

SCRUTINY RECOMMENDATION	CONCLUSIONS	DEPARTMENT AND CABINET MEMBER RESPONDING	ACCEPT/ REJECT RECOMMENDATIONS (inc. reasons for rejection)	IDENTIFIED OFFICER	ANY FINANCIAL IMPLICATIONS	TIMETABLE FOR IMPLEMENTATION OF RECOMMENDATIONS IF ACCEPTED (ie Action Plan)	DATE OF SCRUTINY MEETING TO REPORT BACK
<b>Report: Scrutiny Update on 1-87 Regina Road</b> (Considered by Scrutiny & Overview Committee on 30 March 2021)							
<p>1. The Committee asks that as part of the review of the Council's housing services consideration is given to the following areas:-</p> <p>a. Prior to starting the review, the Council's long term vision for its housing services needed to be defined and then used as a basis for the review.</p> <p>b. The review also needed to consider how the Council listens to the voice of its tenants both in terms of responding to issues raised and in designing services.</p> <p>c. The process for tenants reporting issues and how they are subsequently dealt with needs to be comprehensively overhauled to ensure the needs of tenants are prioritised in any future delivery model.</p>	<p>The Committee welcomed confirmation that a review of housing services had been brought forward in light of the issues experienced by tenants at Regina Road and agreed that there were a number of key areas that needed to be looked at as part of this review.</p>	<p>Councillor Patricia Hay-Justice  Place</p>	<p>Accept.  Recommendations – these will be incorporated into the Improvement Plan.</p>	<p>Alison Knight</p>	<p>Financial implications will be considered as part of the implementation plan.</p>	<p>Initial implementation will be in place by 30<sup>th</sup> June 2021.  Improvement Panel (which will involve tenants) to be set up and underway by July 2021</p>	<p>7 September 2021</p>
<p>2. The Committee recommends that delivery of the repairs service should be reviewed, when possible to do so under the terms of the current contract, to establish the most cost effective means</p>	<p>The Committee had concerns about the performance of the current contractor for the repairs service, which needed to be investigated to establish whether value for money and service</p>	<p>Councillor Patricia Hay-Justice  Place</p>	<p>Accept.  Recommendations – this will be incorporated in to the Improvement Plan.</p>	<p>Alison Knight</p>	<p>Financial implications will be considered as part of any options considered.</p>	<p>Initial implementation will be in place by 30<sup>th</sup> June 2021.  Interim head of Repairs to be in post by July 2021.</p>	<p>7 September 2021</p>

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of providing the service that also met the standards expected by tenants.	standards were being achieved.						

**Report: Review of the Libraries Public Consultation – Phase One** (Considered by Scrutiny & Overview Committee on 30 March 2021)

1. The Committee recommends that any future consultation documents on the libraries service clearly outlines the Council's vision for libraries and how it had informed the process.	The Committee concluded that any consultation on the provision of the libraries service needed to be based on an underlying vision for the service and that the vision needed to be clearly defined in the consultation process	Councillor Oliver Lewis Place	Accept.  These are being incorporated into the phase two consultation documentation.	Stephen Tate	No	Phase two runs for eight weeks (1 <sup>st</sup> June – 26 <sup>th</sup> July).	7 September 2021
2. The Committee recommends that further work is undertaken to prepare a detailed appraisal of any options put forward for the next stage of the consultation, to ensure that those responding could make an informed decision. This should include consideration of:-  a. hybrid of options  b. a co-design approach for the redevelopment of the future library service  c. The assessment criteria for the options appraisal also needed to be clearly defined at the start of the process and published with the second phase consultation	The Committee was unable to reach a conclusion on the preferability of the other three options.  Instead it concluded that a thorough options appraisal would be needed to make a judgement on which of these options was included in the next stage of the consultation.	Councillor Oliver Lewis Place	Accept.  Details provided to Scrutiny call-in 27/05/21. Hybrid options included in 17/05/21 Cabinet paper. Co-design has been delivered through phase one consultation and will continue in phase two consultation.	Stephen Tate	No	Phase two runs for eight weeks (1 <sup>st</sup> June – 26 <sup>th</sup> July).	7 September 2021

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<b>Report: Call-In: Ongoing Review of Brick by Brick Croydon Ltd and associated matters relating to the company</b> (Considered by Scrutiny & Overview Committee on 27 May 2021)							
<p>1. That a report on any remedial work required on Fairfield Halls be provided to the Scrutiny and Overview Committee. This breakdown should include confirmation of:-</p> <p>a. The work required and the estimate cost</p> <p>b. Confirmation of whether the cost of work would need to be funded by the Council or would be under the existing contract novated to the Council.</p> <p>c. If work is to be funded by the Council, how the cost would be met.</p>	<p>There was concern amongst the Committee about the potential additional expenditure required to carry out any remedial works required to address issues not picked up in the original refurbishment and a request was made for a report on this, once available.</p>	<p>Hamid Ali Leader of the Council</p>	<p>Accept – A briefing can be provided to the Committee on the remedial work required at Fairfield Halls, once the report has been completed.</p>	<p>Chris Buss</p>	<p>None</p>	<p>Pending completion of the report</p>	<p>19 October 2021</p>
<p>2. That the Scrutiny &amp; Overview Committee is provided with the full Grant Thornton report on its Value for Money Review of Fairfield Halls, once it was available.</p>	<p>The Committee felt there needed to a thorough explanation of how the cost for the refurbishment of Fairfield Halls rose from the original £30m estimate at the start of the project to £69m. It was accepted that the Council's external auditor was in the process of finalising a value for money review of the project and a request was made for the full report to be share with the Committee once available.</p>	<p>Hamid Ali Leader of the Council</p>	<p>Accept</p> <p>The Grant Thornton report on the Value for Money Review of the Refurbishment of Fairfield Halls will be scheduled for review by the General Purposes and Audit Committee (GPAC), once it has been received by the Council. Scrutiny members will be able to access the report once the GPAC agenda has been published.</p>	<p>Chris Buss</p>	<p>None</p>	<p>Pending completion of the report</p>	<p>19 October 2021</p>

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<p>3. It was recommended that future reports on Housing Revenue Account purchases include confirmation on whether the purchase included the freehold for the properties in order to clarify who would be responsible and accountable for access / maintenance of shared amenities.</p>	<p>The Committee agreed that the decision for the Council's Housing Revenue Account to purchase 104 residential units from Brick by Brick should proceed as it would lead to a significant saving in the cost of temporary accommodation and provide new homes for those on the council's housing waiting list.</p>	<p>Hamid Ali Leader of the Council</p>	<p>Accept</p>	<p>Chris Buss</p>	<p>n/a</p>	<p>Ongoing</p>	<p>19 October 2021</p>
<p>4. The Administration is asked to make a commitment to making historic information on decision making over Brick by Brick available to Members and the public. Where it is not possible to provide information, there needs to be a transparent process in place to confirm why it is not being shared.</p>	<p>The was significant concern about the lack of transparency on historic decision making on Brick by Brick and that the documents requested in the call-in had not been provided. The Committee agreed that the documents needed to be provided, in line with the Statutory Guidance on Overview and Scrutiny in Local and Combined Authorities, as a matter of urgency or failing that a written statement be provided in justification of the refusal of each requested document.</p>	<p>Hamid Ali Leader of the Council</p>	<p>Accept  All documentation that is readily available and relevant for the committee to discharge its function, subject to the Council's consideration on commercially sensitive or confidential issues, will be released to the appropriate council committee in accordance with the relevant committee's work programme.</p>	<p>Chris Buss</p>	<p>Given the historic nature of some of the information requested, there may be delays in provision due to the availability of officers to locate.</p>	<p>Underway</p>	<p>19 October 2021</p>