

Proposed conditions for 53 Stoats Nest Road, Coulsdon, CR5 2JJ

1. Install and maintain a CCTV system covering the entrance, exits of the property, and any internal areas of the premises which are used for licensable activity, recordings shall be stored for a minimum of 31 days and CCTV images shall be delivered to Police or Council Officers, in viewable format on request.
2. Challenge 25 logos shall be prominently displayed in all advertising material associated with this Premises (including any websites). A statement made confirming that ID shall be requested before the sale is completed must also be displayed as above.
3. Each customer shall be informed of the Licence holder's delivery conditions at the time of ordering and delivery.
4. Deliveries of alcohol shall only be made to residential or to business addresses, where the relevant details of the purchaser have been recorded as part of the original sale.
5. Deliveries of alcohol shall not be made to public places.
6. Persons undertaking deliveries shall be over 18 years of age.
7. Information regarding refusals to sell alcohol and refusals to deliver alcohol shall be recorded and retained in useable form and made available to authorised officers upon request.
8. All staff will receive training prior to taking on any role within the business. This training to be recorded and refresher training carried out every 6 months also to be recorded.
9. No members of the public shall be permitted to enter the premises to purchase alcohol.
10. All deliveries of alcohol will be made in vehicles not advertising alcohol sales, all alcohol will be in unmarked packaging.
11. A written policy shall be in place for cash on delivery orders. All delivery staff must be fully trained these records shall be recorded and kept on premises and made available to authorised officers upon request.
12. An incident/refusals log shall be kept at the premises. Any incidents or refusals shall be entered and completed in the relevant book by the staff member dealing by the end of that persons shift. This log shall be kept at the premises, and made available on request to the police or an authorised officer.
13. All deliveries shall be in unmarked packaging.
14. Drivers shall be instructed to abort delivery where that sale is believed to be a "street sale". All such instances shall be recorded in the refusals/incidents log.
15. Delivery of alcohol shall be refused whereby the driver considers the person receiving the delivery to be under the influence of alcohol or drugs.

16. Delivery drivers shall undergo training in Age Verification and Prevention of Underage Sales, this training shall be properly recorded and kept on file for inspection. This training shall be refreshed every 6 months and a record kept on file for inspection.

17. Deliveries can only be made during licensable hours.