

## Corporate Performance Report Overview - CYP&E Sept 2022

### Red - Performance has not met target / performance differs from comparators by more than 10%

- Percentage of re-referrals within 12 months of the previous referral is above target
- Proportion of 16 and 17 year olds not known if in education, employment or training (NEET) is above target
- Percentage of Education Health & Care Plans issued within 20 weeks (excluding exceptions) is below target

### Amber - Performance has not met target but is within 10% / performance differs from comparators by 10% or less

- Percentage of C&F assessments completed within 45 working days is below target
- Percentage of children for whom Initial Child Protection Conferences (ICPC) was held in the month within 15 working days of the Strategy discussions is below target
- Net current expenditure per child on local Children Looked After (CLA) is above target
- Percentage of pupils achieving expected standard at KS2 in Reading, Writing and Mathematics is below target
- Percentage of children with an EHCP educated in-borough mainstream schools
- Average Caseload per Special Educational Needs caseworker is above target

### Green - Performance has met or exceed target / performance has matched one or more comparators

- Total net current expenditure on CSC
- Net current expenditure on Unaccompanied Asylum Seeking Children (UASC) CLA
- Number of local CLA
- Rate of local CLA per 10,000 under 18 years population
- Number of Unaccompanied Asylum Seeking Children (UASC) CLA
- Percentage of the under 18 years population who are UASC
- Average Caseload per allocated Social Worker in Children's Social Care
- Juvenile first time entrants to the criminal justice system per 100,000 of 10-17 year olds
- Percentage of schools rated 'good' or 'outstanding'

CROYDON CORPORATE PERFORMANCE FRAMEWORK



**KEY**  
■ Red  
■ Amber  
■ Green  
 Data but no target  
 No data  
 ↑ Getting better  
 ↓ Getting worse  
 ↔ Same

REF.	INDICATOR	Bigger or Smaller is better	LATEST DATA						PREVIOUS DATA		BENCHMARKING				COMMENTS ON CURRENT PERFORMANCE
			Frequency	Timeframe	Target	Croydon position	Change from previous	RAG	Timeframe	Croydon position	Timeframe	Statistical Neighbours	London	England	
CYPE 01	Percentage of re-referrals within 12 months of the previous referral	Smaller is better	Monthly	Financial year to Sep 22	20%	23%	↑	Red	Financial year to Aug 22	24%	2020/21	18%	19%	23%	A detailed audit of re-referrals has been undertaken leading to a greater understanding of the factors contributing to families being referred back to Children's Social Care for a second time within a year. Transformation work is re-designing systems and processes to foreground the MASH Multi-Agency Safeguarding Hub element of our initial response to referrals. Working with partners for the next three months while concurrently improving Children's Social Care practice will gradually reduce the rate of re-referrals over the next quarter. It is anticipated that our target rate will be met by December, as long as the demand profile remains static, progress is gradual.
CYPE 02	Percentage of C&F assessments completed within 45 working days	Bigger is better	Monthly	Financial year to Sep 22	85%	81%	↓	Amber	Financial year to Aug 22	82%	2020/21	92%	89%	88%	Practice improvement work continues in the re-designed Family Assessment Service where the majority of assessments are undertaken. The proportion of assessments taking longer than 45 days to complete has been impacted by locum staff leaving at short notice. Permanent recruitment is in train with 9 permanent staff joining in August and September. The changes to systems and practice will lead to overall improvement however the challenges of recruiting suitably experienced managers are impeding progress. Managers continue to review all delayed assessments to ensure that services are in place where families require them prior to an assessment concluding and this continues to be an area of focus for improvement.
CYPE 03	% of children for whom Initial Child Protection Conferences (ICPC) was held in the month within 15 working days of the Strategy discussions	Bigger is better	Monthly	Financial year to Sep 22	77%	75%	↑	Amber	Financial year to Aug 22	73%	2020/21	74%	78%	83%	The operational teams and Quality Assurance team continue to work closely tracking the progress of Section 47 investigations to ensure timely scheduling of ICPCs ensuring all key partners and the family can participate. Improved communication between Quality Assurance and Social Work teams has delivered improvement since the last report. Continuation of improvement is noted and it is anticipated that the target will be met by November 2022.
CYPE 04	Total net current expenditure on CSC	Smaller is better	Monthly	Financial year forecast outturn July 22	£67.787m	£67.500m	↑	Green	Financial year forecast outturn June 22	£67.971m	2020/21	Comparable data not yet available	Comparable data not yet available	Comparable data not yet available	CSC budget net of grant income. Forecast outturn as at July 2022.
CYPE 05	Net current expenditure per child on local Children Looked After (CLA)	Smaller is better	Monthly	Financial year forecast outturn July 22	£52,000	£52,592	↓	Amber	Financial year forecast outturn June 22	£49,766	2020/21	Comparable data not yet available	Comparable data not yet available	Comparable data not yet available	Increase in higher cost residential placements
CYPE 06	Net current expenditure on Unaccompanied Asylum Seeking Children (UASC) CLA	Smaller is better	Monthly	Financial year forecast outturn July 22	£6.235m	£6.235m	↔	Green	Financial year forecast outturn June 22	£6.235m	2020/21	No comparable data available	No comparable data available	No comparable data available	Gross spend including grant income
CYPE 07	Number of local CLA	Smaller is better	Monthly	Sep-22	450	439	↓	Green	Aug-22	433	2020/21	4,640	8,340	76,780	
CYPE 08	Rate of local CLA per 10,000 under 18 years population	Smaller is better	Monthly	Sep-22	47.2	46.1	↓	Green	Aug-22	45.4	2020/21	51.3	40.8	63.5	
CYPE 09	Number of Unaccompanied Asylum Seeking Children (UASC) CLA	Smaller is better	Monthly	Sep-22	98	92	↑	Green	Aug-22	96	2020/21	36	1330	4070	Threshold for all Local Authorities regarding UASC was raised to 0.1% of Child Population on 24th August which is 98 children minimum. Consequently our target has been adjusted to reflect this change. With Lunar House situated in Croydon the council will always have an expectation of supporting the initial assessment of these asylum seeking and separated children liaising with other LA's regarding their transfer through the National Transfer Scheme.
CYPE 10	Percentage of the under 18 years population who are UASC	Smaller is better	Monthly	Sep-22	0.100%	0.097%	↑	Green	Aug-22	0.101%	2020/21	0.004%	0.060%	0.034%	See above commentary for CYPE 09
CYPE 11	Average Caseload per allocated Social Worker in Children's Social Care	Smaller is better	Monthly	Sep-22	17.0	16.7	↓	Green	Aug-22	16.5	2020/21	No comparable data available	No comparable data available	No comparable data available	
CYPE 12	Juvenile first time entrants to the criminal justice system per 100,000 of 10-17 year olds	Smaller is better	Monthly	Financial year to Sep 22	262	210	↑	Green	Financial year to Aug 22	220	2021	207	184	147	Historically having a large youth population and a borough land size being second largest in London has meant Croydon's throughput of first time entrants to the criminal justice system has been higher than the London average. The Youth Offending team has assisted in the implementation of Community Resolutions (an alternative to arrest for small cannabis amount which was a leading offence type) since October 2021 and have already begun to see a significant number of young people being diverted away from the system. This together with a decline in first time entrants following the lifting of COVID restriction means we could see the Croydon rate be in line the London average for the first time by December 2022.
CYPE 13	Percentage of schools rated 'good' or 'outstanding'	Bigger is better	3 times per year	Dec-21	87%	87%	↓	Green	Aug-21	89%	Dec-21	92%	93%	87%	
CYPE 14	Overall absence rate from State-funded primary, secondary and special schools	Smaller is better	Termly	2020/21 Academic Year	4.62%	4.65%	↓	Amber	2018/19 Academic Year	4.57%	2020/21 Academic Year	4.74%	4.44%	4.62%	Due to the disruption faced during the Spring 2020/21 term, caution should be taken when comparing data across to previous years. Pupil absence in schools in England for autumn term 2021 and spring term 2022 will be published on 20 October 2022.
CYPE 15	Persistent absence rate from State-funded primary, secondary and special schools	Smaller is better	Termly	2020/21 Academic Year	12.08%	12.20%	↓	Amber	2018/19 Academic Year	10.75%	2020/21 Academic Year	12.64%	11.32%	12.08%	Due to the disruption faced during the Spring 2020/21 term, caution should be taken when comparing data across to previous years. Pupil absence in schools in England for autumn term 2021 and spring term 2022 will be published on 20 October 2022.
CYPE 16	Permanent exclusions from schools as a percentage of the school population	Smaller is better	Annual	2020/21 Academic Year	0.06	0.03	↑	Green	2019/20 Academic Year	0.05	2020/21 Academic Year	0.03	0.03	0.05	Like the previous year, the 2020/21 academic year was affected by the COVID-19 pandemic. Schools were open to all pupils in the Autumn term, however during the Spring term schools were only open to key worker and vulnerable children from January for the first half term, before all pupils returned during the second half term. During this period online tuition was provided for pupils. Schools were then open to all pupils during the Summer term.  As with 2019/20, while suspensions and permanent exclusions were possible throughout the academic year, these restrictions will have had an impact on the numbers presented and caution should be taken when comparing across years.
CYPE 17	Suspensions (fixed period exclusions) from schools as a percentage of pupils	Smaller is better	Annual	2020/21 Academic Year	3.76	3.46	↓	Green	2019/20 Academic Year	3.39	2020/21 Academic Year	2.78	2.79	4.25	See above commentary for CYPE 16.
CYPE 18	EYFS (Early Years Foundation Stage) - Percentage of children achieving a good level of development	Bigger is better	Annual	2018/19 Academic Year	71.8%	74.6%	↑	Green	2017/18 Academic Year	73.8%	2018/19 Academic Year	73.3%	74.1%	71.8%	The EYFS profile results in England: 2019 to 2020 publication were cancelled due to coronavirus (COVID-19). In 2020 to 2021, EYFS profile was not mandatory, therefore the data collection was cancelled and it's subsequent statistical release in 2021. Results for the 2021/22 academic year will be published in November 2022.
CYPE 19	KS2 - Percentage of pupils achieving expected standard at KS2 in Reading, Writing and Mathematics	Bigger is better	Annual	2021/22 Academic Year	65%	60%	↓	Amber	2018/19 Academic Year	67%	2021/22 Academic Year	62%	65%	59%	Due to the COVID-19 pandemic, the KS2 external assessments had not taken place in 2019-20 or in 2020-21. The assessments in 2021-22 were set at the same standard as 2018-19 and previous years in order to measure the effects of the pandemic on pupil achievement. The drop of 7%, as a result of the effects of the COVID-19 pandemic was in line with that of other local authorities and national figures.
CYPE 20	KS4 - Average Progress 8 score per pupil	Bigger is better	Annual	2018/19 Academic Year	-0.03	0.07	↔	Green	2017/18 Academic Year	0.07	2018/19 Academic Year	0.17	0.23	-0.03	Progress 8 measures were not being published in 2020/21 due to the changes to the way GCSE, A/AS and VTQ grades have been awarded over the last two years mean. Therefore 2020/21 pupil attainment data should not be directly compared to pupil attainment data from previous years for the purposes of measuring year on year changes in pupil performance.
CYPE 21	KS4 - Average Attainment 8 score per pupil	Bigger is better	Annual	2020/21 Academic Year	50.9	50.0	N/A	Amber	2019/20 Academic Year	48.9	2020/21 Academic Year	51.6	54.2	50.9	The changes to the way GCSE, A/AS and VTQ grades have been awarded over the last two years mean 2020/21 pupil attainment data should not be directly compared to pupil attainment data from previous years for the purposes of measuring year on year changes in pupil performance. Results for the 2021/22 academic year will be published in October 2022.
CYPE 22	KS4 - Percentage of pupils achieving grades 9-5 in English and Maths	Bigger is better	Annual	2020/21 Academic Year	51.9%	50.7%	N/A	Amber	2019/20 Academic Year	48.9%	2020/21 Academic Year	52.5%	57.4%	51.9%	The changes to the way GCSE, A/AS and VTQ grades have been awarded over the last two years mean 2020/21 pupil attainment data should not be directly compared to pupil attainment data from previous years for the purposes of measuring year on year changes in pupil performance. Results for the 2021/22 academic year will be published in October 2022.
CYPE 23	Proportion of 16 and 17 year olds who were not in education, employment or training (NEET)	Smaller is better	Annual	Average of Dec 20, Jan 21 and Feb 21	2.8%	1.8%	↑	Green	Average of Dec 19, Jan 20, Feb 20	2.3%	Average of Dec 20, Jan 21 and Feb 21	1.7%	1.8%	2.8%	
CYPE 24	Proportion of 16 and 17 year olds not known in education, employment or training (NEET)	Smaller is better	Annual	Average of Dec 20, Jan 21 and Feb 21	2.7%	3.6%	↓	Red	Average of Dec 19, Jan 20, Feb 20	2.9%	Average of Dec 20, Jan 21 and Feb 21	3.2%	2.2%	2.7%	Croydon has the largest 16-17 cohort in London; at any point in time, the population fluctuates around the 9,500 mark and is commonly around 500 or so larger than 2nd largest borough (often either Enfield or Newham). In comparison to other local authorities, Croydon's team resource to support young people who are not in education, employment or training (NEET) is comparatively small.  We are required to report monthly to the DfE on both the number of young people who are NEET and Not Known as a summative figure as well as per each category.  In order to have a factual understanding of the cohort, neither the NEET nor Not Known figures should be considered in isolation. More often than not, if the destination of a Not Known young person is confirmed, they are in more cases than not, NEET. The two figures are interdependent. This is demonstrated in the figures in CYPE 23 & CYPE 24; whilst our NEET stat is smaller than target, this invariably means that there are more young people whose destinations we have not been able to confirm, hence higher Not Known figures.  Whilst the team does heavily focus on tracking work from Oct – March, the resource vs size of cohort is sparse. So that NEET caseworkers (who work directly with young people to support them [back] into education, employment or training) are not taken away from their core activity, we have historically hired an agency staff member over our busy period, to concentrate on tracking young people who are classified as Not Known. This allows for quick identification and referral to a caseworker. We were unable to do this during Dec 20 – Feb 21, due to lack of financial resource / permission to hire. Whilst caseworkers could help with tracking at times, it was imperative not to take them away at length from the core work. Whilst Croydon's Not Known position is above target, it must be noted that the figure is considerably lower than the more typical historical stats in excess of 10%, which did previously attract ministerial attention.
CYPE 25	Number of children with an EHCP educated in-borough mainstream schools	Bigger is better	Monthly	Sep-22	N/A	1143	↓	N/A	Jun-22	1170	2020/21	No comparable data available	No comparable data available	No comparable data available	
CYPE 26	Percentage of children with an EHCP educated in-borough mainstream schools	Bigger is better	Monthly	Sep-22	To increase	29%	↓	Amber	Jun-22	31%	2020/21	No comparable data available	No comparable data available	No comparable data available	In September 2022, there were 1143 children with an EHCP educated in-borough mainstream schools. This is 27 lower than June 2022 which covers the previous academic year 2021/22. Over this same period children with an EHCP in-borough special schools rose by 69, in-borough post 16 institutions by 62, other in-borough provision by 37 and in-borough independent settings by 16.
CYPE 27	Average Caseload per Special Educational Needs caseworker	Smaller is better	Monthly	Sep-22	180	189	↔	Amber	Aug-22	189	2020/21	No comparable data available	No comparable data available	No comparable data available	In September 2022, the average caseload per SEN worker is 189, no change from the previous month, a rise of 3 compared to same period last year but significantly lower than the high of 200 in June 2022.
CYPE 28	Number of Education Health & Care Plans issued (excluding exceptions)	N/A	Monthly	Rolling Year to Sep 22	N/A	577	N/A	N/A	Rolling Year to Aug 22	547	2021	2538	5464	34249	
CYPE 29	Percentage of Education Health & Care Plans issued within 20 weeks (excluding exceptions)	Bigger is better	Monthly	Rolling Year Av. to Sep 22	62%	26%	↔	Red	Rolling Year Av. to Aug 22	26%	2021	61%	64%	60%	We have now taken action and allocated the EHCPs across the whole team. We have internally reorganised the service so that we are working as one with no age divide. This has brought more officer resource to addressing the issue and is having a positive impact as can be seen by the significant rise in number of plans addressed and reported to DfE. We anticipate continued performance improvement and stabilisation of service delivery with all backlogs cleared by December – by which point the service will have been reorganised into all age locality based teams with a dedicated assessment service at the centre.