

Controlled Parking Zone (CPZ) – Frequently Asked Questions

1. What is a Controlled Parking Zone?

This is an area where parking activities are controlled by waiting restrictions (yellow lines) and parking bays.

2. At what times will the restrictions apply?

Existing parking controls in this area operate 9am – 5pm Monday to Saturday and it is proposed that the same times will be used for this area if a scheme is introduced.

3. How long will I be able to park for during operational hours?

Permit holders and Blue Badge holders will be able to park for an unlimited period within parking bays, providing a valid permit/Blue Badge is displayed. Pay by phone users will only be able to park for up to the maximum stay shown on the parking sign at the bay although it is proposed that 8 hours parking will be used in this area.

4. Who is eligible for parking permits?

Any resident with a vehicle registered at an address within the zone (if planning conditions do not forbid the issuing of parking permits) and any business with a business address within the zone would be eligible for a parking permit. Information on how to apply for a permit will be sent to all consultees in due course if it is decided to proceed with the scheme.

5. What about our visitors?

Visitors would only need to pay for parking during the hours of operation of the zone. Residents can purchase Resident Visitor Permits for their visitors at a cheaper rate than the normal daily tariff. During operational hours, visitors must either use the Pay by Phone method to purchase time or purchase a cashless Resident Visitor Permit (obtained via the resident they are visiting by the Pay by Phone method).

6. Why can't we have "resident only" parking?

The shared-use Permit / Pay by phone scheme proposed is more flexible, allowing visitors, including customers of local businesses and tradespeople, to park. The permit cost is subsidised by Pay by phone users. Existing shared-use schemes provide residents more opportunity to park during the hours of operation than unregulated parking as the majority of commuters are reluctant to pay for parking.

7. Is this not just a money making scheme?

It is a legal requirement that parking schemes are self-financed as no funding is available from the Council Tax for these types of proposals. In outer areas, such as this proposed area, income levels are lower than town centre locations where parking demand is higher. Charges ensure that implementation costs can be covered within 5 to 10 years.

8. How much will permits cost?

Currently the cost of permits are:

Residents

- £80 per year for first vehicle
- £126 per year for second vehicle (maximum of 2 permits per household)

Please note that all new permit applications are subject to a one-off £30 administration charge.

Visitors

- £4 per day for a Residents' Visitor Permit (**maximum of 60 half day / 4 hour permits per year per household**)

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8. cont.

Businesses

- £123 for three months per vehicle
- £382 per year per vehicle (*maximum of 2 vehicles per business*)

Please also note that permit charges are currently under review and it is possible that the Council may change the prices charged subject to Cabinet approval in April 2019.

9. How much will pay by phone tickets cost?

Current charges in this area are:

8 hour max stay roads

30 mins	£0.30	
1 hr	£0.60	
2 hrs	£1.20	
3 hrs	£1.80	
4 hrs	£2.40	
5 hrs	£3.00	
6 hrs	£3.60	
7 hrs	£4.20	
8 hrs	£4.80	Sundays free

10. Where will parking bays and yellow lines be marked?

Parking bays will be marked on the carriageway in safe locations and away from junctions and dropped crossings. Yellow line waiting restrictions will be installed at locations where parking would be hazardous or cause obstruction.

11. Can you guarantee me a parking space outside my house?

It is not possible to guarantee anyone a particular space on the public highway.

12. How can it be ensured that motorists parking in the zone park legitimately?

Civil Enforcement Officers (CEOs) will patrol the roads within the zone during the controlled hours. CEOs can issue a Penalty Charge Notice (parking ticket) to any vehicle that is parked in a manner that contravenes parking regulations e.g. parking on a yellow line or within a parking bay without displaying a valid permit or paying for time via the pay by phone system.

13. Will I be able to park across my driveway?

Yes, but only outside of the controlled hours. It is not possible to mark bays across driveways as this would legalise obstruction.

14. What if I do not support the introduction of controlled parking?

Vote 'No' on the enclosed questionnaire - if the majority of residents / businesses vote against controlled parking then a scheme is unlikely to go ahead in the road / area. If the majority of residents are in favour of a scheme there would be an opportunity to make further comments or object to the proposals at the Public Notice Stage when the scheme is formally advertised in the Croydon Guardian, by on-street notices and on the Council website.

15. What happens next?

At the end of this consultation, the votes and comments on all returned questionnaires will be analysed. The results of these will be presented in a report to the Traffic Management Cabinet Advisory Committee for consideration at its next meeting on 2 May 2019, in the Town Hall, Katharine Street, Croydon. The report will be available 7 days before the meeting using the following link; <https://www.croydon.gov.uk/democracy/dande/minutes> . The Committee will then make a decision whether or not to proceed with controlled parking in this area.