

# Children and Young People's Scrutiny Committee

## Early Help & Children's Social Care Performance Analysis

April 2021

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for children and young people in croydon

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# Overview of performance across EH & CSC KPIs

## GOING WELL OR BETTER

- The overall number of open CP and CLA cases continues to reduce, except CIN cases which are starting to creep up again (Covid lockdown has seen national reduction in referrals)
- Percentage of completed contacts received in the month which were actioned within 1 working day
- Percentage of children subject to Child Protection Plan and Children Looked After for whom a visit has taken place within timescales
- Local CLA numbers have reduced to 481 and CLA in care 12+ months having same social worker for the last 6 months
- Caseloads remain largely within range

## ONES TO WATCH

- Percentage of assessments completed in 45 days continues to fluctuate
- Percentage of ICPC's within 15 days of the strategy meeting
- Percentage of CIN with an up to date plan
- Supervision frequency just short of target

## THINGS TO DO BETTER

- Percentage of EH cases closed due to family disengaging remains 22%, above target
- Percentage of Early Help cases closed that were stepped up to CSC is the highest in the year at 15%
- Referral number have increased significantly, and the year-to-date re-referrals rate ended at 26%
- Percentage of children with CIN Plans for whom a visit has taken place with the last 4 weeks was low at 81%
- Number of CP on a plan for a 2<sup>nd</sup> time or more was currently 27%
- Percentage of Care Leavers who are EET is much lower than where we would like it to be

# Overview of performance across EH & CSC KPIs

|                  |  | 2020/21  |        |        |        |        |        |        |        |        |        |        | Comparative Data |                |       |                       |                               |                             |                |                 |
|------------------|--|----------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|------------------|----------------|-------|-----------------------|-------------------------------|-----------------------------|----------------|-----------------|
| Indicator Number | Indicator Title  | Polarity | Jun-20 | Jul-20 | Aug-20 | Sep-20 | Oct-20 | Nov-20 | Dec-20 | Jan-21 | Feb-21 | Mar-21 | RO               | 2020-21 Target | RAG   | 2020-21 YTD or latest | DfE Published Croydon 2019-20 | Stats Nbr Average 2019-2020 | London 2019-20 | England 2019-20 |
| EH 7             | Percentage of cases closed due to family disengaging with support  | SIB      | 22%    | 22%    | 16%    | 21%    | 19%    | 22%    | 28%    | 29%    | 25%    | 14%    | IL               | 10%            | Red   | 22%                   | 14%                           |                             |                |                 |
| EH 9             | Percentage of Early Help cases closed that were stepped up to CSC  | SIB      | 11%    | 15%    | 18%    | 14%    | 17%    | 10%    | 5%     | 20%    | 19%    | 24%    | IL               | 10%            | Red   | 15%                   | 11%                           |                             |                |                 |
| FD 3             | Percentage of completed contacts received in the month which were actioned within 1 working day from the form date to the completed date | BIB      | 99%    | 99%    | 98%    | 100%   | 100%   | 100%   | 100%   | 99%    | 99%    | 100%   | IL               | 94%            | Green | 99%                   | 94%                           |                             |                |                 |
| FD 8             | Percentage of re-referrals within 12 months  | SIB      | 28%    | 27%    | 19%    | 29%    | 27%    | 28%    | 24%    | 28%    | 23%    | 29%    | IL               | 22%            | Red   | 26%                   | 18%                           | 19%                         | 19%            | 23%             |
| AMT 2            | Percentage of C&F assessments completed within 45 working days   | BIB      | 90%    | 83%    | 79%    | 64%    | 65%    | 75%    | 84%    | 77%    | 79%    | 83%    | IL               | 85%            | Amber | 77%                   | 76%                           | 87%                         | 85%            | 84%             |
| CIN 3            | Rates of CIN* per 10,000 of Under 18 Population  |          | 70.7   | 71.4   | 73.4   | 71.5   | 70.7   | 69.0   | 73.9   | 70.5   | 66.8   | 69.2   | RB               | NA             | Grey  | 69.2                  | 63.6                          |                             |                |                 |
| CIN 4            | Percentage of CIN* for whom a visit has taken place within last 4 weeks (includes CWD Teams)   | BIB      | 93%    | 94%    | 96%    | 88%    | 83%    | 82%    | 84%    | 91%    | 95%    | 81%    | RB               | 95%            | Red   | 81%                   | 73%                           |                             |                |                 |
| CIN 8            | Percentage of CIN with an up-to-date child's plan <b>New*</b>  | BIB      | 88%    | 84%    | 85%    | 86%    | 84%    | 90%    | 86%    | 89%    | 92%    | 90%    | RB               | 95%            | Amber | 90%                   | 85%                           |                             |                |                 |
| CP 5             | Percentage of children for whom ICPC was held in the month within 15 working days of the Strategy discussions                            | BIB      | 77%    | 72%    | 44%    | 48%    | 73%    | 56%    | 76%    | 48%    | 68%    | 89%    | DW               | 77%            | Amber | 69%                   | 75                            | 74                          | 76             | 78              |
| CP 11            | Percentage of Child Protection Children subject to a plan for a second or subsequent   | SIB      | 16%    | 16%    | 17%    | 18%    | 20%    | 19%    | 22%    | 23%    | 24%    | 27%    | DW               | 18%            | Red   | 27%                   | 15.3                          | 17.6                        | 18.0           | 21.9            |
| CP 13            | Percentage of children subject to Child Protection Plan for whom a visit has taken place within last 4 weeks (20 Working Days)           | BIB      | 98%    | 99%    | 99%    | 98%    | 94%    | 96%    | 96%    | 98%    | 96%    | 99%    | RB               | 95%            | Green | 99%                   | 94%                           |                             |                |                 |
| MC 1c            | Repeat Missing Children - Overall number of children with 3 or more missing episodes   |          | 31     | 24     | 30     | 25     | 27     | 23     | 20     | 15     | 20     | 20     | HD               | NA             | Grey  | 284                   |                               |                             |                |                 |
| MC 8             | Number of missing episodes started in month - <b>LAC missing from placement</b>  | SIB      | 191    | 195    | 198    | 169    | 166    | 124    | 101    | 115    | 138    | 146    | HD               | NA             | Grey  | 1,854                 | 2,687                         | 582                         |                | 81,090          |
| CLA 3            | Number of CLA at the end of the month who are Local CLA (Non-UASC)   |          | 517    | 511    | 510    | 515    | 502    | 505    | 502    | 485    | 486    | 481    | HD               | NA             | Grey  | 481                   | 528                           |                             |                |                 |
| CLA 4            | Number of CLA at the end of the month who are UASC   |          | 260    | 256    | 255    | 249    | 245    | 236    | 228    | 214    | 211    | 210    | HD               | NA             | Grey  | 210                   | 279                           | 270                         | 53             | 5000            |
| CLA 10           | Percentage of CLA for whom a visit has taken place within statutory timescales (6 weekly Visits)   | BIB      | 93%    | 88%    | 98%    | 93%    | 94%    | 94%    | 94%    | 95%    | 96%    | 95%    | HD               | 95%            | Green | 95%                   | 94%                           |                             |                |                 |

# Overview of performance across EH & CSC KPIs

|                  |   | 2020/21  |        |        |                           |        |        |        |        |        |        |        |        |        |    | Comparative Data |       |                       |                               |                             |                |                 |
|------------------|---|----------|--------|--------|---------------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|----|------------------|-------|-----------------------|-------------------------------|-----------------------------|----------------|-----------------|
| Indicator Number | Indicator Title   | Polarity | Apr-20 | May-20 | Jun-20                    | Jul-20 | Aug-20 | Sep-20 | Oct-20 | Nov-20 | Dec-20 | Jan-21 | Feb-21 | Mar-21 | RO | 2020-21 Target   | RAG   | 2020-21 YTD or latest | DfE Published Croydon 2019-20 | Stats Nbr Average 2019-2020 | London 2019-20 | England 2019-20 |
| CLA 10           | Percentage of CLA for whom a visit has taken place within statutory timescales (6 weekly Visits)            | BIB      | 96%    | 93%    | 93%                       | 88%    | 98%    | 93%    | 94%    | 94%    | 94%    | 95%    | 96%    | 95%    | HD | 95%              | Green | 95%                   | 94%                           |                             |                |                 |
| CLA 19           | Percentage of CLA that have been in care for 12+ months, that have had same social worker for last 6 months | BIB      | 69%    | 71%    | 72%                       | 68%    | 71%    | 72%    | 68%    | 62%    | 67%    | 71%    | 66%    | 72%    | HD | 65%              | Green | 72%                   | 59%                           |                             |                |                 |
| CL 1             | Number of Care Leavers in employment, education, or training (EET) on their 17th to 21st Birthday           |          | 377    | 384    | 367                       | 358    | 347    | 405    | 347    | 339    | 335    | 336    | 339    | 352    | MM | NA               | Grey  | 352                   | 347                           | 150                         | 3870           | 15640           |
| CL 1a            | Percentage in employment, education, or training (EET) on their 17th to 21st Birthday                       | BIB      | 63%    | 63%    | 61%                       | 60%    | 58%    | 62%    | 59%    | 57%    | 58%    | 58%    | 58%    | 57%    | MM | 85%              | Red   | 57%                   | 43%                           | 54%                         | 55%            | 53%             |
| W 1              | Average Caseload per Worker   | SIB      | 14.3   | 14.1   | 15.2                      | 15.3   | 15.0   | 14.8   | 14.2   | 13.8   | 14.6   | 15.1   | 15.1   | 16.7   | NP | 17               | Green | 16.7                  |                               |                             |                |                 |
| W1 a             | Average Caseload per Worker - Croydon Supporting Families   | SIB      | 13.0   | 11.9   | 15.0                      | 15.6   | 16.9   | 14.5   | 14.3   | 13.6   | 14.6   | 14.4   | 15.8   | 20.4   | NP | 20               | Amber | 20.4                  |                               |                             |                |                 |
| W1 b             | Average Caseload per Worker - Social Work With Families   | SIB      | 14.1   | 14.4   | 16.1                      | 16.8   | 15.6   | 15.3   | 14.6   | 14.2   | 13.8   | 14.5   | 14.1   | 13.8   | NP | 16               | Green | 13.8                  |                               |                             |                |                 |
| W1 c             | Average Caseload per Worker - Children In Care  | SIB      | 13.2   | 12.8   | 13.4                      | 13.3   | 14.2   | 14.0   | 13.8   | 14.2   | 16.2   | 14.6   | 14.9   | 17.3   | NP | 16               | Amber | 17.3                  |                               |                             |                |                 |
| W1 d             | Average Caseload per Worker - CWD (Excluding Transition team)   | SIB      | 19.1   | 17.8   | 12.5                      | 18.6   | 17.4   | 19.1   | 13.5   | 13.0   | 12.1   | 17.8   | 14.4   | 15.5   | NP | 20               | Green | 15.5                  |                               |                             |                |                 |
| W1 e             | Average Caseload per Newly Qualified Social Worker (ASYE)   | SIB      | 10.4   | 10.5   | 7.6                       | 8.1    | 10.7   | 12.0   | 10.9   | 11.9   | 12.0   | 12.7   | 11.3   | 11.8   | NP | 14               | Green | 11.8                  |                               |                             |                |                 |
| W1 f             | Average Caseload per Worker - Leaving Care  | SIB      | 23.2   | 23.3   | 23.0                      | 23.1   | 22.1   | 22.9   | 21.2   | 23.1   | 20.2   | 21.5   | 22.2   | 21.9   | NP | 25               | Green | 21.9                  |                               |                             |                |                 |
| W1 g             | Average Caseload Per Worker - Adolescent Teams  | SIB      | 13.3   | 11.6   | 10.8                      | 10.6   | 12.6   | 12.8   | 14.0   | 13.3   | 13.0   | 11.0   | 9.2    | 11.2   | NP | 16               | Green | 11.2                  |                               |                             |                |                 |
| QA 1             | Percentage of children who had their supervision and was within the timescales                              | BIB      | 93%    | 93%    | 91%                       | 91%    | 87%    | 90%    | 88%    | 92%    | 83%    | 90%    | 89%    | 83%    | SH | 90%              | Amber | 89%                   |                               |                             |                |                 |
| QA 2             | Number of Cases Audited   |          | 0      | 0      | New Report in Development |        |        |        | 50     | TBC    | 38     | TBC    | TBC    | TBC    | SH | NA               | Grey  | 88                    |                               |                             |                |                 |
| QA 3             | Percentage of Cases Audited that are Good or Outstanding  | BIB      | NA     | NA     | New Report in Development |        |        |        | 72%    | TBC    | 68%    | TBC    | TBC    | TBC    | SH | 80%              | Grey  | TBC                   |                               |                             |                |                 |
| QA 4             | Percentage of Cases Audited that are RI   | SIB      | NA     | NA     | New Report in Development |        |        |        | 24%    | TBC    | 29%    | TBC    | TBC    | TBC    | SH | 20%              | Grey  | TBC                   |                               |                             |                |                 |
| QA 5             | Percentage of Cases Audited that are Inadequate   | SIB      | NA     | NA     | New Report in Development |        |        |        | 4%     | TBC    | 3%     | TBC    | TBC    | TBC    | SH | 0%               | Grey  | TBC                   |                               |                             |                |                 |