

SCRUTINY RECOMMENDATION	CONCLUSIONS	DEPARTMENT AND CABINET MEMBER RESPONDING	ACCEPT/ REJECT RECOMMENDATIONS (inc. reasons for rejection)	IDENTIFIED OFFICER	ANY FINANCIAL IMPLICATIONS	TIMETABLE FOR IMPLEMENTATION OF RECOMMENDATIONS IF ACCEPTED (ie Action Plan)	DATE OF SCRUTINY MEETING TO REPORT BACK
Report: Update on Covid-19 response (Considered by the Joint Meeting of Scrutiny & Overview Committee and Health & Social Care Sub-Committee on 26 May 2020)							
1. That all avenues to lobby the Government to meet its funding promises on Covid-19 are explored.	The Committee recognised that the potential shortfall in Government funding for Covid-19 expenses represented an area of extreme uncertainty for the Council and agreed that all avenues should be explored to lobby the Government to provide clarity over funding. The Committee agreed that it would write to the local MPs and the Government outlining concerns about the uncertainty over funding.	The Leader ELT	Accept	Jo Negrini	If successful in lobbying for funding, the Council could attain increased funding from central government and/or other institutions.	Communications have already gone out to stakeholders in relation to Covid-19 cost pressures including MPs and MHCLG. The Council will continue to monitor any developments and work with MPs and Central Government contacts to ensure pressures are escalated.	Summer 2021
2. That the review of the Council's finances be undertaken transparently with:- A) All savings accompanied by thorough impact and risk assessments, proportionate to the size of the saving. B) That any significant changes to service provision are subject to extensive consultation.	The Committee commended the proactive response taken by the Council to address the financial uncertainty including undertaking a financial review. It was agreed that the review should be as transparent as possible, with any savings identified as part of the review accompanied by a thorough impact assessment and risk analysis proportionate to the size of the saving. Any significant change to service provision should also be subject to extensive consultation prior to implementation.	Councillor Simon Hall Resources	Accept – The work to develop, report and manage savings will be led by the Finance Review Panel, the root and branch review of the financial processes of the council.	Lisa Taylor	There will be financial implications as each of the options are developed. These will continue to be reported to the Finance Review Panel and Cabinet. They will also be reported to Cabinet via the weekly Cabinet and ELT meetings.	Each project will need to be implemented as quickly as possible to ensure the greatest level of savings can be achieved.	July 2020

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<p>3. That the lesson learnt from working in partnership with the Community and Voluntary Sector during the Covid-19 crisis be used to inform the Council's future relationship with the sector.</p>	<p>The partnership work between the Community & Voluntary Sector and the Council in supporting the most vulnerable sections of the community during the Covid-19 crisis was commended. It was recognised that there was an opportunity to learn from the partnership work during the crisis to inform the future relationship between the Council and the Community & Voluntary Sector, particularly in providing support for smaller grassroots organisations through encouraging partnership funding bids and the sharing of resources.</p>	<p>Councillor Hamida Ali Resources</p>	<p>Accept</p>	<p>Gavin Handford</p>	<p>N/A</p>	<p>Completed - Recent changes to funding criteria in the Community Fund, Rental Subsidy and Discretionary Rate Relief gave priority to partnership funding bids and the sharing of resources. Funding from small grants and Ward grants is particularly directed to smaller, grassroots organisations.</p>	<p>N/A</p>
<p>4. That support for mental health provision be a priority as the borough moved into the recovery phase of the Covid-19 crisis</p>	<p>The Committee welcomed the reassurance given by Healthcare colleagues that they were aware of and making plans to manage a significant rise in mental health issues as the borough moved to the recovery stage of the crisis. The Committee agreed to recommend that mental health services should be one of the priorities for the Council as well moving forward.</p>	<p>Councillors Janet Campbell & Alisa Flemming Health, Wellbeing and Adults /Children, Families and Education</p>	<p>Accept - A joint presentation by the Director, Joint Commissioning and the main providers of emotional health and well-being services for children and young people was given to the Children & Young People Scrutiny Sub-Committee on 23rd June 2020. It was agreed that the Sub-Committee be kept updated on progress of the local reset of CAMHS services across Croydon as well as individual service reviews, the conclusions and outcomes for children and young people, as well as lessons learnt.</p>	<p>Guy Van Dichele/ Robert Henderson</p>	<p>N/A</p>	<p>Regular progress updates to be provided to the Sub-Committee and included in the forward plan.</p>	<p>TBC</p>

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			<p>All stakeholders are working together through the Mental Health programme board to shape and prepare services for increasing demand during the Covid 19 recovery phase. Key areas include a new Mental Health Emergency Department at CUH for adults; reshaping the community offer to align with the council's place based model; developing a 'recovery space' in the community as an alternative to A&E; expanding the range of services to meet psychological and emotional needs resulting from isolation, trauma and anxieties about the future."</p>				
<p>5. That a response be provided to the Health & Social Care Sub-Committee to confirm how many people accepted reduced care packages, how many reductions were actually implemented, the end date of an reduced packages and what measures were put in place to safeguard the individuals who accept a reduced care package.</p>	<p>The Committee recognised that there had been a need to proactively prepare contingency plans for potential staff shortages during the crisis. However, there was unease that this had included contacting vulnerable residents to discuss reducing care packages as any such request may have been agreed by a resident from a sense of community obligation and to their own detriment.</p>	<p>Councillor Janet Campbell Health, Wellbeing and Adults</p>	<p>Accept - Clients were reviewed in the COVID period and where required care was stepped back up as a result of check in calls. Approximately 2500 reviews were done; this resulted in 212 reductions, of which around 30% has been returned to pre-COVID levels. All clients have been contacted to see how they are coping and if they want a return to increased levels. Many clients have made alternate arrangements such as moving in with family, some do not want carers in the house due to concerns over infection.</p>	<p>Guy Van Dichele</p>	<p>N/A</p>	<p>Regular progress updates to be provided to the Sub-Committee and included in the forward plan.</p>	<p>TBC</p>

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<p>6. That work be undertaken to obtain data on a granular level of the impact from Covid-19 on communities across the borough.</p>	<p>As the existing data indicated that Covid-19 had disproportionately affected certain socio-economic and ethnic groups in the borough, the Committee agreed that a greater level of granularity in the data was needed to gain an exact understanding of the impact of the virus.</p>	<p>Councillor Janet Campbell Health, Wellbeing and Adults</p>	<p>Accept – Priority is mapping locally specific community intelligence to support the Outbreak plan. This is therefore focused on specific high risk socio-economic groups.</p>	<p>Rachel Flowers</p>	<p>N/A</p>	<p>This is ongoing.</p>	<p>22/09/20</p>
<p>7. That a review be undertaken of the Shielding Programme to ensure that any lessons learnt are captured in the event of any future need for the programme.</p>	<p>As the existing data indicated that Covid-19 had disproportionately affected certain socio-economic and ethnic groups in the borough, the Committee agreed that a greater level of granularity in the data was needed to gain an exact understanding of the impact of the virus.</p>	<p>Councillor Janet Campbell Health, Wellbeing and Adults</p>	<p>Accept - The Council has been working with Healthwatch Croydon to develop a shielding experience survey. Expected to go live in mid-August. The results will be used to influence Croydon’s system response to shaping the ongoing shielding support offer.</p> <p>Our VCS infrastructure groups are working with public health to support outbreak control campaigns, including targeted communications to our diverse and varied communities.</p> <p>A key area of work is agreeing a new information sharing protocol with the voluntary sector to improve the coordination of support for vulnerable residents across the borough. We are seeking to use the existing arrangements through our</p>	<p>Guy Van Dichele</p>	<p>N/A</p>	<p>Regular progress updates to be provided to the Sub-Committee and included in the forward plan.</p>	<p>TBC</p>

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			One Croydon partnership to do this as quickly as possible.				
8. That a review be undertaken of the hospital discharge of care home residents throughout the Covid-19 crisis to capture lessons learnt.	Although the Committee was reassured that a thorough system of testing was now in place for care home residents being released from hospital back to their homes, it was agreed that a review should be undertaken of hospital discharge throughout the crisis to capture any lessons learnt.	Councillor Janet Campbell Health, Wellbeing and Adults	Partially rejected - The Council and its partners are still following the NHS Hospital Discharge guidance that was released in March 2020 so support hospitals discharging residents either into Care Homes or to return home within 2 hours of discharge. Feedback has been provided on how things have gone in May 2020 by directors of Adult Social Care to a pan-London group to look at initial lessons learnt and what has gone well. There will also be a national review to align to. On a local level we are in regular dialogue with health partners, Public Health England and other partners in reviewing updated guidance and ensuring that this is passed on to Care Homes and that they are supported on this. Regular weekly Care Home meetings are held with specific focus on COVID-19 best practice and guidance. Support is then provided to individual care homes if required from public health colleagues or commissioners. This practice of regular support to Care	Guy Van Dichele	N/A	Update to be provided at 10 November Committee.	10/11/20

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			<p>Homes will continue post covid-19 on the finishing of the current hospital discharge guidance.</p> <p>We will continue to review any updated NHS guidance on hospital discharges and on a local level we are looking at what improvements we can make to the Integrated Discharge Service with our partners and if required can feedback on progress on this, lessons learnt and future improvements in three month's time.</p>				
<p>9. That detailed information be provided to the members of the Scrutiny and Overview Committee on the steps taken by education and social care professionals to track vulnerable young people throughout the Covid-19 lockdown.</p>	<p>The Committee remained concerned about the tracking of vulnerable young people whose carers (and in some cases the young people themselves) had not responded or not responded satisfactorily to contact from education and Social Care professionals. The Committee agreed that this item would be referred to the Children & Young People Sub-Committee to scrutinise in greater detail at their meeting on 23 June 2020, and in the interim asked that the Executive Director provide more particulars about the process.</p>	<p>Councillor Alisa Flemming</p> <p>Children, Families and Education</p>	<p>Accept - The Executive Director and his leadership team presented detailed information on provision being made to track and contact vulnerable children and young people at the Children & Young People Scrutiny Sub-Committee on 23rd June 2020.</p> <p>It was agreed that officers explore in detail, in advance of reopening of schools in September, how to ensure that children that experienced neglect during this crisis period that went undetected can be appropriately supported. Additionally what can be done in the future to ensure that these children can be identified in the event usual</p>	<p>Robert Henderson</p>	<p>N/A</p>	<p>An update to be provided to the next Children & Young People Scrutiny Sub-Committee meeting.</p>	<p>15/09/20</p>

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			mechanisms of detection are compromised				