and extra traffic with the deliveries and this will make it unsafe for pedestrians and add to the very congested triangle traffic.

>

> 4. We already have ten pubs and bars and a further fifteen food outlets with alcohol licences on Westow Hill - we do not need another one which will encourage anti-social behaviour late at night and during the day.

> 5. The Grape and Grain pub is in the process of being converted into a much larger pub - three times the size of the current property - do we really need another pub seconds away?

>

> 6. The proposed bi-fold doors and windows would make it impossible to limit the noise coming from the clientele and music - by the time the pubs have emptied this will be well after 1a.m. Thursday to Sunday and very late at night the rest of the time.

>

> 7. A limitless numbers of smokers will gather outside - already many bars along this road have so many smokers outside - creating a health hazard and making it difficult to walk along the pavement.

>

> 8. There is potential capacity for about 250 people - the noise coming from that many people will cause a huge amount of disturbance in the local area - particularly with the bi-fold doors being open and people being outside for example in the summer.

>

> 9. Antic already own two bars along this road - do they really need to own a third?

>

> Please do not grant Sunflake Limited an alcohol and music licence

> based on the above,

>

> ~~Chris Anderson~~

> 60 St Aubyn's Road,

> Crystal Palace,

> SE19 1RX

From: Mann, Stephen
 Sent: 03 April 2019 12:15
 To: J <j@croydon.gov.uk>
 Cc: f <f@croydon.gov.uk>; f <f@don.gov.uk>
 Subject: Re: 58 - 60 Westow Hill.

Can I please call in on public safety, Nuisance and crime and disorder please.

Public Nuisance

Noise disturbance and nuisance from patrons within the premises

It would be extremely difficult for the applicant to prove they would be able to put sufficient sound insulation to prevent nuisance from the premises. The site is a 1930s property with cavity walls, air vents and currently no insulation between the shop and the maisonette. The residents of [redacted] and [redacted] were able to hear the shopkeepers of the former Plumbase when it was in operation. Furthermore, the residents of [redacted] and [redacted] and [redacted] are able to hear people talk in adjacent alleyway. No suitable insulation would suffice to minimise the noise to an acceptable level from the regulated entertainment and patrons. The building is not fit for purpose and the nearby residents would suffer greatly from this license to be granted.

The proposed slide-fold doors will make any noise from the premises and the patrons congregating in the passageway echo to the above properties. Both [redacted] from [redacted] happen to be on the passageway side and will prevent its residents from enjoying the peace and quiet they should expect.

Noise disturbance and nuisance from patrons congregating in the internal courtyard

The "internal courtyard" of the premises means that persons coming and going, including those stepping outside to smoke and drink will be in very close proximity of No [redacted] and the maisonette of No [redacted] especially. There will therefore be noise and disturbance from talking or shouting and drifting plumes of smoke entering the nearby properties.

As ambient noise levels in the area decrease during the evening as traffic along Westow Hill reduces, the use of the "internal courtyard" (also referred as the passageway) will create noise and disturbance for neighbouring occupiers, particularly during the summer months. The distance between the proposed slide-fold doors on the passageway side and the entrance to the flats of [redacted] Westow Hill only measuring 310cm, this will cause great nuisance to them and to the residents above the proposed development. Not only they will block the passageway when congregating outside but they will also generate unacceptable noise disturbance and create a hostile environment for the nearby residents, especially those who have to use the passageway to access their properties. This will particularly affect the young residents of the nearby residents that have to pass this alleyway in order to get into their homes. These children will be forced to walk through crowds of people smoking and consuming alcohol. As this accessway is predominantly a residential accessway and not owned by the applicant, this use should take priority for the safety of the residents.

Noise disturbance and nuisance from patrons exiting the premises

The high potential number of people coming and going from the unit will bring very different effects than the current use, which operates when noise and disturbance from comings and goings is generally accepted, and background noise levels are usually higher.

People will visit the premises individually or in groups, particularly in the evenings, at weekends, and on bank holidays. The number of people who could be at the premises at any one time will result in a high level of comings and goings, mainly during the evening.

The nearby residents (above and opposite) will suffer from the effects of these comings and goings then it is a more sensitive time of day when noise levels are lower. It is reasonable for residents to expect peace and quiet at this time of day.

Added to this, residents around the junction will suffer significant effects from people making their way home at night, or from people congregating, shouting or talking loudly. There is already anti-social behaviour and noise complaints in the area directly related to licensed premises, notably the currently known as ~~pub~~ directly across the road from the proposed development. Please refer to voice recordings attached to this representation which illustrates the nuisance the nearby residents already suffer from the licensed premises located directly opposite the applicant's unit.

The Lambeth council has received numerous noise complaints against them, which they can confirm and detail directly with you.

Furthermore, the applicant will be able to do little about noise and disturbance from customers once they have left the premises. Commercial public houses developments have particular impacts, not least because activities are often at their peak in the evening and late at night. Authorities will wish to bear in mind not only the noise that is generated within the premises but also the noise that may be made by customers in the vicinity.

The objections to the planning application show how much local residents are against the proposal and how much they are worried it will impact their quality of life. Out of the 60 objections that were submitted against the planning application, 38 were within a 150m radius of the site, the equivalent of 63.3% of the objections.

Noise and nuisance from deliveries and servicing The applicant proposes delivery times between 7am and 7pm (which differs from the hours provided in the planning application, which stated they would be made between 09am hour and 09pm hour Monday to Friday, and between 09am hour and 01pm hour Saturday and Sunday). Given the proximity of the nearby residents, this is not acceptable.

This is also against the Code of Good Practice for Licensed Premises which stipulates "PN16 Commercial deliveries, collections and storage/ disposal of waste, including beer deliveries, refuse collections and storage / disposal of waste and recyclables in external areas should be restricted to normal working hours between 8am and 6pm Monday to Friday."

It is also important "to consider the noise generated by some loading operations, such as engine and refrigeration units and manual handling aids (eg cages and kegs)." as per the Kerbside loading guidance

Public Safety

Patrons gathering at the front of the pavement blocking the way The applicant proposes the formalised smoking will "utilise the pavement immediately to the front of the property". This side of Westow Hill (Croydon side) has narrower sized pavements than the Lambeth side, measuring only 260cm. This will impact the use of the public footway and force pedestrians to walk on the road and will create an unpleasant area for the public or residents to pass. It will create a pedestrian conflict for parents with buggies or disabled or with wheelchair or motor-assisted members of the public.

Deliveries creating unsafe environment on the highway

The brewing industry uses kegs and casks to hold alcohol and transfer it to licensed premises. Empty kegs also need to be taken back to the delivery vehicle. Kegs and casks are often dropped from the vehicle and rolled along the footway to a trapdoor, this means pedestrians walking by could be at risk of being injured.

The proposed loading bay cannot accommodate the 18-ton trucks required by the applicant to make alcohol deliveries, measuring only 935cm. They will require to either:

- block parking spaces and a newly proposed taxi rank in an area congested and with a lack of parking facilities, or
- utilise the nearest loading bay which is located 80 meters from the unit.

Conditions:

HAZARD AND OBSTRUCTION BEING CAUSED TO USERS OF THE PUBLIC HIGHWAY

Planning condition:

The strategy shall include delivery times for the premises which shall not be outside of the following hours: 10am - 4:30pm Monday to Friday, 10am - 1pm Saturday and Sunday

HAZARD AND OBSTRUCTION BEING CAUSED TO USERS OF THE SIDE ACCESSWAY

- Accessway to be used as an informal pub garden

Licensing condition:

Conduit should only be used as a fire exit only. All windows shall be sealed to limit the noise impact to the residents living in close proximity and stop the possibility of the accessway being used for customers to drink and smoke.

CREATION OF EXCESSIVE NOISE AND DISTURBANCE

- Noise disturbance from customers leaving the premises at the end of trading hours

Licensing condition:

If the planning application shall be successful, the opening hours of the proposed development shall not be open for the serving of customers outside of the following hours: 9.00am - 10:30pm Monday to Sunday. All customers shall vacate the premises within 20 minutes of service ceasing.

The hours of opening being a matter that could be controlled through the imposition of a licensing condition. Controlling the break out of noise from within the premises would be capable of being regulated by installing noise insulation and that is a matter that could also be required through the imposition of a condition.

- Noise disturbance from emptying bottles after trading hours

Licensing condition:

There shall be no emptying of bottle banks between the hours of 20:00 - 08:00 Monday to Sunday

- Noise disturbance from the flu extractor

Licensing condition:

Noise from the flue extractor and associated equipment shall not exceed background noise level when measured outside the window of the nearest noise sensitive or residential premises during daytime and night-time hours. The fan and associated duct work should be isolated from the building structure and the extract unit should be enclosed in a solid, imperforate acoustic enclosure

- Noise from the pub itself and its customers

Licensing conditions:

Prior to the commencement of the use hereby permitted the building shall be adapted so as to provide sound insulation against internally generated noise of not less than 55 dB(A), with windows shut and other means of ventilation provided in accordance with details to be submitted to and approved in writing. The sound insulation works shall be completed in accordance with the approved details prior to the commencement of the use hereby permitted and retained thereafter. The applicant must bear the cost of all required sound insulation, including windows and floor insulation for the maisonettes above the premises.

No live music or amplified sound system shall be played or operated within the premises that is audible outside the premises or within adjoining buildings.

The authorities shall visit our property and take an averaged reading of the environmental noise before any building works start. This shall be used as the baseline and it must stipulate that there shall be no change in the level of environmental noise measured.

- Noise from the planned use of the side accessway

Licensing condition: All windows shall be sealed to limit the noise impact to the residents living in close proximity and stop the possibility of the accessway being used for customers to drink and smoke.

STORAGE REFUSE AND DISPOSAL OF WASTE

Licensing condition: A detailed waste management plan, which shall include details of the disposal of fat/oil from the cooking process and the disposal of customer litter must be submitted before the application is considered.

LIGHT POLLUTION

Licensing condition: The applicant must submit detailed plans of their proposed lighting design to ensure that it does not impact on the nearby residents. There are reasonable reasons to believe this could result in light pollution as per the Code of Good Practice for Licensed Premises - CD3 External lighting.

Councillor Stephen Mann

A3

The name of the premises:
Cambridge Coopers, no reference number given on the application

Name: [REDACTED]
[REDACTED] Westow Hill
London SE19 [REDACTED]

I am the resident of the maisonette directly [REDACTED] the proposed pub and I wish to make a representation. I object to this licensing application based on the following reasons:

Public Nuisance

Noise disturbance and nuisance from patrons within the premises

It would be extremely difficult for the applicant to prove they would be able to put sufficient sound insulation to prevent nuisance from the premises. The site is a 1930s property with cavity walls, air vents and currently no insulation between the shop and the maisonette. The residents of [REDACTED] and [REDACTED] were able to hear the shopkeepers of the former Plumbase when it was in operation. Furthermore, the residents of [REDACTED] and [REDACTED] and [REDACTED] are able to hear people talk in adjacent alleyway. No suitable insulation would suffice to minimise the noise to an acceptable level from the regulated entertainment and patrons.

The building is not fit for purpose and the nearby residents would suffer greatly from this license to be granted.

The proposed slide-fold doors will make any noise from the premises and the patrons congregating in the passageway echo to the above properties. Both [REDACTED] from [REDACTED] happen to be on the passageway side and will prevent its residents from enjoying the peace and quiet they should expect.

Noise disturbance and nuisance from patrons congregating in the internal courtyard

The "internal courtyard" of the premises means that persons coming and going, including those stepping outside to smoke and drink will be in very close proximity of No [REDACTED] and the maisonette of No [REDACTED] especially. There will therefore be noise and disturbance from talking or shouting and drifting plumes of smoke entering the nearby properties.

As ambient noise levels in the area decrease during the evening as traffic along Westow Hill reduces, the use of the "internal courtyard" (also referred as the passageway) will create noise and disturbance for neighbouring occupiers, particularly during the summer months. The distance between the proposed slide-fold doors on the passageway side and the entrance to the flats of [REDACTED] Westow Hill only measuring 310cm, this will cause great nuisance to them and to the residents above the proposed development. Not only they will block the passageway when congregating outside but they will also generate unacceptable noise disturbance and create a hostile environment for the nearby residents, especially those who have to use the passageway to access their properties. This will particularly affect the young children of the nearby residents that have to pass this alleyway in order to get into their homes. These children will be forced to walk through crowds of people smoking and consuming alcohol at all times, day and evening. As this accessway is predominantly a residential accessway and not owned by the applicant, the residential use should take priority for the safety of the residents.

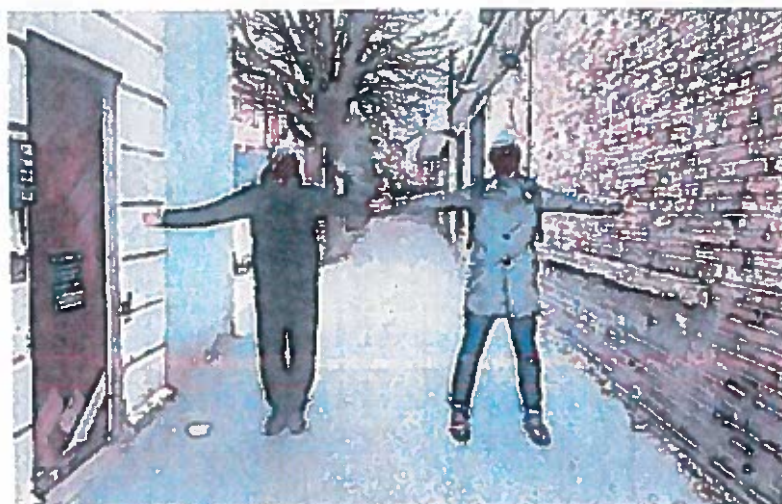
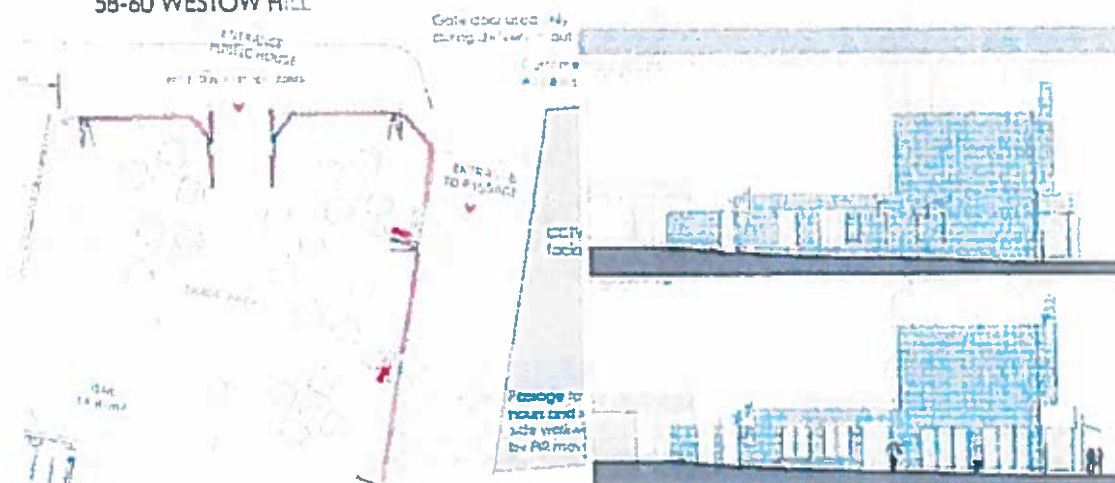


Photo illustrating how narrow the passageway the applicant intends to use as an internal courtyard is

58-60 WESTOW HILL



Plans of the unit in relation to the passageway

Side view of the plans to open the eastern flank of the unit



Photo of entrance of passageway



Photo showing the passageway in its entirety

With the ground floor area of the site measuring 252sqm, the capacity of the proposed pub will range between 200 and 250 people.

Noise levels from customers is very hard to influence and control. Given the very limited space between the two properties, granting this license will lead to a significant increase in noise and disturbance for the occupiers of the flat above and adjacent.

Furthermore, as per the Code of Good Practice for Licensed Premises "PN2 (a) Windows and doors should be kept closed whilst the premises licence is in use to prevent noise breakout. Ventilation should be provided by mechanical means. (b) Windows should be sound insulated." which the applicant does not intend to follow.

Noise disturbance and nuisance from patrons exiting the premises

The high potential number of people coming and going from the unit will bring very different effects than the current use, which operates when noise and disturbance from comings and goings is generally accepted, and background noise levels are usually higher.

People will visit the premises individually or in groups, particularly in the evenings, at weekends, and on bank holidays. The number of people who could be at the premises at any one time will result in a high level of comings and goings, mainly during the evening.

The nearby residents (above and opposite) will suffer from the effects of these comings and goings then it is a more sensitive time of day when noise levels are lower. It is reasonable for residents to expect peace and quiet at this time of day.

Added to this, residents around the junction will suffer significant effects from people making their way home at night, or from people congregating, shouting or talking loudly. There is already anti-social behaviour and noise complaints in the area directly related to licensed premises, notably the currently known as ~~XXXXXX~~ directly across the road from the proposed development.

Please refer to voice recordings attached to this representation which illustrates the nuisance the nearby residents already suffer from the licensed premises located directly opposite the applicant's unit.

Please note that recording from 14th Feb 19 was taken at 02:28; Recording from 9th Mar 19 was taken at 03:02; recording from 17th Feb was taken at 01:03, 02:11 and 02:12; recording from 23rd Mar 19 was taken at 02:25.

The Lambeth council has received numerous noise complaints against them, which they can confirm and detail directly with you.



An example of a gathering outside the applicant's unit taken at 02:13 on 17th March 2019

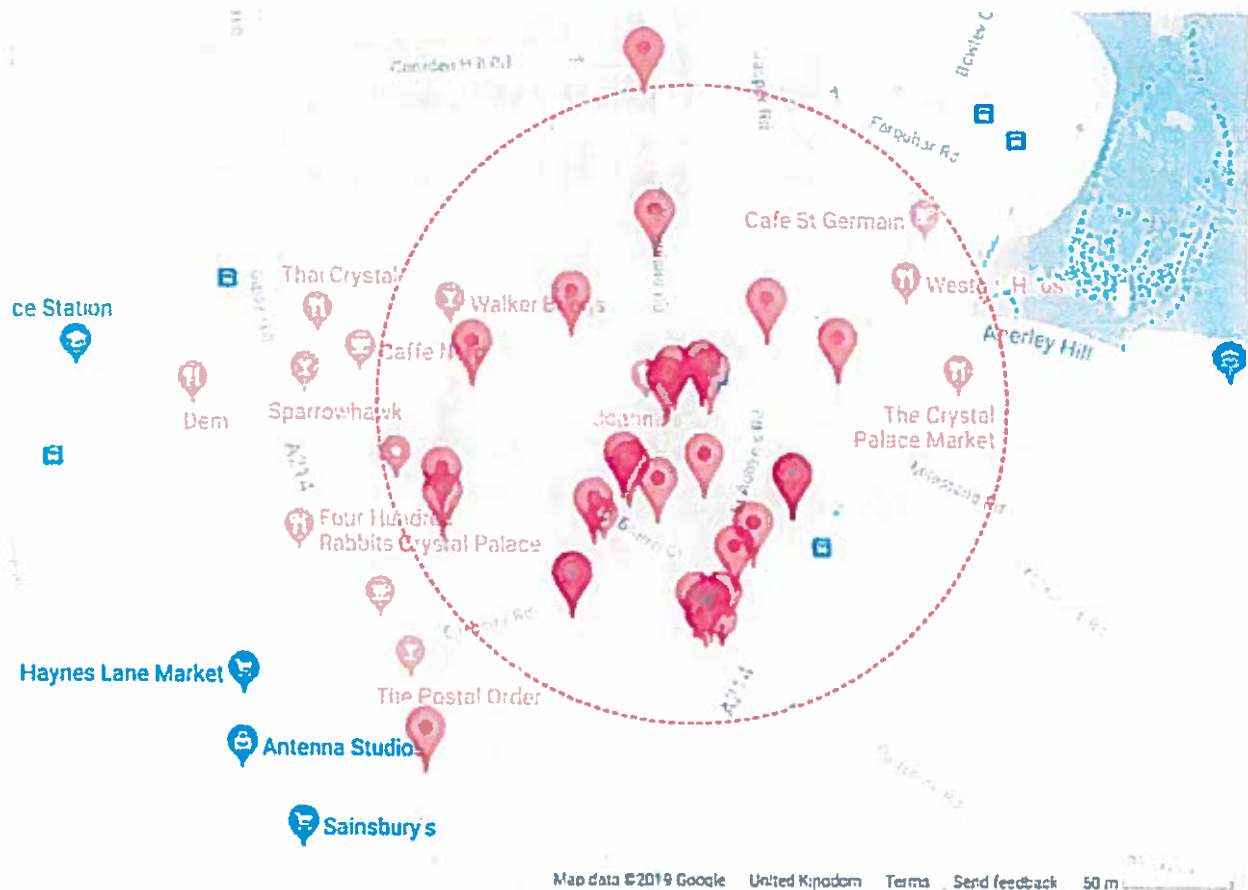
There is an imbalance on the high street with a saturation of licensed units on the street. This additional license will cause a cumulative impact for the area.



Map showing the density of licensed premises on the high street

Furthermore, the applicant will be able to do little about noise and disturbance from customers once they have left the premises. Commercial public houses developments have particular impacts, not least because activities are often at their peak in the evening and late at night. Authorities will wish to bear in mind not only the noise that is generated within the premises but also the noise that may be made by customers in the vicinity.

The objections to the planning application show how much local residents are against the proposal and how much they are worried it will impact their quality of life. Out of the 60 objections that were submitted against the planning application, 38 were within a 150m radius of the site, the equivalent of 63.3% of the objections.



Map of pin points of objections within a 150m radius of the site. A further 22 objections were made outside this radius.

Noise disturbance from emptying bottles after trading hours

Emptying bottles into the commercial bins at the end of each trading day would cause severe nuisance to the nearby properties, especially for [redacted] and [redacted] and the flats on St Aubyn's Road. The proposed location of the commercial bins is located at the back of the proposed development which is adjacent to them.

Noise and nuisance from deliveries and servicing

The applicant proposes delivery times between 7am and 7pm (which differs from the hours provided in the planning application, which stated they would be made between 09am hour and 09pm hour Monday to Friday, and between 09am hour and 01pm hour Saturday and Sunday). Given the proximity of the nearby residents, this is not acceptable.

This is also against the Code of Good Practice for Licensed Premises which stipulates *"PN16 Commercial deliveries, collections and storage/ disposal of waste, including beer deliveries, refuse collections and storage / disposal of waste and recyclables in external areas should be restricted to normal working hours between 8am and 6pm Monday to Friday."*

It is also important *"to consider the noise generated by some loading operations, such as engine and refrigeration units and manual handling aids (eg cages and kegs)." as per the Kerbside loading guidance.*

Crime and Disorder

The local area already suffers from high proportion of anti-social behaviour and street crime that is relevant concern.

- 2 x Anti-social behavior
- 1 x Burglary
- 3 x Other theft
- 1 x Public order
- 1 x Theft from the person
- 1 x Violence and sexual offences

5 x Anti-social behavior
2 x Violence and sexual offences

- 3 x Anti-social behavior
- 1 x Criminal damage and arson
- 3 x Other theft
- 1 x Public order
- 2 x Violence and sexual offences

- 3 x Anti-social behavior
- 1 x Burglary
- 1 x Criminal damage and arson
- 1 x Other theft
- 1 x Public order
- 1 x Theft from the person
- 1 x Violence and sexual offences

- 5 x Anti-social behaviour
- 1 x Burglary
- 1 x Drugs
- 1 x Shoplifting
- 1 x Theft from the person
- 4 x Violence and sexual offences

- 3 x Anti-social behavior
- 1 x Other theft
- 1 x Vehicle Crime
- 2 x Violence and sexual offences

- 2 x Anti-social behavior
- 1 x Bicycle theft
- 1 x Burglary
- 4 x Shoplifting
- 1 x Vehicle Crime
- 6 x Violence and sexual offences

- 1 x Anti social behavior
- 3 x Other theft
- 1 x Public order
- 1 x Shoplifting
- 2 x Vehicle crime
- 3 x Violence and sexual offences
- 1 x Criminal damage and arson

A3

May 2018

2 x Anti-social behavior
2 x Burglary
2 x Criminal damage and arson
1 x Drugs
3 x Public order
1 x Robbery
1 x Shoplifting
2 x Violence and sexual offences

April 2018

4 x Anti-social behavior
1 x Burglary
2 x Public order
2 x Shoplifting
1 x Vehicle crime
2 x Violence and sexual offences

March 2018

1 x Bicycle theft
3 x Burglary
1 x Drugs
1 x Criminal damage and arson
1 x Shoplifting
1 x Vehicle crime
1 x Violence and sexual offences

February 2018

2 x Anti-social behavior
1 x Burglary
1 x Other theft
1 x Shoplifting
1 x Vehicle crime
3 x Violence and sexual offences
1 x Criminal damage and arson

January 2018

1 x Burglary
1 x Shoplifting
1 x Vehicle crime
3 x Violence and sexual offences
1 x Anti-social behavior
1 x Drugs
1 x Robbery

December 2017

1 x Burglary
1 x Possession of weapons
1 x Shoplifting
1 x Violence and sexual offences

Impact of the premises licenses on the wider local community

This part of Westow Hill already sees large congregations of youths and anti-social behaviour late at night and is a main access route to the town centre bus and rail station. Most visitors to Crystal Palace pass this part of triangle to access the main bus, taxi and rail access, creating a hot spot area for bars and clubs and drinking areas.

<https://www.police.uk/metropolitan/00AH06N/crime/2018-12/anti-social-behaviour/17U74b/>



January 2019

6 x Anti-social behavior
2 x Burglary
1 x Criminal damage and arson
5 x Other theft
2 x Public order
1 x Robbery

A-3

1 x Shoplifting
1 x Theft from other person
2 x Violence and sexual offences

December 2018

9 x Anti-social behavior
4 x Other theft
1 x Public Order
1 x Vehicle crime
4 x Violence and sexual offences

November 2018

4 x Anti-social behavior
1 x Burglary
2 x Criminal damage and arson
5 x Other theft
2 x Public order
3 x Violence and sexual offences

October 2018

3 x Anti-social behavior
1 x Burglary
1 x Criminal damage and arson
2 x Other theft
4 x Public order
2 x Theft from other person
2 x Violence and sexual offences

September 2018

8 x Anti-social behavior
2 x Burglary
1 x Drugs
3 x Other theft
1 x Robbery
1 x Shoplifting
1 x Theft from other person
4 x Violence and sexual offences

August 2018

8 x Anti-social behavior
1 x Burglary
2 x Criminal damage and arson
2 x Other theft
2 x Robbery
1 x Theft from other person
1 x Vehicle crime
3 x Violence and sexual offences

July 2018

3 x Anti-social behavior
2 x Bicycle Theft
3 x Burglary
1 x Criminal damage and arson
2 x Other theft
1 x Public order
4 x Shoplifting
1 x Vehicle crime
11 x Violence and sexual offences

June 2018

3 x Anti-social behavior
1 x Criminal damage and arson
5 x Other theft
3 x Public order
1 x Shoplifting
5 x Vehicle crime
8 x Violence and sexual offences

May 2018

7 x Anti-social behavior
2 x Burglary
2 x Criminal damage and arson
1 x Drugs
2 x Other theft
1 x Possession of weapons
3 x Public order
3 x Robbery
1 x Shoplifting
4 x Violence and sexual offences

April 2018

8 x Anti-social behavior
3 x Burglary
2 x Criminal damage and arson
1 x Drugs
3 x Other theft
4 x Public order
2 x Shoplifting
2 x Vehicle crime
7 x Violence and sexual offences

March 2018

8 x Anti-social behavior
2 x Bicycle Theft
4 x Burglary
1 x Criminal damage and arson
1 x Drugs
2 x Other theft
1 x Public order
1 x Shoplifting
1 x Vehicle crime
4 x Violence and sexual offences

February 2018

5 x Anti-social behavior
1 x Burglary
1 x Criminal damage and arson
2 x Other theft
1 x Public order
1 x Shoplifting
1 x Vehicle crime
7 x Violence and sexual offences

January 2018

4 x Anti-social behavior
2 x Burglary
1 x Drugs
2 x Robbery
1 x Shoplifting
2 x Vehicle crime
6 x Violence and sexual offences

December 2017

7 x Anti-social behavior
1 x Burglary
1 x Criminal damage and arson
3 x Other theft
3 x possession of weapons
1 x Shoplifting

- 1 x Theft from other person
- 1 x Vehicle crime
- 1 x Violence and sexual offences

Public Safety

Patrons gathering at the front of the pavement blocking the way

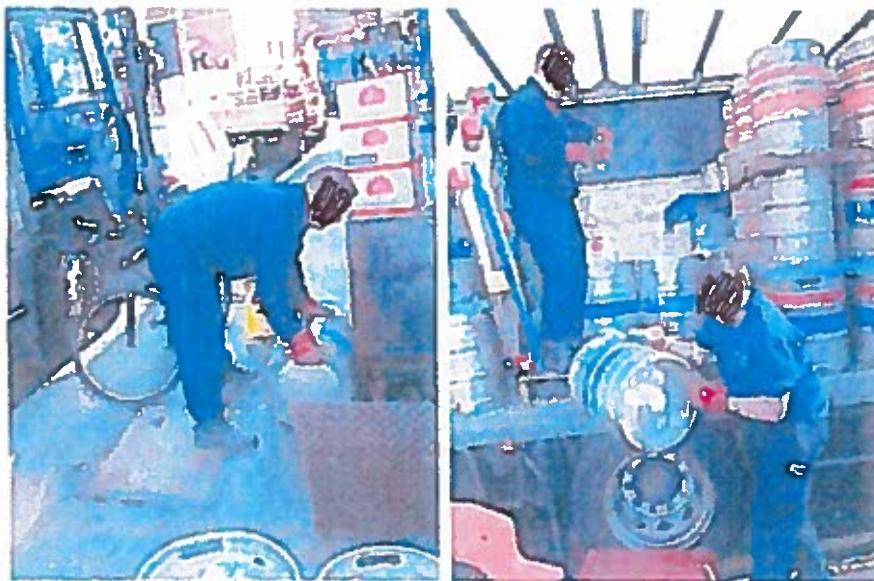
The applicant proposes the formalised smoking will "utilise the pavement immediately to the front of the property". This side of Westow Hill (Croydon side) has narrower sized pavements than the Lambeth side, measuring only 260cm. This will impact the use of the public footway and force pedestrians to walk on the road and will create an unpleasant area for the public or residents to pass. It will create a pedestrian conflict for parents with buggies or disabled or with wheelchair or motor-assisted members of the public.

Deliveries creating unsafe environment on the highway

The brewing industry uses kegs and casks to hold alcohol and transfer it to licensed premises. Empty kegs also need to be taken back to the delivery vehicle. Kegs and casks are often dropped from the vehicle and rolled along the footway to a trapdoor, this means pedestrians walking by could be at risk of being injured.

The proposed loading bay cannot accommodate the 18-ton trucks required by the applicant to make alcohol deliveries, measuring only 935cm. They will require to either:

- block parking spaces and a newly proposed taxi rank in an area congested and with a lack of parking facilities, or
- utilise the nearest loading bay which is located 80 meters from the unit.



A3



Current 18-ton trucks used by the applicant for deliveries on the same street



The nearest loading on same side of the road approx. 80m away and requires passing St Aubyn's Road.

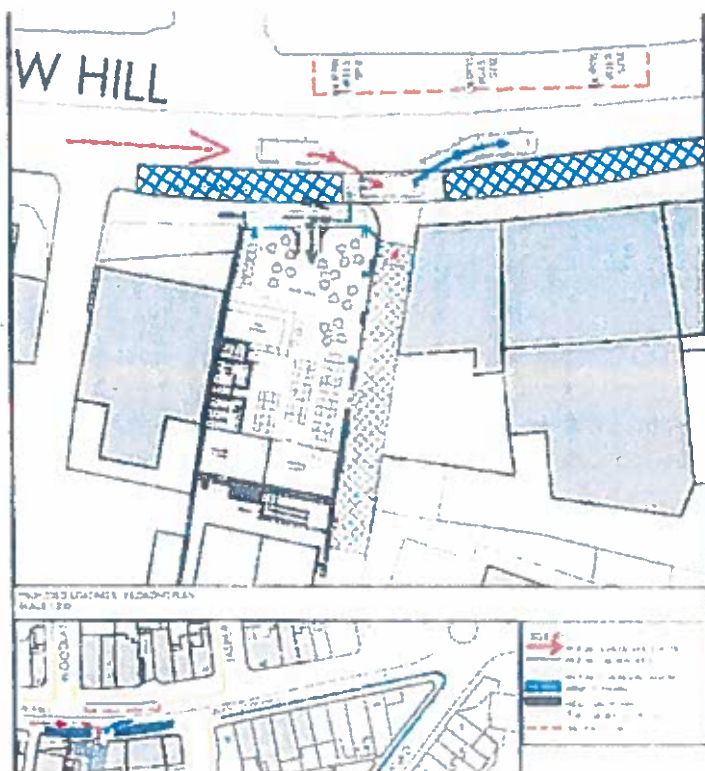
Deliveries creating unsafe environment in the unit

The proposed delivery route shows intention to get deliveries taken through the front entrance of the premises, through the bar area then restaurant area right to the back of the unit where the kitchen will be located. Rolling these heavy kegs into through the customer trade area would be very dangerous with risk of hurting its patrons and their small children. The proposed development is not fit for purpose as deliveries cannot be catered for safely. Kegs are heavy and there is a chance for the accidents to happen which would cause injuries. It is important to bear in mind that the applicant wishes to serve alcohol from 10am so customers will have likely consumed alcohol while deliveries will be made.

Weight of brewery vessels:

Goods / Volume / Approx. weight		
Lager keg	11 gallon	64kg
Lager keg	22 gallon	128kg
Beer cask	9 gallon firkin	52kg
Beer cask	18 gallon kilderkin	104kg

A3



I hope my concerns in this representation will be taken seriously and urge the authorities to refute this license. Should the authorities decide to grant this application, I request the following conditions to be imposed.

Conditions:

HAZARD AND OBSTRUCTION BEING CAUSED TO USERS OF THE PUBLIC HIGHWAY

Licensing condition:

The strategy shall include delivery times for the premises which shall not be outside of the following hours: 8am - 6pm Monday to Friday, 10am - 1pm Saturday, no deliveries on Sunday

HAZARD AND OBSTRUCTION BEING CAUSED TO USERS OF THE SIDE ACCESSWAY

- Accessway to be used as an informal pub garden

Licensing condition:

Conduit should only be used as a fire exit only. All windows shall be sealed to limit the noise impact to the residents living in close proximity and stop the possibility of the accessway being used for customers to drink and smoke.

CREATION OF EXCESSIVE NOISE AND DISTURBANCE

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Licensing condition:

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9.00am - 10:30pm Monday to Sunday. All customers shall vacate the premises within 20 minutes of service ceasing.

The hours of opening being a matter that could be controlled through the imposition of a licensing condition. Controlling the break out of noise from within the premises would be capable of being regulated by installing noise insulation and that is a matter that could also be required through the imposition of a condition.

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There shall be no emptying of bottle banks between the hours of 20:00 - 08:00 Monday to Sunday

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STORAGE REFUSE AND DISPOSAL OF WASTE

Licensing condition:

A detailed waste management plan, which shall include details of the disposal of fat/oil from the cooking process and the disposal of customer litter must be submitted before the application is considered.

LIGHT POLLUTION

Licensing condition:

The applicant must submit detailed plans of their proposed lighting design to ensure that it does not impact on the nearby residents. There are reasonable reasons to believe this could result in light pollution as per the Code of Good Practice for Licensed Premises - CD3 External lighting.

Kind regards,



~~58-60 Westow Hill~~
 58-60 Westow Hill,
 Crystal Palace,
 London
 SE19 ~~1RX~~

Cambridge Coopers, 58-60 Westow Hill, Upper Norwood SE19 1RX

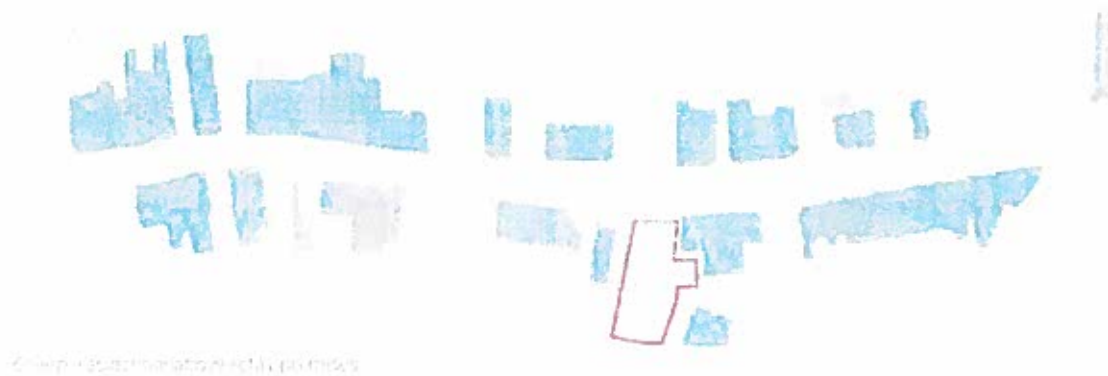
I am a resident of Westow Hill and I wish to make a representation. I object to this licensing application based on the following reasons:

1. Noise and public nuisance

Westow Hill has 74% of the buildings above street level occupied by residential. The surrounding streets are all residential with the centre of the Crystal Palace triangle occupied by the Paxton estate which has 41 Homes with a further 32 flats on the west side of St Aubyns Road backing onto the plot of 58 - 60 Westow Hill

The following map shows the number of homes above street level on Westow

Green: residential above retail premises



The residents of the Crystal Palace Triangle are already affected by noise, disturbance and anti social behaviour from customers leaving premises on Westow Hill at the end of trading hours. Westow Hill itself boasts ten bars and pubs (Sparrowhawk, Royal Albert, Westow House, Numidie, Cocktail Embassy, Exhibition Rooms, Bar Bella, Walker Briggs, Faber Fox, Craft and

Courage; additionally, Westow Hill comprises of a further 15 premises with alcohol licenses and 3 off licences. Westow Hill is 350 metres in length, which is equivalent to a bar or pub every 35 meters.

Furthermore, an application has been validated to reopen and expand the former Grape and Grain (Anerley Hill) with a new proposed public floor area to 5500.36sq ft., nearly three times the size of the existing unit. This proposed development has received no objections.

The bars, pubs and restaurants have closing times between 10pm and 3am causing a very high level of noise disturbance on many nights of the week and especially the weekend. In conjunction with the new proposed taxi rank (outside 62 to 68 Westow Hill), this will lead to extra disruption on the street until the early hours of the morning and customers loitering whilst waiting for taxis. Westow Hill has bins pick ups before 7am 5 days a week leading to very little quiet time on the street.

Numerous studies have linked noise pollution to increased anxiety, depression, high blood pressure, heart disease, and stroke.

2. Noise from the planned use of the side accessway

Opening the eastern flank of the building with a series of bifold doors and windows will render it impossible to limit the sound emanating from the building. Furthermore, this will encourage patrons to congregate in the alleyway blocking access to the flats ~~62a, 62b, 62c, 62d, 62e~~, the rear of the barber shop and their fire escape routes. The planned use for the alleyway is unfit for the proposed purpose and should not be used as such. This is an accessway with full right of way for the residents and should not be used by the customers of the premises to drink and smoke. It is intimidating and unsafe to consider the residents (especially children) to pass patrons who are likely to have consumed alcohol. The Licencing Act seeks to consider the protection of children from wider harm that includes the protection of children from moral, psychological and physical harm. Multiple residential properties use the privately shared accessway and opening the eastern flank of the building will place young children at risk of wider harms such as exposure to strong language, alcohol and smoking.

3. Public nuisance from smokers.

"Smokers will be limited in number and without drinks will utilise the pavement immediately to the front of the property"

In practice "limiting" numbers will be ineffective, unless the Cambridge Coopers has door staff. This high street site has narrow pavements with the pavement outside 58 - 60 Westow Hill measuring just 266cm from door to the road. It will create periods of crowds of smokers and a public nuisance on the footway. Parents with buggies and wheelchair users will feel intimidated going past the building and are likely going to be forced to go on the road to pass by. The proposed Cambridge Coopers will have an internal floor space of around 2,500sq ft, which would make the capacity of the bar between 200 and 250 people.

Antic pubs tends to attract a younger audience. According to a recent government survey, 14.9% of people under 35 smoke which would realistically could equate to around 15 people smoking on the front pavement at any one time when the pub is at capacity. The smokers will cause a nuisance to pedestrians nearby residents and businesses. Even if they (the smokers) are not behaving in a rowdy manner, they will block pedestrians, raise noise levels, cause littering and particularly during periods of warmer weather when residents may have their windows open, pollutes the air and causes passive smoking.

4. Lack of dispersal policy

The license application process states that a customer dispersal policy proposal should be submitted upon application. This has not been addressed in the licence or planning application and no details of this policy or how it would be implemented exist. The new taxi rank would mean the patrons will be loitering outside until taxis are free to pick them up.

In conclusion:

With a bar or pub equivalent to every 35 meters on Westow Hill and a licensed premises equivalent to every 14 meters, a proposed taxi rank replacing parking spaces outside 62 to 66 Westow Hill and bin collections 5 days a week before 7am on Westow Hill, the noise and antisocial behaviour pose a very real risk to the mental health for the residents of Westow Hill. The protection of children that live above the proposed pub from moral, psychological and physical harm should be considered of paramount importance.

I would ask the council to refuse this licence application or in the very least ask the applicant to

- provide evidence of a need for another pub on a street that has a large residential element and is already oversaturated with late night venues.
- Impose conditions to mitigate the nuisance this pub will cause to its nearby residents

Regards,

~~David Roberts~~

A3

~~58-60 Westow Hill~~
Westow Hill
Crystal Palace
London, SE19 ~~6XX~~

3rd April 2019

Alcohol Licencing team,
Croydon Council,
Bernard Weatherill House,
8 Mint Walk
Croydon, CR0 1EA

Dear Licensing Team,

We the residents and friends of the Crystal Palace Triangle, object to the granting of an Alcohol licence for 58 - 60 Westow Hill. We have an interest in this application that is greater than the general public because the majority of the signatories live or work within 150 meters of the proposed location. We object to the licence on the grounds of cumulative impact and public nuisance. This petition gathered a total of 163 signatures.



Map showing location of closest signatures in relation to 58 - 60 Westow Hill.

Please refer to the attached PDF of scanned petition.

Sincerely,

~~58-60 Westow Hill~~

PETITION OBJECTIONING THE ALCOHOL LICENSING OF 58 - 60 WESTOW HILL

22 March 2019

Alcohol Licensing Team, Croydon Council
Bernard Weatherill House 8 Mint Walk
Croydon, CR0 1EA

We, the residents of the Crystal Palace Triangle, object to the granting of an alcohol licence to Antic for Plumbase 58-60 Westow Hill. We have an interest in this application that is greater than the general public because the majority of the objectors live within 1km from the location. We object to the application for an alcohol licence on the grounds of cumulative impact and public nuisance.

The contact person for this petition is

Westow Hill SE19

Objectors (please print clearly)[illegible]

22 March 2019

A3

The contact person for this petition is:

Westow Hill, SE 9 200

[illegible]

22 March 2019

A3

~~SECRET~~
REF: VHS COPY FILE, 5F-19 ~~END~~

[illegible]

PETITION OBJECTIONING THE ALCOHOL LICENSING OF 58 - 60 WESTOW HILL
22 March 2019

We, the residents of the Crystal Palace Triangle, object to the granting of an alcohol licence to Antic for Plumbase, 58 - 60 Westow Hill. We have an interest in this application that is greater than the general public because the majority of the objectors live within 1km from the location. We object to the application for an alcohol licence on the grounds of cumulative impact and public nuisance.

Westow Hill, SE19 2DD

[illegible]

PETITION OBJECTIONING THE ALCOHOL LICENSING OF 58 - 60 WESTOW HILL
22 March 2019

Alcohol Licensing Team, Croydon Council
Bernard Weatherill House, 8 Mint Walk
Croydon, CR0 1EA

We, the residents of the Crystal Palace Triangle, object to the granting of an alcohol licence to Antic for Plumbase, 58-60 Westow Hill. We have an interest in this application that is greater than the general public because the majority of the objectors live within 1km from the location. We object to the application for an alcohol licence on the grounds of cumulative impact and public nuisance.

The contact person for this petition is

Westow Hill, SE19 2RN

Objectors (please print clearly)

[illegible]

PETITION OBJECTIONING THE ALCOHOL LICENSING OF 58 - 60 WESTOW HILL
22 March 2019

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66 Westow Hill, SE13 1DR

Objectors (please print clearly)

[illegible]

PETITION OBJECTIONING THE ALCOHOL LICENSING OF 58 - 60 WESTOW HILL
22 March 2019

Alcohol Licensing Team Croydon Council
Bernard Weatherill House, 8 Mint Walk,
Croydon, CR0 1EA

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The contact person for this petition is

Waco, TX 76798

Objectors (please print clearly)

[illegible]

Alcohol Licensing, 1647; Croyle's Court,
Bernard Weatherill House, 2 M. 1. Wok
Croyle, CRO 1EA

The contact person for this petition is **XXXXXX**.

Subjects (please print clearly)

14 of 14

A3

From: ~~XXXXXX~~ [mailto:~~XXXXXX@XXXXXX~~]
Sent: 03 April 2019 07:42
To: LICENSING <LICENSING@croydon.gov.uk>
Subject: ~~XXXXXX~~ St Aubyn's Road, SE19 3AD

Dear Sirs

We are the managing agents for the above properties

We have been asked to lodge an objection to the application for an Alcohol Licence – please see attached

I look forward to hearing from you

Yours sincerely

~~XXXXXX~~ MIRPM

Associate Director

Estate & Block Management

Key points to object

Public Nuisance

- Noise disturbance and nuisance from patrons within the premises
- Noise disturbance and nuisance from patrons congregating in the internal alleyway
- Noise disturbance and nuisance from patrons exiting the premises
- Noise disturbance from emptying bottles after trading hours
- Noise and nuisance from deliveries and servicing

Crime and Disorder

- The local area already suffers from high proportion of anti-social behaviour

Public Safety

- Patrons gathering at the front of the pavement blocking the way
- Patrons smoking on the pavement in front of the building.
- Deliveries creating unsafe environment on the highway
- Deliveries creating unsafe environment in the unit

Points to include and reference

- Westow hill has 73% of the buildings above street level occupied by residential
- The surrounding streets are all residential (Beardell St, Woodland Rd and Jasper Rd)
- The centre of the Crystal Palace triangle and backing onto the site of 58 - 60 Westow Hill is occupied by the Paxton estate which has 41 Homes with a further 32 flats on the East side of St Aubyns Road.

- Westow Hill has ten bars and pubs (Sparrowhawk, Royal Albert, Westow House, Numidie, Cocktail Embassy, Exhibition Rooms, Bar Bella, Walker Briggs, Faber Fox, Craft and Courage). Westow Hill being 350 metres long, this equates to a bar or pub every 35 meters.
- Furthermore, Westow Hill has a further 15 restaurants with alcohol licenses.
- Planning application has been validated to reopen and expand the former Grape and Grain (Anerley Hill) with a new proposed public floor area of 5500.36 sqft., nearly three times the size of the existing pub.
- Antic already run two pubs on Westow Hill (Walker Briggs and Westow House) and are known as a pub chain that provides for the younger patrons.
- The proposed Cambridge Coopers will have an internal floor space of around 2,500 sq ft. This would make the capacity of the bar between 200 and 250 people.
- The new proposed taxi rank (outside 62 to 68 Westow Hill) will mean extra disruption on the street until the early hours of the morning with customers likely to loiter whilst waiting for taxis.
- Opening the eastern flank of the building with a series of bi-fold doors and windows will render it impossible to limited the sound emanating from the building
- The applicant won't be able to limit the numbers of smokers on the pavement at any given time, unless the Cambridge Coopers has door staff. This side of the high street has a narrow pavement, measuring only 266cm outside 58 - 60 Westow Hill from door to the road and will create crowds of smokers on it.
- Westow Hill is a very specific road which operates in two boroughs (Croydon and Lambeth). This should be taken into account when assessing the need for another alcohol licence and the licensed premises that sit on the North side of Westow Hill and in the Borough of Lambeth.