

<b>REPORT TO:</b>	<b>ADULT SOCIAL SERVICES REVIEW PANEL</b> <b>29 January 2020</b>
<b>AGENDA ITEM:</b>	<b>5</b>
<b>SUBJECT:</b>	<b>Adult Safeguarding in Croydon</b>
<b>BOARD SPONSOR:</b>	<b>Annette McPartland, Director- Health, Wellbeing and Adults Division</b>
<p><b>CORPORATE PRIORITY/POLICY CONTEXT:</b> Adult Safeguarding is a statutory function in the Care Act 2014 and is a part of the Health Wellbeing and Adults Service Plan. This report focuses on the Peer Review on Adult Safeguarding which is planned for late 2020</p> <p>This report is for information.</p>	
<p><b>FINANCIAL IMPACT</b></p> <p>There are no financial implications arising directly from this report. All activity resulting from the recommendations of the Peer Review in Adult Safeguarding, will be absorbed within current resources.</p>	

## **1. RECOMMENDATIONS**

- 1.1 The Adult Social Services Review Panel (ASSRP) is asked to note the contents of the report and support the plan to undertake a Peer Review in Adult Safeguarding.

## **2. EXECUTIVE SUMMARY**

- 2.1 The Executive Director, Health Wellbeing and Adults, has through the London ADASS office (Association of Directors of Adult Social Services) commissioned a Peer Review to focus on Adult Safeguarding to take place in late 2020. This paper outlines the process of a Peer Review, highlighting the benefits and the preparation needed.

## **3. DETAIL**

### **Background to Peer Reviews**

- 3.1 The aim of Peer Reviews is to support self-evaluation and service development. They are not inspections. They are directly commissioned by the Local Director of Adult Social Care (DASS).
- 3.2 The programme began in 2013 under a Sector Led initiative and this will be the third cycle which all London Boroughs have signed up to undertake .There are

three themes offered, with methodologies developed for each one:

- Safeguarding
- Commissioning
- Use of Resources

3.3 Previously in 2018 Croydon had a Peer Review focussing on 'Use of Resources' which was successful in identifying improvements and future steps.

### **Adult Safeguarding Peer Review**

3.4 Since the implementation of the Care Act Adult Safeguarding has been a statutory function and is a major priority in adult social care and across all Agencies.

3.5 Over the last three years there have been significant changes implemented across adult social care, including the development of the Locality model supported by a specialist safeguarding function. A Peer Review is an opportunity to take stock and look at possible future developments. A Peer Review offers this opportunity with the support of independent expert advice from people working in a similar environment.

3.6 The Safeguarding Adults Peer Review methodology focuses on four key themes:

- a) Outcomes for, and the experiences of, people who use the services
- b) Leadership, Strategy and Working Together
- c) Commissioning, Service Delivery and Effective Practice
- d) Performance and Resource Management

3.7 The Review will be conducted over an intensive period of 3 days. A team of five / six reviewers from other London Boroughs will be selected by the ADASS office and will include:

- Review Leader, a Director of Adult Social Services (DASS)
- Safeguarding Lead
- Performance Lead
- finance lead
- Often a Principal Social Worker
- Review Co-ordinator

3.8 A typical Peer Review programme would involve:

**Day 1-** Scene setting session. Interviews/Focus Groups/visits

**Day 2** - Interviews/Focus Groups/visits

**Day 3-** Team prepares Feedback to be presented to Croydon. Feedback is provided to Croydon in the form of a PowerPoint presentation.

- 3.9 Following the Review an action plan will be developed based on the recommendations from the feedback.

## Preparation

- 3.10 For a positive peer review experience it is essential that there is thorough preparation and planning. To ensure this happens, a project group led by Head of Adult Safeguarding / Head of Innovation & Change is being established.
- 3.11 The Group will focus on some of the lessons learnt from previous reviews including:
- a) **The Review is full inclusive.** It is important that Safeguarding teams in Croydon work together to support and be part of the review. Although the Council is seen as the lead organisation for Adult Safeguarding – essentially adult safeguarding is a multi-agency / discipline activity. Therefore for the Peer Review to be successful all partners, including residents must feel part of the review. This will be reflected in the project group.
  - b) **Focus of the Review.** The area of adult safeguarding is too broad for the short methodology of a peer review. Successful Peer Reviews have ensured that the subject area is focussed enough to allow reviewers to analyse sufficiently to give meaningful recommendations. Furthermore it should be an area which would enhance the development of the safeguarding system in Croydon. The Project Group will work with Croydon Safeguarding Adults Board (CSAB) and other interested parties including Member to ensure this happens.
  - c) **Pre-review preparation.** The Council will be expected to submit a self-assessment to support the review and plan all the interviews, visits and groups. To be successful these will all have to be planned fully. Again the project group will lead on this.

## Next Steps

- 3.12 There will be further discussions with partner agencies about the Peer Review at the CSAB development day and the CSAB quarterly meeting. This will help refine some of the issues. The outcomes of these discussions will be shared verbally with ASSRP as the CSAB Board meeting is the in afternoon just before the ASSRP meeting on 29/01/2020.

## 4. CONSULTATION

- 4.1 None specifically identified in this instance.

## 5. FINANCIAL AND RISK ASSESSMENT CONSIDERATIONS

- 5.1 There are no financial implications arising directly from this report. All activity resulting from the recommendations of the Peer Review in Adult Safeguarding, will be absorbed within current resources.

Approved by: *Lisa Taylor, Director of Finance, Investment and Risk and Deputy S151 Officer*

## **6. EQUALITIES IMPACT**

- 6.1 There are no specifically identified equalities impacts from this report, however the outcome of the review, and any recommendations, should inform objective setting for both the Croydon Adults Safeguarding Board and the Health Wellbeing and Adults service plans. Where relevant, equality impact assessments must be completed.

Approved by: *Yvonne Okiyo – Equalities Manager*

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**CONTACT OFFICER:** Nick Sherlock, Head of Adult Safeguarding and Quality Assurance

**APPENDICES TO THIS REPORT:** None