

<b>REPORT TO:</b>	<b>ADULT SOCIAL SERVICES REVIEW PANEL</b> <b>29 January 2020</b>
<b>AGENDA ITEM:</b>	<b>6</b>
<b>SUBJECT:</b>	<b>Adult Social Care Plan 2020</b>
<b>BOARD SPONSOR:</b>	<b>Annette McPartland</b> <b>Director- Health, Wellbeing and Adults Division</b>

**CORPORATE PRIORITY/POLICY CONTEXT:**

This report provides an overview of 2020 plan for adult social care in Croydon; it addresses Outcome 1 of the Corporate Plan: supporting **People to live long, happy, healthy and independent lives.**

This report is for information.

**FINANCIAL IMPACT**

There are no financial implications arising directly from this report. All activity resulting from the Adult Social Care plans for 2020, will be absorbed within current resources.

**1. RECOMMENDATIONS**

- 1.1 The Adult Social Services Review Panel (ASSRP) is asked to note the contents of the report and support the adult social care plans for 2020.

**2. EXECUTIVE SUMMARY**

- 2.1 The vision for adult social care is to support residents and their families with care and support needs. Working in localities with system partners, we will focus on prevention and early intervention, maximise the life chances and outcomes for residents, based on a 'whole family, community led support approach' to services; through better coordination and integration of services.
- 2.2 This report sets out key deliverables, both mandatory and within the corporate plan, and Croydon health and care plan, including the principles of locality working, through proactive and preventative approaches.

**3. LEADERSHIP AND RELATIONSHIP MANAGEMENT, INCLUDING HEALTH AND SOCIAL CARE INTEGRATION**

- 3.1 Deliver strategic influence to the system leadership team; in particular development of the needs of vulnerable adults and social care needs, including making disability everybody's business, and within the localities.
- 3.2 Working with One Croydon Alliance to enable a whole population fully

integrated disability health and social care service. (See also January 2020 Cabinet report - [Health and Social Care Integration and South West London](#), see item 9).

- 3.3 Support the improvement action plan for integrated community mental health services.
- 3.4 Enable a high performing adult social care team culture; in particular, developing an action plan and responding to areas of development identified through staff conversations.

#### **4. RESIDENTS AND CARERS FEEL LISTENED TO, INCLUDED AND VALUED**

- 4.1 The voice of residents and carers is central in developing the community led support model. Maximising resident and carer independence, resilience, well-being and ability to make choices; reducing poverty and social isolation, and increasing employment.
- 4.2 Work with the Croydon Safeguarding Adults Board to ensure people are safeguarded.
- 4.3 Continue to ensure access to Advocacy supports residents, delivers our Care Act responsibilities and deliver the Joint Carers Strategy outcomes.

#### **5. COMPASSIONATE CROYDON / MAKING DISABILITY AND DEMENTIA EVERYBODY'S BUSINESS**

- 5.1 Talk to people with disabilities and find out what would improve the quality of their lives in Croydon.
- 5.2 To work with leading local voluntary and community sector disabilities focused partners to understand what their key priorities are; and act as an enabler to share this learning, and how it can impact service design and commissioning.
- 5.3 To take a similar approach to the successes of the Croydon Dementia Action Alliance, to enable Croydon to become and Autism Friendly Borough.

#### **6. TO SECURE A FINANCIALLY SUSTAINABLE FUTURE**

- 6.1 Deliver a locality focused, preventative and integrated service, that is sustainable; that links to the strategic work on mapped prevention spend; that delivers the savings expected to be agreed for 2020/21, and ensuring budgets deliver value for money.

#### **7. ADULT SAFEGUARDING**

- 7.1 Respond corporately to the Deprivation of Liberty replacement legislation, the Liberty Protection Safeguards; and ensure there is a system approach to implementing the changes.

- 7.2 Work with the Croydon Safeguarding Adults Board to ensure we have common thresholds for safeguarding, reviewing options to redesign a one system approach to safeguarding in health and social care.
- 7.3 Respond to the recommendations from the safeguarding review; and delivery a London ADASS safeguarding peer review (expected in Autumn 2020).

## **8. WORKFORCE, INNOVATION AND GETTING THE BASICS RIGHT**

- 8.1 Work with residents and partners to develop our offer, enabling people with disabilities to remain in or near their local communities.
- 8.2 Develop a resident centred and supported staff culture and working practice, to deliver integrated and personalised care in service planning and delivery; linked to the Croydon Health & Social Care Plan and locality working.
- 8.3 Communicate and engage with staff to jointly design a clear expectation for our culture and accountability, to support this with a proportionate learning and development plan; and recruitment and retention plan.
- 8.4 Developing assessment and reviews with residents and carers using the community led support model, and ensuring this directly impacts the 'to be processes' of the new Liquid Logic system.
- 8.5 Deliver an innovation programme focussed on shift to integration, prevention and localities through transformation in workforce, market shaping, improving accommodation, information advice and guidance, increasing use of direct payments, data quality, resident need, enabling active lives, financial controls, value for money and efficiencies.
- 8.6 Prepare the organisation and residents for the expected social care white paper and analyse its potential impacts, aligned to the NHS Long Term Plan.
- 8.7 Ensure the newly insourced care and support across our extra care units is remodelled as a home for life, aspiring to be rated as outstanding by the Care Quality Commission, with a minimum standard of good; and that remains person centred.

## **9. CONSULTATION**

- 9.1 None specifically identified in this instance.

## **10. FINANCIAL AND RISK ASSESSMENT CONSIDERATIONS**

- 10.1 There are no financial implications arising directly from this report. All activity resulting from the Adult Social Care plans for 2020, will be absorbed within current resources.

Approved by: *Lisa Taylor, Director of Finance, Investment and Risk and Deputy S151 Officer*

## **11. EQUALITIES IMPACT**

- 11.1 There are no specifically identified equalities impacts from this report, however there are a number of changes proposed. In all instances, where there are future changes being proposed to services, strategy or policy, equality impact analysis will be completed, to inform evidence based decisions.

Approved by: *Yvonne Okiyo – Equalities Manager*

---

**CONTACT OFFICER:** Annette McPartland, Director of operations

**APPENDICES TO THIS REPORT:** None