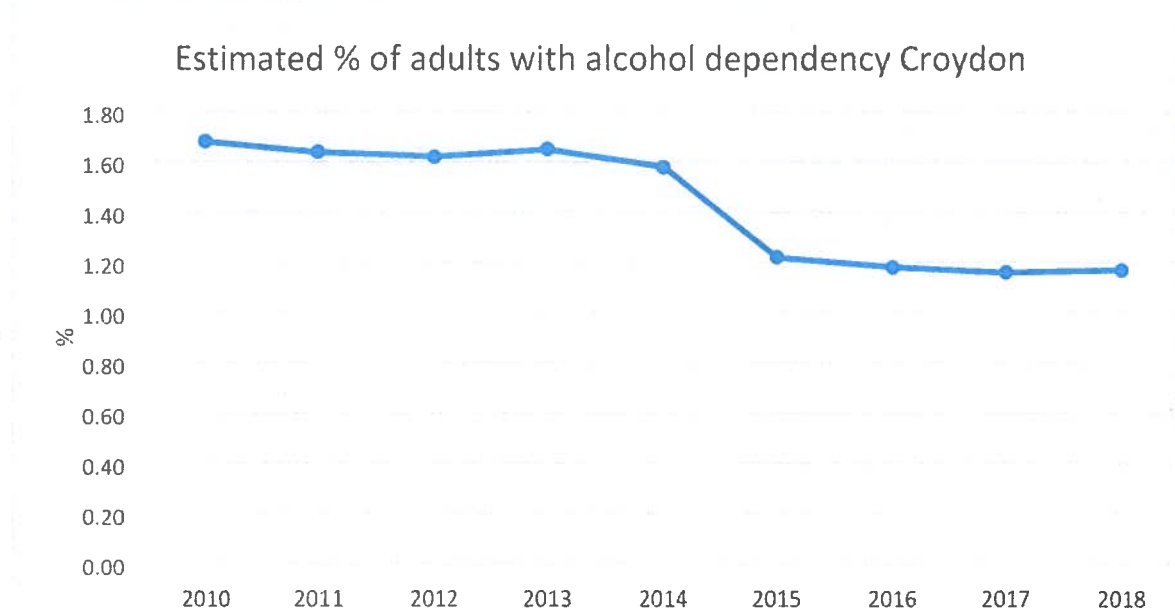


## Alcohol use

Between 2,718 and 4,485 adults in Croydon were estimated to be alcohol-dependent in 2018-19, between 0.9% and 1.5% of the adult population<sup>1</sup>

When looking at trend data, the estimated percentage of adults with alcohol dependency appears to have decreased in recent years.



21% of adults in Croydon abstain from alcohol. 8.6% binge drink on their heaviest drinking day and 15.8% drink more than 14 units of alcohol a week as estimated by the Health Survey for England (2015-18).<sup>2</sup>

Between 2.4%-4.6% of 15-year-olds in Croydon were regular drinkers, as estimated by The What About Youth survey in 2015.<sup>3</sup>

## Off licenses

As at June 2022, there are 473 premises in Croydon licensed to sell alcohol to drink off the premises (off-licenses). This is equal to a rate of 1.95 off-license premises for every 1,000 people estimated to be living in Croydon and 2.6 per 1,000 of the adult 18+ population.<sup>4</sup>

<sup>1</sup> Public Health England. 2018-19 Estimates of alcohol dependent adults, based on 2014 Adult Psychiatric Morbidity Survey. <https://www.gov.uk/government/publications/alcohol-dependence-prevalence-in-england>

<sup>2</sup> OHID, Local Alcohol Profiles for England. <https://fingertips.phe.org.uk/profile/local-alcohol-profiles>

<sup>3</sup> OHID, Child and Maternal Health. <https://fingertips.phe.org.uk/profile/child-health-profiles>

<sup>4</sup> ONS. 2020 mid-year population estimates. Off-licence numbers taken from local council licensing team. <https://www.ons.gov.uk/peoplepopulationandcommunity/populationandmigration/populationestimates/bulletins/annualmidyearpopulationestimates/mid2019estimates>

In 2014, a total of 1,398,180 litres of alcohol were through the off trade, this is equivalent to 4.9 litres per adult (aged 18+).<sup>2</sup>

PHE analysis of alcohol sales data (sales in the on and off trade) has shown a positive association at local authority level between off-trade sales and alcohol-specific hospital admissions. No association was found for on-trade sales.

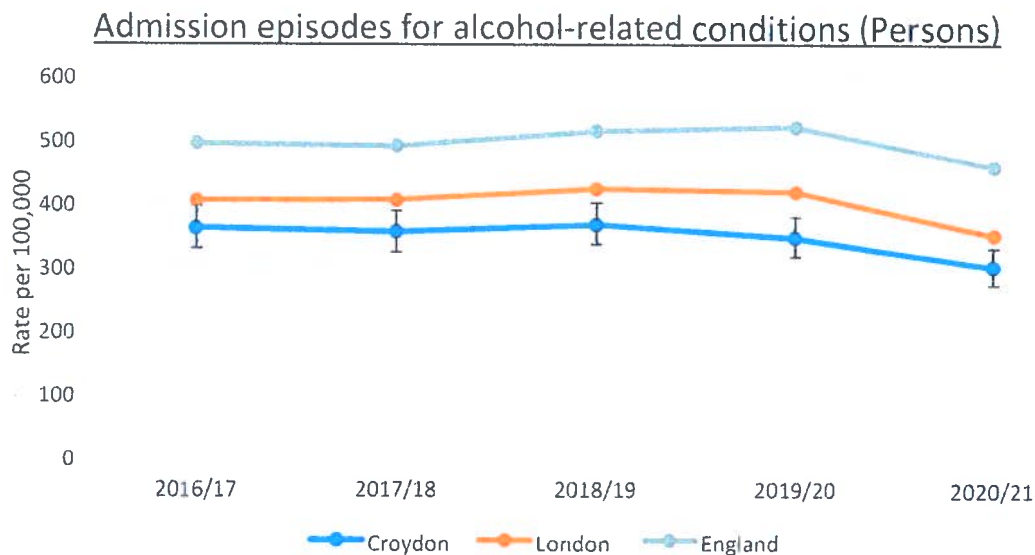
### Alcohol-related Road traffic accidents<sup>2</sup>

26 road traffic accidents in Croydon in 2014-16 were alcohol related. This is a rate of 9.4 per 1,000 road accidents. This is a similar rate to London (10.7) and lower rate than England (26.4).

### Hospital admissions<sup>2</sup>

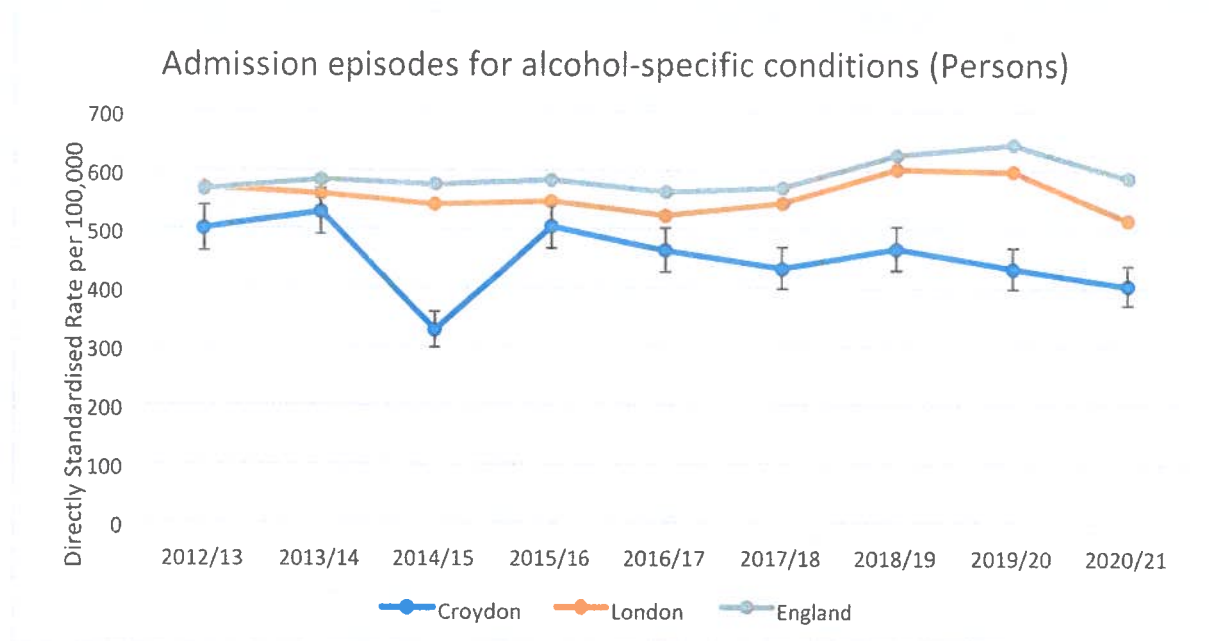
In 2020/21 there were 1,051 admissions to hospital for alcohol-related conditions (narrow definition). This is a rate of 298 per 100,000 population, lower than the rates seen across England (456) and London (348). 22% of these admissions were in people under 40 years of age, 53% in people aged 40-64 years and 25% in people aged 65 or above. In all age groups the rate of hospital admissions for alcohol related conditions is higher in males than females.

When looking at trend data admissions for alcohol related conditions in Croydon have been significantly decreasing and getting better in recent years.



A further 1,440 admissions occurred in the same year for alcohol-specific conditions. This is a rate of 403 per 100,000 population, again lower than the rates seen across England (587) and London (515).

When looking at trend data, admissions for alcohol-specific conditions in Croydon have been significantly decreasing and getting better in recent years.



## Mortality<sup>2</sup>

Latest data (2020) shows that Croydon had an alcohol-specific mortality rate of 10.6 and an alcohol-related mortality rate of 31.3. Rates are directly standardised per 100,000 population. Croydon alcohol-specific mortality rates were similar to both England (13.0) and London (9.9). Alcohol-related mortality rates in Croydon were similar to both England (37.8) and London (32.2). Alcohol-related mortality rates in Croydon were higher in males (46.9) than females (17.9) which were also similar to England and London.

When looking at trend data for alcohol specific mortality and alcohol related mortality in Croydon there is no significant change over the recent years.

## Crime

Data<sup>5</sup> shows that there is a strong relationship between alcohol and a range of crimes including violence. Alcohol-related crime is measured by the Metropolitan Police Service as notifiable crimes which have at least one of the following flags:

- Alcohol consumed at scene by suspect/accused.
- Suspect/accused had been drinking prior to committing offence.
- Victim had been drinking prior to the offence.

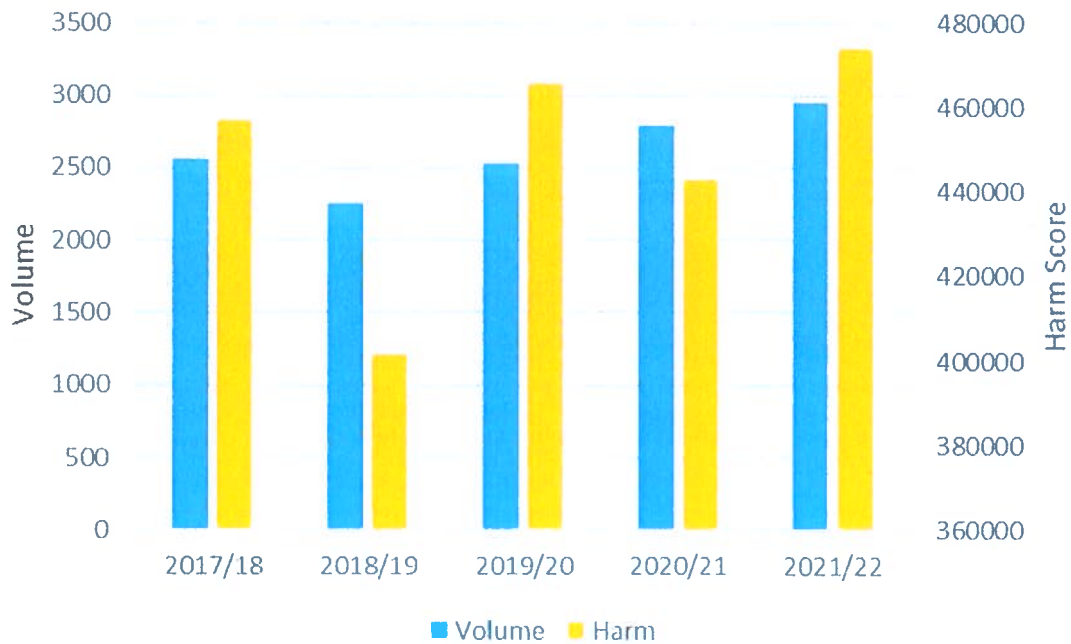
Also, there are specific alcohol-related crimes which are also included in the data (e.g., causing death by careless driving under influence of drink or drugs) and they are the only ones which are notifiable to the Home Office. As there is an issue of reliability of the above flags being recorded consistently, 'wildcards' are also used to identify crimes where alcohol featured e.g., searching for words including 'drunk', 'drinking alcohol' etc in the crime report. However, it must be emphasised that the

<sup>5</sup> Crime Survey for England and Wales, nature of crime tables (violence)

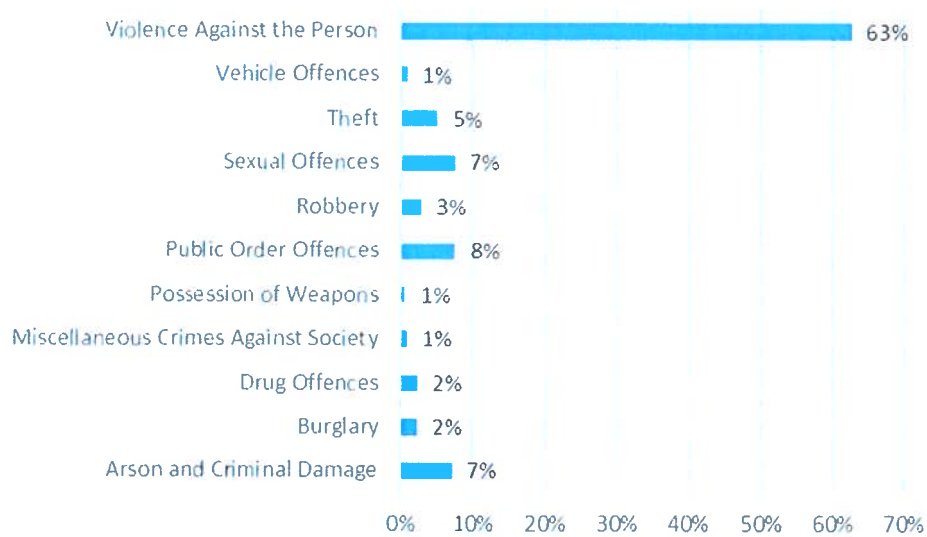
<https://www.ons.gov.uk/peoplepopulationandcommunity/crimeandjustice/datasets/natureofcrimetablesviolence>

following statistics on alcohol-related crime in the borough should be treated as the minimal number of crimes where alcohol featured.

The following graph shows the volume and harm<sup>6</sup> of alcohol-related crime in the borough in the last five years. As shown there has been an overall increase in volume over the last five years and 2021/22 was the highest for alcohol-related crime. In regards to harm, even though this has fluctuated over the same period, 2021/22 was also the highest in five years.

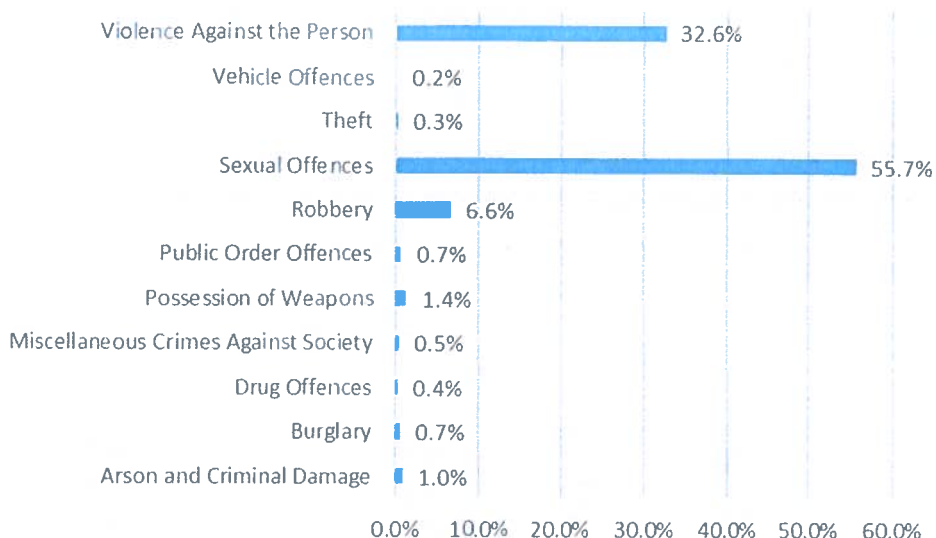


The following chart shows that over 60% of alcohol-related crime volume committed in the borough in 2021/22 was violence against the person. This is followed by 8% being public order offences.

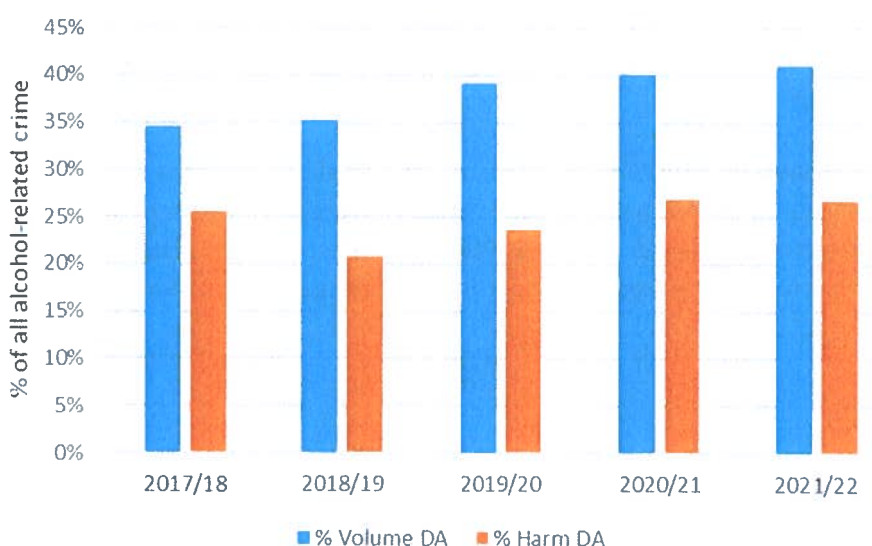


<sup>6</sup> Crime Harm is measured using the Cambridge Crime Harm Index <https://www.crim.cam.ac.uk/research/thecambridgecrimeharmindex>

By looking at alcohol-related crime harm in the borough in 2021/22, over half of all harm committed were sexual offences and around a third was violence.



Alcohol-related crime is closely linked to domestic violence which has also seen higher levels of reported offences in Croydon. The following chart shows that the proportion of all alcohol-related crime volume which is flagged as domestic has been increasing year-on-year with over 40% of all crimes being domestic in 2021/22. In contrast, the proportion of all alcohol-related crime harm which was flagged as domestic as relatively stable over the last five years with it representing 27% in 2021/22.



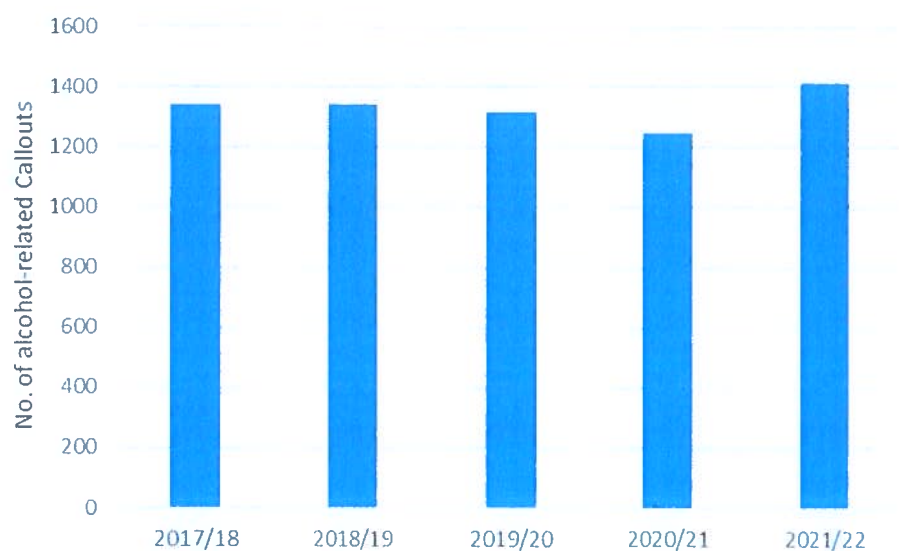
In 2020/21, the Metropolitan Police Service recorded 34,068 crimes within Croydon, of which 11,645 were violence against the person (34.2% of all recorded crimes)<sup>7</sup>. The CSEW shows that, in 2017/18,

<sup>7</sup> Crime Statistics in Croydon in 2021/22 published by the Metropolitan Police Service  
[https://public.tableau.com/shared/RMW9PB8ZH?:display\\_count=y&:origin=viz\\_share\\_link&:embed=y](https://public.tableau.com/shared/RMW9PB8ZH?:display_count=y&:origin=viz_share_link&:embed=y)

42% of the victims of violent incidents believed the offender(s) to be under the influence of alcohol. In Croydon this would result in a total of 4,891 offences of violence against the person were alcoholrelated.

### London Ambulance Service – Alcohol-related Callouts<sup>8</sup>

In 2021/22 there were 1,415 alcohol-related callouts to the London Ambulance Service – the highest in the last five years. Also, 2021/22 saw the only year-on-year increase over the same period with callouts rising to 13%. This large increase can be partly attributed to Covid-19 and the consequential government restrictions where many businesses were closed for substantial periods of time. Therefore, by comparing 2021/22 to 2019/20, there was still an 8% increase in callouts.

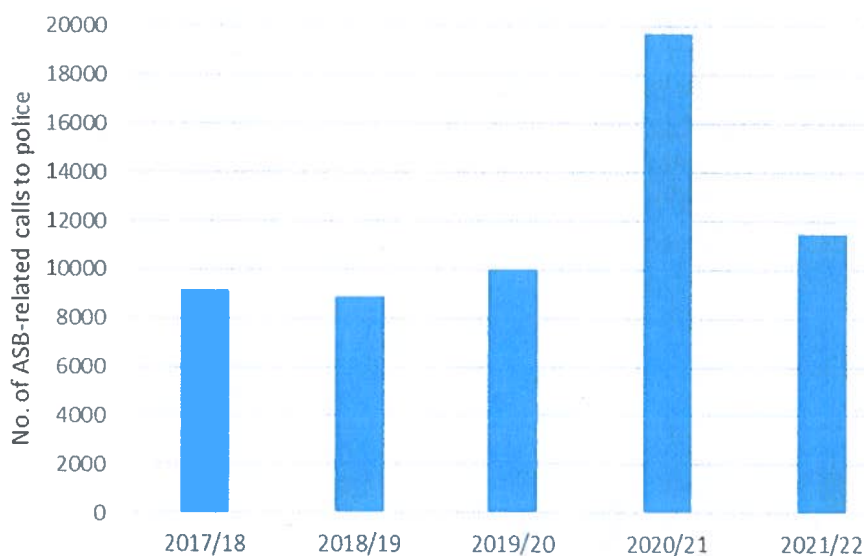


### Anti-social Behaviour<sup>8</sup>

Another reliable indicator of identifying the level of alcohol-related nuisance or disorder is by looking at anti-social behaviour in the borough. In 2021/22 there were 10,087 calls of anti-social behaviour (ASB) made to the police in Croydon. This is a 42% decrease compared to the year before. However, it must be noted that incidents linked to Covid-19 restrictions are recorded as ASB (e.g. lack of social

<sup>8</sup> London Ambulance Service incidents and Dispatches figures from Greater London Authority SafeStats tool, <https://www.london.gov.uk/what-we-do/research-and-analysis/safestats?source=vanityurl>. The same tool used to identify antisocial behaviour incidents from London Ambulance Service, British Transport Police, London Fire Brigade, Metropolitan Police Service and Transport for London. SafeStats contains non-official data for the purposes of operational and strategic insight and is accurate only at the point in time that it is received by SafeStats therefore there are caveats regarding the accuracy of this data.

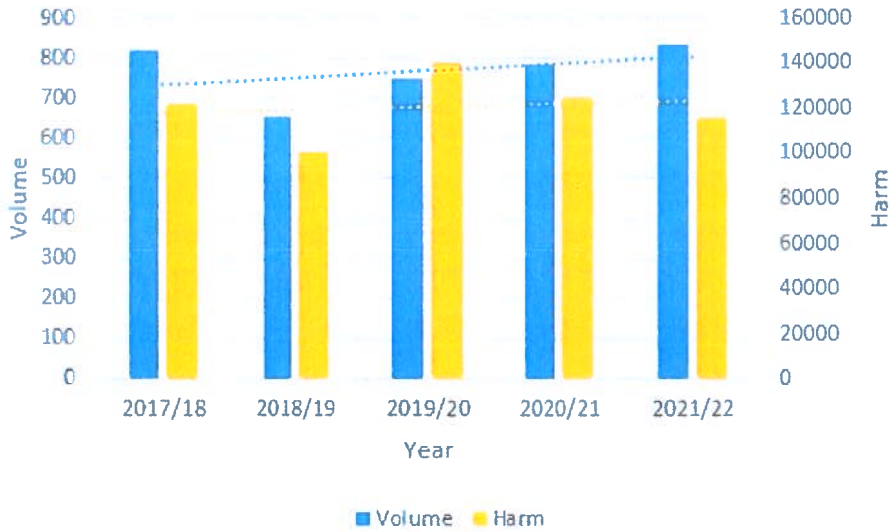
distancing, no mask wearing etc.) therefore this was the main contributor for the large number of calls in 2020/21 as shown in the following chart.



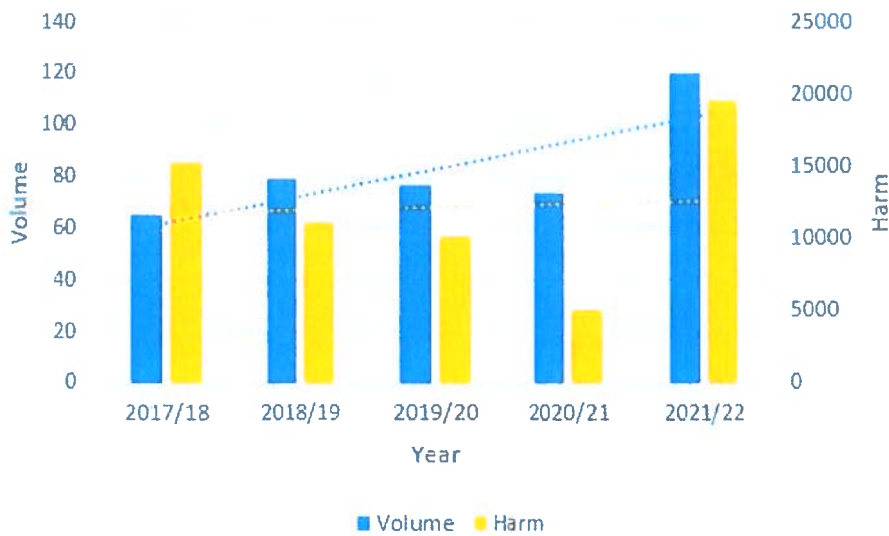
Even though Covid-19 related calls partly contribute to the number of calls in 2021/22, there were much less restrictions in place compared to the year before. Therefore, a fairer comparison is comparing 2021/22 to 2019/20, where there was a 15% increase in incidents.

The current CIA's together have seen the highest volume of alcohol-related offences in 2021/22 in the last five years. This is measured by identifying the number of offences in a 150m area of the CIA's. The volume of offences has risen for the third consecutive year. By comparing 2021/22 to the year before there has been a 6% increase in the number of offences. By comparing 2021/22 to 2019/20 (pre-covid year) there has been an 11% increase.

By looking at harm in the current CIA's, it has fallen for the second consecutive year and it is at its second lowest in 2021/22 in the last five years. In 2021/22, alcohol-related harm dropped by 7% compared to the year and compared to 2019/20 (pre-covid year) it has dropped by a fifth (20%).

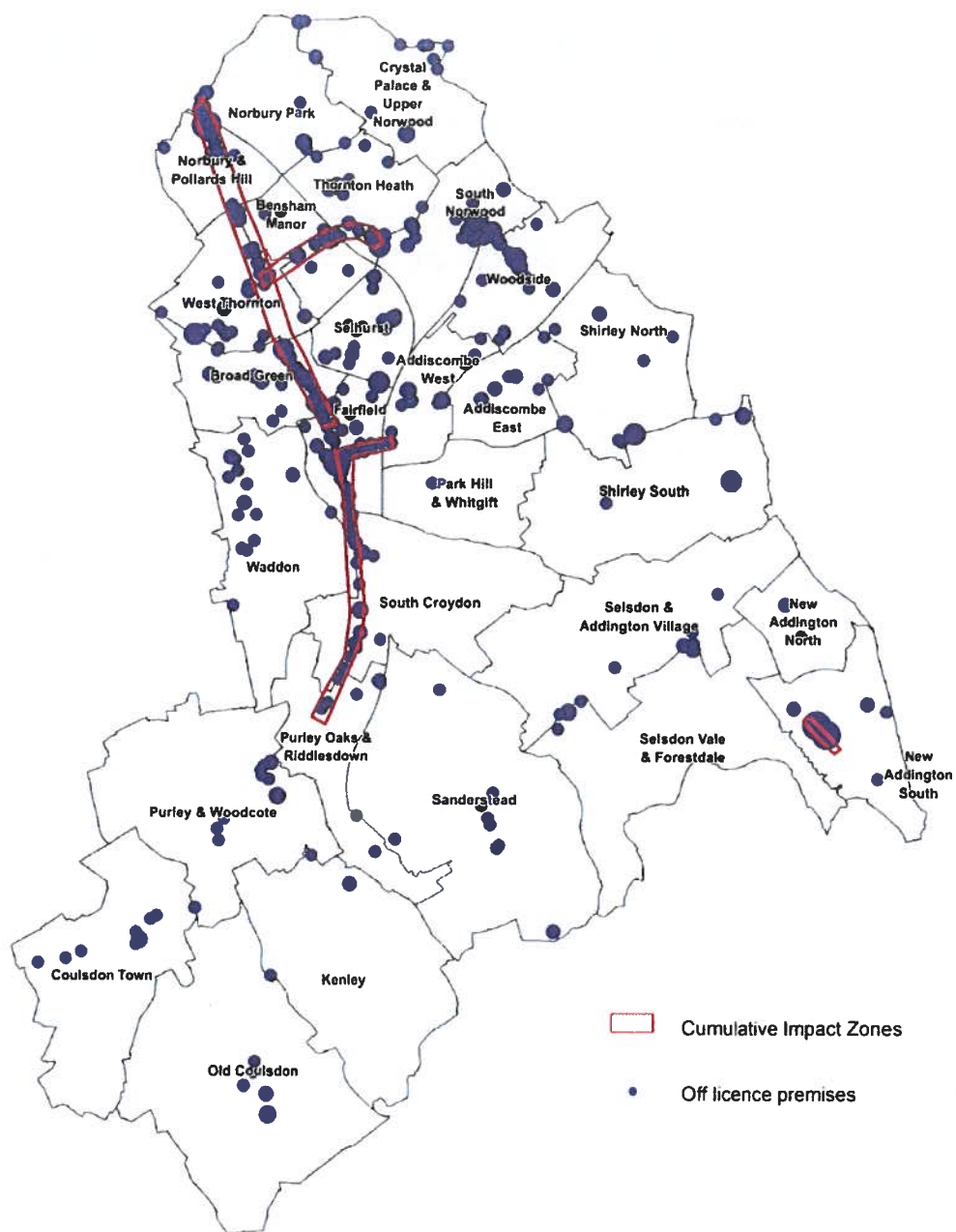


In respect of the proposed new South Norwood CIA, both alcohol-related volume and harm have been at their highest in this area in 2021/22 over the five year period. By comparing 2021/22 to the year before, volume has gone up 62% and harm has gone up 294%. By comparing 2021/22 to 2019/20 (pre-covid year), volume has increased 56% and harm has increased 94%. This data appears to support the proposal to introduce a CIA in this area.



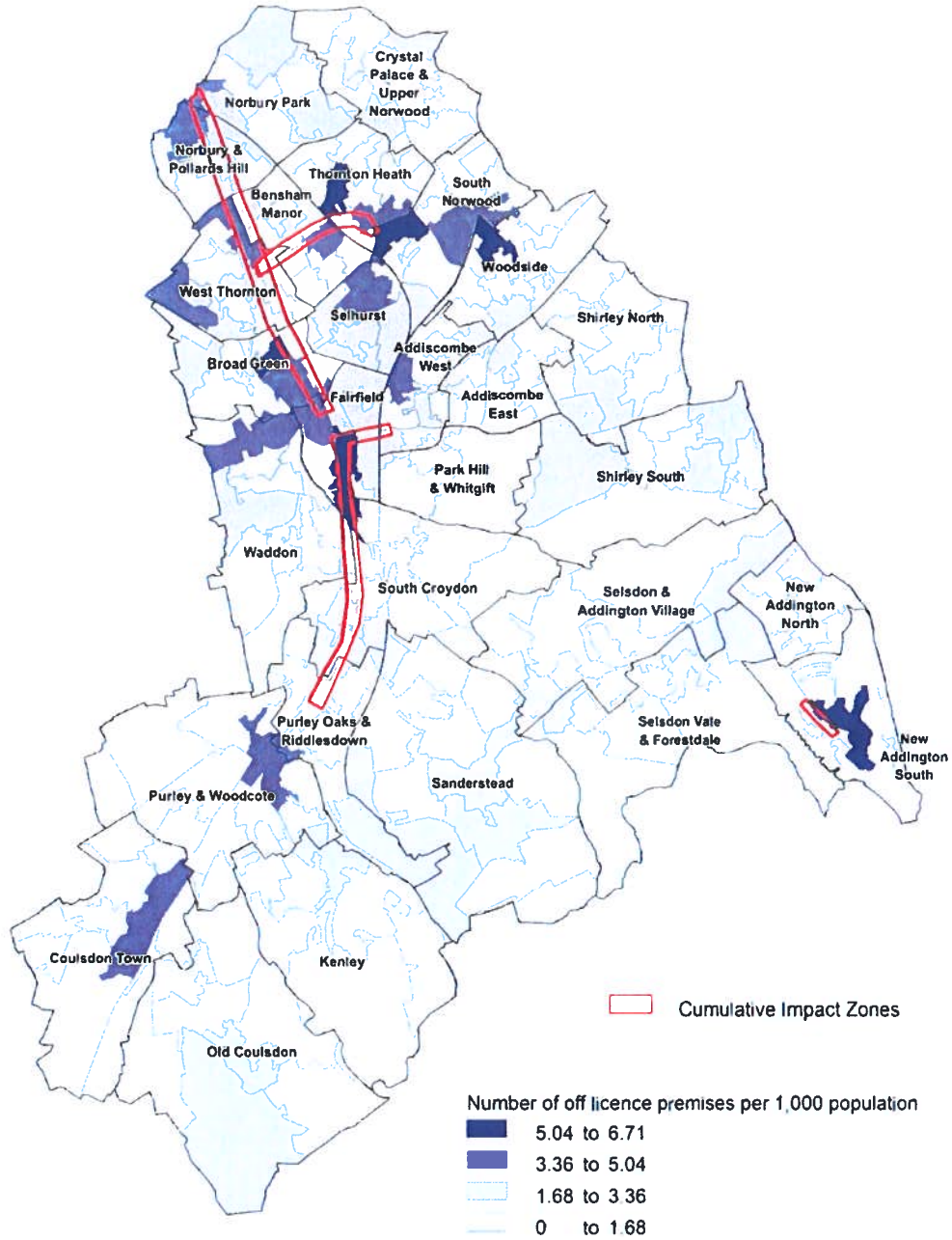


# Off Licence Premises in Croydon



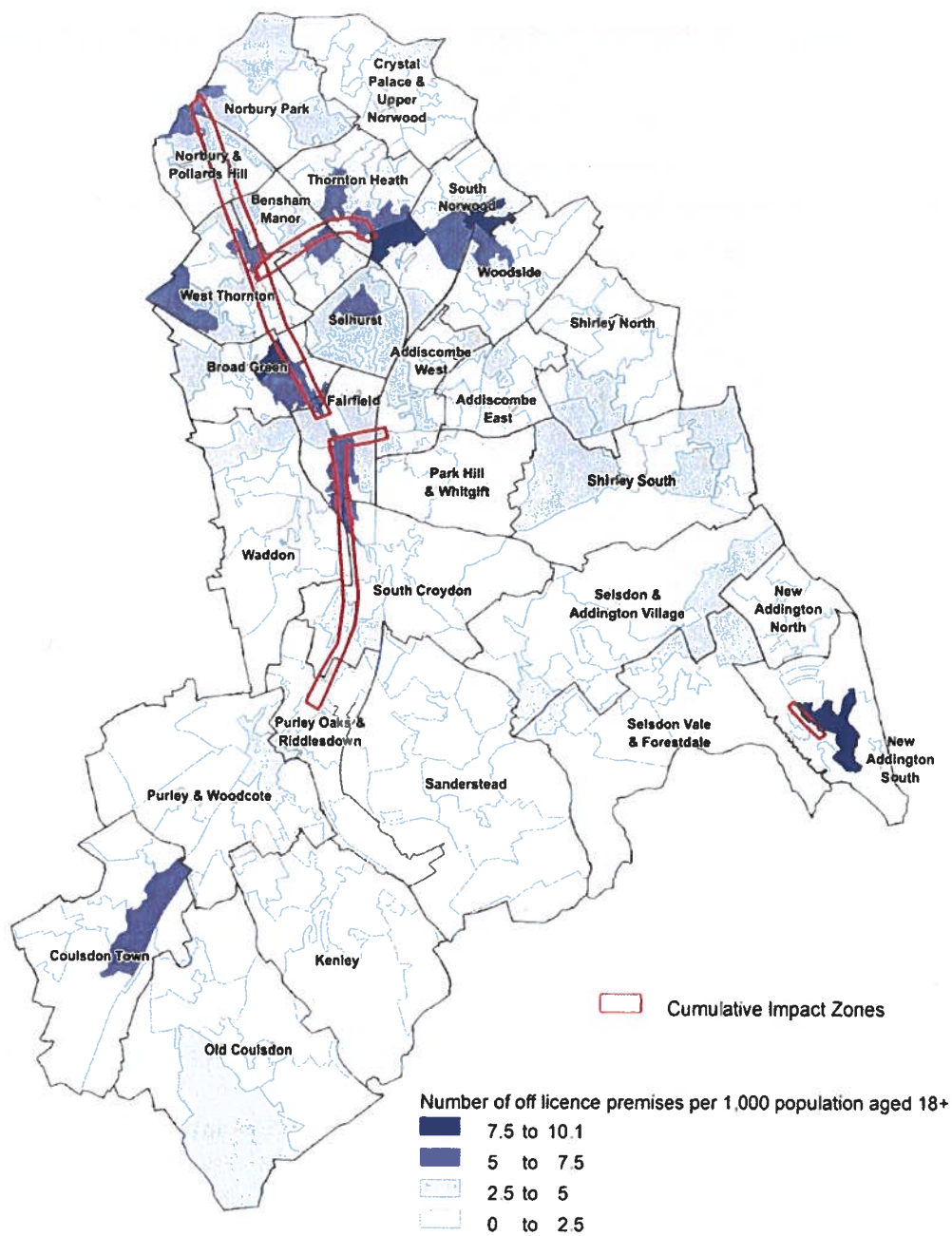
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### Off Licence Premises in Croydon: rate of premises per 1,000 population

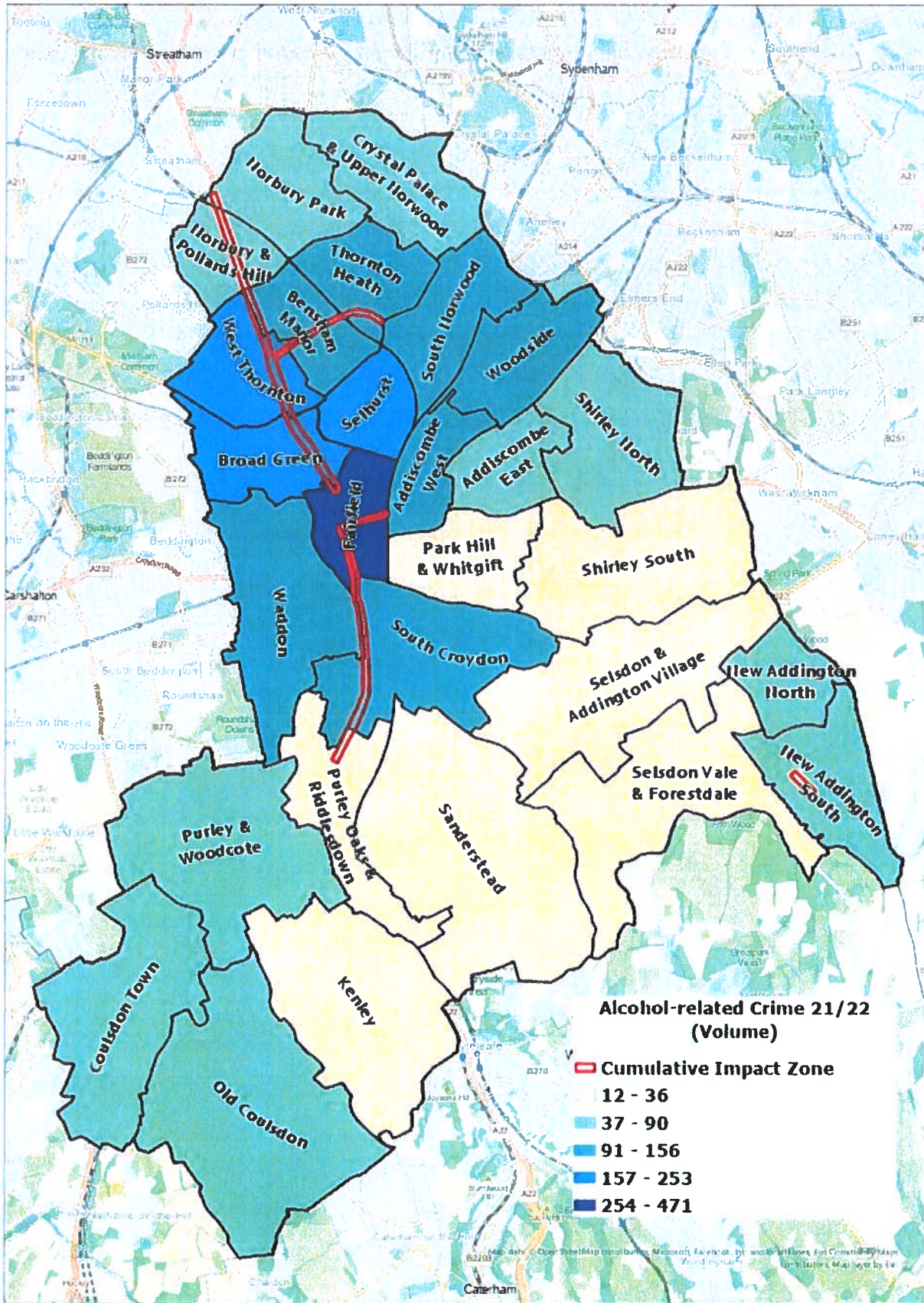


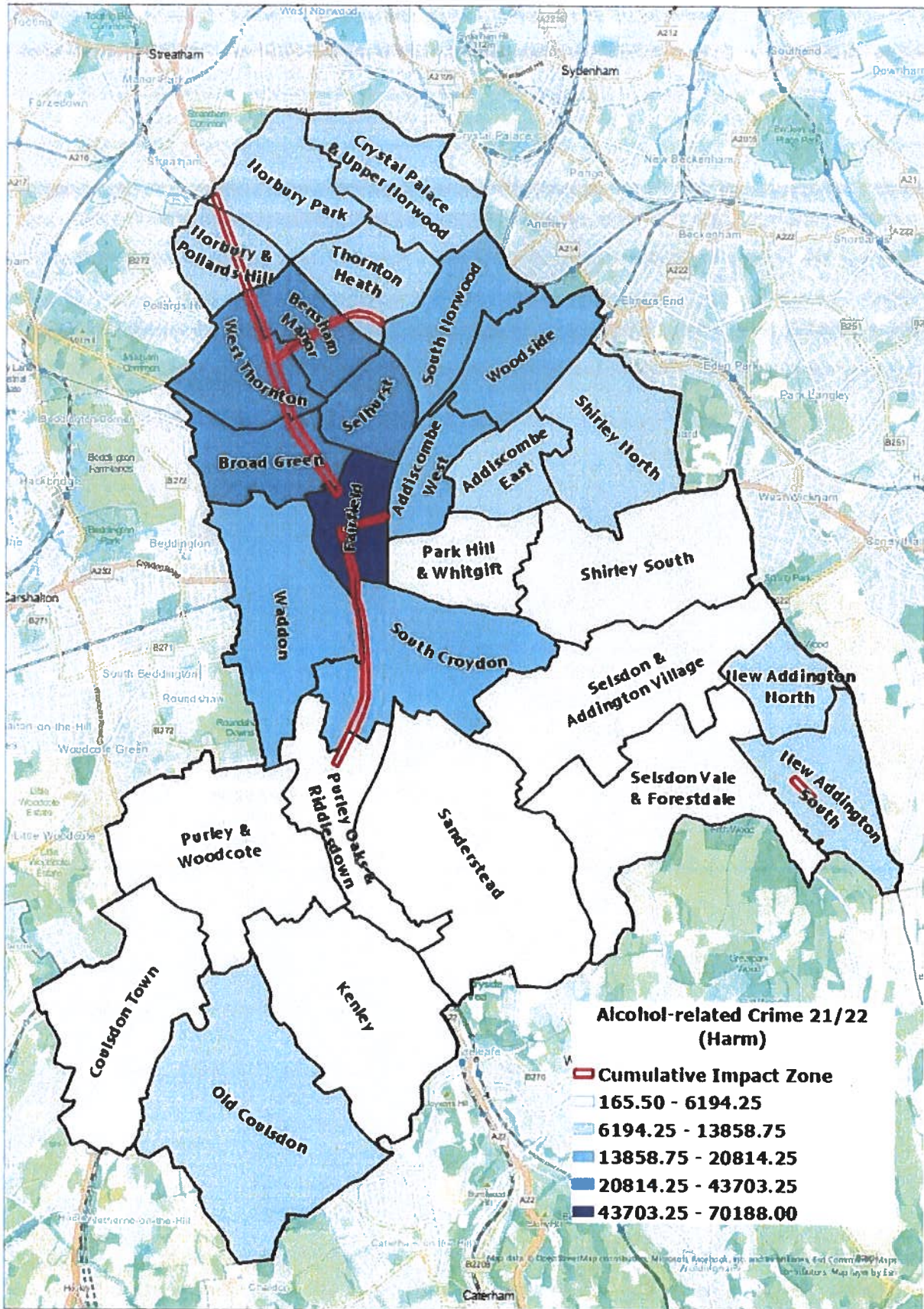
Reproduced by permission of Ordnance Survey on behalf of HMSO. © Crown copyright and database right 2019  
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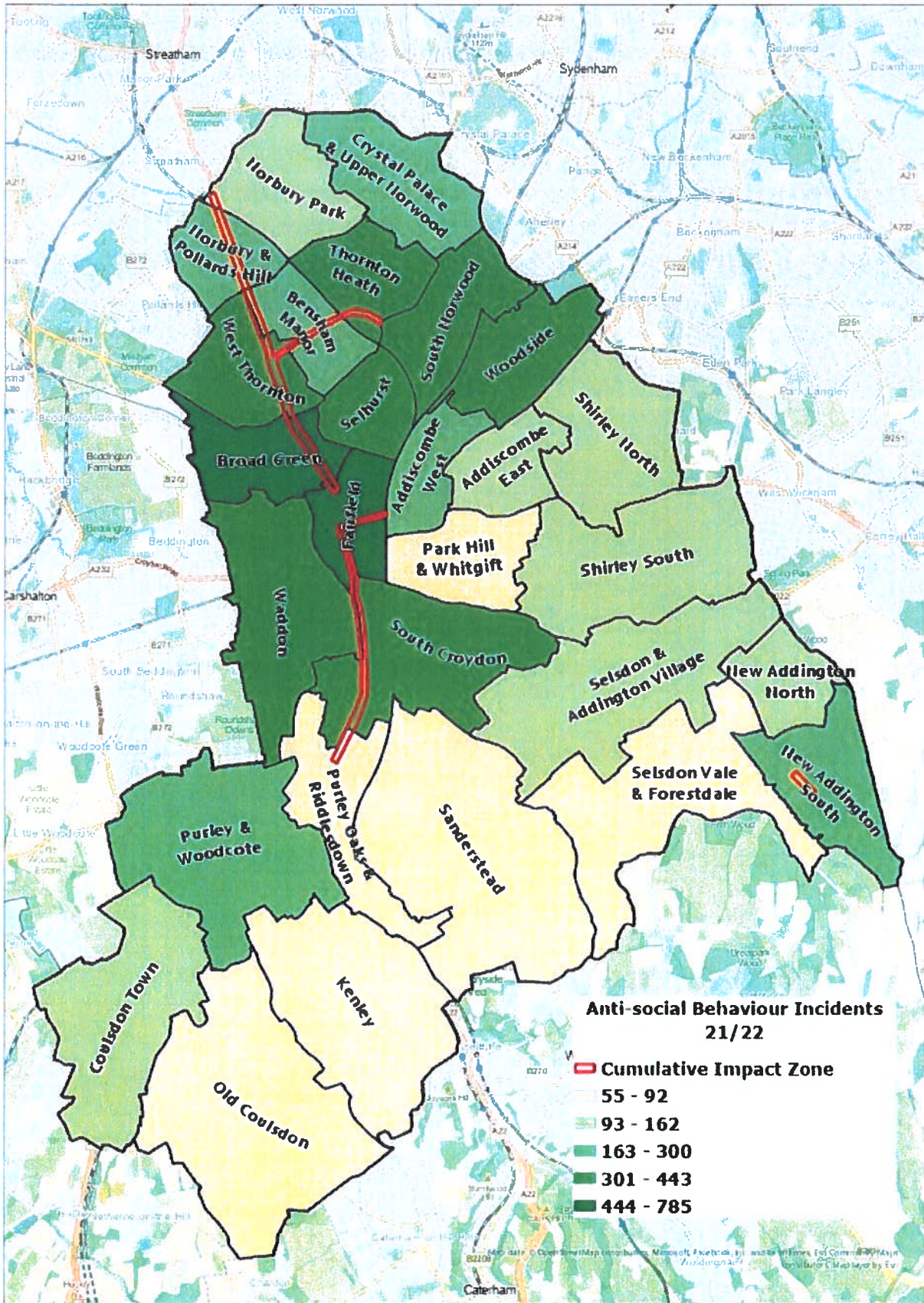
### Off Licence Premises in Croydon: rate of premises per 1,000 population aged 18+

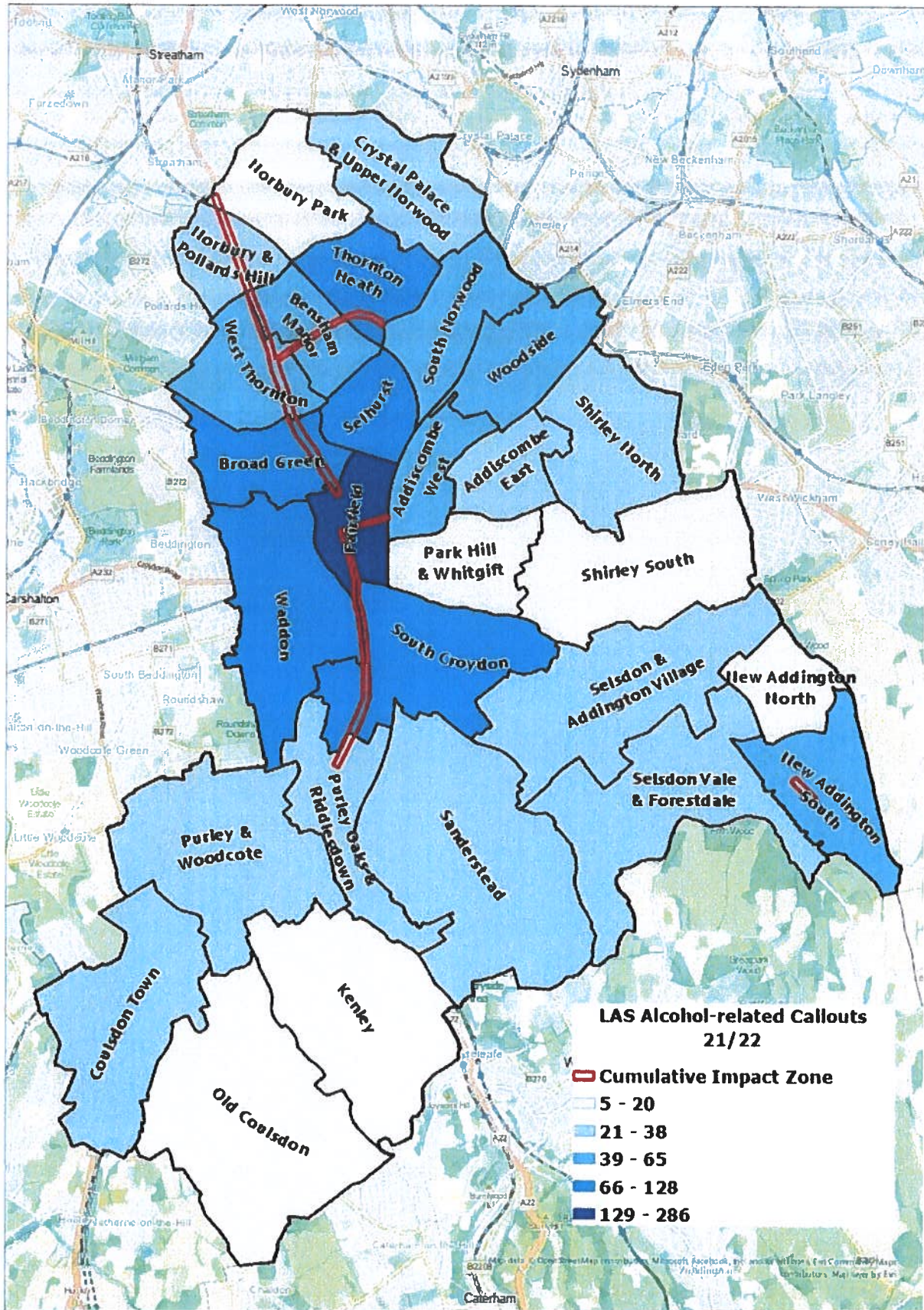


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# Have your say on Croydon's licensing policy

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## **SURVEY RESPONSE REPORT**

04 October 2022 - 15 November 2022

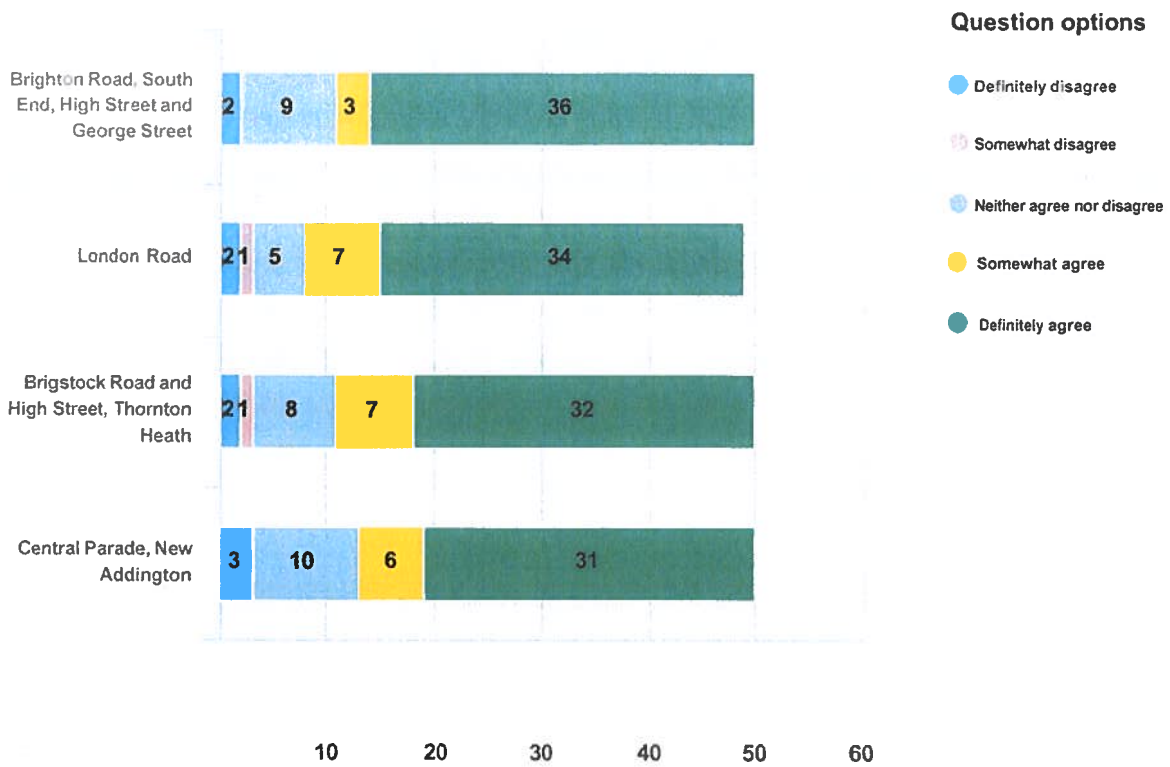
### **PROJECT NAME:**

Have your say on Croydon's licensing policy



# SURVEY QUESTIONS

**Q1 How strongly do you agree or disagree that the current CIAs are needed?**



Optional question (50 response(s), 1 skipped)  
 Question type: Likert Question

**Q1 How strongly do you agree or disagree that the current CIAs are needed?**

**Brighton Road, South End, High Street and George Street**

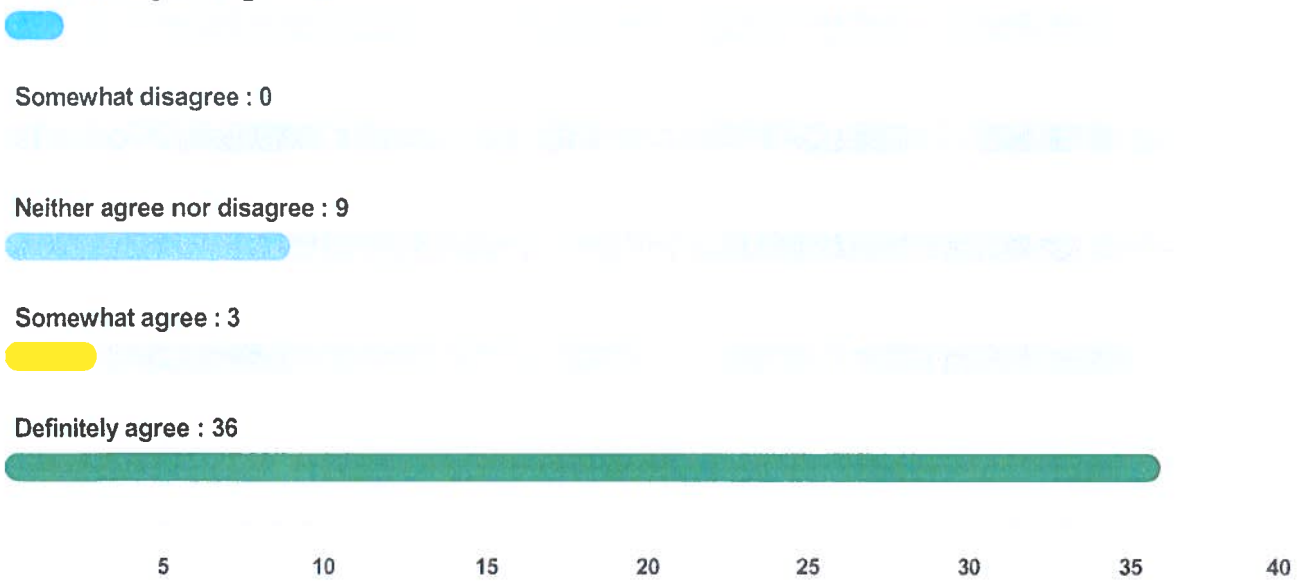
Definitely disagree : 2

Somewhat disagree : 0

Neither agree nor disagree : 9

Somewhat agree : 3

Definitely agree : 36



### London Road

Definitely disagree : 2



Somewhat disagree : 1



Neither agree nor disagree : 5



Somewhat agree : 7



Definitely agree : 34



5      10      15      20      25      30      35      40

### Brigstock Road and High Street, Thornton Heath

Definitely disagree : 2



Somewhat disagree : 1



Neither agree nor disagree : 8



Somewhat agree : 7



Definitely agree : 32



5 10 15 20 25 30 35

### Central Parade, New Addington

Definitely disagree : 3



Somewhat disagree : 0



Neither agree nor disagree : 10



Somewhat agree : 6



Definitely agree : 31



5 10 15 20 25 30 35

**Q2 If you disagree that any of the CIAs are needed, tell us which ones and why:**

**Anonymous**  
10/10/2022 09:21 AM  
There is a lot of anti-social drinking in the borough both in New Addington and around the Pond and ClockTower in Thornton Heath and anywhere in West Croydon/Broad Green

**Anonymous**  
10/10/2022 09:21 AM  
London Road from West Croydon Station to TH Pond is sufficient. Up to Norbury is not really necessary. High Street TH to the TH station yes but rest of Bridgestock road to London road not necessary. Similarly South End, High street and George St only

**Anonymous**  
10/10/2022 09:21 AM  
Why have them. Thought you Conservatives believed in free market without regulation

**Anonymous**  
10/10/2022 09:21 AM  
Not sure of their value. George St (the narrow part) plagued by alcohol-related nuisance but it seems applications to new venues are still granted (eg 28 George St) and wetherpoons wants to expand. Local offices/residents feel ignored.

**Anonymous**  
10/10/2022 09:21 AM  
With a high amount of crime some associated to drink in these areas. To many shops selling drink even to under aged people. Central parade has no licensed eateries but a lot antisocial behaviour. London Road is a long area, with some restaurants.

**Anonymous**  
10/10/2022 09:21 AM  
Stop the license on box park or just stopped them using loud music

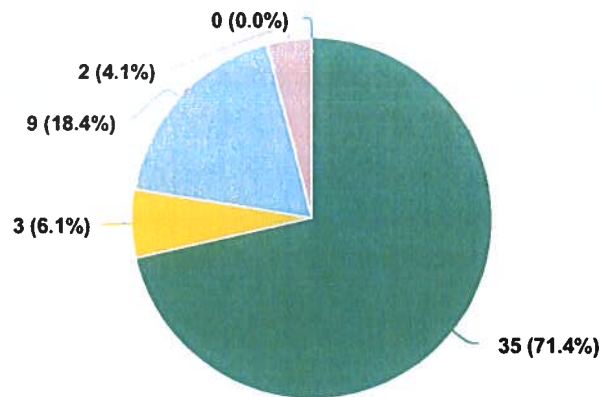
**Anonymous**  
10/10/2022 09:21 AM  
It is a punitive measure designed to target working class areas.

**Optional question (7 response(s), 44 skipped)**

**Question type: Single Line Question**



**Q3 We are proposing the introduction of a fifth Cumulative Impact Area (CIA) for High Street and Portland Road, South Norwood ...**



**Question options**

- Somewhat disagree
- Definitely disagree
- Neither agree or disagree
- Somewhat agree
- Definitely agree

*Optional question (49 response(s), 2 skipped)*  
 Question type: Radio Button Question

**Q4 Tell us why you agree or disagree with the proposed CIA in South Norwood?**

**Anonymous**

10/04/2022 05:34 PM

**I do not go to this area and don't know it at all.**

**Anonymous**

10/05/2022 08:59 AM

**There is a growing concern in regards to the ease and availability of alcohol in the area, evidenced by the congregations of street drinkers consuming high strength beers and causing ASB.**

**Anonymous**

10/05/2022 09:29 AM

**There is often trouble and antisocial behaviour around my street, especially at night and usually during warmer weather. Also litter from drinking is strewn all over the country park.**

**Anonymous**

10/05/2022 09:53 AM

**The level of crime (ASB, Violent Offences) and Public Safety**

**Anonymous**

10/05/2022 01:11 PM

A3

**Not familiar with  
the area but trust  
those that do to  
decide**

---

Anonymous 10/02/2022 09:16 AM	As above
Anonymous 10/02/2022 10:20 AM	There is a lot of street drinking and littering because of it on match days so I would support restrictions on places to buy alcohol here
Anonymous 10/03/2022 01:12 AM	The success of current CIA's shows that it can also be effective in these new areas
Anonymous 10/08/2022 08:05 AM	Following recent events in South Norwood including gangs of teenagers attacking corner shops plus the proximity to the Crystal Palace football ground
Anonymous 10/07/2022 10:11 AM	We are very close to this area living in North Shirley where alcohol abuse is increasingly exponentially. Recently we objected to our local **** [redacted for data protection purposes] extending their licensing hours and where totally ignored by the committee???
Anonymous 10/05/2022 10:16 AM	There is a growing number of outlets where alcohol can be purchased in this area.
Anonymous 10/09/2022 13:01 PM	Data shows high density of off license premises and increasing levels of alcohol related crime.
Anonymous 10/08/2022 01:07 PM	Reduce crime and ASB
Anonymous 10/09/2022 01:29 PM	Antisocial behaviour
Anonymous 10/09/2022 10:16 PM	There is an issue with ASB associated with alcohol sales in the area. It should be expanded to include premises on Station Road, South Norwood Hill and other streets off Portland Road.
Anonymous 10/11/2022 08:45 PM	

---

Have your say on Croydon's licensing policy : Survey Report for 08 October 2021 to 15 November 2022

Again

high crime problems should be limited, interesting when match days.  
Many pubs closed but still lots of drinking on street corners or park.

Anonymous

It will affect our smaller businesses in a negative way & is equivalent

---

<p>Anonymous 10/11/2022 01:12 PM</p>	<p>to social cleansing.</p>
<p>Anonymous 10/20/2022 01:07 PM</p>	<p>I live on **** [redacted for data protection purposes] off the High St (South Norwood), croydon council have already permitted too many bars and places selling alcohol on the High St, turn what was already 2 special stress areas into a nightmare. Oceanic bar revoked for breaches</p>
<p>Anonymous 10/22/2022 03:05 PM</p>	<p>The High Street is a densely populated residential area and we already have an issue with street drinking and the disruption/nuisance that comes with that - should be monitored so that the problem doesn't escalate</p>
<p>Anonymous 10/28/2022 07:42 AM</p>	<p>The amount of places selling cheap alcohol is encouraging people to drink on the street and these people can become antisocial, even violent and threatening. Restricting the amount of alcohol sold in this very small area should reduce the problem.</p>
<p>Anonymous 10/28/2022 08:20 AM</p>	<p>High levels of street drinking and ASB due to drinking</p>
<p>Anonymous 11/03/2022 02:24 PM</p>	<p>I live in the area and every day on my work commute I have negotiate my way past drunks or drunken men gathering on the pavement outside Aldi on Station Road. Sometimes I am with my children. It's frightening and the police do not move them on.</p>
<p>Anonymous 11/07/2022 07:03 PM</p>	<p>Because Portland road has been deteriorating more and more as years have gone by, and that's mainly the off-licences and takeaway places that sell alcohol to people that are clearly already drunk.</p>
<p>Anonymous 11/07/2022 09:29 PM</p>	<p>I feel that there is such a high level of street drinking, in these areas, and those street drinkers have a big impact around the area, with anti social behaviour, criminal damage etc at a huge financial cost.</p>
<p>Anonymous 11/07/2022 09:58 PM</p>	<p>The area has become littered with drunken people often causing anti social behaviour. When you exit or enter the train station it is not pleasant to be presented with this conduct.</p>

---

13

Anonymous

No knowledge of the area so cannot comment

[View this comment](#)

Anonymous

11/10/2022 08:36 AM

**There is a regular crowd encouraged to gather around barber and grocer shops to buy and consume alcohol in groups standing on the pavement on Portland Road along the parade of shops just north of the small sainsburys. It gives the area a bad look and they**

Anonymous

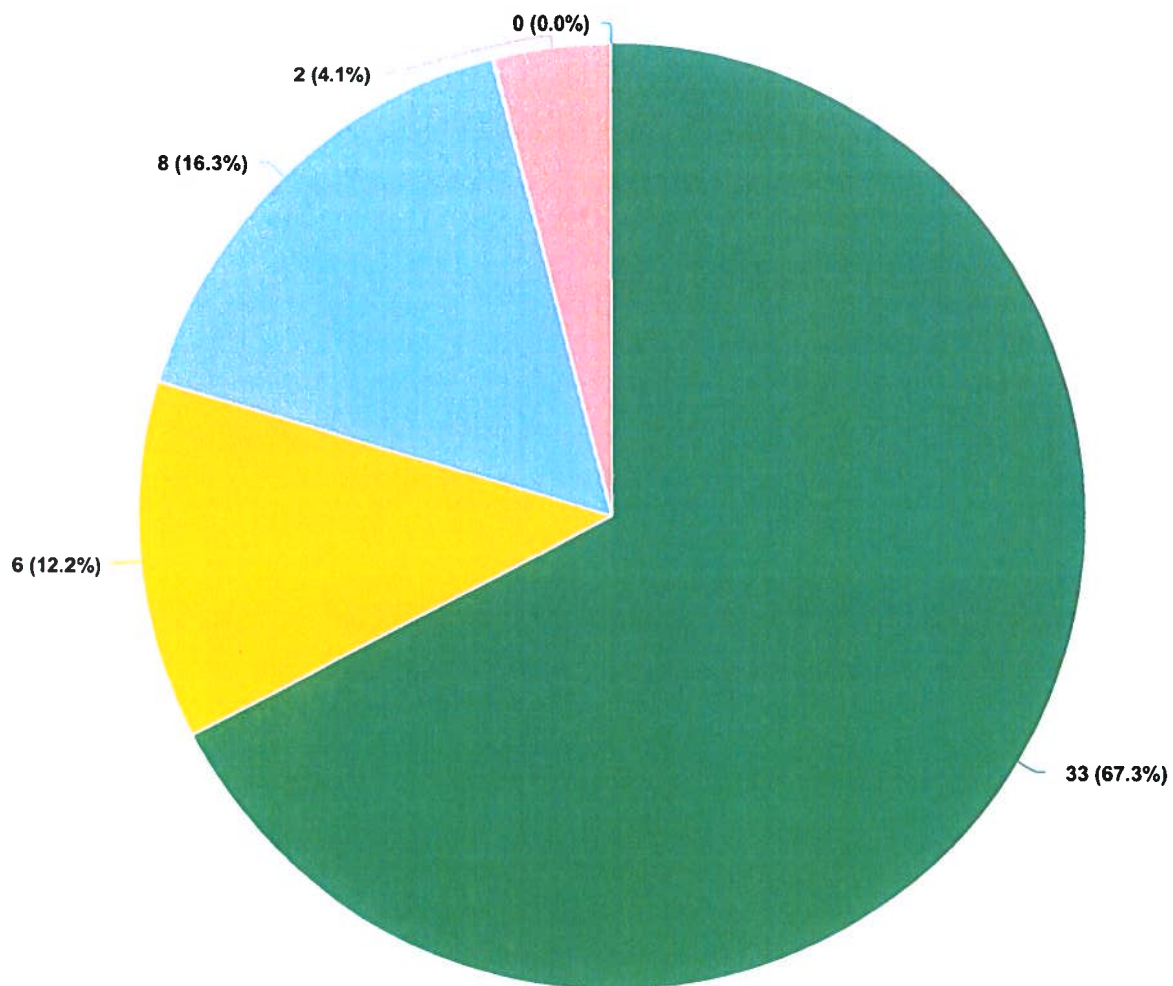
11/10/2022 08:36 AM

**Don't like the street drinkers around the SN area**

**Optional question (28 response(s), 23 skipped)**

**Question type: Single Line Question**

Q5 How strongly do you agree or disagree with the proposed area for the CIA in South Norwood? See a map of the area here.



**Question options**

- Somewhat disagree
- Definitely disagree
- Neither agree nor disagree
- Somewhat agree
- Definitely agree

Optional question (49 response(s), 2 skipped)

Question type: Radio Button Question



**Q6 Tell us why you agree or disagree with the proposed area for the CIA in South Norwood?**

**Anonymous**

10/11/2022 09:11 PM

**Croydon, as well as this area proposed in particular is rife with litter.**

**Anonymous**

10/04/2022 05:44 PM

**I do not go to this area and don't know it at all.**

**Anonymous**

10/05/2022 01:59 AM

**There needs to be more focus and compliance management on existing premises, it is clear that until good operations are in place , adding to the problems would be counter productive.**

**Anonymous**

10/05/2022 09:33 AM

**Same as above**

**Anonymous**

10/05/2022 01:11 PM

**Ditto**

**Anonymous**

10/17/2022 07:19 PM

**Again due to street drinking on match days which leads to littering I would support this**

**Anonymous**

10/08/2022 01:42 AM

**The success of current CIA's shows that it can also be effective in these new area**

**Anonymous**

10/08/2022 10:13 AM

**Alcohol abuse is increasing so it's very necessary but as people have lost hope it's very understandable**

**Anonymous**

10/08/2022 10:13 AM

**Seems a sensible area to define.**

**Anonymous**

10/08/2022 12:00 PM

**High density of existing off license premises**

---

Anonymous

It covers the area where there is high crime and ASB

08/10/2021 11:01 AM

Anonymous

Covers full extent of problem area

08/10/2021 11:01 AM

Anonymous

10/13/2022 10:15 PM

Please see other comments as area should be wider

Anonymous

10/13/2022 10:41 AM

The area has a lot of younger people and do not need to have so many places selling drinks. Needs to limited

Anonymous

10/16/2022 02:58 PM

Social cleansing of a working class area & community.

Anonymous

10/22/2022 02:23 PM

Lots of bars popping up in a residential area where they are all already breach their licences causing local residents issues with noise, parking, ASBOs, drug use and littering until gone 3am. This is a residential area with daytime High St and shops.

Anonymous

10/25/2022 07:42 AM

Covering South Norwood highstreet is key that's where a high concentration of these places reside and where a large number of Street drinkers gather.

Anonymous

11/05/2022 02:24 PM

People shouldn't have to deal with staggering drunk men or gangs of drunk men sitting around on the pavement on their way to the station or the supermarket.

Anonymous

11/07/2022 09:29 PM

The area has enough licenced premises

Anonymous

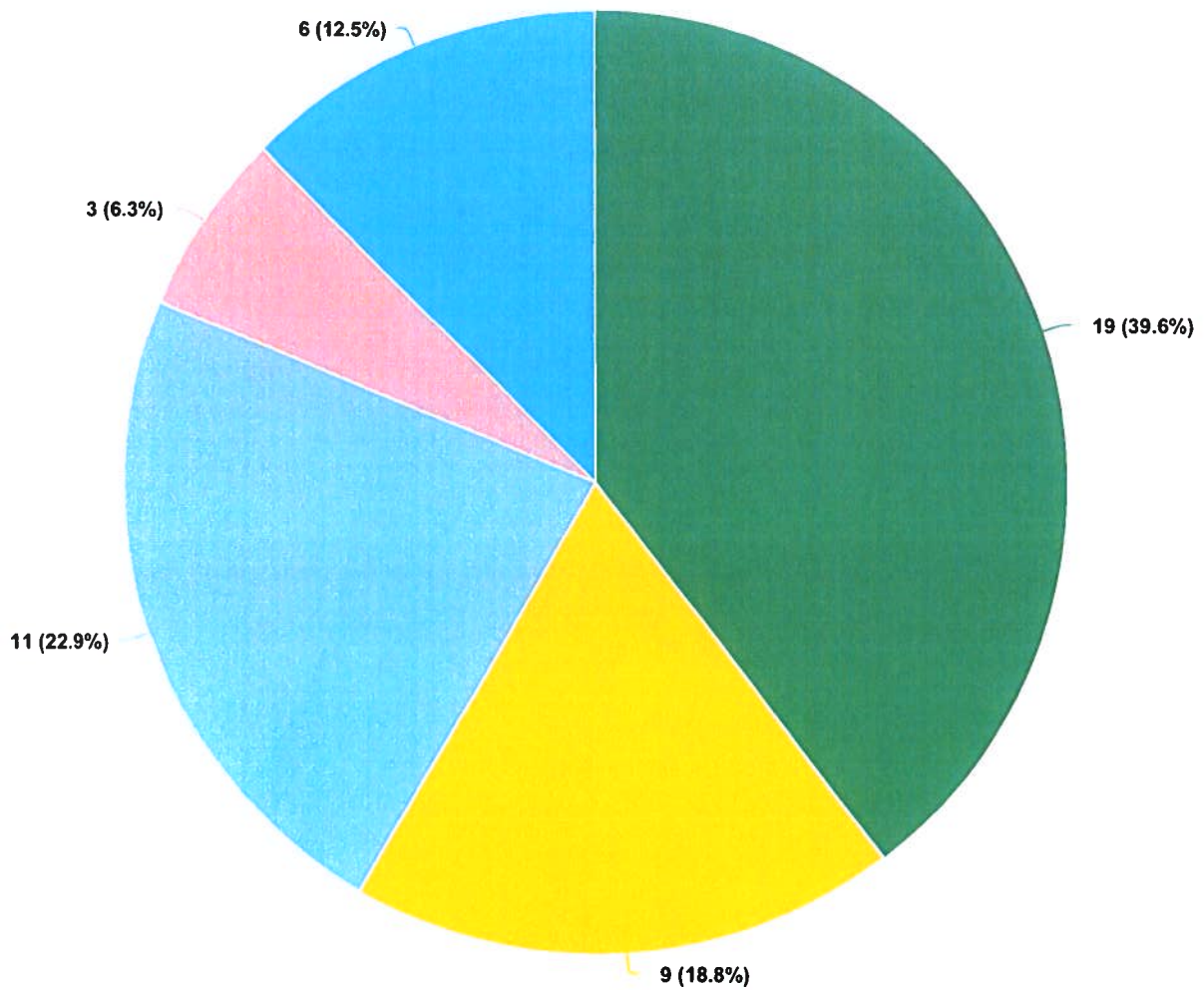
11/12/2022 09:02 PM

Grips of people gather to drink on the benches outside the south Norwood leisure centre under the trees and further up the road outside the barber shops between the small sainsburys and the railway bridge

Optional question (20 response(s), 31 skipped)

Question type: Single Line Question

**Q7 How strongly do you agree or disagree with the other changes proposed to be made to the licensing policy?**



**Question options**

- Strongly disagree
- Somewhat disagree
- Neither agree nor disagree
- Somewhat agree
- Strongly agree

*Optional question (48 response(s), 3 skipped)*

*Question type: Radio Button Question*

**Q8** If there is anything missing from our licensing policy that you'd like us to consider, tell us about it below:

Anonymous

10/05/2022 11:29 AM

Those selling ultra low priced non-brand alcohol should be banned whereas those selling quality higher priced alcohol could be allowed. It should be that cheap very high alcohol content should be driven off out streets.

Anonymous

10/05/2022 08:59 AM

Empowerment for ALL Responsible Authorities to be able to impose sanctions on premises that are linked to Alcohol Related ASB without having to progress through a review hearing. Enforceable Mandatory conditioning to allow removal of stocklines possibly?

Anonymous

10/05/2022 09:53 AM

Promoters using venues and public parks with TEN applications for larger events. The application must be submitted with evidence of Public Consultation and Risk Assessment. TFor public park use residents must be involved in decision process.

Anonymous

10/07/2022 06:24 PM

More pubs in addiscombe please

Anonymous

10/07/2022 03:01 PM

Not enough weight given to local residents/existing businesses. George Street becoming nasty. Do you really want a mixed economy with offices and residential? How can people work/live with the nuisance? I've been here since the 1990s, but looking to exit.

Anonymous

10/03/2022 08:06 AM

Yes- the council is turning a blind eye to Shisha bars which are operating illegally, in Norbury along london road which also sell alcohol including cafe aurora & the 2x cafe havanas.

Anonymous

10/05/2022 10:14 AM

Your licensing committee should be more uptodate with problems hence they would not cause yet more problems by allowing increases in licensing hours without the proper research!

Anonymous

10/06/2022 12:00 PM

More access to support for alcohol related issues is needed. More needs to be done to encourage other businesses and incentives to open alternative businesses in these areas.

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<p>Anonymous 10/10/2021 14:43 PM</p>	<p>Needs to look at central Croydon and box park. Too many shops selling drink too close together. Ok if a restaurant serving food.</p>
<p>Anonymous 10/10/2021 14:07 PM</p>	<p>Closed down box park</p>
<p>Anonymous 10/10/2021 03:58 PM</p>	<p>You are inventing a problem that isn't there in the name of gentrification.</p>
<p>Anonymous 10/10/2021 02:23 PM</p>	<p>I objected to the **** <i>[redacted for data protection purposes]</i>, after being successful in the 1st committee the bar was given licence on the 2nd attempt but within 6-8 month has had licence removed for breaking rules that I showed they were breaking on video when applying</p>
<p>Anonymous 10/10/2021 02:46 PM</p>	<p>The area is not a party street &amp; is very much a residential area. Street drinking should not be encouraged unless it's strictly licensed and monitored.</p>
<p>Anonymous 10/10/2021 02:45 PM</p>	<p>How are you planning to tackle Street drinkers? Can the consumption of alcohol on the street, where it's not part of a restaurant or bar, be restricted in certain areas of the highstreet? I'd like to see how that would be tackled</p>
<p>Anonymous 10/10/2021 02:34 PM</p>	<p>You should not allow small corner shops to sell alcohol. I have seen the shops around the station selling cheap, strong alcohol to drunks and homeless people. They gather outside those shops making them impossible for us to use. Remove their alcohol licen</p>
<p>Anonymous 10/10/2021 02:08 PM</p>	<p>The retailers or license holders should be liable to clear alcoholic debris in the near vicinity. Often empty alcoholic bottles or cans are purchased at their shop and discarded in or around the area. Provide bins.</p>
<p>Anonymous 10/10/2021 02:10 AM</p>	<p>Non discrimination assurance can be bolstered by adding "the policy does not seek to censor musical or artistic genres"</p>

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A3

Anonymous

10/10/2021 10:11 AM

**We are a civilised society and ought to stop attempting to control the area or behaving as if we are a nanny state. Let's be grown up about how we treat adults. Transgressors contribute at most as a minimum number.**

Anonymous

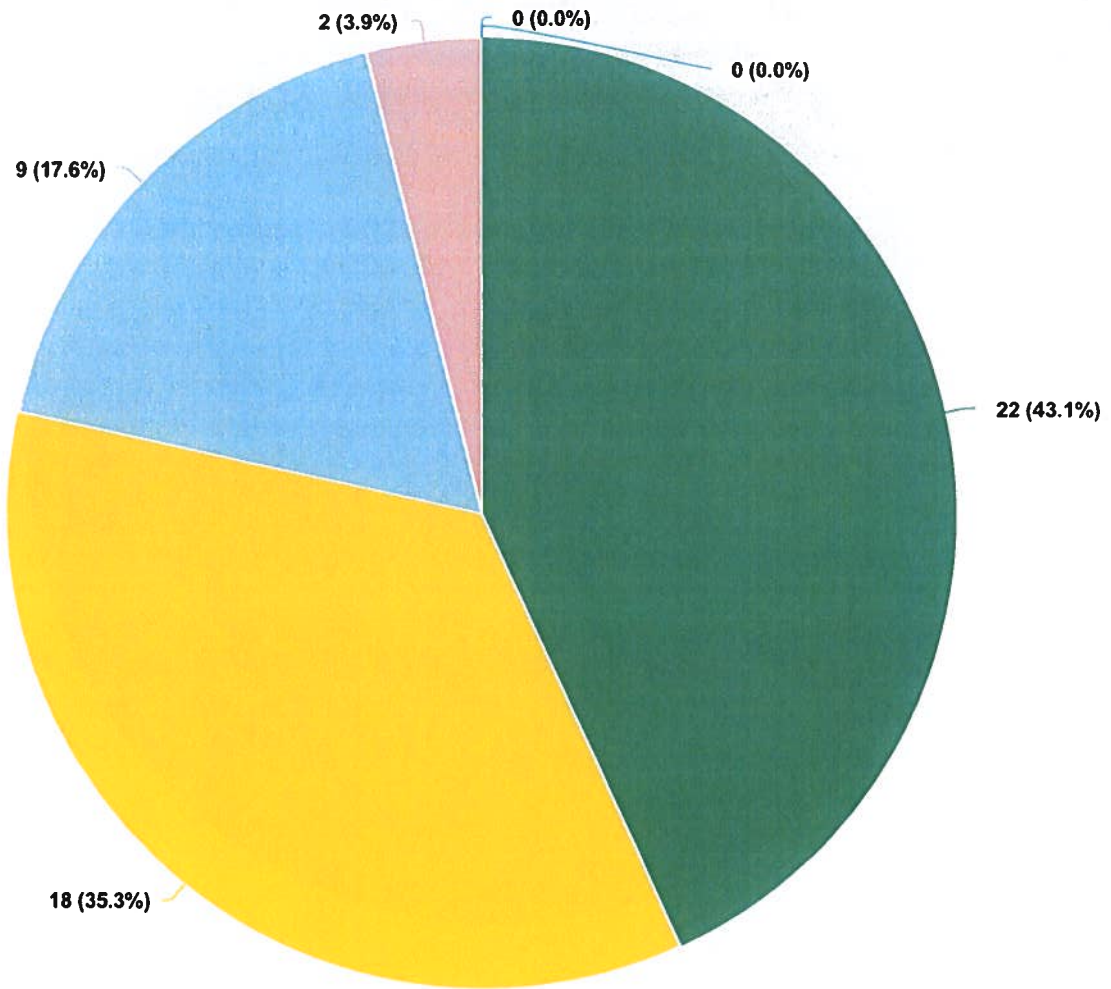
Have an online list of stores which currently have a license to sell alcohol

Optional question (19 response(s), 32 skipped)

Question type: Single Line Question



Q9 Which age group are you in?

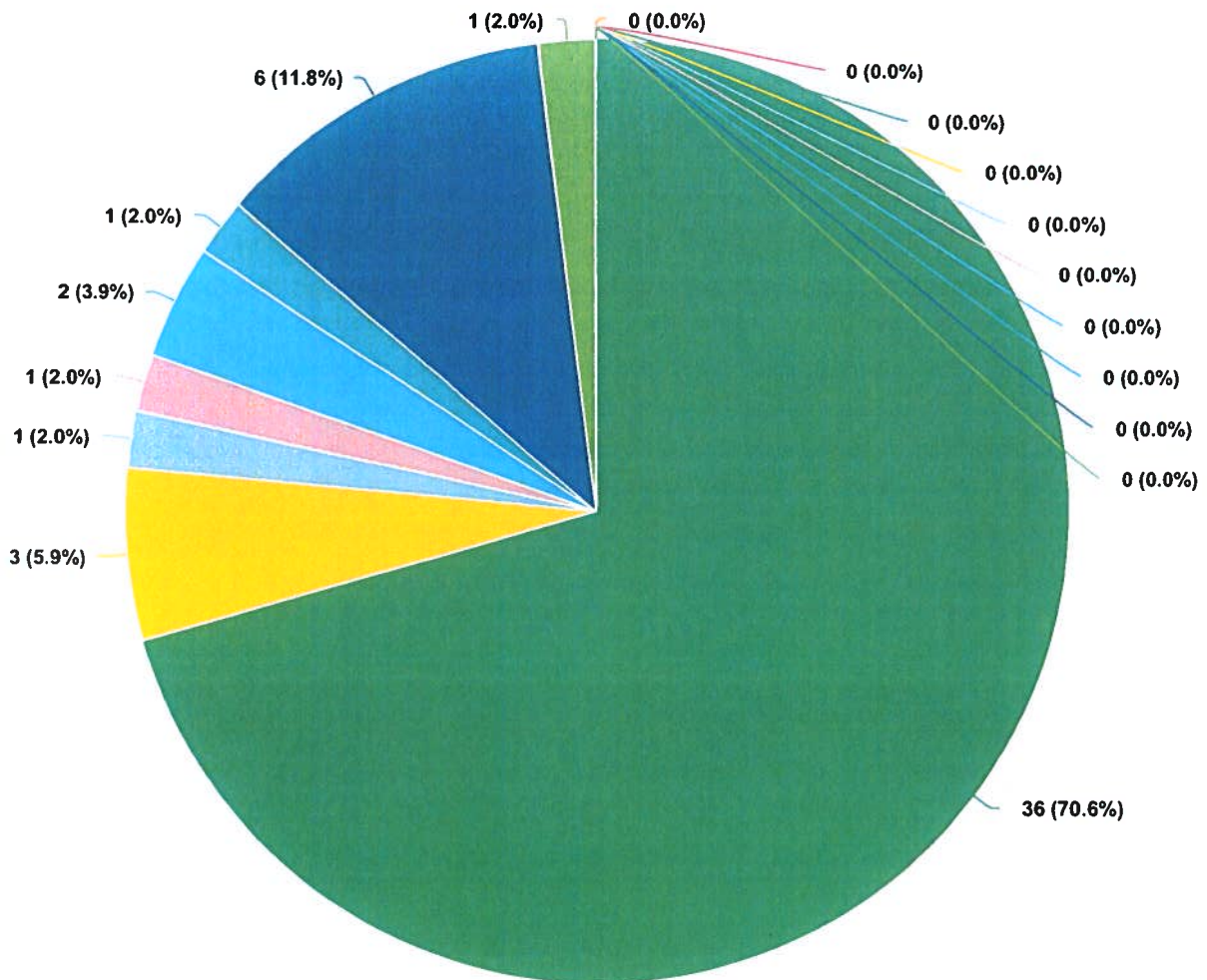


Question options

- 16 - 24
- Under 16
- Prefer not to say
- 65+
- 45 - 64
- 25 - 44

Optional question (51 response(s), 0 skipped)  
Question type: Radio Button Question

Q10 What is your ethnicity?

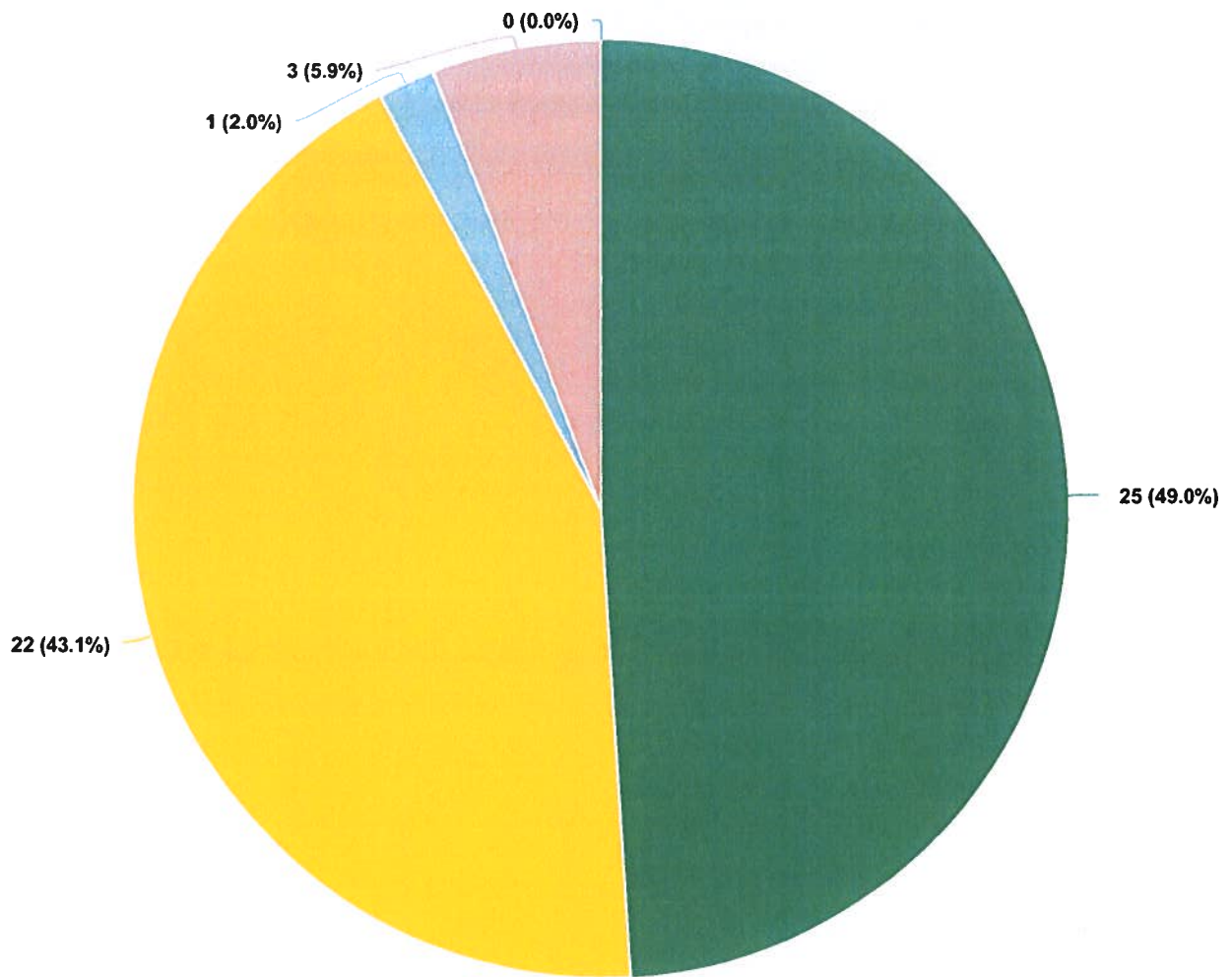


Question options

- Mixed any other background    Arab    Mixed White and Asian    Mixed White and Black African
- Any other Black background    Black Caribbean    Asian Chinese    Asian Bangladeshi    Asian Pakistani
- White Irish    Other (please specify)    Prefer not to say    Mixed White and Black Caribbean    Black African
- Any other Asian background    Asian Indian    Any other White background    White British

Optional question (51 response(s), 0 skipped)  
 Question type: Radio Button Question

Q11 How would you describe your gender identity?



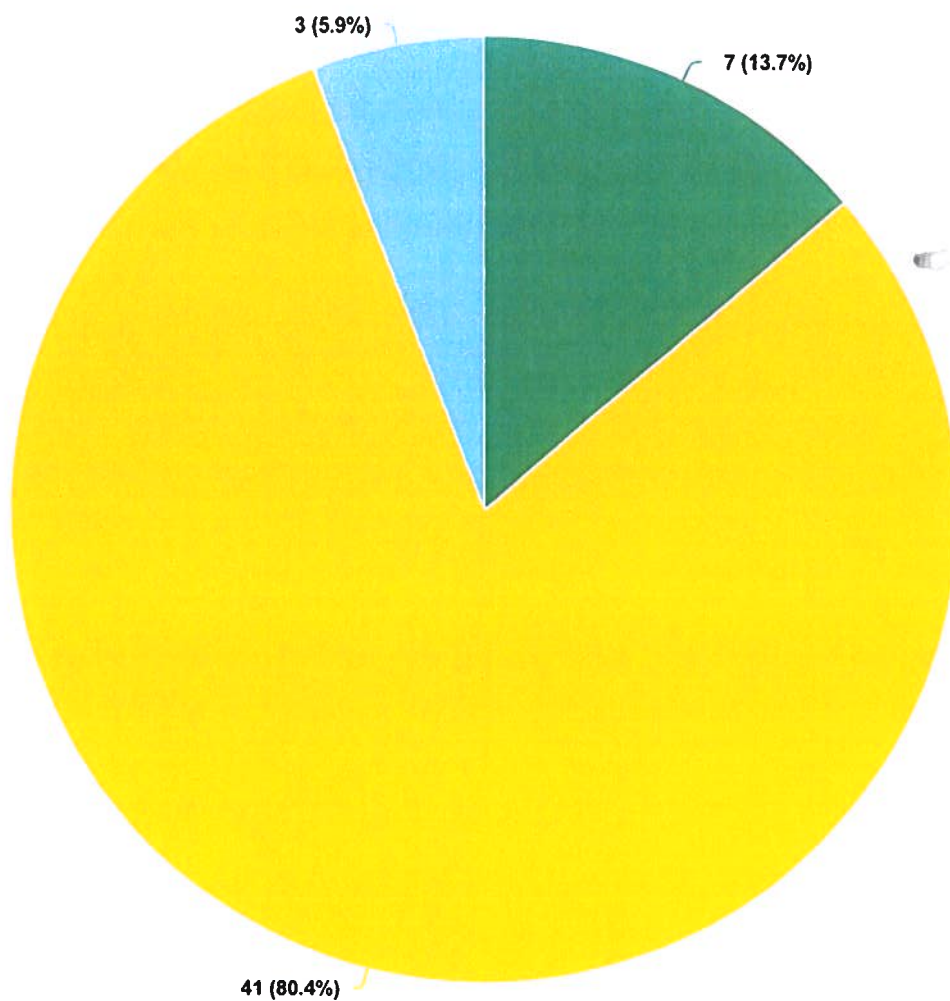
Question options

- Transgender
- Prefer not to say
- Non-Binary
- Female
- Male

Optional question (51 response(s), 0 skipped)

Question type: Radio Button Question

Q12 Do you have any disabilities?



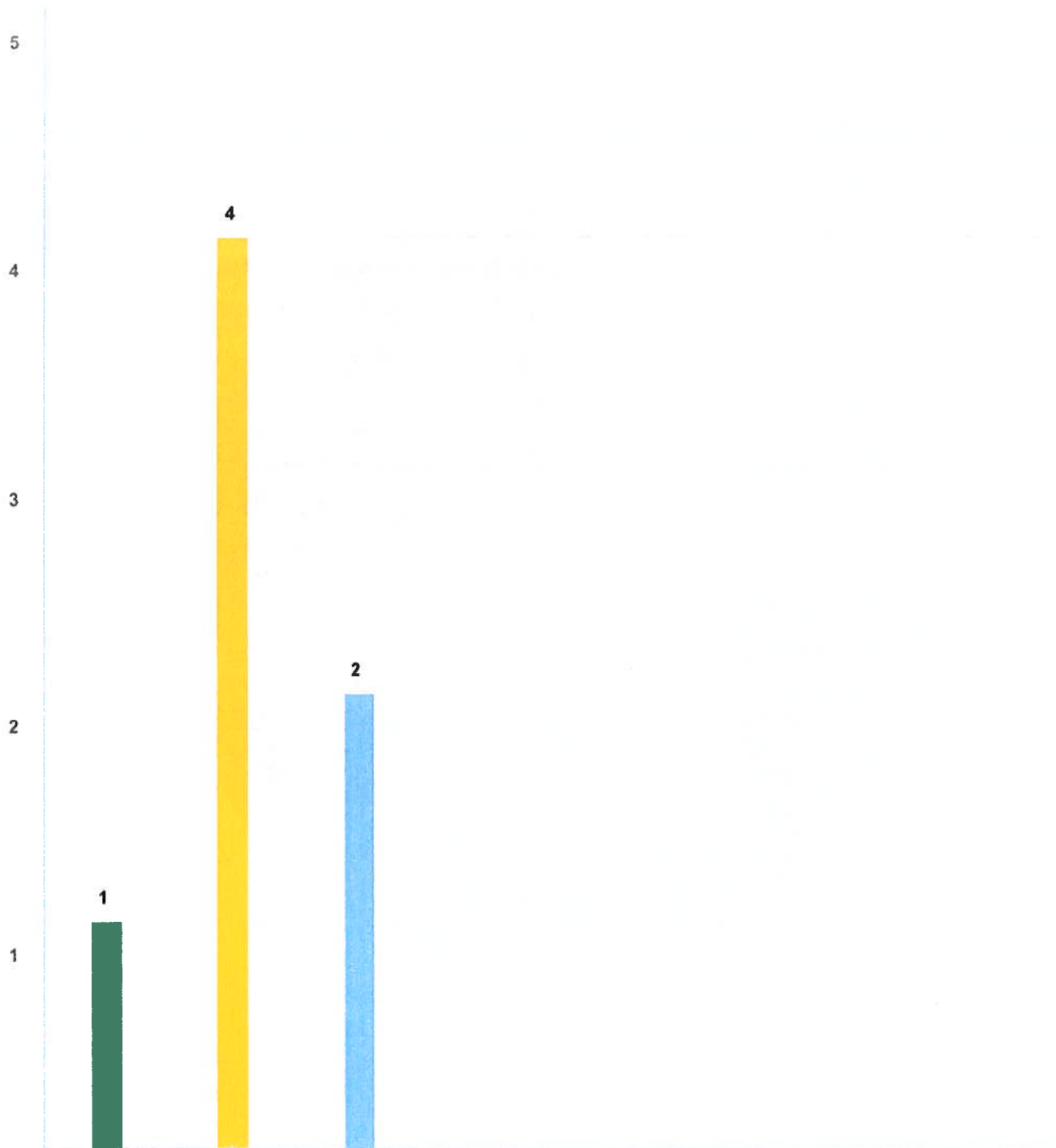
Question options

- Prefer not to say
- No
- Yes

Optional question (51 response(s), 0 skipped)

Question type: Radio Button Question

Q13 What type of disability(ies) do you have?



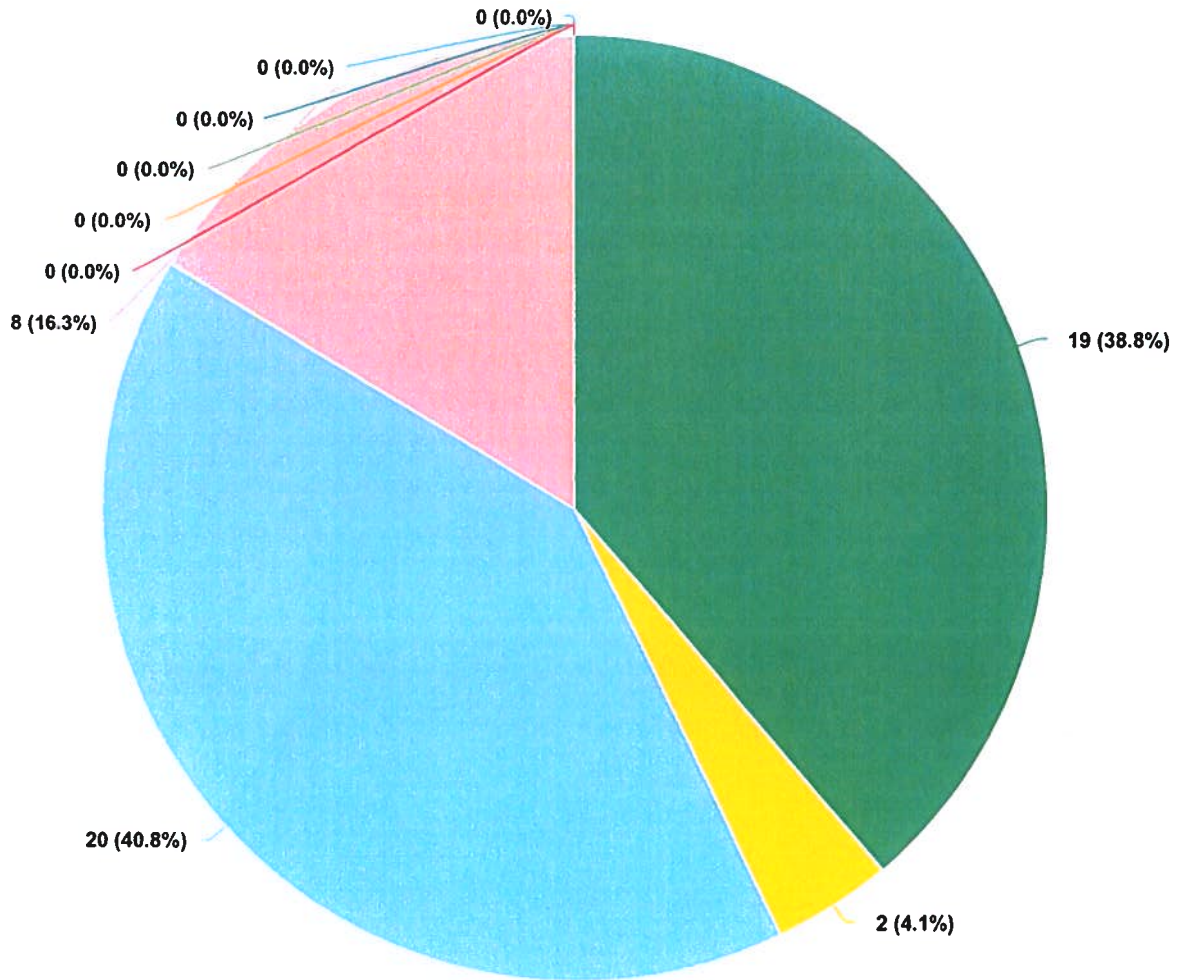
Question options

- Prefer not to say
- Hearing impaired
- Hidden disability (eg. autism, asthma etc)
- Other (please specify)
- Communication difficulty
- Mobility disability
- Learning disability
- Visually impaired

Optional question (7 response(s), 44 skipped)

Question type: Checkbox Question

Q14 What is your religion?



Question options

- Other (please specify)
- Jewish
- Baha'i
- Muslim
- Sikh
- Buddhist
- Prefer not to say
- None
- Hindu
- Christian

Optional question (49 response(s), 2 skipped)  
Question type: Radio Button Question

**From:**  
**Sent:** 14 November 2022 08:37  
**To:** LICENSING <[LICENSING@croydon.gov.uk](mailto:LICENSING@croydon.gov.uk)>  
**Subject:** Consultation on licensing policy review

Dear council officers,

I would like to suggest that the licensing policy is bolstered in its non-discrimination reassurances by adding that “This licensing policy does not seek to censor musical or artistic genres.”

Free Text Survey Question	Response (all anonymised)	How/When	Comments incorporated into Policy	Comments not incorporated into Policy
Q2 If you disagree that any of the CIAs are needed, tell us which ones and why:	There is a lot of anti-social drinking in the borough both in New Addington and around the Pond and ClockTower in Thornton Heath and anywhere in West Croydon/Broad Green	Survey 4 October	None recommended	Indicates support for policy proposals
Q2	London Road from West Croydon Station to TH Pond is sufficient. Up to Norbury is not really necessary. High Street TH to the TH station yes but rest of Bridgestock road to London road not necessary. Similarly South End, High street and George St only	Survey 5 October	None recommended	Indicates part support for policy proposals. Comments noted but it is felt evidence indicates to contrary.
Q2	Why have them. Thought you Conservatives believed in free market without regulation	Survey 7 October	None recommended	Observation.
Q2	Not sure of their value. George St (the narrow part) plagued by alcohol-related nuisance but it seems applications to new venues are still granted (eg 28 George St) and wetherpoons wants to expand.	Survey 7 October	None recommended	Additional tool for licensing sub committee when considering contested applications. The CIA's do not relate to 'On' licensed premises i.e. premises authorised to sell alcohol for consumption on the



	<p>Local offices/residents feel ignored.</p>			<p>premises such as bars and pubs. Statutorily no Cumulative impact assessment or area can be used as a tool to unilaterally refuse all and any premises license applications. Each application, regardless of whether or not there is a CIA must be considered on its own merits and on a case by case basis and the discretion of the Committee is only engaged where relevant representations have been received.</p>
<p>Q2</p>	<p>With a high amount of crime some associated to drink in these areas. To many shops selling drink even to under aged people. Central parade has no licensed eateries but a lot antisocial behaviour. London Road is a long area, with some restaurants.</p>	<p>Survey 11 October</p>	<p>None recommended</p>	<p>Indicates support for policy proposals</p>
<p>Q2</p>	<p>Stop the license on box park or just stopped them using loud music</p>	<p>Survey 15 October</p>	<p>None recommended</p>	<p>Observation</p>
<p>Q2</p>	<p>It is a punitive measure designed to target working class areas.</p>	<p>Survey 16 October</p>	<p>None recommended</p>	<p>The statutory guidance to the Licensing Act 2003 makes clear that cumulative impact</p>

				<p>is a proper matter for the Council to consider.          Cumulative impact does not impact on existing businesses. Cumulative impact relates to premises rather than individuals.          Statutorily no Cumulative impact assessment or area can be used as a tool to unilaterally refuse all and any premises license applications. Each application, regardless of whether or not there is a CIA must be considered on its own merits and on a case by case basis and the discretion of the Committee is only engaged where relevant representations have been received.</p>
<p>Q4 Tell us why you agree or disagree with the proposed CIA in South Norwood?</p>	<p>I do not go to this area and don't know it at all.</p>	<p>Survey 4 October</p>	<p>None recommended</p>	<p>Observation</p>
<p>Q4</p>	<p>There is a growing concern in regards to the ease and availability of alcohol in the area, evidenced by the congregations of street drinkers consuming high</p>	<p>Survey 5 October</p>	<p>None recommended</p>	<p>Indicates support for policy proposals</p>

Q4	strength beers and causing ASB. There is often trouble and antisocial behaviour around my street, especially at night and usually during warmer weather. Also litter from drinking is strewn all over the country park.	Survey 5 October	None recommended	Indicates support for policy proposals
Q4	The level of crime (ASB, Violent Offences) and Public Safety	Survey 5 October	None recommended	Indicates support for policy proposals
Q4	Not familiar with the area but trust those that do to decide	Survey 5 October	None recommended	Observation
Q4	As above	Survey 7 October	None recommended	Observation
Q4	There is a lot of street drinking and littering because of it on match days so I would support restrictions on places to buy alcohol here	Survey 7 October	None recommended	Indicates support for policy proposals
Q4	The success of current CIA's shows that it can also be effective in these new areas	Survey 8 October	None recommended	Indicates support for policy proposals
Q4	Following recent events in South Norwood including gangs of teenagers attacking	Survey 8 October	None recommended	Indicates support for policy proposals

	<p>corner shops plus the proximity to the Crystal Palace football ground</p>			
<p>Q4</p>	<p>We are very close to this area living in North Shirley where alcohol abuse is increasingly exponentially. Recently we objected to our local *** [redacted for data protection purposes] extending their licensing hours and where totally ignored by the committee???</p>	<p>Survey 8 October</p>	<p>None recommended</p>	<p>Indicates support for policy proposals</p>
<p>Q4</p>	<p>There is a growing number of outlets where alcohol can be purchased in this area.</p>	<p>Survey 8 October</p>	<p>None recommended</p>	<p>Indicates support for policy proposals</p>
<p>Q4</p>	<p>Data shows high density of off license premises and increasing levels of alcohol related crime.</p>	<p>Survey 8 October</p>	<p>None recommended</p>	<p>Indicates support for policy proposals</p>
<p>Q4</p>	<p>Reduce crime and ASB</p>	<p>Survey 8 October</p>	<p>None recommended</p>	<p>Indicates support for policy proposals</p>
<p>Q4</p>	<p>Antisocial behaviour</p>	<p>Survey 9 October</p>	<p>None recommended</p>	<p>Indicates support for policy proposals</p>
<p>Q4</p>	<p>There is an issue with ASB associated with alcohol sales in the area. It should be expanded to include</p>	<p>Survey 9 October</p>	<p>None recommended</p>	<p>Indicates support for policy proposals. If future data supports CIA's in other areas this will be considered.</p>

Q4	premises on Station Road, South Norwood Hill and other streets off Portland Road.	Survey 11 October	None recommended	Indicates support for policy proposals
Q4	Again high crime problems should be limited, interesting when match days. Many pubs closed but still lots of drinking on street corners or park.  It will affect our smaller businesses in a negative way & is equivalent to social cleansing.	Survey 16 October	None recommended	The statutory guidance to the Licensing Act 2003 makes clear that cumulative impact is a proper matter for the Council to consider. Cumulative impact does not impact on existing businesses. Statutorily no Cumulative impact assessment or area can be used as a tool to unilaterally refuse all and any premises license applications. Each application, regardless of whether or not there is a CIA must be considered on its own merits and on a case by case basis and the discretion of the Committee is only engaged where relevant

Df

Q4	<p>I live on **** [redacted for data protection purposes] off the High St (South Norwood), croydon council have already permitted too many bars and places selling alcohol on the High St, turn what was already 2 special stress areas into a nightmare. Oceanic bar revoked for breaches</p>	Survey 22 October	None recommended	<p>representations have been received. Indicates support for policy proposals</p>
Q4	<p>The High Street is a densely populated residential area and we already have an issue with street drinking and the disruption/nuisance that comes with that - should be monitored so that the problem doesn't escalate</p>	Survey 22 October	None recommended	Indicates support for policy proposals
Q4	<p>The amount of places selling cheap alcohol is encouraging people to drink on the street and these people can become antisocial, even violent and threatening. Restricting the amount of alcohol sold in this very small area should reduce the problem.</p>	Survey 25 October	None recommended	Indicates support for policy proposals

Q4	High levels of street drinking and ASB due to drinking	Survey 25 October	None recommended	Indicates support for policy proposals, though the cumulative impact assessment relates to premises which propose to sell alcohol for consumption off the premises, rather than seeking to control the behaviour of individuals which is not within the remit of the Licensing Regime. Non-Licensing measures such as public spaces protection orders can, subject to the necessary evidence, be used to control the consumption of alcohol in public places.
Q4	I live in the area and every day on my work commute I have negotiate my way past drunks or drunken men gathering on the pavement outside Aldi on Station Road. Sometimes I am with my children. It's frightening and the police do not move them on.	Survey 5 November	None recommended	Indicates support for policy proposals
Q4	Because Portland road has been deteriorating more and more as years have gone by, and that's mainly the off-licences and takeaway places	Survey 7 November	None recommended	Indicates support for policy proposals

	<p>that sell alcohol to people that are clearly already drunk.</p>			
<p>Q4</p>	<p>I feel that there is such a high level of street drinking, in these areas, and those street drinkers have a big impact around the area, with anti social behaviour, criminal damage etc at a huge financial cost.</p>	<p>Survey 7 November</p>	<p>None recommended</p>	<p>Indicates support for policy proposals, though the cumulative impact assessment relates to premises which propose to sell alcohol for consumption off the premises rather than seeking to control the behaviour of individuals which is not within the remit of the Licensing Regime. Non-Licensing measures such as public spaces protection orders can, subject to the necessary evidence, be used to control the consumption of alcohol in public places.</p>
<p>Q4</p>	<p>The area has become littered with drunken people often causing anti social behaviour. When you exit or enter the train station it is not pleasant to be presented with this conduct.</p>	<p>Survey 7 November</p>	<p>None recommended</p>	<p>Indicates support for policy proposals, though the cumulative impact assessment relates to premises which propose to sell alcohol for consumption off the premises rather than seeking to control the behaviour of individuals which is not within the remit of the Licensing Regime. Non-Licensing measures such</p>

Df



					as public spaces protection orders can, subject to the necessary evidence, be used to control the consumption of alcohol in public places.
Q4	No knowledge of the area so cannot comment	Survey 7 November	None recommended	None recommended	Observation
Q4	There is a regular crowd encouraged to gather around barber and grocer shops to buy and consume alcohol in groups standing on the pavement on Portland Road along the parade of shops just north of the small sainsburys. It gives the area a bad look and they	Survey 12 November	None recommended	None recommended	Indicates support for policy proposals, though the cumulative impact assessment relates to premises which propose to sell alcohol for consumption off the premises rather than seeking to control the behaviour of individuals which is not within the remit of the Licensing Regime. Non-Licensing measures such as public spaces protection orders can, subject to the necessary evidence, be used to control the consumption of alcohol in public places.
Q4	Don't like the street drinkers around the SN area	Survey 14 November	None recommended	None recommended	Cumulative impact assessment relates to premises rather than seeking to control the behaviour of individuals which is not within the remit of the Licensing Regime. Non-Licensing measures such as

					public spaces protection orders can, subject to the necessary evidence, be used to control the consumption of alcohol in public places.	Observation
Q6 Tell us why you agree or disagree with the proposed area for the CIA in South Norwood?	Croydon, as well as this area proposed in particular is rife with litter.		Survey 4 October	None recommended		Observation
Q6	I do not go to this area and don't know it at all.		Survey 4 October	None recommended		Observation
Q6	There needs to be more focus and compliance management on existing premises, it is clear that until good operations are in place, adding to the problems would be counter productive.		Survey 5 October	None recommended		Cumulative impact assessment does not impact on existing businesses. However, management of existing premises is an enforcement issue and if members of the public are aware of non-compliance, they are encouraged to report this to the Licensing Team.
Q6	Same as above		Survey 5 October	None recommended		Observation
Q6	Ditto		Survey 5 October	None recommended		Observation
Q6	Again due to street drinking on match days which leads to littering I would support this		Survey 7 October	None recommended		Indicates support for policy proposals, though the cumulative impact assessment relates to premises which propose to sell alcohol for consumption

					off the premises rather than seeking to control the behaviour of individuals which is not within the remit of the Licensing Regime.
Q6		The success of current CIA's shows that it can also be effective in these new area	Survey 8 October	None recommended	Indicates support for policy proposals
Q6		Alcohol abuse is increasing so it's very necessary but as people have lost hope it's very understandable	Survey 8 October	None recommended	Indicates support for policy proposals
Q6		Seems a sensible area to define.	Survey 8 October	None recommended	Indicates support for policy proposals
Q6		High density of existing off license premises	Survey 8 October	None recommended	Indicates support for policy proposals
Q6		It covers the area where there is high crime and ASB	Survey 8 October	None recommended	Indicates support for policy proposals
Q6		Covers full extent of problem area	Survey 9 October	None recommended	Indicates support for policy proposals
Q6		Please see other comments as area should be wider	Survey 9 October	None recommended	Indicates support for policy proposals. If future data supports CIA's in other areas this will be considered.
Q6		The area has a lot of younger people and do not need to have so many places selling drinks. Needs to limited	Survey 11 October	None recommended	Indicates support for policy proposals

Q6	Social cleansing of a working class area & community.	Survey 16 October	None recommended	The statutory guidance to the Licensing Act 2003 makes clear that cumulative impact is a proper matter for the Council to consider. Cumulative impact assessment does not impact on existing businesses. Cumulative impact relates to premises proposing to sell alcohol for consumption off the premises rather than seeking to control the behaviour of individuals which is not within the remit of the Licensing Regime.
Q6	Lots of bars popping up in a residential area where they are all already breach their licences causing local residents issues with noise, parking, ASBOs, drug use and littering until gone 3am. This is a residential area with daytime High St and shops.	Survey 22 October	None recommended	The proposed CIA's do not relate to 'On' licensed premises – premises authorised to sell alcohol for consumption on the premises such as bars and restaurants. Management of existing premises is an enforcement issue and if members of the public are aware of non-compliance, they are encouraged to report this to the Licensing Team.
Q6	Covering South Norwood highstreet is key that's where a high concentration of these	Survey 25 October	None recommended	Indicates support for policy proposals, though cumulative impact assessment relates to

	places reside and where a large number of Street drinkers gather.			premises rather than seeking to control the behaviour of individuals which is not within the remit of the Licensing Regime. Non-Licensing measures such as public spaces protection orders can, subject to the necessary evidence, be used to control the consumption of alcohol in public places.
Q6	People shouldn't have to deal with staggering drunk men or gangs of drunk men sitting around on the pavement on their way to the station or the supermarket.	Survey 5 November	None recommended	Indicates support for policy proposals, though cumulative impact assessment relates to premises rather than seeking to control the behaviour of individuals which is not within the remit of the Licensing Regime. Non-Licensing measures such as public spaces protection orders can, subject to the necessary evidence, be used to control the consumption of alcohol in public places.
Q6	The area has enough licenced premises	Survey 7 November	None recommended	Indicates support for policy proposals
Q6	Grips of people gather to drink on the benches outside the south Norwood leisure centre under the trees and further up the road outside the barber shops between	Survey 12 November	None recommended	Indicates support for policy proposals, though cumulative impact assessment relates to premises rather than seeking to control the behaviour of individuals which is not

	the small sainsburys and the railway bridge			within the remit of the Licensing Regime. Non-Licensing measures such as public spaces protection orders can, subject to the necessary evidence, be used to control the consumption of alcohol in public places.
Q8 If there is anything missing from our licensing policy that you'd like us to consider, tell us about it below:	Those selling ultra low priced non-brand alcohol should be banned whereas those selling quality higher priced alcohol could be allowed. It should be that cheap very high alcohol content should be driven off out streets.	Survey 4 October	None recommended	The sale of alcohol is a permissible licensable activity. Management of existing premises is an enforcement issue where it is considered that one or more of the licensing objectives is being compromised.
Q8	Empowerment for ALL Responsible Authorities to be able to impose sanctions on premises that are linked to Alcohol Related ASB without having to progress through a review hearing. Enforceable Mandatory conditioning to allow removal of stocklines possibly?	Survey 5 October	None recommended	The Licensing Act 2003 only permits the licensing sub-committee to hear reviews of premises licenses and apply sanctions on licensed premises licenses provided that there is the necessary evidence to do so and it is in line with the Licensing Objectives set out in the Act. Nothing in the Council's Statement of Licensing Policy can seek to contradict or run counter to what is permissible or impermissible under the Act.

Q8	Promoters using venues and public parks with TEN applications for larger events. The application must be submitted with evidence of Public Consultation and Risk Assessment. For public park use residents must be involved in decision process.	Survey 5 October	None recommended	The legislation only permits the Police and the Council's Environmental Health (Noise Pollution) Team to give objection notices on temporary event notices. The Council cannot use policy to seek to override the legislative requirements and duties.
Q8	More pubs in addiscombe please	Survey 7 October	None recommended	Observation
Q8	Not enough weight given to local residents/existing businesses. George Street becoming nasty. Do you really want a mixed economy with offices and residential? How can people work/live with the nuisance? I've been here since the 1990s, but looking to exit.	Survey 7 October	None recommended	Residents and businesses are permitted to make representations on an application for a premises licence or apply for a review of a premises licence under the Licensing Act 2003. If relevant representations are made which engage the Licensing Objectives the matter is referred to the Council's licensing sub committee for consideration.
Q8	Yes- the council is turning a blind eye to Shisha bars which are operating illegally, in Norbury along london road which also sell alcohol including cafe aurora & the 2x cafe havanas.	Survey 8 October	None recommended	The smoking of shisha is not a licensable activity and so cannot fall within the scope of the Council's licensing policy under the Licensing Act 2003. The sale of alcohol is a licensable activity.

PC

Q8	Your licensing committee should be more up to date with problems hence they would not cause yet more problems by allowing increases in licensing hours without the proper research!	Survey 8 October	None recommended	Management of existing licensed premises is an enforcement issue. Licensing Committee members are required to receive annual training. This is usually delivered by an experienced licensing barrister. In taking their decisions, the Licensing Sub-Committee must adhere to the requirements of the Licensing Act 2003, Statutory guidance and the Council's Statement of Licensing Policy.
Q8	More access to support for alcohol related issues is needed. More needs to be done to encourage other businesses and incentives to open alternative businesses in these areas.	Survey 8 October	None recommended	The Council's policy promotes Codes of Practice such as in respect of the naming, packaging and promotion of alcoholic drinks. It also recommends good management practice such as not selling certain alcohol types/strengths for example high strength beers/ciders or single cans above 6% ABV.
Q8	Needs to look at central Croydon and box park. Too many shops selling drink too close together. Ok if a restaurant serving food.	Survey 11 October	None recommended	If future data supports CIA's in other areas this will be considered.



Q8	Closed down box park	Survey 15 October	None recommended	Observation
Q8	You are inventing a problem that isn't there in the name of gentrification.	Survey 16 October	None recommended	The statutory guidance to the Licensing Act 2003 makes clear that cumulative impact is a proper matter for the Council to consider. Cumulative impact does not impact on existing businesses. Cumulative impact assessment relates to premises rather than seeking to control the behaviour of individuals which is not within the remit of the Licensing Regime. Non-Licensing measures such as public spaces protection orders can, subject to the necessary evidence, be used to control the consumption of alcohol in public places.
Q8	I objected to the ***** [redacted for data protection purposes], after being successful in the 1st committee the bar was given licence on the 2nd attempt but within 6-8 month has had licence removed for breaking rules that I showed	Survey 22 October	None recommended	CIA's in the Croydon policy only relate to premises that sell alcohol for consumption off the premises and not to premises licensed for 'on' sales.

	<p>they were breaking on video when applying</p>			
<p>Q8</p>	<p>The area is not a party street &amp; is very much a residential area. Street drinking should not be encouraged unless it's strictly licensed and monitored.</p>	<p>Survey 22 October</p>	<p>None recommended</p>	<p>The Cumulative impact assessment relates to alcohol for consumption off the premises rather than seeking to control the behaviour of individuals which is not within the remit of the Licensing Regime. Non-Licensing measures such as public spaces protection orders can, subject to the necessary evidence, be used to control the consumption of alcohol in public places.</p>
<p>Q8</p>	<p>How are you planning to tackle Street drinkers? Can the consumption of alcohol on the street, where it's not part of a restaurant or bar, be restricted in certain areas of the highstreet? I'd like to see how that would be tackled</p>	<p>Survey 25 October</p>	<p>None recommended</p>	<p>Cumulative impact assessment relates to individuals which is not within the remit of the Licensing Regime. The consumption of alcohol is not a licensable activity under the Licensing Act 2003. The sale of alcohol is a licensable activity and is regulated under the Act. Non-Licensing measures such as public spaces protection orders can, subject to the necessary</p>

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Q8	You should not allow small corner shops to sell alcohol. I have seen the shops around the station selling cheap, strong alcohol to drunks and homeless people. They gather outside those shops making them impossible for us to use. Remove their alcohol licen	Survey 5 November	None recommended	evidence, be used to control the consumption of alcohol in public places. The sale of alcohol is a permissible licensable activity under the Licensing Act 2003. The council cannot use policy to override the legislation. Management of existing premises is an enforcement issue where it is considered that one or more of the licensing objectives is being compromised. Cumulative impact assessment cannot be used to revoke existing licenses but there are statutory processes such as the review mechanism in the Licensing Act 2003 which can be instituted by responsible authorities or members of the public where there is relevant evidence of failures to comply with License conditions.
Q8	The retailers or license holders should be liable to clear alcoholic debris in the near vicinity. Often empty alcoholic bottles or cans are purchased at their shop and	Survey 7 November	None recommended	Indicates support for policy proposals. Management of existing premises is an enforcement issue.

Q8	discarded in or around the area. Provide bins.  Non discrimination assurance can be bolstered by adding "the policy does not seek to censor musical or artistic genres"	Survey 14 November	None recommended	Neither the proposed changes to the statement of Licensing policy nor the introduction of proposed Cumulative impact areas seek to control music or the type thereof nor are there any provisions within the policy which seek to regulate music genres. The Statutory Guidance under the Licensing Act 2003, to which the Council must have regard in exercising its functions, provides as follows at paragraph 10.17 "In general, other than in the context of film classification for film exhibitions, licensing authorities should not use their powers under the 2003 Act to seek to impose conditions which censor the content of any form of regulated entertainment. This is not a proper function of licensing law and cannot be properly related to the licensing objectives. The
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Q8	<p>We are a civilised society and ought to stop attempting to control the area or behaving as if we are a nanny state. Let's be grown up about how we treat adults. Transgressors contribute at most as a minimum number.</p>	Survey 14 November	None recommended	<p>content of regulated entertainment is a matter which is addressed by existing laws governing indecency and obscenity. Where the concern is about protecting children, their access should be restricted where appropriate." It should also be noted that the Licensing Objective of protection of children from harm includes the protection of children from moral, psychological and physical harm and this requires not only protecting children from the harms associated directly with alcohol consumption but also wider harms such as exposure to strong language and sexual expletives.</p> <p>The statutory guidance to the Licensing Act 2003 makes clear that cumulative impact is a proper matter for the Council to consider. Cumulative impact assessment does not impact on existing businesses. Cumulative impact relates to premises rather than the</p>
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Q8	Have an online list of stores which currently have a license to sell alcohol	Survey 14 November	None recommended	conduct of individuals which is not within the remit of the Licensing Regime. Details of premises licenses issued are available from the Council's licensing team.
Responses direct to Council Licensing Team Response 1	Response (anonymised) Dear council officers, I would like to suggest that the licensing policy is bolstered in its non-discrimination reassurances by adding that "This licensing policy does not seek to censor musical or artistic genres."	How/When Email to <a href="mailto:licensing@croydon.gov.uk">licensing@croydon.gov.uk</a> on 14 November	Comments incorporated into Policy None recommended	Comments not incorporated into Policy Neither the proposed changes to the statement of Licensing policy nor the introduction of proposed Cumulative impact areas seek to control music or the type thereof nor are there any provisions within the policy which seek to regulate music genres. The Statutory Guidance under the Licensing Act 2003, to which the Council must have regard in exercising its functions, provides as follows at paragraph 10.17 "In general, other than in the context of film classification for film exhibitions, licensing authorities should not use their powers under the 2003 Act to seek to impose conditions which censor the content of any form of

regulated entertainment.  
This is not a proper function of licensing law and cannot be properly related to the licensing objectives. The content of regulated entertainment is a matter which is addressed by existing laws governing indecency and obscenity. Where the concern is about protecting children, their access should be restricted where appropriate." It should also be noted that the Licensing Objective of protection of children from harm includes the protection of children from moral, psychological and physical harm and this requires not only protecting children from the harms associated directly with alcohol consumption but also wider harms such as exposure to strong language and sexual expletives.





## Statutory Review of LB Croydon Licensing Policy under the Licensing Act 2003

## Consultees

- All LB Croydon ward councillors
- The three borough MP's
- 561 voluntary and community sector contacts across the borough
- Metropolitan Police
- London Fire Brigade
- LB Croydon Public Health Team
- The New Addington, Purley and Croydon town centre BID's
- London Road Business Association
- Crystal Palace Business Association
- Croydon BME Forum
- Asian Resource Centre
- Croydon Voluntary Action (CVA)
- Croydon Pub Watch
- 24 random holders of a personal licence issued by LB Croydon
- 10 random premises holding a Club Premises Certificate issued by LB Croydon
- 52 random holders (or their representatives) of premises licenses issued by LB Croydon, though we ensured a significant number were off licenses.
- The Federation of Small Businesses
- The Wine & Spirit Trade Association
- UK Hospitality (formed by the merger of the Association of Licensed Multiple Retailers and the British Hospitality Association)
- The London Boroughs of Sutton, Merton, Lambeth and Bromley

**Summary of communications**

In addition, all available council communication channels were used to promote the consultation and encourage people to complete the survey. This included:

- Webpage <https://www.getinvolved.croydon.gov.uk/licensing-policy> received over 600 visits
- Email to community group distribution list (561 contacts)
- Press release and news story on [news.croydon.gov.uk](https://www.croydon.gov.uk/news) (178 views)
- Social media posts through the consultation
  - Twitter – five posts received a total of 4,626 impressions
  - Facebook – three posts and one story received over 250 impressions
  - Instagram stories – received over 1,100 impressions
- Included in three editions of the council's weekly Your Croydon bulletin that goes to over 80,000 email addresses
- Included in three editions of the council's business bulletin that goes to over 6,000 businesses

## Have your say on Croydon's licensing policy

### Cumulative Impact Areas (CIAs)

Cumulative Impact Areas (CIAs) can be introduced to limit the number of licence applications allowed to be granted in an area to prevent crime, disorder and public nuisance. They are introduced to areas where there is evidence of high levels of alcohol related crime and harm.

Croydon currently has four CIAs which we proposed to keep, they are:

- [Brighton Road, South End, Croydon High Street and George Street](#)
- [London Road](#)
- [Brigstock Road and High Street, Thornton Heath](#)
- [Central Parade, New Addington](#)

How strongly do you agree or disagree that the current CIAs are needed?

Questions	Definitely agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Definitely disagree
Brighton Road, South End, High Street and George Street					
London Road					
Brigstock Road and High Street, Thornton Heath					
Central Parade, New Addington					

If you disagree that any of the CIAs are needed, tell us which ones and why:

We are proposing the introduction of a fifth Cumulative Impact Area (CIA) for High Street and Portland Road, South Norwood - [see map of the proposed area](#). This is proposed to relate to sales of alcohol for consumption off the premises from off-licenses, shops and supermarkets.

How strongly do you agree or disagree with the need for a CIA in South Norwood?

(Choose any one option)

- Definitely agree
- Somewhat agree
- Neither agree or disagree
- Somewhat disagree
- Definitely disagree

Tell us why you agree or disagree with the proposed CIA in South Norwood?

# Have your say on Croydon's licensing policy

APPENDIX 6

## Get Involved Croydon

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How strongly do you agree or disagree with the proposed area for the CIA in South Norwood?

[See a map of the area here.](#)

(Choose any one option)

- Definitely agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Definitely disagree

Tell us why you agree or disagree with the proposed area for the CIA in South Norwood?

### Other proposed licensing policy changes

Other changes we are proposing as part of the review are:

- remove the two '[special stress areas](#)'- High Street & Portland Road, South Norwood and Lower Addiscombe Road
- update general details such as borough population, committee and board names and responsibilities – [see full list](#)

How strongly do you agree or disagree with the other changes proposed to be made to the licensing policy?

(Choose any one option)

- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Strongly disagree

If there is anything missing from our licensing policy that you'd like us to consider, tell us about it below:

### About you

Please tell us a bit about you.

Which age group are you in?

# Have your say on Croydon's licensing policy

APPENDIX 6

## Get Involved Croydon

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(Choose any one option)

- Under 16
- 16 - 24
- 25 - 44
- 45 - 64
- 65+
- Prefer not to say

### What is your ethnicity?

(Choose any one option)

- White British
- White Irish
- Any other White background
- Asian Indian
- Asian Pakistani
- Asian Bangladeshi
- Asian Chinese
- Any other Asian background
- Black Caribbean
- Black African
- Any other Black background
- Mixed White and Black Caribbean
- Mixed White and Black African
- Mixed White and Asian
- Arab
- Mixed any other background
- Prefer not to say
- Other (please specify)

### How would you describe your gender identity?

(Choose any one option)

- Male
- Female
- Non-Binary
- Transgender
- Prefer not to say

### Do you have any disabilities?

(Choose any one option)

- Yes
- No
- Prefer not to say

Answer this question only if you have chosen Yes for Do you have any disabilities?

### What type of disability(ies) do you have?

(Choose all that apply)

# Have your say on Croydon's licensing policy

A 6

## Get Involved Croydon

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- Visually impaired
- Hearing impaired
- Mobility disability
- Learning disability
- Communication difficulty
- Hidden disability (eg. autism, asthma etc)
- Prefer not to say
- Other (please specify)

### What is your religion?

(Choose any one option)

- Buddhist
- Christian
- Hindu
- Sikh
- Muslim
- Baha'i
- Jewish
- None
- Prefer not to say
- Other (please specify)

## Draft Cumulative Impact Assessment: November 2022

### Part 1

Cumulative impact has been used as a term to describe the stress that a large number of licensed premises can have on crime and disorder, nuisance and the demand on local services. The statutory guidance describes cumulative impact as "...the potential impact on the promotion of the licensing objectives of a number of licensed premises concentrated in one area." It is often not that licensed premises on their own are operating in a way that is detrimental to the licensing objectives, but it is the accumulation of the premises and the people attending them that creates the increased problems and demands on services.

Under the Licensing Act 2003 (the 'Act'), the London Borough of Croydon recognises that a significant number and type of licensed premises in a particular area may lead to problems of crime, disorder and nuisance and notes that in accordance with the Home Office Statutory Guidance to the Act, the cumulative impact of such premises on the promotion of the licensing objectives is a proper matter for the Council to consider.

As per the requirements of Section 5 of the Licensing Act 2003, the Council has published a Statement of Licensing Policy setting out how it will undertake its functions & responsibilities under the Act and paragraphs 4.17 to 4.35 inclusive and Appendices 2 to 5 in that document cover the issues of Need and Cumulative Impact – see copy of the current policy document at this link – *[INSERT LINK ONCE POLICY APPROVED]*.

Cumulative impact areas in 5 parts of the borough were established in 2005 and 2013. Following a review in 2017, one of those cumulative impact areas was removed but the remaining four were retained. The one area was removed on the basis that it was no longer appropriate.

As is required, the Council undertook a further consideration of its approach to cumulative impact to decide whether any changes were required to cumulative impact areas.

In 2022, the Council was required to undertake a statutory 5 year review of its licensing policy and also undertook a review of the cumulative impact areas in existence. Data was gathered and based on that, between 4 October and 15 November 2022, the Council undertook a consultation in accordance with Section 5 but also Section 5A of the Licensing Act 2003 with proposals to maintain the current position in respect of the four existing cumulative impact areas in the Borough (cumulative impact areas 1-4) and in addition, proposed the introduction of a new, 5th cumulative impact area (CIA) in the South Norwood area. As with the other 4 existing CIA's, the new one was to be specific to premises authorised solely for the sale of alcohol 'off' the premises such as from off-licenses, shops, stores and supermarkets.

The outcome of the consultation, which supported the proposals, was reported to Licensing Committee and following consideration by the Licensing Committee on 29 November 2022 the recommendations as contained in that report were \*\*\* - see link to report here:

Accordingly, the Cumulative Impact Areas for the Borough are as set out in the Licensing Policy and are detailed in paragraph 4.23 below and the evidence base for this is set out in Part 2 of this Cumulative Impact Assessment and at Appendices 2 to 5 of the Council's Statement of Licensing Policy

The Council has now produced and published this Cumulative Impact Assessment which refers to the relevant sections in the Council's published Statement of Licensing Policy.

Following the decision by the Licensing Committee and approval of the Statement of Licensing Policy by Full Council, both the Statement of Licensing Policy and this Cumulative impact Assessment confirm that in light of the evidence in Part 2 and the outcome of the Consultation:

1. The Licensing Authority remains of the opinion that the number of relevant authorisations in respect of premises in the parts of its area described in the assessment as cumulative impact areas 1- 4 as part of the Statement of Licensing Policy 2023-2028 is such that it is likely that it would be inconsistent with the authority's duty under section 4(1) of the Licensing Act 2003 to grant any further relevant authorisations in respect of premises in those parts.
2. The Licensing Authority is of the opinion that the number of relevant authorisations in respect of premises in the parts of its area described in the assessment as cumulative impact area 5 as part of the Statement of Licensing Policy 2023-2028 is such that it is likely that it would be inconsistent with the authority's duty under section 4(1) of the Licensing Act 2003 to grant any further relevant authorisations in respect of premises in those parts.

For ease, the relevant sections from the policy which address cumulative impact are reproduced below –

#### **NEED and CUMULATIVE IMPACT ASSESSMENT**

- 4.17 The Council will not take 'need' into account when considering an application, as this concerns 'commercial demand' and is a matter for the planning process and the market.
- 4.18 However, the Council recognises that a significant number and type of licensed premises in a particular area may lead to problems of crime, disorder and nuisance and notes that in accordance with the Statutory Guidance to the Act, their cumulative impact on the promotion of the licensing objectives is a proper matter for the Council to consider. For example, national analysis of alcohol sales data (sales in the on and off trade) has shown a positive association at local authority level between off-trade sales and alcohol-specific hospital admissions.

- 4.19 Where the Council recognises that there is such a cumulative effect it will consider adopting a specific Cumulative Impact Assessment for that area, if this is shown to be necessary. Reducing availability, affordability and attractiveness are some of the most effective ways to reduce alcohol-harm and related crime.
- 4.20 In these circumstances, the Council may consider that the imposition of conditions is unlikely to address the apparent problems and may consider the adoption of a special policy whereby there will be a presumption that new premises licence or club premises certificate applications, or applications to materially vary a premises licence, will be refused. A material variation may be, for example, an increase in permitted hours or to add a licensable activity onto a premises licence.
- 4.21 Based on the Statutory Guidance to the Act, in deciding whether to adopt such a Policy in an area, the Council will consider the following:
- local crime and disorder statistics, including statistics on specific types of crime and crime hotspots
  - statistics on local anti-social behaviour offences
  - the density and number of current premises selling alcohol
  - Alcohol use and misuse in Croydon's population
  - Claimants of benefits due to alcoholism
  - Alcohol specific hospital admissions for under 18's
  - Ambulance incidents and dispatches
  - Alcohol related road traffic accidents
  - Statistics on alcohol related emergency attendances and hospital admissions
  - Mortality
  - Complaints recorded by the local authority
  - Evidence from local councillors and
  - Evidence obtained through local consultation.
- 4.22 There are concerns about parts of the borough which experience high levels of alcohol related crime and alcohol related hospital admissions and where it is clear that the density of shops selling alcohol for consumption off the premises is significantly higher than in other parts of the borough.
- 4.23 As a result, the Council has considered it appropriate to designate, the following five areas within Croydon as being subject to a Cumulative Impact Assessment in respect of off licences and shops and supermarkets selling alcohol for consumption off the premises:
- i. Cumulative impact area 1: Along the Brighton Road; South End; High Street, George Street corridor, from the Royal Oak Centre on Brighton Road, Purley to the junction of George Street and Cherry Orchard Road in Central Croydon



- ii Cumulative impact area 2: Along the London Road/Streatham High Road corridor, in 3 sections; from the junction of London Road and Tamworth Road in West Croydon to the j/w Canterbury Road; from the j/w Broughton Road to the j/w Melrose Avenue and; from the j/w Northborough Road to the borough boundary with London Borough of Lambeth
  - iii Cumulative impact area 3: Along the Brigstock Road and High Street, Thornton Heath corridor, from the junction of Brigstock Road and London Road in Thornton Heath to the junction of High Street, Thornton Heath and Whitehorse Lane
  - iv Cumulative impact area 4: Along the length of Central Parade, New Addington
  - v. Cumulative impact area 5: Along the length of High Street, South Norwood from the junctions with Oliver Grove and Station Road to the junction with Lancaster Road and along the length of Portland from the junction with High Street to the junction with Spring Lane, Woodside
- 4.24 The effect of a Cumulative Impact Assessment for each of the areas listed above is that where relevant representations are received on any new applications for a premises licence to sell alcohol off the premises, or on a material variation to an existing such premises licence there will be a presumption under the assessment that the application will be refused. A material variation would be, for example, an increase in permitted hours for the sale of alcohol or to add the sale of alcohol off the premises as a licensable activity to the premises licence.
- 4.25 The Cumulative Impact Assessment is intended to be strict, and will only be overridden in genuinely exceptional circumstances. However, the Licensing Authority will not apply these policies inflexibly. It will always consider the individual circumstances of each application; even where an application is made for a proposal that is apparently contrary to policy.
- 4.26 It is not possible to give a full list of examples of when the council may treat an application as an exception. However, in considering whether a particular case is exceptional, the Licensing Authority will consider the reasons underlying the assessment.
- 4.27 The Licensing Authority will not consider a case to be exceptional merely on the grounds that the premises have been or will be operated within the terms of the conditions on the licence, or that are or will be generally well managed because of the reputation or good character of the licence holder or operator. This is expected in the conduct of all licensed premises. Moreover, licences are for premises and can be easily transferred to others who intend to operate within the scope of the licence and its conditions.

- 4.28 The Council will review the assessment regularly to see whether the cumulative impact areas have had the effect intended and whether they are still needed or whether they need expanding.
- 4.29 The Council will not use this assessment and areas solely:
- As the grounds for removing a licence when representations are received about problems with existing licensed premises, or,
  - To refuse modifications to a licence, except where the modifications are directly relevant to the policy, for example where the application is for an extension in permitted hours or to add a licensable activity.
- 4.30 The Council recognises though that where no relevant representations are made in relation to an application in a cumulative impact area, the application must be granted in terms consistent with the applicants operating schedule.
- 4.31 The Council recognises that the diversity of premises selling alcohol, serving food and providing entertainment covers a wide range of contrasting styles and characteristics and will have full regard to those differences and the differing impact these will have on the local community.
- 4.32 Where an application is made for a new or transfer and variation of a licence, in respect of premises that have closed and been unused and that closure was to a relevant extent as a consequence of crime and disorder and/or nuisance issues at the premises, the Council would expect the applicant to make clear in their operating schedule how they will ensure the prevention of crime and disorder and prevention of public nuisance objectives will be met, bearing in mind any previous crime and disorder/nuisance concerns there may have been.
- 4.33 It therefore also recognises that, within the Cumulative Impact assessment areas, it may be able to approve licences that are unlikely to add significantly to the existing problems, and will consider the circumstances of each individual application on its merits.
- 4.34 The Council acknowledges that the licensing function cannot be used for the general control of anti-social behaviour by individuals once they are beyond the direct control of the licensee of any premises concerned and that apart from the licensing function, there are a number of other measures available for addressing issues of unruly behaviour that can occur away from licensed premises.
- 4.35 In recognising the importance of such measures, the Council will continue to seek further improvements to those already achieved in respect of planning controls and working in partnership with local businesses and transport operators on a number of measures to create a safe and clean environment in the following areas:
- Provision of extensive CCTV and radio communication systems

- Improvements to street lighting
- Rubbish collection and street cleaning
- Provision of better late night bus, tram, rail and taxi/minicab services
- Provision of Police Officers/street and litter wardens
- Designation of areas within the borough, as part of a Public Space Protection Order, where alcohol may not be consumed publicly and monitoring the possible need for future designations in other parts of the borough\*
- Working in partnership with Croydon Borough Police on law enforcement issues relating to disorder and anti-social behaviour. These include the use of powers to issue fixed penalty notices, prosecuting those selling alcohol to people who are underage and/or drunk, confiscating alcohol from adults and children in designated areas and instant closure of licensed premises or temporary events on the grounds of disorder, or likelihood of disorder or excessive noise from the premises
- Working in partnership with Licensees and expecting them to support existing and future agreed measures set up to promote the strategic objectives for crime and disorder reduction within the Borough
- Acknowledging the powers of the police or other responsible authorities, or a local resident or business under the 2003 Act, to seek a review of the licence or certificate

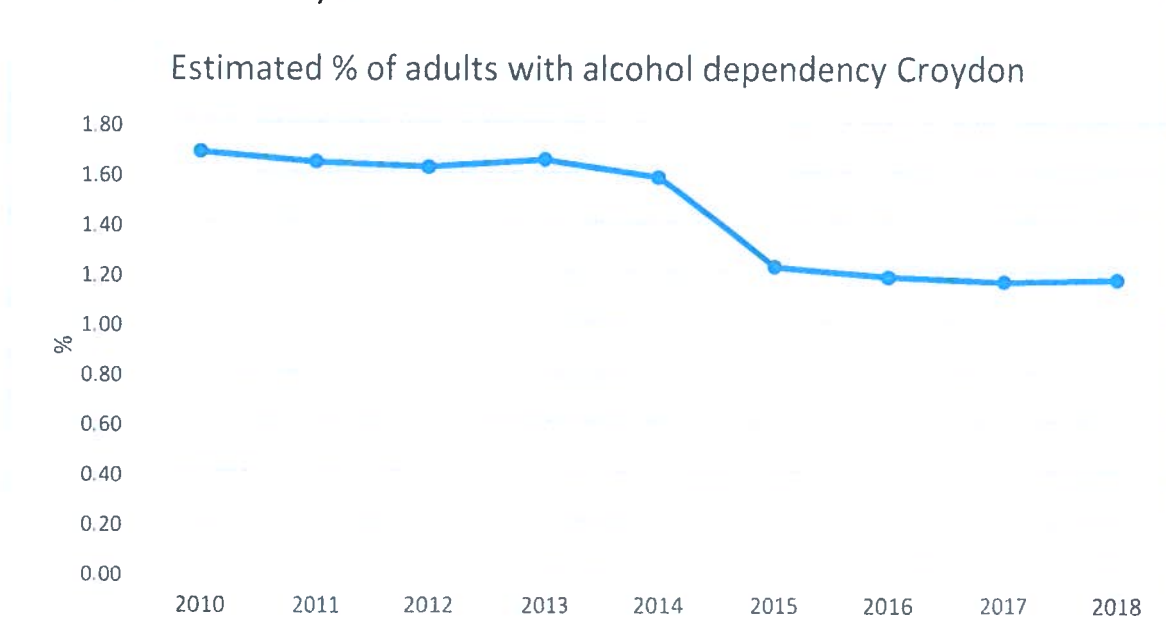
\*Would existing licence/certificate holders and new applicants please note that a number of areas within the borough of Croydon may lie within Public Space Protection Orders (PSPO's) that may control the consumption of alcohol in public areas. Please contact the Council's licensing team if you wish to discuss how such orders may affect licensed premises.

Part 2:

## Alcohol use

Between 2,718 and 4,485 adults in Croydon were estimated to be alcohol-dependent in 2018-19, between 0.9% and 1.5% of the adult population<sup>1</sup>

When looking at trend data, the estimated percentage of adults with alcohol dependency appears to have decreased in recent years.



21% of adults in Croydon abstain from alcohol. 8.6% binge drink on their heaviest drinking day and 15.8% drink more than 14 units of alcohol a week as estimated by the Health Survey for England (2015-18).<sup>2</sup>

Between 2.4%-4.6% of 15-year-olds in Croydon were regular drinkers, as estimated by The What About Youth survey in 2015.<sup>3</sup>

## Off licenses

As at June 2022, there are 473 premises in Croydon licensed to sell alcohol to drink off the premises (off-licenses). This is equal to a rate of 1.95 off-license premises for every 1,000 people estimated to be living in Croydon and 2.6 per 1,000 of the adult 18+ population.<sup>4</sup>

<sup>1</sup> Public Health England. 2018-19 Estimates of alcohol dependent adults, based on 2014 Adult Psychiatric Morbidity Survey. <https://www.gov.uk/government/publications/alcohol-dependence-prevalence-in-england>

<sup>2</sup> OHID, Local Alcohol Profiles for England. <https://fingertips.phe.org.uk/profile/local-alcohol-profiles>

<sup>3</sup> OHID, Child and Maternal Health. <https://fingertips.phe.org.uk/profile/child-health-profiles>

<sup>4</sup> ONS. 2020 mid-year population estimates. Off-licence numbers taken from local council licensing team. <https://www.ons.gov.uk/peoplepopulationandcommunity/populationandmigration/populationestimates/bulletins/annualmidyearpopulationestimates/mid2019estimates>

In 2014, a total of 1,398,180 litres of alcohol were through the off trade, this is equivalent to 4.9 litres per adult (aged 18+).<sup>2</sup>

PHE analysis of alcohol sales data (sales in the on and off trade) has shown a positive association at local authority level between off-trade sales and alcohol-specific hospital admissions. No association was found for on-trade sales.

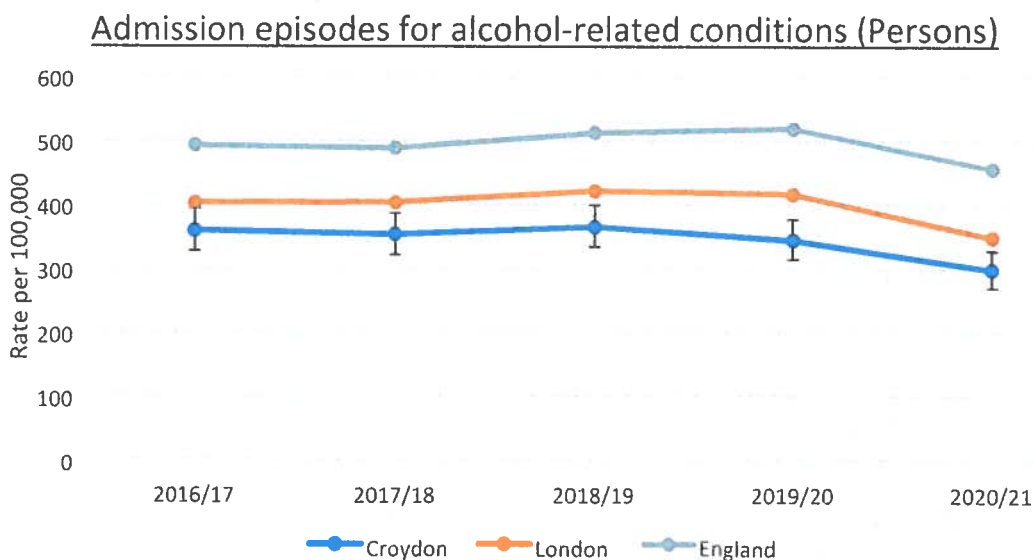
### Alcohol-related Road traffic accidents<sup>2</sup>

26 road traffic accidents in Croydon in 2014-16 were alcohol related. This is a rate of 9.4 per 1,000 road accidents. This is a similar rate to London (10.7) and lower rate than England (26.4).

### Hospital admissions<sup>2</sup>

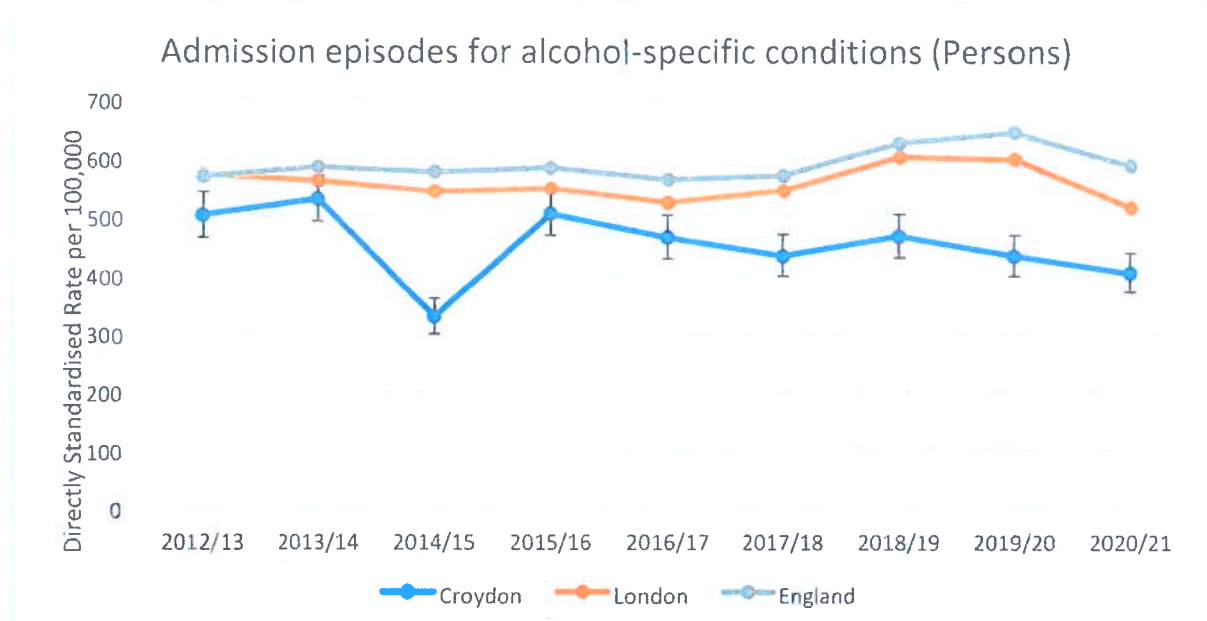
In 2020/21 there were 1,051 admissions to hospital for alcohol-related conditions (narrow definition). This is a rate of 298 per 100,000 population, lower than the rates seen across England (456) and London (348). 22% of these admissions were in people under 40 years of age, 53% in people aged 40-64 years and 25% in people aged 65 or above. In all age groups the rate of hospital admissions for alcohol related conditions is higher in males than females.

When looking at trend data admissions for alcohol related conditions in Croydon have been significantly decreasing and getting better in recent years.



A further 1,440 admissions occurred in the same year for alcohol-specific conditions. This is a rate of 403 per 100,000 population, again lower than the rates seen across England (587) and London (515).

When looking at trend data, admissions for alcohol-specific conditions in Croydon have been significantly decreasing and getting better in recent years.



## Mortality<sup>2</sup>

Latest data (2020) shows that Croydon had an alcohol-specific mortality rate of 10.6 and an alcohol-related mortality rate of 31.3. Rates are directly standardised per 100,000 population. Croydon alcohol-specific mortality rates were similar to both England (13.0) and London (9.9). Alcohol-related mortality rates in Croydon were similar to both England (37.8) and London (32.2). Alcohol-related mortality rates in Croydon were higher in males (46.9) than females (17.9) which were also similar to England and London.

When looking at trend data for alcohol specific mortality and alcohol related mortality in Croydon there is no significant change over the recent years.

## Crime

Data<sup>5</sup> shows that there is a strong relationship between alcohol and a range of crimes including violence. Alcohol-related crime is measured by the Metropolitan Police Service as notifiable crimes which have at least one of the following flags:

- Alcohol consumed at scene by suspect/accused.
- Suspect/accused had been drinking prior to committing offence.
- Victim had been drinking prior to the offence.

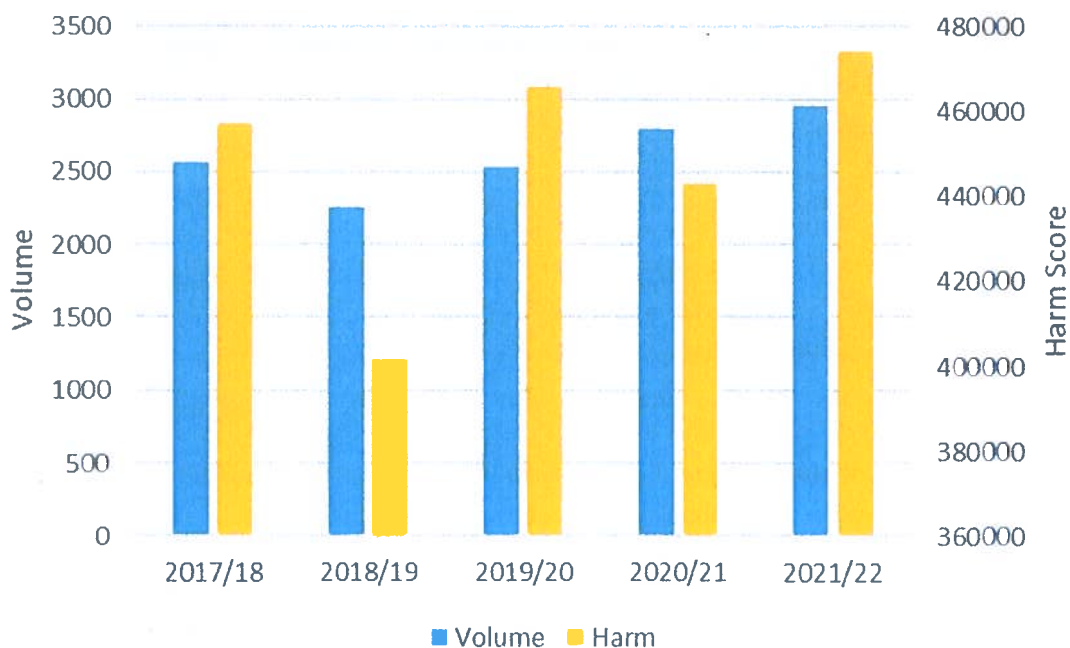
Also, there are specific alcohol-related crimes which are also included in the data (e.g., causing death by careless driving under influence of drink or drugs) and they are the only ones which are notifiable to the Home Office. As there is an issue of reliability of the above flags being recorded consistently, 'wildcards' are also used to identify crimes where alcohol featured e.g., searching for words including 'drunk', 'drinking alcohol' etc in the crime report. However, it must be emphasised that the

<sup>5</sup> Crime Survey for England and Wales, nature of crime tables (violence)

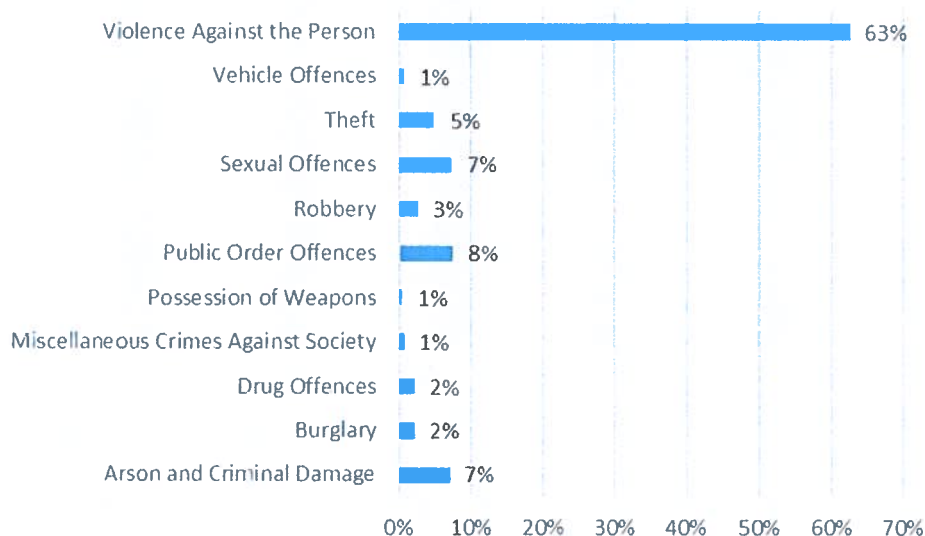
<https://www.ons.gov.uk/peoplepopulationandcommunity/crimeandjustice/datasets/natureofcrimetablesviolence>

following statistics on alcohol-related crime in the borough should be treated as the minimal number of crimes where alcohol featured.

The following graph shows the volume and harm<sup>6</sup> of alcohol-related crime in the borough in the last five years. As shown there has been an overall increase in volume over the last five years and 2021/22 was the highest for alcohol-related crime. In regards to harm, even though this has fluctuated over the same period, 2021/22 was also the highest in five years.

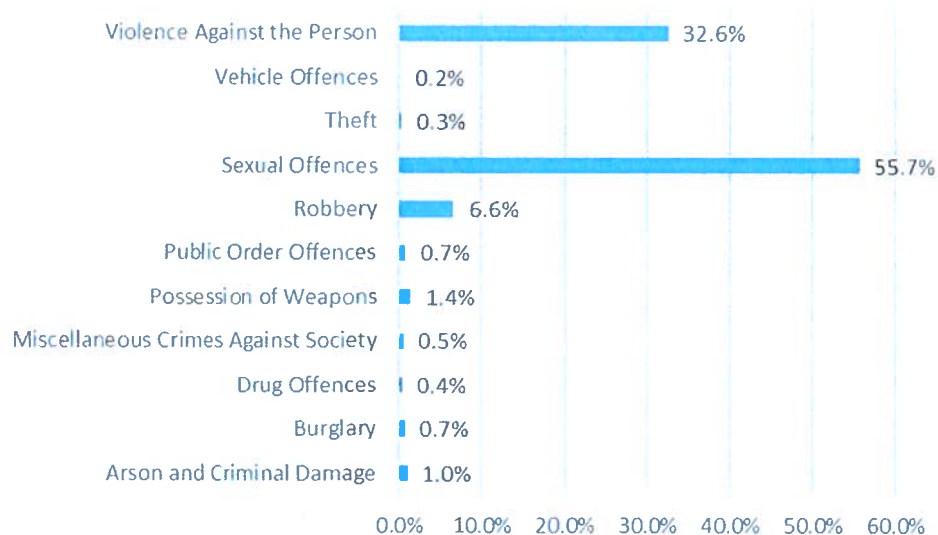


The following chart shows that over 60% of alcohol-related crime volume committed in the borough in 2021/22 was violence against the person. This is followed by 8% being public order offences.

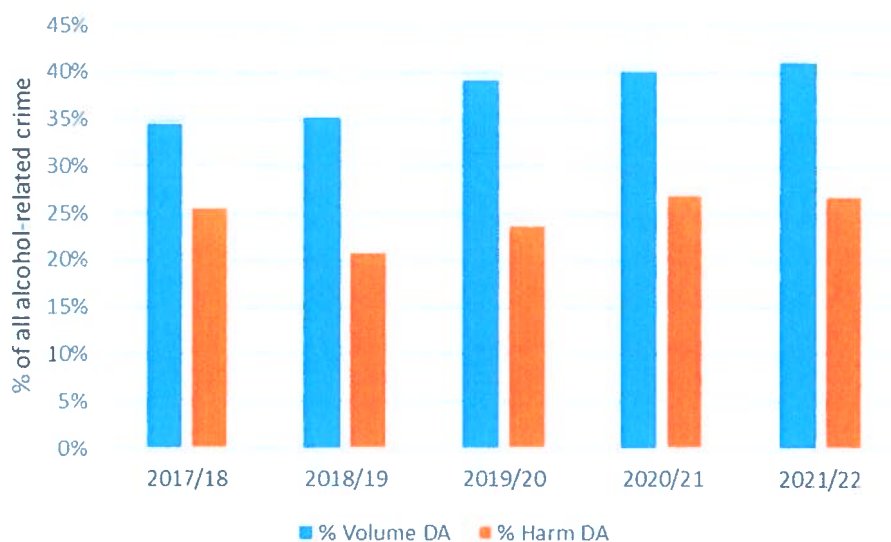


<sup>6</sup> Crime Harm is measured using the Cambridge Crime Harm Index  
<https://www.crim.cam.ac.uk/research/thecambridgecrimeharmindex>

By looking at alcohol-related crime harm in the borough in 2021/22, over half of all harm committed were sexual offences and around a third was violence.



Alcohol-related crime is closely linked to domestic violence which has also seen higher levels of reported offences in Croydon. The following chart shows that the proportion of all alcohol-related crime volume which is flagged as domestic has been increasing year-on-year with over 40% of all crimes being domestic in 2021/22. In contrast, the proportion of all alcohol-related crime harm which was flagged as domestic as relatively stable over the last five years with it representing 27% in 2021/22.



In 2020/21, the Metropolitan Police Service recorded 34,068 crimes within Croydon, of which 11,645 were violence against the person (34.2% of all recorded crimes)<sup>7</sup>. The CSEW shows that, in 2017/18,

<sup>7</sup> Crime Statistics in Croydon in 2021/22 published by the Metropolitan Police Service

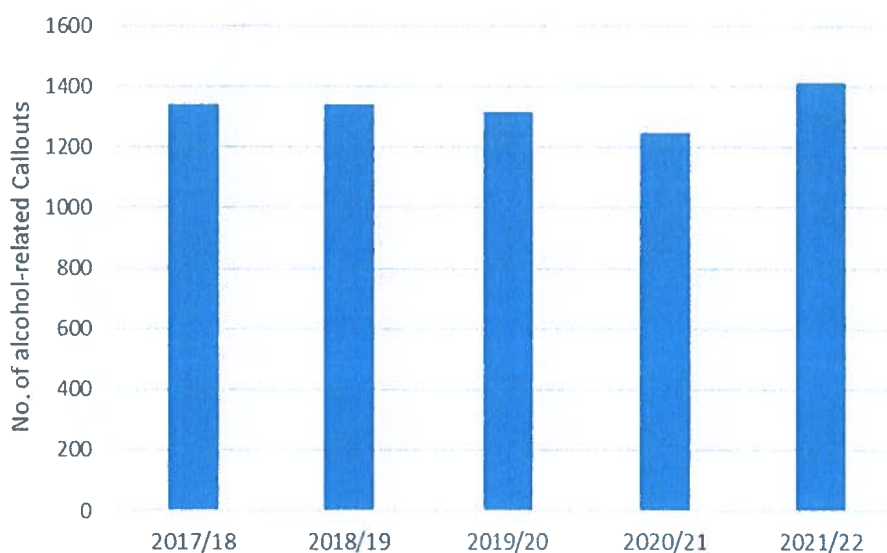
[https://public.tableau.com/shared/RMW9PB8ZH?:display\\_count=y&:origin=viz\\_share\\_link&:embed=y](https://public.tableau.com/shared/RMW9PB8ZH?:display_count=y&:origin=viz_share_link&:embed=y)



42% of the victims of violent incidents believed the offender(s) to be under the influence of alcohol. In Croydon this would result in a total of 4,891 offences of violence against the person were alcohol-related.

### London Ambulance Service – Alcohol-related Callouts<sup>8</sup>

In 2021/22 there were 1,415 alcohol-related callouts to the London Ambulance Service – the highest in the last five years. Also, 2021/22 saw the only year-on-year increase over the same period with callouts rising to 13%. This large increase can be partly attributed to Covid-19 and the consequential government restrictions where many businesses were closed for substantial periods of time. Therefore, by comparing 2021/22 to 2019/20, there was still an 8% increase in callouts.

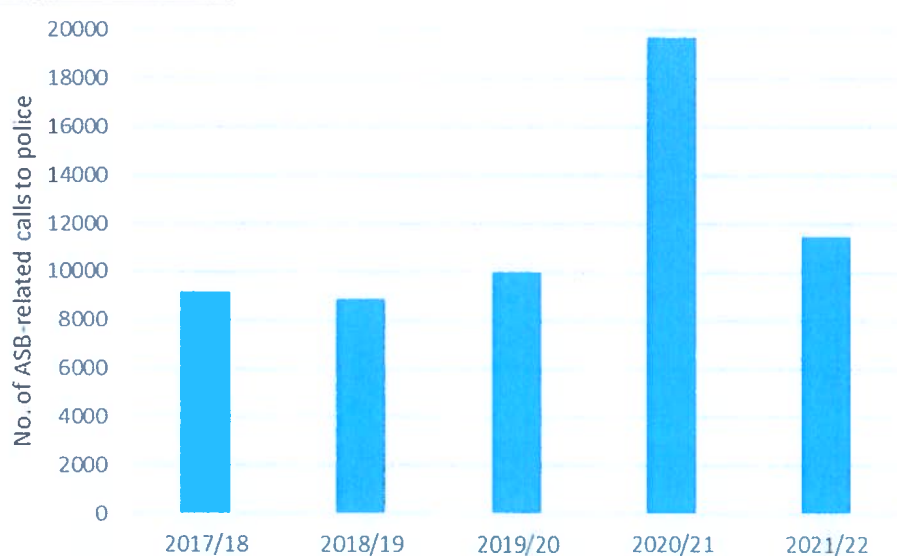


### Anti-social Behaviour<sup>8</sup>

Another reliable indicator of identifying the level of alcohol-related nuisance or disorder is by looking at anti-social behaviour in the borough. In 2021/22 there were 10,087 calls of anti-social behaviour (ASB) made to the police in Croydon. This is a 42% decrease compared to the year before. However, it must be noted that incidents linked to Covid-19 restrictions are recorded as ASB (e.g. lack of social

<sup>8</sup> London Ambulance Service incidents and Dispatches figures from Greater London Authority SafeStats tool, <https://www.london.gov.uk/what-we-do/research-and-analysis/safestats?source=vanityurl>. The same tool used to identify antisocial behaviour incidents from London Ambulance Service, British Transport Police, London Fire Brigade, Metropolitan Police Service and Transport for London. SafeStats contains non-official data for the purposes of operational and strategic insight and is accurate only at the point in time that it is received by SafeStats therefore there are caveats regarding the accuracy of this data.

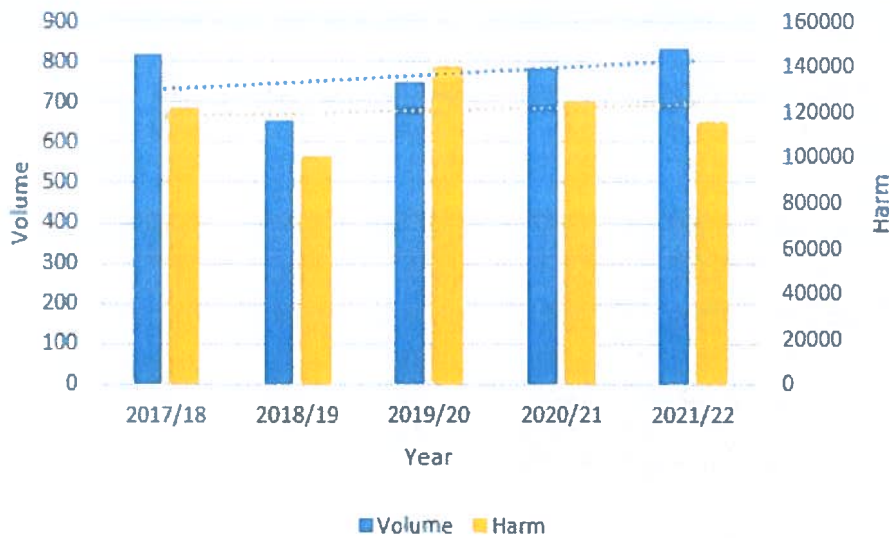
distancing, no mask wearing etc.) therefore this was the main contributor for the large number of calls in 2020/21 as shown in the following chart.



Even though Covid-19 related calls partly contribute to the number of calls in 2021/22, there were much less restrictions in place compared to the year before. Therefore, a fairer comparison is comparing 2021/22 to 2019/20, where there was a 15% increase in incidents.

The current CIA's together have seen the highest volume of alcohol-related offences in 2021/22 in the last five years. This is measured by identifying the number of offences in a 150m area of the CIA's. The volume of offences has risen for the third consecutive year. By comparing 2021/22 to the year before there has been a 6% increase in the number of offences. By comparing 2021/22 to 2019/20 (pre-covid year) there has been an 11% increase.

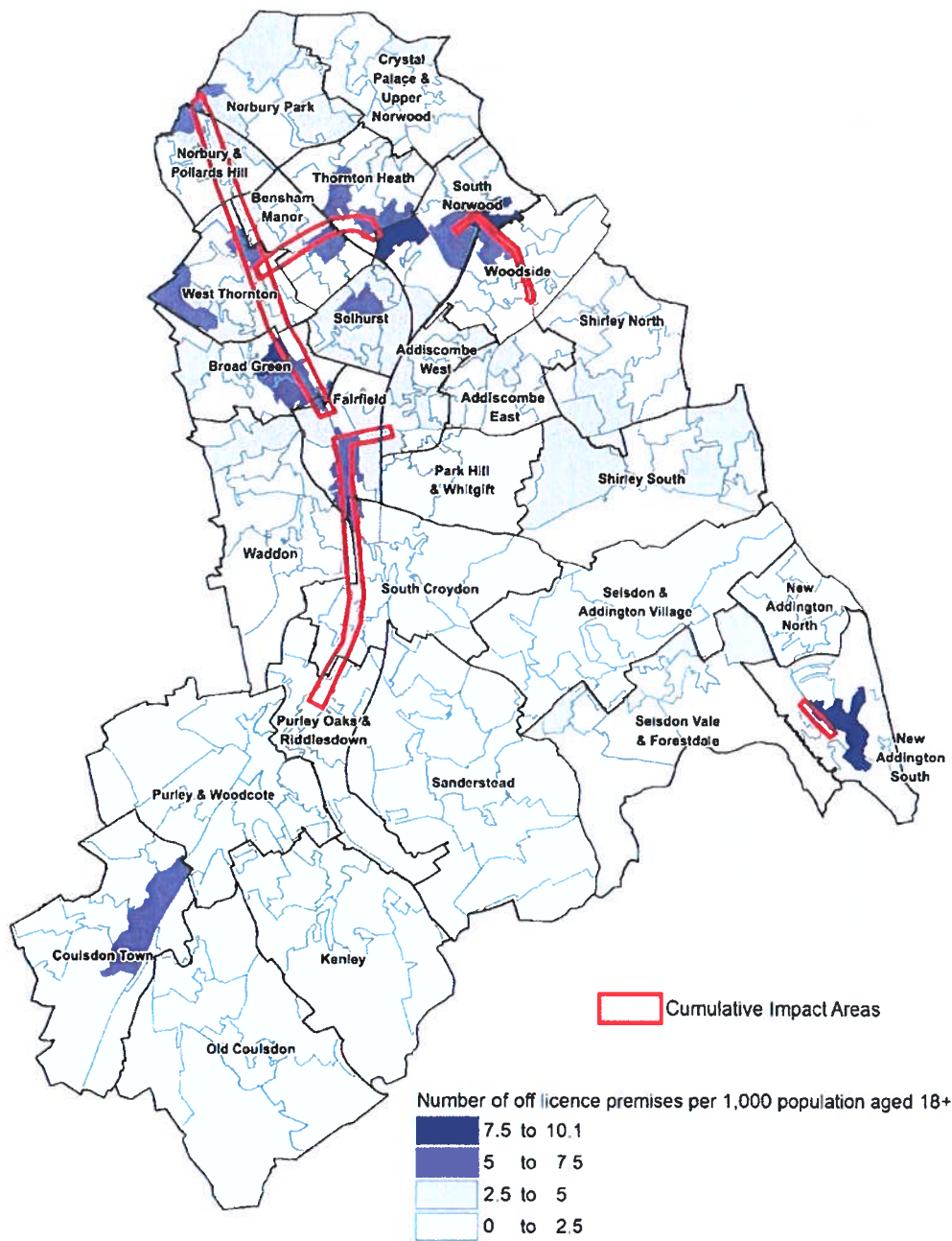
By looking at harm in the current CIA's, it has fallen for the second consecutive year and it is at its second lowest in 2021/22 in the last five years. In 2021/22, alcohol-related harm dropped by 7% compared to the year and compared to 2019/20 (pre-covid year) it has dropped by a fifth (20%).



In respect of the proposed new South Norwood CIA, both alcohol-related volume and harm have been at their highest in this area in 2021/22 over the five year period. By comparing 2021/22 to the year before, volume has gone up 62% and harm has gone up 294%. By comparing 2021/22 to 2019/20 (pre-covid year), volume has increased 56% and harm has increased 94%. This data appears to support the proposal to introduce a CIA in this area.

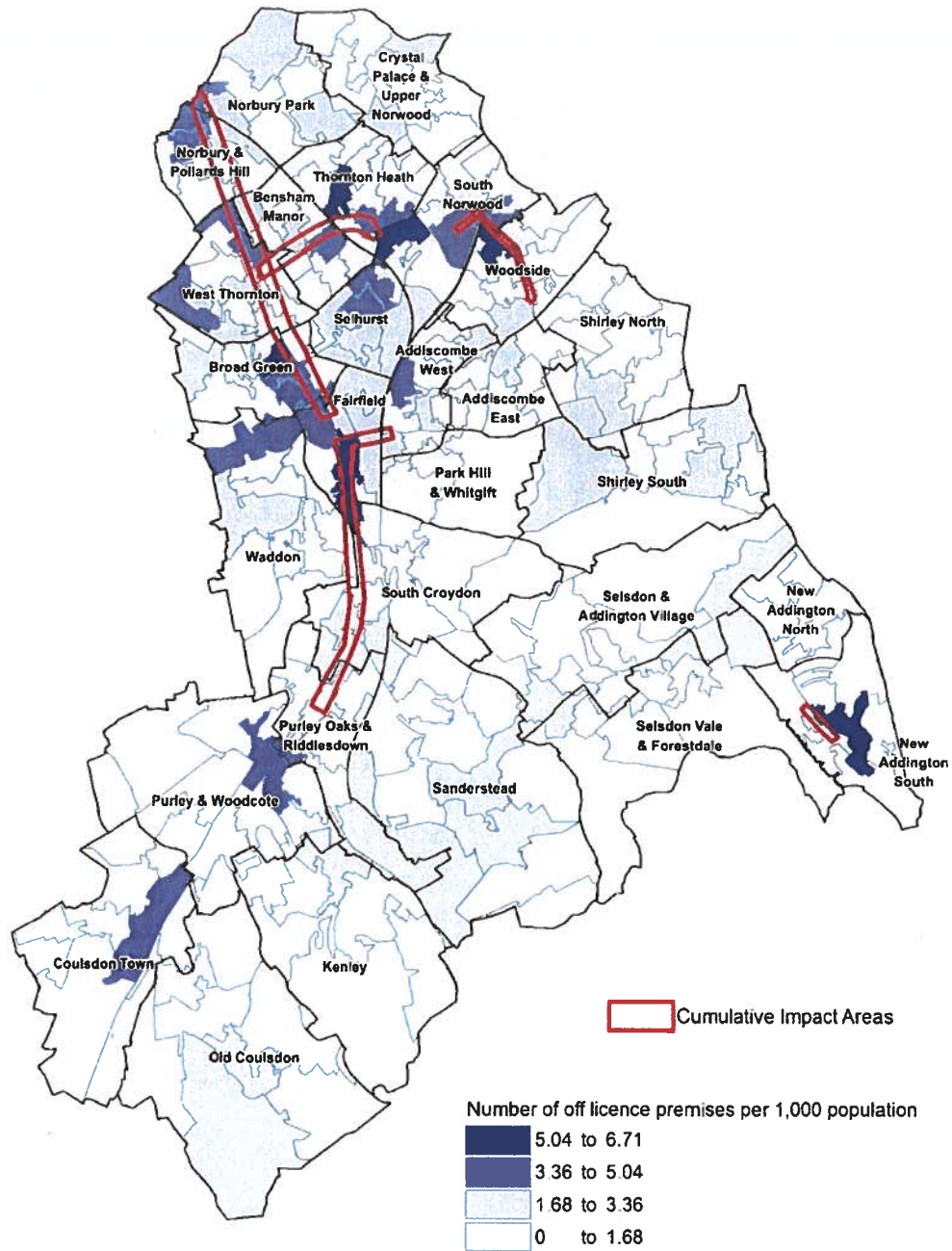


### Off Licence Premises in Croydon: rate of premises per 1,000 population aged 18+



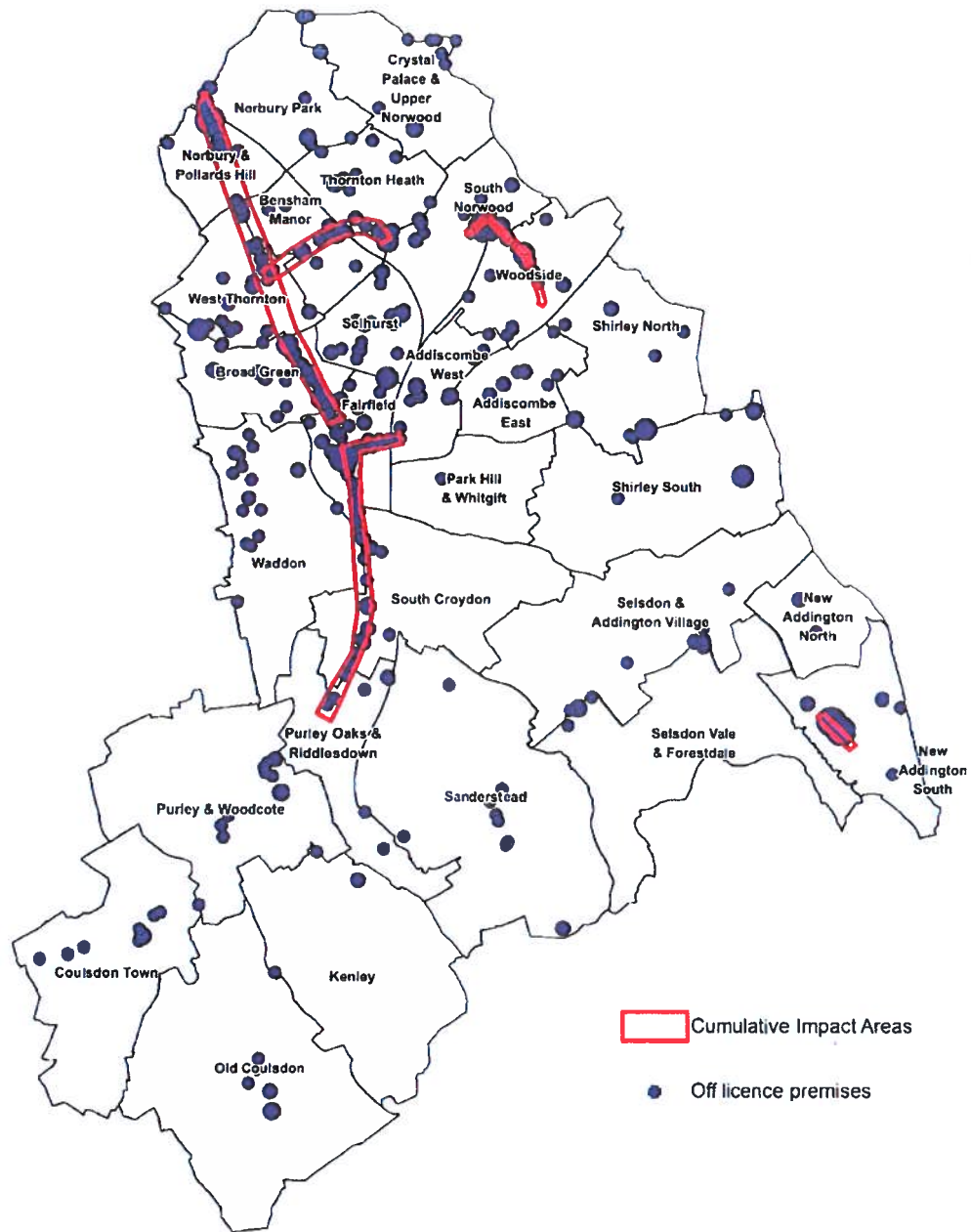
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# Off Licence Premises in Croydon: rate of premises per 1,000 population

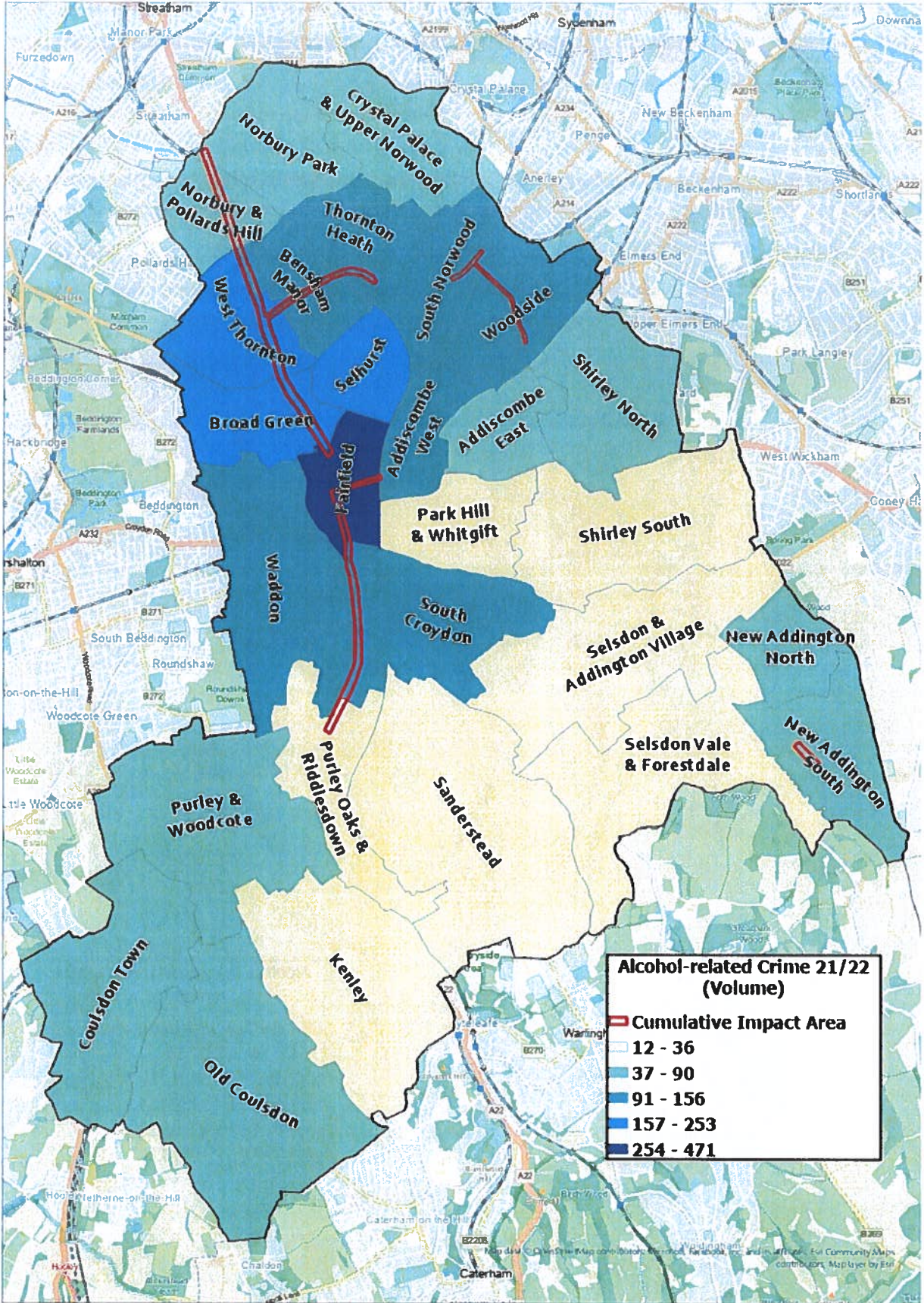


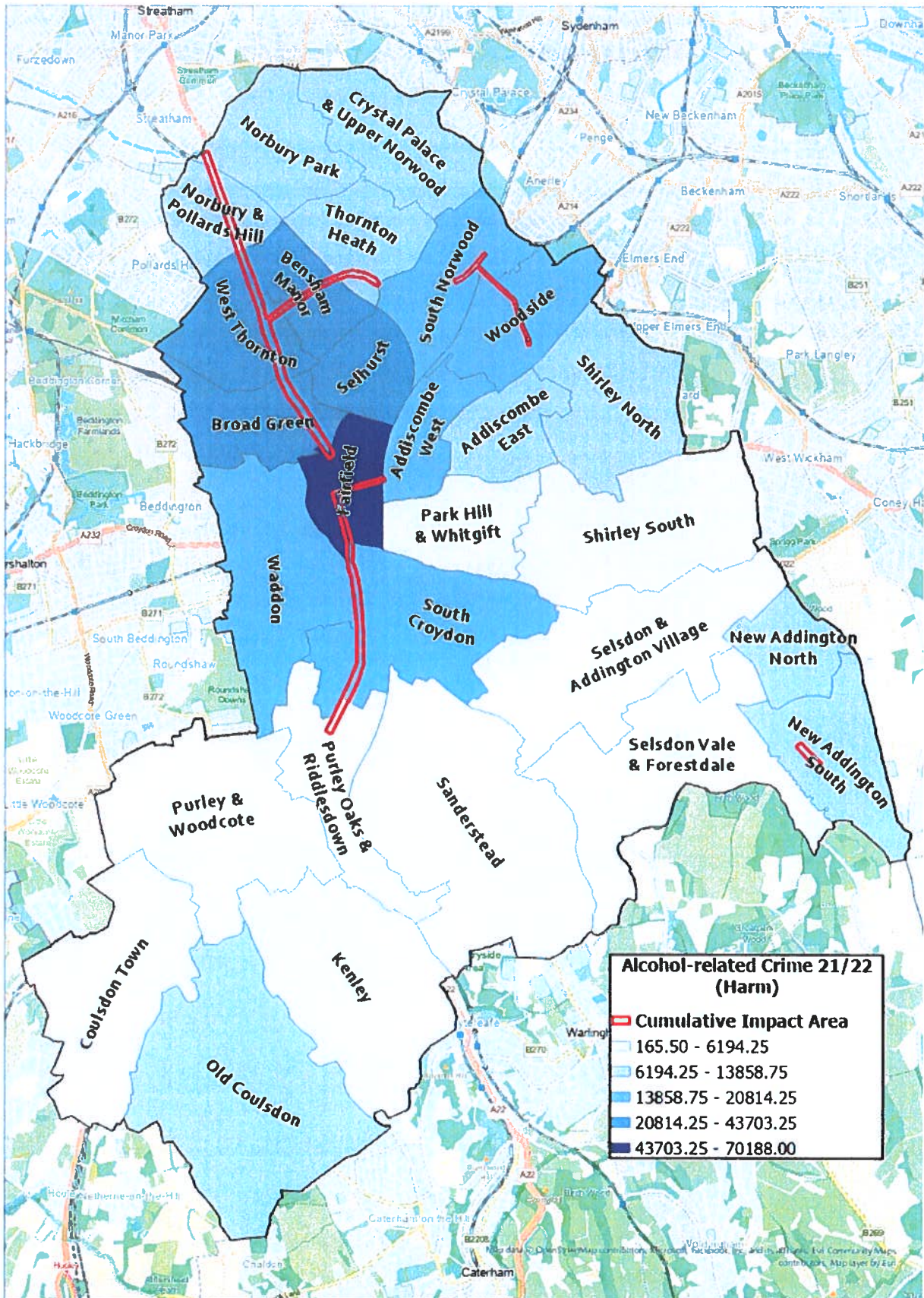
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# Off Licence Premises in Croydon

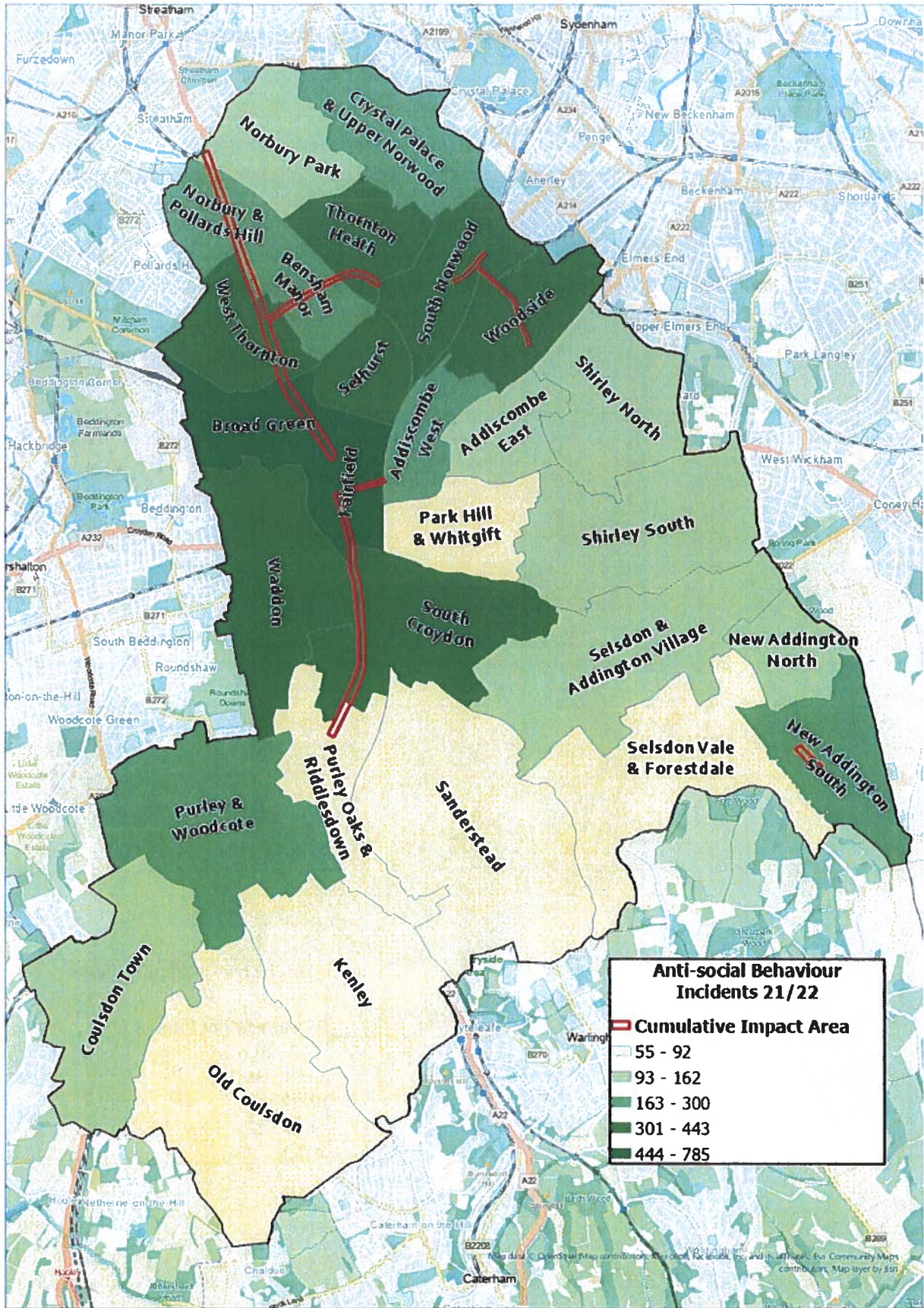


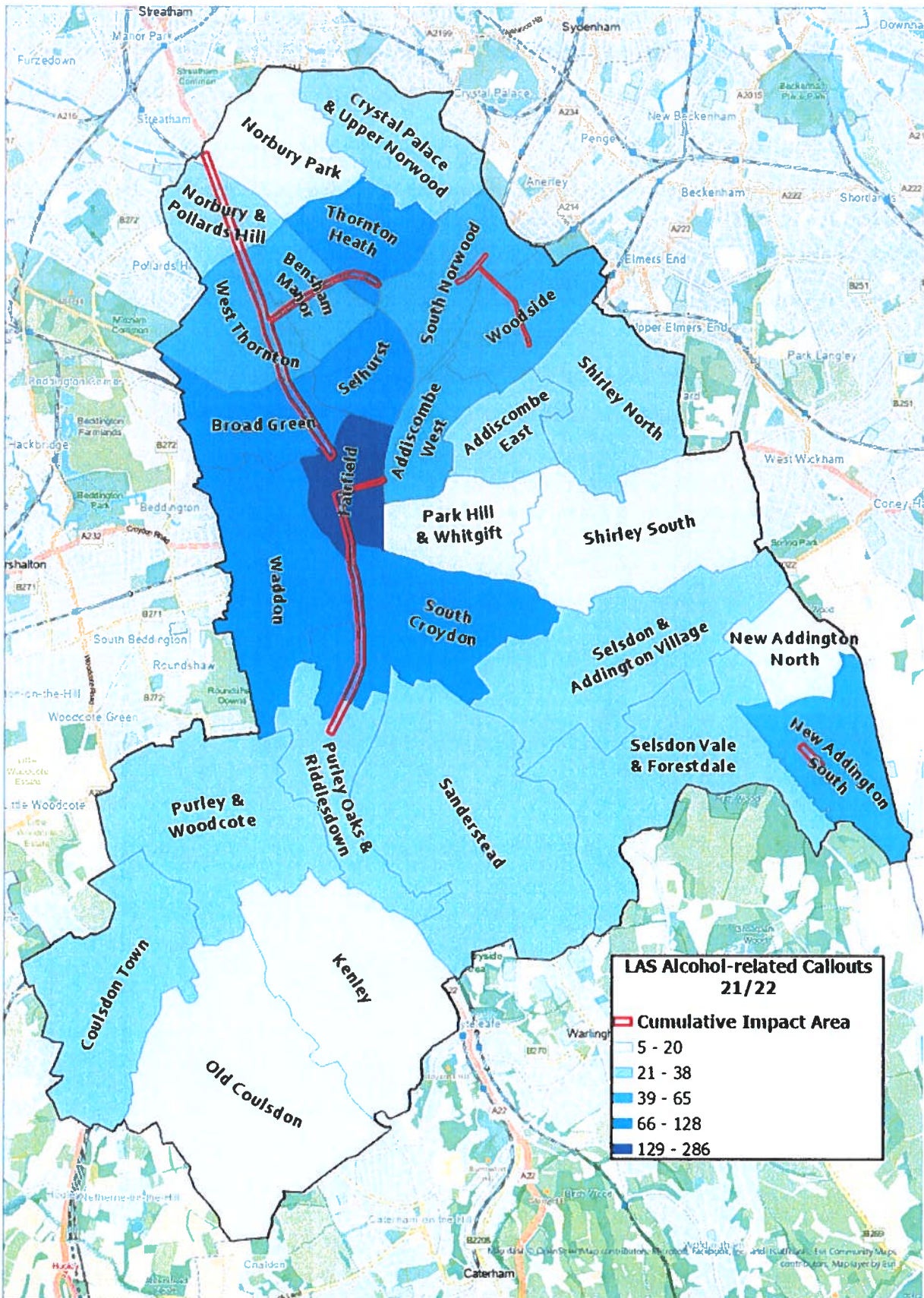
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**CROYDON  
COUNCIL**  
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# **‘STATEMENT OF LICENSING POLICY’**

## **2023-2028**

**PUBLISHED IN ACCORDANCE WITH THE  
PROVISIONS OF THE LICENSING ACT 2003  
ON \*\* \*\* 2023 FOLLOWING REVIEW.  
Operative date: xxxxxxxx 2023**

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## **CROYDON COUNCIL – STATEMENT OF LICENSING POLICY**

### **1. INTRODUCTION**

- 1.1 The London Borough of Croydon covers an area of 86.5 sq. kms. and has a population of approximately 390,800.
- 1.2 The Borough is mainly urban in character, being made up of a number of district retail and commercial centres each surrounded by residential accommodation.

The Croydon Local Plan 2018 sets out the vision and planning policy framework for Croydon Opportunity Area (COA). The Local Plan and related guidance is used to steer and determine development proposals in the COA.

The Local Plan states Croydon Opportunity Area has the greatest potential for positive change and will be a focus for growth through flexible and pragmatic planning, with its improved public realm and open space delivered through a series of masterplans, contributing to the centre's economic prosperity and vitality. It will be home to a new residential community, thriving employment and renewed centre.

It should be noted that this vision and planning policy framework pre-dated the Covid Pandemic and the current challenge to the retail sector and town centres. Therefore, the Local Plan Review will set a revised vision and planning policy framework for the COA and this context.

- 1.3 The Croydon Growth Zone continues to fund and support the delivery of projects and interventions to support the growth planned for the COA and enhance its vitality.
- 1.4 Croydon town centre has a significant number of premises providing regulated entertainment, the sale of alcohol and late night refreshment. The remainder of the licensed premises are spread throughout the Borough, both in the district centres and in residential areas.
- 1.5 Premises and events that are required to be licensed under the Licensing Act 2003 do currently and will continue to make an essential contribution to the economic and cultural development of the Borough, through the provision of entertainment, leisure facilities and employment.

### **2. THE LEGISLATION AND THE COUNCIL**

- 2.1 For the purposes of this 'Statement of Licensing Policy', the licensing authority under the Licensing Act 2003 (the 2003 Act) is the London Borough of Croydon (the Council) and is responsible for granting premises licences, club premises certificates, temporary events notices and personal licences in the Borough in respect of the sale and/or supply of alcohol and the provision of Regulated Entertainment and Late Night Refreshment.
- 2.2 The 2003 Act requires that the Council carries out its various licensing functions so as to promote the following four licensing objectives:

- the prevention of crime and disorder
- public safety
- the prevention of public nuisance
- the protection of children from harm

2.3 The 2003 Act further requires that the Council publishes a 'Licensing Statement' that sets out the policies the Council will generally apply to promote the licensing objectives when making decisions on applications made under the Act.

### **3. DEVELOPMENT OF THIS POLICY**

3.1 This 'Licensing Statement' has been prepared in accordance with the provisions of the 2003 Act and the Guidance issued by the Home Office under Section 182 of the Act.

3.2 There are a number of groups who have a stake in licensing, including providers, customers, residents and regulators, all who have views and concerns that require consideration as part of the licensing function.

3.3 Before publishing this Licensing Statement, the Council consulted widely, including with the Chief Borough Police Officer, the Chief Officer of the London Fire Brigade and bodies representing local holders of premises licences, club premises certificates, personal licences and businesses and residents in the Borough.

3.4 The Council also consulted with the Director of Public Health, local bodies representing consumers and promoting tourism and neighbouring authorities.

3.5 The Council has given proper weight to the views of all the persons/bodies consulted before publishing this finalised Licensing Statement.

3.6 The revised Licensing Statement will take effect on \*\* \*\* 2023 ("Operative date"). It will remain in force for a period of not more than 5 years. Currently, it will be subject to review and further consultation by 20\*\* at the latest.

3.7 During that period it will be subject to review and revision, with necessary consultation, at such times as the Council considers appropriate.

### **4. ASPIRATIONS AND FUNDAMENTAL PRINCIPLES**

4.1 The Mayor's Business Plan 2022-2026 aims to achieve the following outcomes:

- The Council balances its books, listens to residents and delivers good sustainable services
- Croydon is a place of opportunity for business, earning and learning
- Children and young people in Croydon have the chance to thrive, learn and fulfil their potential
- Croydon is a cleaner, safer, and healthier place, a borough we're proud to call home

- People can lead healthier and independent lives for longer

This policy supports the following priorities of the Council:

Support the regeneration of Croydon's town and district centres, seeking inward investment and grants: The Council will work with businesses and residents to develop a new, sustainable plan to regenerate Croydon town centre that responds to changes in the retail and leisure industry. This partnership will develop collaborative strategies, seek inward investment and apply for grants to revive the borough's high streets and district hubs, and unleash Croydon's economic potential.

Deliver a vibrant London Borough of Culture which showcases local talent and supports Croydon's recovery: Being awarded the status of Borough of Culture 2023 brings funding for a programme that will put the spotlight on Croydon's amazing cultural, arts and music offer. The celebration will showcase a diverse range of local artists, cultural organisations and venues and will see Fairfield Halls once again playing a key role in local cultural life.

Support the local economy and enable residents to upskill and access job opportunities: The Council will convene partners, developers, investors and Croydon's diverse communities to create economic opportunity for all and enable residents to develop the skills needed to access it.

Make Croydon safer for young people: Making the borough safer for Croydon's young people is a top priority. In the year to July 2022, serious youth violence in Croydon rose by almost a quarter compared to the previous 12 months. The Council will work as one to strengthen partnerships with the voluntary, business and statutory sectors and schools in Croydon to tackle the root causes of youth crime, protect those at risk of offending and embed a strong joint approach to prevent youth violence and help young people in the borough to be, and feel, safe.

Work closely with health services, Police and the VCFS to keep vulnerable children and young people safe from harm: The Council will work with partners including schools to help families earlier when problems arise. It will support families to stay together where it is safe to do so by providing targeted holistic and integrated support. Where statutory services are needed, these will be of good quality and provide value for money. The Council will fulfil its responsibilities as a corporate parent to ensure children and young people who need to be in its care, and those leaving its care, have the best start in life.

Make our streets and open spaces cleaner so that Croydon is a place that residents and businesses can feel proud to call home: Residents expect and deserve to feel proud of the borough as they walk down the street. That means working with them and partners to look after Croydon's streets, parks and open spaces, and crack down on the graffiti and litter which blight communities.

Tackle anti-social behaviour, knife crime and violence against women and girls so that Croydon feels safer: Ensuring the borough is and feels like a safe place to live is a top priority. The Council will strengthen partnerships between the voluntary, business and statutory sectors in Croydon to share intelligence and coordinate action. The Safer Croydon Partnership will be restructured, with six delivery boards focussed on violence against women and girls, youth safety,



hot spot areas, counter-terrorism, substance misuse and community engagement. The Council will support the Police to tackle crime and violence in the borough. It recognises what 'Friends' Groups can do to tackle low level anti-social behaviour (ASB) and will work with residents and partners to crack down on ASB hot spots.

Foster a sense of community and civic life: Croydon's sense of community spirit is one of the borough's greatest strengths. The Council will increase pride in Croydon and continue to foster a vibrant and active civic life, celebrating the contribution of different communities and creating opportunities for people to come together and share their experiences and histories.

- 4.2 The Council's Licensing Policy under the Licensing Act 2003 has a role to play in promoting that Plan and ensuring, where applicable that it is achieved, subject to the requirements of the legislation and statutory guidance.
- 4.3 Croydon desires and is aiming to ensure that there are diverse and vibrant daytime, evening and night economies all complementing and benefitting from each other, both in the town centre and in the district centres. Croydon is 'open for business' and is keen to attract as broad a leisure offer as possible.
- 4.4 Clearly, the commercial market is an influencing factor for new and existing licensed premises and they also need to operate and flourish within the requirements of relevant licensing legislation, statutory guidance and the Council's local licensing policy but effective management and partnership working with other businesses, regulators and other relevant stakeholders should ensure this is achieved.
- 4.5 Croydon has a diverse residential community and needs to be able to offer that community venues that meet its needs, offering as wide a range of entertainment, food and leisure as is possible. This includes pubs, clubs, restaurants and entertainment venues of varying types, which would include the use of open spaces. The Council is particularly keen to see venues, small and large that are able to provide live music, drama and the performance of dance, both for entertainment but also to develop new talent and allow it to perform and grow in front of an audience.
- 4.6 London is a 24 hour City and is renowned throughout the World for its wide range of entertainment venues, leisure activities, food venues, creativity and openness to new ideas. London encourages and nurtures talent. The Mayor of London has published the document entitled 'A Vision for London as a 24 Hour City' (available from London.gov.uk), which sets out The Mayor's desire to see creativity and talent flourish and which also acknowledges the economic benefits that a vibrant and diverse night time economy can bring. Croydon wishes to be part of that and to be a destination for tourists and visitors as well as ensuring people who live and work in the borough are provided with as wide a range of entertainment facilities and food venues as possible. These desires can be met and can be provided safely, so long as businesses are well run.
- 4.7 However, encouraging and permitting licensable activities needs to be balanced against the needs and rights of residents and other businesses and to ensure that where a premises provides licensable activities, this is done in a way that

promotes the four licensing objectives in the Act and complies with the Statutory requirements. Licensing is a balance and requires consideration of all these various needs.

- 4.8 The fundamental principles of the Act and its accompanying guidance are that nothing in this 'Statement of Policy' will:
- undermine the rights of any person to apply under the 2003 Act for a variety of permissions and have each application considered on its individual merits, or,
  - override the right of any person to make representations on any application or seek a review of a licence or certificate where they are permitted to do so under the 2003 Act.
- 4.9 Parties should be aware that, for a representation to be considered relevant, it must be one that is about the likely effect of the grant of a new licence/certificate or variation of an existing licence/certificate on the promotion of the four licensing objectives. Also, if the representation is made by an 'other person', it will not be relevant if the licensing authority considers it to be 'vexatious or frivolous', or in the case of a review, 'repetitious'.
- 4.10 Applicants and those making relevant representations in respect of applications or seeking a review of a licence or a certificate have the right of appeal to the Magistrates' Court against the decisions of the Council.
- 4.11 In considering all licence/certificate applications, the Council will take into account the character of the surrounding area, the impact of the licence/certificate on that area and the nature and character of the operation.
- 4.12 As part of any application for a premises licence/club premises certificate or a variation to an existing licence/certificate, applicants are required to submit an 'Operating Schedule', which must include the steps proposed to promote the Licensing Objectives set out in paragraph 2.2.
- 4.13 Part 5 of this Statement gives guidance to applicants on some of the matters they may wish to consider when preparing their Operating Schedules.
- 4.14 Licensing is about permitting activities but also ensuring the responsible management of licensed premises, qualifying clubs and temporary events within the terms of the 2003 Act, and conditions are likely to be attached to licences, certificates and permissions that will cover matters which are within the control of individual licensees.
- 4.15 However, the Council acknowledges that it can only impose conditions where relevant representations have been received on an application and that such conditions must be considered necessary for the promotion of the licensing objectives. Where no relevant representations have been made, the application will be granted by the licensing authority in terms consistent with the applicants operating schedule.

- 4.16 When considering these conditions, the Council will primarily focus on the direct impact of the activities taking place at licensed premises on members of the public living, working or engaged in normal activity in the area concerned.

#### **NEED and CUMULATIVE IMPACT ASSESSMENT**

- 4.17 The Council will not take 'need' into account when considering an application, as this concerns 'commercial demand' and is a matter for the planning process and the market.
- 4.18 However, the Council recognises that a significant number and type of licensed premises in a particular area may lead to problems of crime, disorder and nuisance and notes that in accordance with the Statutory Guidance to the Act, their cumulative impact on the promotion of the licensing objectives is a proper matter for the Council to consider. For example, national analysis of alcohol sales data (sales in the on and off trade) has shown a positive association at local authority level between off-trade sales and alcohol-specific hospital admissions.
- 4.19 Where the Council recognises that there is such a cumulative effect it will consider adopting a specific Cumulative Impact Assessment for that area, if this is shown to be necessary. Reducing availability, affordability and attractiveness are some of the most effective ways to reduce alcohol-harm and related crime.
- 4.20 In these circumstances, the Council may consider that the imposition of conditions is unlikely to address the apparent problems and may consider the adoption of a special policy whereby there will be a presumption that new premises licence or club premises certificate applications, or applications to materially vary a premises licence, will be refused. A material variation may be, for example, an increase in permitted hours or to add a licensable activity onto a premises licence.
- 4.21 Based on the Statutory Guidance to the Act, in deciding whether to adopt such a Policy in an area, the Council will consider the following:
- local crime and disorder statistics, including statistics on specific types of crime and crime hotspots
  - statistics on local anti-social behaviour offences
  - the density and number of current premises selling alcohol
  - Alcohol use and misuse in Croydon's population
  - Claimants of benefits due to alcoholism
  - Alcohol specific hospital admissions for under 18's
  - Ambulance incidents and dispatches
  - Alcohol related road traffic accidents
  - Statistics on alcohol related emergency attendances and hospital admissions
  - Mortality
  - Complaints recorded by the local authority
  - Evidence from local councillors and
  - Evidence obtained through local consultation.

- 4.22 There are concerns about parts of the borough which experience high levels of alcohol related crime and alcohol related hospital admissions and where it is clear that the density of shops selling alcohol for consumption off the premises is significantly higher than in other parts of the borough.
- 4.23 As a result, the Council has considered it appropriate to designate, the following five areas within Croydon as being subject to a Cumulative Impact Assessment in respect of off licences and shops and supermarkets selling alcohol for consumption off the premises:
- i. Cumulative impact area 1: Along the Brighton Road; South End; High Street, George Street corridor, from the Royal Oak Centre on Brighton Road, Purley to the junction of George Street and Cherry Orchard Road in Central Croydon
  - ii Cumulative impact area 2: Along the London Road/Streatham High Road corridor, in 3 sections; from the junction of London Road and Tamworth Road in West Croydon to the j/w Canterbury Road; from the j/w Broughton Road to the j/w Melrose Avenue and; from the j/w Northborough Road to the borough boundary with London Borough of Lambeth
  - iii Cumulative impact area 3: Along the Brigstock Road and High Street, Thornton Heath corridor, from the junction of Brigstock Road and London Road in Thornton Heath to the junction of High Street, Thornton Heath and Whitehorse Lane
  - iv Cumulative impact area 4: Along the length of Central Parade, New Addington
  - v. Cumulative impact area 5: Along the length of High Street, South Norwood from the junctions with Oliver Grove and Station Road to the junction with Lancaster Road and along the length of Portland from the junction with High Street to the junction with Spring Lane, Woodside
- 4.24 The effect of a Cumulative Impact Assessment for each of the areas listed above is that where relevant representations are received on any new applications for a premises licence to sell alcohol off the premises, or on a material variation to an existing such premises licence there will be a presumption under the assessment that the application will be refused. A material variation would be, for example, an increase in permitted hours for the sale of alcohol or to add the sale of alcohol off the premises as a licensable activity to the premises licence.
- 4.25 The Cumulative Impact Assessment is intended to be strict, and will only be overridden in genuinely exceptional circumstances. However, the Licensing Authority will not apply these policies inflexibly. It will always consider the individual circumstances of each application; even where an application is made for a proposal that is apparently contrary to policy.
- 4.26 It is not possible to give a full list of examples of when the council may treat an application as an exception. However, in considering whether a particular case

is exceptional, the Licensing Authority will consider the reasons underlying the assessment.

- 4.27 The Licensing Authority will not consider a case to be exceptional merely on the grounds that the premises have been or will be operated within the terms of the conditions on the licence, or that are or will be generally well managed because of the reputation or good character of the licence holder or operator. This is expected in the conduct of all licensed premises. Moreover, licences are for premises and can be easily transferred to others who intend to operate within the scope of the licence and its conditions.
- 4.28 The Council will review the assessment regularly to see whether the cumulative impact areas have had the effect intended and whether they are still needed or whether they need expanding.
- 4.29 The Council will not use this assessment and areas solely:
- As the grounds for removing a licence when representations are received about problems with existing licensed premises, or,
  - To refuse modifications to a licence, except where the modifications are directly relevant to the policy, for example where the application is for an extension in permitted hours or to add a licensable activity.
- 4.30 The Council recognises though that where no relevant representations are made in relation to an application in a cumulative impact area, the application must be granted in terms consistent with the applicants operating schedule.
- 4.31 The Council recognises that the diversity of premises selling alcohol, serving food and providing entertainment covers a wide range of contrasting styles and characteristics and will have full regard to those differences and the differing impact these will have on the local community.
- 4.32 Where an application is made for a new or transfer and variation of a licence, in respect of premises that have closed and been unused and that closure was to a relevant extent as a consequence of crime and disorder and/or nuisance issues at the premises, the Council would expect the applicant to make clear in their operating schedule how they will ensure the prevention of crime and disorder and prevention of public nuisance objectives will be met, bearing in mind any previous crime and disorder/nuisance concerns there may have been.
- 4.33 It therefore also recognises that, within the Cumulative Impact assessment areas, it may be able to approve licences that are unlikely to add significantly to the existing problems, and will consider the circumstances of each individual application on its merits.
- 4.34 The Council acknowledges that the licensing function cannot be used for the general control of anti-social behaviour by individuals once they are beyond the direct control of the licensee of any premises concerned and that apart from the licensing function, there are a number of other measures available for addressing issues of unruly behaviour that can occur away from licensed premises.

4.35 In recognising the importance of such measures, the Council will continue to seek further improvements to those already achieved in respect of planning controls and working in partnership with local businesses and transport operators on a number of measures to create a safe and clean environment in the following areas:

- Provision of extensive CCTV and radio communication systems
- Improvements to street lighting
- Rubbish collection and street cleaning
- Provision of better late night bus, tram, rail and taxi/minicab services
- Provision of Police Officers/street and litter wardens
- Designation of areas within the borough, as part of a Public Space Protection Order, where alcohol may not be consumed publicly and monitoring the possible need for future designations in other parts of the borough\*
- Working in partnership with Croydon Borough Police on law enforcement issues relating to disorder and anti-social behaviour. These include the use of powers to issue fixed penalty notices, prosecuting those selling alcohol to people who are underage and/or drunk, confiscating alcohol from adults and children in designated areas and instant closure of licensed premises or temporary events on the grounds of disorder, or likelihood of disorder or excessive noise from the premises
- Working in partnership with Licensees and expecting them to support existing and future agreed measures set up to promote the strategic objectives for crime and disorder reduction within the Borough
- Acknowledging the powers of the police or other responsible authorities, or a local resident or business under the 2003 Act, to seek a review of the licence or certificate

\*Would existing licence/certificate holders and new applicants please note that a number of areas within the borough of Croydon may lie within Public Space Protection Orders (PSPO's) that may control the consumption of alcohol in public areas. Please contact the Council's licensing team if you wish to discuss how such orders may affect licensed premises.

## **5. LICENSING OBJECTIVES and OPERATING SCHEDULES**

5.1.1 The following sections set out the Council's Policy relating specifically to the four Licensing Objectives:

- the prevention of crime and disorder
- public safety
- the prevention of public nuisance
- the protection of children from harm

5.1.2 In each section the Council defines its intended outcome and lists the factors that may influence achieving that particular objective, but because of the wide variety of premises and activities to which this Policy applies, the lists provided are not exhaustive. Applicants will know their premises best and will be expected to address all aspects relevant to the individual style and characteristics of their premises and events.

- 5.1.3 Further, each section lists possible control measures to assist applicants, but again these lists are not exhaustive. Also, many of the control measures achieve more than one Objective but have not been listed under each Objective and applicants do not need to mention a control measure more than once in their Operating Schedule.

## **5.2 Crime and Disorder**

- 5.2.1 Croydon Council is committed to reducing crime and disorder within the Borough and creating an environment where people feel safe.
- 5.2.2 In addition to the requirements under the 2003 Act for the Council to promote the licensing objective of preventing crime and disorder, it also has a duty under Section 17 of the Crime and Disorder Act 1998 to do all it reasonably can to prevent crime and disorder in the Borough.
- 5.2.3 Licensed premises, especially those offering late night/early morning entertainment, alcohol and/or refreshment, can be a source of crime and disorder problems.
- 5.2.4 The Council considers that the promotion of the Licensing Objective to prevent crime and disorder also places a responsibility on licence holders to work in partnership to achieve this Objective.
- 5.2.5 The Licensing Authority will expect applicants to demonstrate in their Operating Schedule that suitable and sufficient measures have been identified and will be implemented and maintained so as to minimise or prevent crime and disorder in and around the vicinity of their premises and events.
- 5.2.6 The Licensing Authority recommends that for certain events, a comprehensive risk assessment is undertaken by premises licence applicants & holders to ensure that crime and disorder and public safety matters are identified and addressed. For larger public events, including those in open spaces and for premises that wish to stage promotions or events, the Licensing Authority recommends that licence applicants and holders address Risk Assessment and post event debrief processes in their application operating schedule/event planning.
- 5.2.7 Applicants and premises licence holders may wish to engage the services of suitably trained individuals or companies to assist them in this risk assessment process. In addition, they may seek guidance and advice from the Licensing Authority or the Metropolitan Police regarding the process, although the responsibility for undertaking the risk assessment remains with the Applicant/Premises License holder as neither body is able to actually undertake such risk assessments for applicants/licence holders. Applicants and premises licence holders are also reminded that the Licensing Authority is not able to recommend the services of a particular individual or company for this purpose.
- 5.2.8 Drugs, violence, anti social behaviour and theft of customers property are examples of crime and disorder issues which may be addressed by the

following examples of recommended management practice being included in operating schedules, having due regard to the type of premises and/or activities:

- effective and responsible management and supervision of the premises, including associated open areas, appropriate storage of alcohol, discouraging loitering/consuming alcohol outside the premises, ensuring opening hours are adhered to
- participation in responsible management schemes such as the 'Best Bar None' accreditation/award scheme
- appropriate instruction, training and supervision of those employed or engaged to prevent incidents of crime and disorder
- adoption of existing and future best practice guidance (e.g. Safer Nightlife, the National Alcohol Harm Reduction Toolkit and other recognised codes of practice including those relating to drinks' promotions, i.e. The Point of Sale Promotions published by the British Beer and Pub Association and cheap drinks deals/Happy Hours)
- acceptance of accredited 'proof of age' documentation, as recognised by the Licensing Authority in consultation with the Police
- maintaining appropriate signage and a refusals log
- employment of sufficient SIA licensed door staff, i.e. within nationally accepted standards
- provision of toughened or plastic glasses
- provision of secure deposit boxes for confiscated items as recognised by the Licensing Authority in conjunction with the Police
- provision of litter bins and security measures, such as lighting outside premises
- Other schemes including only purchasing alcohol from authorised wholesalers, not selling certain alcohol types/strengths (e.g. high strength beers/ciders or single cans above 6% ABV), restricting sales on certain alcohol types (e.g. miniature spirits), allowing a 'track and trace' identifier on products so Police/Trading Standards can identify which off-licence seized alcohol is from, signing up to local responsible retailer schemes
- Provision of closed circuit television, with cameras covering relevant internal and external areas (including beer gardens) and entrances/exits to premises

Note: As this Policy applies to a wide range of premises and activities, the above list will not be applicable in all cases and in some cases additional matters may need to be addressed.

5.2.9 Additionally, when preparing their Operating Schedules, applicants are recommended to seek advice from the Council Licensing Team and Croydon Police Licensing and/or Crime Prevention Officers, as well as taking into account, as appropriate, local planning and transport policies, and, tourism, cultural and crime prevention strategies.

5.2.10 Where relevant representations have been made, the Council will consider attaching conditions to licences and permissions to deter and prevent crime and disorder both inside and immediately outside the premises.

5.2.11 In addition to the above, recent times have seen a significant increase in



terrorist attacks and the threat from terrorist attacks. Licensed premises, licensed open spaces and public events, where large numbers of people may gather can unfortunately be a target for terrorist activity. Licence/certificate applicants and holders and people submitting temporary event notices are therefore recommended to ensure they have assessed, planned and initiated suitable control measures to counter and mitigate against such a terrorist attack. Further advice can be obtained by contacting the Metropolitan Police or the Council's Licensing Team.

### **5.3 Public Safety**

- 5.3.1 The Council is committed to ensuring that the safety of any person visiting or working in licensed premises is not compromised. To this end, applicants will be expected to demonstrate in their Operating Schedule that suitable and sufficient measures have been identified and will be implemented and maintained to ensure public safety, relevant to the individual style and characteristics of their premises and events.
- 5.3.2 The 2003 Act covers a wide range of premises that require licensing, including, cinemas, concert halls, theatres, nightclubs, public houses, off licences, cafés/restaurants, fast food outlets/takeaways and sometimes open spaces.
- 5.3.3 Each of these types of premises present a mixture of different risks, with many common to most premises and others unique to specific operations. These will range from fire safety, including fire precautions and means of escape arrangements in all types of premises, to the use of scenery and pyrotechnics in theatres and special lighting effects in night clubs.
- 5.3.4 It is essential that premises are constructed or adapted and operated so as to acknowledge and safeguard occupants against these risks.
- 5.3.5 The following examples of influencing factors are given to assist applicants when addressing the issue of public safety during the preparation of their Operating Schedule:
- the number of people attending the premises
  - the condition, design and layout of the premises, including the means of escape in case of fire
  - the nature of the activities to be provided, in particular the sale of alcohol and including whether those activities are of a temporary or permanent nature
  - the hours of operation and hours of opening if different
  - customer profile (i.e. age, mobility)
  - the use of special effects such as strobe lighting, lasers, pyrotechnics, smoke machines, foam machines etc.
- 5.3.6 Public safety issues may be addressed by the following examples of recommended management practice being included in operating schedules, having due regard to the type of premises and/or activities:
- effective and responsible management of premises

- provision of a sufficient number of people employed or engaged to secure the safety of everyone attending the premises or event, i.e. number of door supervisors within nationally accepted standards (and having SIA accreditation where necessary)
- appropriate instruction, training and supervision of those employed or engaged to secure the safety of everyone attending the premises or event
- suitable customer-care policies for assisting lone customers taken ill or injured etc. at the premises
- provision of effective CCTV in and around premises
- provision of toughened or plastic glasses
- implementation of crowd management measures, regular testing (and certification where appropriate) of procedures, appliances, systems etc. pertinent to safety codes and standards

Note: As this Policy applies to a wide range of premises and activities, the above list will not be applicable in all cases and in some cases additional matters may need addressing.

- 5.3.7 Licence applicants, licence holders and organisers of public events are also advised to familiarise themselves with the Croydon Council Events Policy that is currently being developed. This policy will set out the key principles by which Croydon Council, with its key partners and other stakeholders, will approach the authorisation of public events.

The Events Policy aims include –

- ensuring effective planning and management of events
- to provide a fair, consistent and well co-ordinated approach to how events are supported and facilitated by the Council and
- to ensure that safety is placed as a priority in decision making

Further information on the Croydon Council Events Policy can be obtained by emailing [specialevent@croydon.gov.uk](mailto:specialevent@croydon.gov.uk).

- 5.3.8 Additionally, when preparing their Operating Schedules, applicants are recommended to seek advice from the Council's Health and Safety Officers and the London Fire Brigade.
- 5.3.9 The Council will consider attaching Conditions to licences and permissions to promote public safety.

## **5.4 Prevention of Public Nuisance**

- 5.4.1 The Council recognises the need to protect the amenities of people living, visiting and working in the vicinity of licensed premises, whilst balancing the rights of businesses to develop.
- 5.4.2 Licensed premises, especially those operating late at night and in the early hours of the morning, can give rise to a range of public nuisances which may impact adversely on local communities.

- 5.4.3 These concerns mainly relate to noise and disturbance, light pollution, noxious smells, litter and anti-social behaviour and due regard will be taken on the impact these may have.

#### **LICENSING HOURS**

- 5.4.4 The Council will generally deal with the issue of licensing hours having due regard to the individual merits of each application, considering the potential for nuisance associated with the style, characteristics and activities of the business and examining any steps that might reduce the risk of nuisance.
- 5.4.5 The Council recognises that longer licensing hours for the sale of alcohol will avoid concentrations of people leaving premises at the same time, which is necessary to reduce the potential for friction at late night fast food outlets, taxi ranks/minicab offices and other sources of transport that can lead to disorder and disturbance.
- 5.4.6 The Council will not set fixed trading hours within designated areas ("zoning") as it recognises this could lead to significant movements of people across boundaries at particular times seeking premises opening later and would lead to the peaks of disorder and disturbance the Council is trying to avoid. Additionally, this would seemingly treat residents in one area less favourably than those in another.
- 5.4.7 However, although the Council will treat each case on its individual merits, generally it will not grant permission for licensable activities beyond 2330 hours on Sundays to Thursdays and Midnight on Fridays and Saturdays in respect of public houses situated in areas having denser residential accommodation. The Council would expect good reasons to be given to support any application for extensions beyond these hours, including addressing possible disturbance to residents. Additionally, in these areas, consideration will be given to imposing stricter conditions in respect of noise control.

#### **SHOPS, STORES AND SUPERMARKETS**

- 5.4.8 The Council acknowledges that the Guidance issued under section 182 of the Licensing Act 2003 states that shops, stores and supermarkets should normally be free to provide sales of alcohol for consumption off the premises at any times when the retail outlet is open for shopping unless there are good reasons, based on the licensing objectives, for restricting those hours.
- 5.4.9 However, there is local concern about crime and disorder associated with shops licensed to sell alcohol off the premises. Accordingly, while the Council will treat each case on its individual merits there will be a presumption that permitted hours for the sale of alcohol will be restricted to between 8am and 11.30pm on Sunday to Thursday and 8am to midnight on Friday and Saturday in respect of shops in residential areas or within one of the five relevant Cumulative Impact areas where relevant representations are made and where premises are shown to be a focus of crime, disorder or nuisance. Applications to vary the permitted hours for the sale of alcohol off the premises within the above hours shall similarly be treated on their merits

## PREVENTION OF PUBLIC NUISANCE - GENERALLY

5.4.10 The Council will expect applicants to demonstrate in their Operating Schedule that they have identified satisfactory measures and will implement and maintain these so as to prevent public nuisance, having due regard to the style, characteristics and activities of their particular premises and events and of the locality.

5.4.11 The following examples of influencing factors are given to assist applicants when addressing the issue of the prevention of public nuisance during the preparation of their Operating Schedule:

- the location of the premises and proximity to residential or other noise sensitive premises
- effective and responsible management and supervision of the premises and associated open areas
- the hours of opening
- the nature of the activities to be provided and their location within the premises, the customer profile, whether the activities are temporary or permanent and whether they are to be held inside or outside
- the design and layout of the premises and in particular the presence of noise limiting features
- the number of people attending the premises
- the availability of public transport
- a 'wind down' period between the end of the licensable activities and the closure of the premises
- a 'last admission time' policy

5.4.12 Public nuisance issues may be addressed by the following examples of recommended management practice being included in operating schedules, having due regard to the type of premises and/or activities:

- effective and responsible management and supervision of the premises, including any outside areas
- appropriate instruction, training and supervision of staff to prevent public nuisance
- adoption of current best practice guidance (i.e. Good Practice Guide on the Control of Noise from Pubs and Clubs produced by the Institute of Acoustics), including designing shop fronts so as to limit noise nuisance from premises, i.e. from opening windows or continental-style concertina doors
- control of opening hours for all or part (i.e. garden areas) of the premises – including other times when deliveries take place/rubbish and bottles are binned – and the operation of generating plant and equipment
- installation of acoustic insulation, suitably controlled, sited and silenced ventilation or air conditioning systems and sound insulation and limiting devices
- managing people, including staff and traffic, arriving and leaving the premises, including patrolling entrance queues
- managing the departure of customers
- liaising with transport providers

- siting and operation of necessary external lighting, including security lighting, with the possible nuisance to nearby properties
- suitable arrangements for collection and disposal of litter, including bottles, so as to minimise disturbance to nearby properties
- no flyposting of events/careful distribution of flyers, including by promoters
- effective ventilation systems to prevent nuisance from odour

Note: As this Policy applies to a wide range of premises and activities, the above list will not be applicable in all cases, and in some cases additional matters may need addressing.

- 5.4.13 Additionally, when preparing their Operating Schedules applicants are recommended to seek advice from Council Pollution Enforcement Officers.
- 5.4.14 The Council will consider attaching Conditions to licences and permissions to prevent public nuisance.

## **5.5 Protection of Children from Harm**

### **ACCESS TO LICENSED PREMISES**

- 5.5.1 The wide range of premises that require licensing means that children can be expected to visit many of these, often on their own, to buy food and/or for entertainment.
- 5.5.2 Although the 2003 Act details certain age and/or time limitations on the admission of accompanied or unaccompanied children to certain types of licensed premises, the Council recognises that additional limitations may have to be considered where it appears necessary to protect them from physical, moral or psychological harm.
- 5.5.3 The Council will consider the merits of each application before deciding whether to impose conditions limiting the access of children to individual premises.
- 5.5.4 While no policy can anticipate every situation, the following are examples of premises that will raise concern:
- where entertainment or services of an adult or sexual nature is commonly provided;
  - where there have been convictions of members of the current staff at the premises for serving alcohol to minors or with a reputation for underage drinking;
  - with a known association with drug taking or dealing;
  - where there is a strong element of gambling on the premises (but not, for example, the simple presence of a small number of cash prize gaming machines); and
  - where the supply of alcohol for consumption on the premises is the exclusive or primary purpose of the services provided at the premises.

- 5.5.5 It is not possible to give an exhaustive list of what amounts to entertainment or services of an adult or sexual nature and the Council acknowledges that any such proposal will require careful discussion with the applicant and responsible authorities. However, as a guide (notwithstanding the implications of the re classification of lap dancing type venues brought about by section 27 of the Policing and Crime Act 2009), the provision of topless bar staff, striptease, lap-dance or pole-dancing, performances involving feigned violence or horrific incidents, feigned or actual sexual acts or fetishism, or entertainment involving strong or offensive language would be included in any such considerations.
- 5.5.6 When dealing with a licence application where limiting the access of children is considered necessary, the Council may consider any of the following options, in combination where appropriate:
- limitations on the hours when children may be present;
  - limitations on the exclusion of the presence of children under certain ages when particular specified activities are taking place;
  - limitations on the parts of premises to which children might be given access;
  - age limitations (below 18);
  - requirements for an accompanying adult (including for example, a combination of requirements which provide that children under a particular age must be accompanied by an adult); and
  - full exclusion of people under 18 from the premises when any licensable activities are taking place.
- 5.5.7 The Council will not impose conditions on licences or certificates requiring that children be admitted to any premises and, where no limitation is imposed, this will be left to the discretion of the individual licensee. However, where applicants volunteer prohibitions and limitations in their operating schedules and no relevant representations have been made to the Council, these will become conditions attached to the licence/certificate conditions and will be enforceable as such.

#### **RESPONSIBLE AUTHORITY**

- 5.5.8 The Council recognises the Croydon Children's Safeguarding Board and any successor groups to be the 'responsible authority' competent to advise on matters relating to the 'protection of children from harm', and to whom copies of applications should be sent.

#### **PACKAGING AND PROMOTION OF ALCOHOLIC DRINKS**

- 5.5.9 As an important element in the protection of children from harm, the Council recognises the need for alcoholic drinks to be named, packaged and promoted in such a manner as not to appeal to or attract those under 18 years old.
- 5.5.10 The Council therefore commends the current version of Portman Group's 'Code of Practice on the Naming, Packaging and Promotion of Alcoholic Drinks' to licensees and expects that they will act on any Retailer Alert Bulletins issued under that Code.

## **ACCESS TO CINEMAS**

- 5.5.11 The Council will expect licensees to include in their operating schedules the arrangements for preventing underage children from viewing age-restricted films.

## **CHILDREN AND REGULATED ENTERTAINMENT**

- 5.5.12 The Council considers that specific arrangements relating to the supervision and safety of children may be required for occasions when they go to see and/or take part in regulated entertainments arranged especially for them and, where appropriate, will consider attaching appropriate Conditions to licences and certificates.

## **CHILDREN IN LICENSED PREMISES – GENERALLY**

- 5.5.13 The Council will expect applicants to demonstrate in their Operating Schedule that suitable and sufficient measures have been identified and will be implemented and maintained to protect children from harm, having due regard to the style, characteristics and activities of their particular premises and/or events.

- 5.5.14 Whilst children may be adequately protected from harm by the action taken to protect adults, they may also need special consideration and no policy can anticipate every situation. Applicants should consider the following influencing factors, for which there is the potential for children to be exposed, when addressing the issue of protecting children from harm during the preparation of their Operating Schedule:

- drugs, drug taking or drug dealing
- gambling
- activities of an adult or sexual nature
- incidents of violence or disorder
- environmental pollution such as noise or smoke
- special hazards such as falls from heights
- opportunities to purchase, acquire or consume alcohol

Note: A number of these factors are listed in more details in paragraph 5.5.6, but as this Policy applies to a wide range of premises and activities, the above list will not be applicable in all cases, and in some cases additional matters may need addressing.

- 5.5.15 Protection of children from harm issues may be addressed by the following examples of recommended management practice being included in operating schedules, having due regard to the type of premises and/or activities:

- effective and responsible management of premises
- provision of a sufficient number of people employed or engaged to secure the protection of children, including child performers, from harm
- appropriate instruction, training and supervision of those employed or engaged to secure the protection of children from harm

- adoption of best practice guidance (Public Places Charter)
  - limitations on the hours when children may be present in all or parts of the premises
  - limitations or exclusions by age when certain activities are taking place
  - imposition of requirement for children to be accompanied by an adult
  - appropriate instruction and training for counter staff in the prevention of underage sales, including acceptance of accredited 'proof of age' identification, such as a photo card driving licence, a passport, a citizens card, a validate card or a scheme which carries the PASS hologram logo and keeping a 'refusal' book.
- 5.5.16 Additionally, when preparing their Operating Schedules, applicants are recommended to seek advice from Council Licensing and Child Protection Officers.
- 5.5.17 The Council will consider attaching Conditions to licences and certificates to protect children from harm.
- 5.5.18 While the Council expects Licence holders to comply with the law, the 2003 Act details a number of specific offences designed to protect children in licensed premises and the Council will work closely with the police to ensure the appropriate enforcement of the law, especially relating to the underage sale and supply of alcohol to children.
- 5.5.19 While each case will be treated on its merits, where offences are disclosed the Trading Standards Service, as a responsible authority under the Licensing Act 2003, will consider seeking a review of a premises licence.
- 5.5.20 Designated premises supervisors and personal licence holders are also reminded of their responsibilities under the legislation to ensure that the licensing objectives are met, specifically here with regard to the protection of children from harm and are also reminded that enforcement action is not restricted solely to premises licence or certificate holders.

## **6. INTEGRATING STRATEGIES and AVOIDING DUPLICATION**

- 6.1 There are many stakeholders in the leisure industry covering a wide range of disciplines and although their strategies are not always directly related to the promotion of the licensing objectives, they often indirectly impact upon them.
- 6.2 The Council therefore acknowledges the importance of co-ordinating and integrating these policies, strategies and initiatives and will maintain multi-disciplinary working groups to ensure its licensing policy integrates with local crime prevention, planning, transport, tourism, equality schemes and cultural strategies, as well as any other plans relating to the management of the town centres and the night-time economy.

### **CRIME PREVENTION**

- 6.3 Conditions attached to Licences and Certificates will, so far as possible, reflect local crime prevention strategies. Examples of such conditions can be found in



the Pool of Conditions relating to prevention of crime and disorder contained in the Statutory Guidance to the Act.

## **CULTURAL STRATEGIES**

- 6.4 The Council will make arrangements to monitor the impact of licensing on regulated entertainment, particularly live music, ensuring that only necessary, proportionate and reasonable licensing conditions impose any restrictions on such events.
- 6.5 Where there is any indication that such events are being deterred by non-statutory licensing requirements, the statement of licensing policy will be examined to see if the situation might be reversed.

## **TRANSPORT**

- 6.6 The Council will, if necessary make arrangements with Croydon Borough Police and other licensing enforcement officers for reports to be made on any matters relating to the need for the swift and safe dispersal of people from the town centre to avoid concentrations which can produce disorder and disturbance.

## **TOURISM AND EMPLOYMENT**

- 6.7 Arrangements will be made for licensing committees to receive, when appropriate, reports on the following matters to ensure these are reflected in their considerations:
- the needs of the local tourist economy and the cultural strategy for the Borough, and,
  - the employment situation in the Borough and the need for new investment and employment where appropriate

## **PLANNING AND BUILDING CONTROL**

- 6.8 The Council recognises that there should be a clear separation of the planning, building control and licensing regimes in order to avoid duplication and inefficiency.
- 6.9 Licensing applications will not be a re-run of the planning application and will not cut across decisions made by the planning committee or permissions granted on appeal.
- 6.10 The Council will however expect applications for premises licences or for a variation to an existing premises licence at permanent commercial premises to be from businesses having the relevant planning consent for the property concerned. In addition, persons submitting temporary event notices should ensure the premises in question has the requisite planning consent for the proposed activities and hours of operation. Where this is not the case, applicants will be expected to show good reason why the premises do not have planning permission.
- 6.11 The Croydon Local Plan sets out the policy that will be used to determine

planning applications for any changes of use that require planning permission, unless material considerations indicate otherwise. Some changes of use do not require planning permission but an application for prior approval may be required to ascertain whether there are matters related to the change of use that do require planning permission. Applicants should contact the Council's Development Management service at [development.management@croydon.gov.uk](mailto:development.management@croydon.gov.uk) with any enquiries related to planning applications or the prior approval process.

- 6.12 Any application for planning permission will be expected to take into account the impact of noise and fumes (and other forms of potential nuisance) on neighbouring premises and to provide details of any mitigating measures, as applicable.
- 6.13 The Council will ensure that if requested, reports will be sent from the licensing committee to the planning committee advising them of the situation regarding licensed premises in Croydon, including the general impact of alcohol related crime and disorder, to assist them in their decision-making.

### **ADVANCING EQUALITY**

- 6.14 Applicants and licensees must make themselves familiar with the law and their responsibilities set out within the Equality Act 2010 and relevant guidance for businesses, which can be found on the Equality & Human Rights Commission website
- The Act makes discrimination against any person (including employees and customers) unlawful.
  - Section 149 (7) of the Act defines the relevant protected characteristics as age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex, and sexual orientation.
  - Any activity in breach of the Act may be considered an offence and may lead to enforcement by the Equality and Human Rights Commission.
- 6.15 The Council recognises its public sector equality duty under the Equality Act 2010 and the legal obligation to have due regard, when exercising its functions, to the need to eliminate unlawful discrimination, harassment and victimisation and other conduct prohibited by the Act, to advance equality of opportunity between people who share a protected characteristic and those who do not and to foster good relations between people who share a protected characteristic and those who do not.
- 6.15 The Council will assess and consult on the likely impact and monitor for any adverse impact on the advancement of equality which may arise as a result of this Policy Document and will publish the results.

### **DUPLICATION**

- 6.16 The Council will, so far as possible, avoid duplication with other legislation and regulatory regimes that already place obligations on employees and operators, e.g. the Health and Safety at Work etc. Act 1974, the Environmental Protection

Act 1990, the Regulatory Reform Fire Safety Order 2005 and the Equality Act 2010 in respect of accessibility for disabled people.

- 6.17 Conditions relating to public safety will only be attached to premises licences and club premises certificates where considered necessary for the promotion of that licensing objective and not covered by any other legislation and where regulations do not cover the unique circumstances of certain licensable activities in specific premises.
- 6.18 The Council acknowledges that bingo clubs are dealt with under the Gambling Act 2005 and will have due regard to the relevant advice regarding duplicating licence conditions which has been given under both this legislation and the 2003 Act when dealing with applications relating to alcohol, regulated entertainment or late night refreshment under the 2003 Act.

## **7. LIVE MUSIC, DANCING AND THEATRE**

- 7.1 In its role of implementing local authority cultural strategies, the Council recognises the need to encourage and promote the broadest possible range of entertainment, particularly live music, dance, street arts and theatre, for the wider cultural benefits of the community, especially for and/or involving children. In order to assist performers and entertainers, consideration will be given to obtaining licences for public spaces within the Borough where such uses take place/could take place on a regular basis.
- 7.2 In considering applications for such events, this cultural need will be carefully balanced against possible neighbourhood disturbance so that, when determining what conditions to attach to licences/certificates to promote the licensing objectives, the Council will be aware of the need to avoid measures which might deter such events by imposing substantial indirect costs.

## **8. TEMPORARY EVENT NOTICES**

- 8.1 Certain temporary events do not require a licence and can be notified to the Council by a Temporary Event Notice giving a minimum of 10 working days notice or in the case of a 'Late' Temporary Event Notice, between 9 and 5 working days notice.
- 8.2 However, bearing in mind the scale, location or timing of the event it is considered that this may not allow sufficient time for organisers to carry out full and proper risk assessments and undertake discussion on the possible crime and disorder, public nuisance and/or health and safety issues with the Council, Police and any other interested parties.
- 8.3 The Council therefore recommends that, in order to ensure that events can take place with the minimum of risk, at least 28 days notice is given. Also, bearing in mind that it may be difficult to assess an event too far in advance, it recommends that normally, not more than 90 days notice is given.

## **9. STANDARDISED CONDITIONS**

- 9.1 Where Conditions are properly attached to licences or certificates they will be tailored to the individual style and characteristics of the particular premises and events concerned.

## **10. ENFORCEMENT**

- 10.1 It is essential that licensed premises are maintained and operated so as to ensure the continued promotion of the licensing objectives and compliance with the specific requirements of the 2003 Act and it is the responsibility of premises licence holders and designated premises supervisors (where applicable) to ensure this happens and that regulatory compliance is maintained. The Council and its partners will make arrangements to monitor premises and take appropriate enforcement action to ensure this, but enforcement action should be considered to be the last resort and such intervention should not be necessary where premises are operated & managed effectively.

- 10.2 Each of the Responsible Authorities under the Act may make representations on an application or seek a review of a premises licence/club premises certificate, based on concerns around any of the licensing objectives. That said, it is anticipated that specific responsible authorities will take a central advisory & enforcement role, as necessary, with regard to relevant licensing objectives, for example –

- Prevention of crime and disorder – Police
- Prevention of Public Nuisance – Council Environmental Health (Pollution) Team and the Planning Department
- Public Safety – Council Food & Safety Team or Health and Safety Executive (as applicable) and the London Fire Brigade
- Protection of Children from Harm – Croydon Children's Safeguarding Board, Police and the Trading Standards Team

- 10.3 Under the departmental enforcement policy using the principles of risk assessment, the Council will work closely with the responsible authorities in enforcing licensing law and inspecting licensed premises. This should ensure that resources are more effectively concentrated on problem and high risk premises.

- 10.4 The Council will carry out its regulatory functions in accordance with good enforcement practice and particular regard will be had to fundamental principles. In that regard, Enforcement shall be:

- Targeted
- Consistent
- Transparent
- Proportionate
- Necessary

Any enforcement activity shall be undertaken in a fair, open and consistent manner in conformity with the above principles.

## **11. ADMINISTRATION, EXERCISE AND DELEGATION OF FUNCTIONS**

- 11.1 The Council will be involved in a wide range of licensing decisions and functions and has established a Licensing Committee to administer them.
- 11.2 Appreciating the need to provide a speedy, efficient and cost-effective service to all parties involved in the licensing process, the Committee has delegated certain decisions and functions and has established a number of Sub-Committees to deal with them.
- 11.3 Further, where there are no relevant representations on an application for the grant of a premises licence or a club premises certificate or no police objection to a personal licence or objections from the Police or Environmental Health to an activity taking place under a temporary event notice, delegated authority has been granted for these matters to be dealt with by Officers.
- 11.4 Licensing Committee will receive regular reports on decisions made by Officers so that they maintain an overview of the general licensing situation.
- 11.5 The following Table sets out the agreed delegation of decisions and functions to Licensing Committee, Sub-Committees and Officers.

**TABLE OF DELEGATIONS OF LICENSING FUNCTIONS**

<b>MATTER TO BE DEALT WITH</b>	<b>FULL COMMITTEE</b>	<b>SUB - COMMITTEE</b>	<b>OFFICERS</b>
Application for personal licence		If a police objection	If no objection made
Application for personal licence, with unspent convictions		All cases	
Application for premises licence/club premises certificate		If a relevant representation made	If no relevant representation made
Application for provisional statement		If a relevant representation made	If no relevant representation made
Application to vary premises licence/club premises certificate		If a relevant representation made	If no relevant representation made
Application to vary designated premises supervisor		If a police objection	All other cases
Request to be removed as designated premises supervisor			All cases
Application for transfer of premises licence		If a police objection	All other cases
Application for interim authorities		If a police objection	All other cases
Application to review premises licence/club premises certificate		All cases	
Decision on whether a complaint is irrelevant, frivolous, vexatious, etc.			All cases
Decision to object when local authority is a consultee and not the relevant authority considering the application		All cases	
Determination of a police or Environmental Health objection to a temporary event notice		All cases	

11.6 This form of delegations is without prejudice to Officers referring an application to a Sub-Committee or Full Committee, or a Sub-Committee to Full Committee, if considered appropriate in the circumstances of any particular case.

## APPENDIX 1

### DEFINITIONS

The following definitions have been included to provide an explanation of some of the terms included in this Licensing Statement. In some cases they have been abbreviated or interpreted from the format set out in the Licensing Act 2003 and reference should therefore be made to the Act for the full definition.

**'Designated Premises Supervisor'** means the person (who must be a Personal Licence holder), in the case of premises selling alcohol, who will have been given day to day responsibility for running the premises by the holder of the Premises Licence or may be the Premises Licence holder themselves.

**'Late Night Refreshment'** means the supply of hot food or hot drink to members of the public (whether for consumption on or off the premises) between the hours of 11pm and 5am.

**'Licensable Activities'** means:

- the sale by retail of alcohol
- the supply of alcohol by or on behalf of a club to, or to the order of, a member of the club
- the provision of Regulated Entertainment
- the provision of Late Night Refreshment

**'Operating Schedule'** means a document containing a statement of the following matters (and any others that may be prescribed):

- the relevant Licensing Activities
- the times at which the Licensable Activities are to take place and any other times the premises are open to the public
- information regarding the person who will be specified in the Premises Licence as the Premises Supervisor
- where the Licensable Activities involve the supply of alcohol, whether it is for the supply on and/or off the premises
- the steps being taken to promote the Licensing Objectives

**'Regulated Entertainment'** means (subject to certain de regulation\*): where the entertainment takes place in the presence of and for the purposes of entertaining that audience or spectators –

- a performance of a play
- an exhibition of a film
- an indoor sporting event
- a boxing or wrestling entertainment
- a performance of live music
- any playing of recorded music
- a performance of dance
- entertainment of a similar description to that falling in the previous three categories listed above

*\*Readers are advised to read and familiarise themselves with Chapter 16 of the statutory guidance, produced by the Home Office under Section 182 of the Licensing Act 2003 (latest version April 2018), which concerns regulated entertainment.*

**'Responsible Authority'** means any of the following:

- the Chief Officer of Police
- the Fire Authority
- the relevant enforcing authority for Health and Safety
- the local Planning Authority
- the local authority responsible for minimising or preventing the risk of pollution of the environment or of harm to human health
- the body representing matters relating to the protection of children from harm
- the local Trading Standards department
- the Licensing Authority
- Public Health
- The Home Office (Immigration Service)

**'Temporary Event Notice'** means the notification of a Permitted Temporary Activity involving one or more Licensable Activities subject to the following various conditions and limitations:

- duration – limited to events lasting up to 168 hours
- scale – not more than 499 people present at any one time
- use of same premises – same premises cannot be used on more than 15 occasions in a calendar year, but subject to an aggregate limit of not more than 21 days irrespective of number of occasions
- number of notices by an individual – Personal Licence holder limited to 50 notices in one year, anyone else limited to 5 in a similar period
- in all other circumstances a Full Premises Licence or a Club Premises Certificate will be required for the period of the event involved.



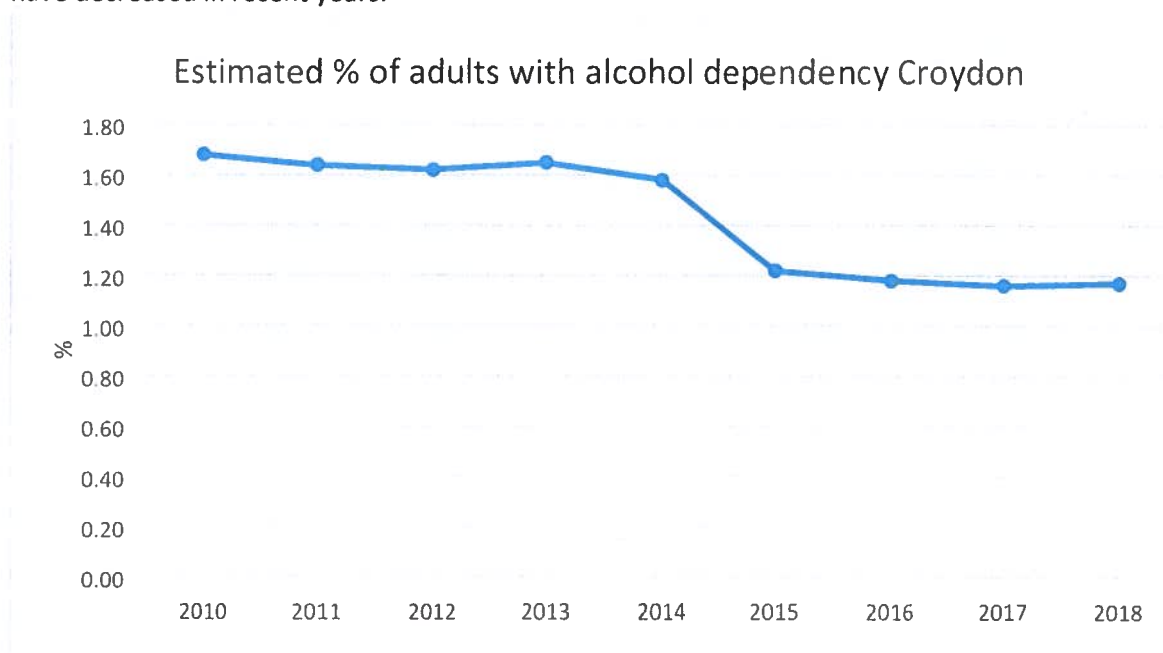
## APPENDICES 2 - 5

### Evidence and Data

#### Alcohol use

Between 2,718 and 4,485 adults in Croydon were estimated to be alcohol-dependent in 2018-19, between 0.9% and 1.5% of the adult population<sup>1</sup>

When looking at trend data, the estimated percentage of adults with alcohol dependency appears to have decreased in recent years.



21% of adults in Croydon abstain from alcohol. 8.6% binge drink on their heaviest drinking day and 15.8% drink more than 14 units of alcohol a week as estimated by the Health Survey for England (2015-18).<sup>2</sup>

Between 2.4%-4.6% of 15-year-olds in Croydon were regular drinkers, as estimated by The What About Youth survey in 2015.<sup>3</sup>

#### Off licenses

As at June 2022, there are 473 premises in Croydon licensed to sell alcohol to drink off the premises (off-licenses). This is equal to a rate of 1.95 off-license premises for every 1,000 people estimated to be living in Croydon and 2.6 per 1,000 of the adult 18+ population.<sup>4</sup>

<sup>1</sup> Public Health England. 2018-19 Estimates of alcohol dependent adults, based on 2014 Adult Psychiatric Morbidity Survey. <https://www.gov.uk/government/publications/alcohol-dependence-prevalence-in-england>

<sup>2</sup> OHID, Local Alcohol Profiles for England. <https://fingertips.phe.org.uk/profile/local-alcohol-profiles>

<sup>3</sup> OHID, Child and Maternal Health. <https://fingertips.phe.org.uk/profile/child-health-profiles>

<sup>4</sup> ONS. 2020 mid-year population estimates. Off-licence numbers taken from local council licensing team.

In 2014, a total of 1,398,180 litres of alcohol were through the off trade, this is equivalent to 4.9 litres per adult (aged 18+).<sup>2</sup>

PHE analysis of alcohol sales data (sales in the on and off trade) has shown a positive association at local authority level between off-trade sales and alcohol-specific hospital admissions. No association was found for on-trade sales.

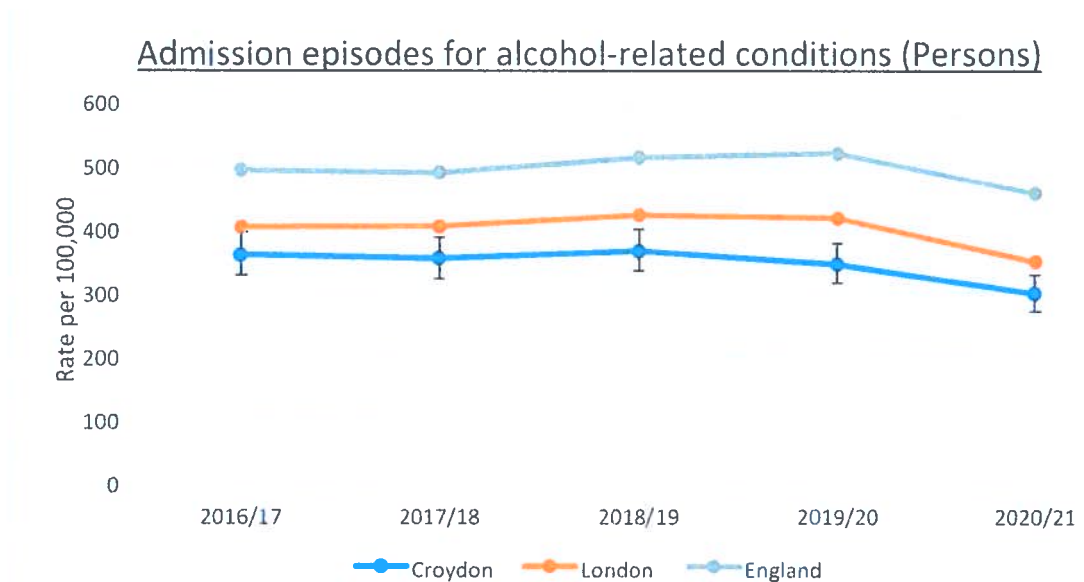
### Alcohol-related Road traffic accidents<sup>2</sup>

26 road traffic accidents in Croydon in 2014-16 were alcohol related. This is a rate of 9.4 per 1,000 road accidents. This is a similar rate to London (10.7) and lower rate than England (26.4).

### Hospital admissions<sup>2</sup>

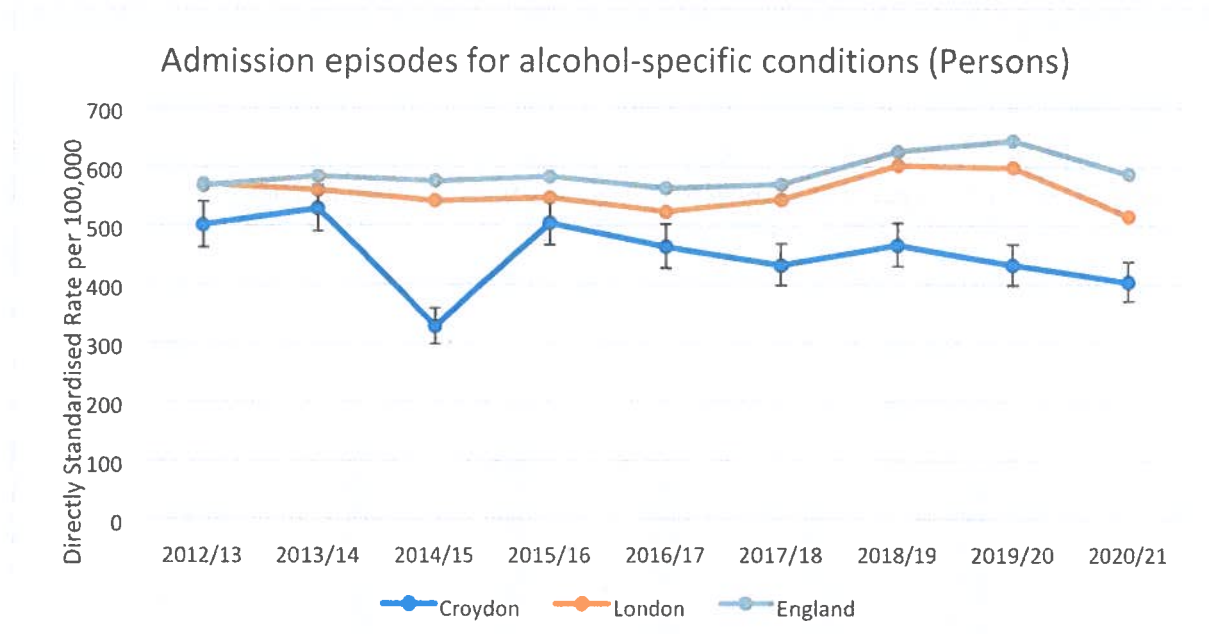
In 2020/21 there were 1,051 admissions to hospital for alcohol-related conditions (narrow definition). This is a rate of 298 per 100,000 population, lower than the rates seen across England (456) and London (348). 22% of these admissions were in people under 40 years of age, 53% in people aged 40-64 years and 25% in people aged 65 or above. In all age groups the rate of hospital admissions for alcohol related conditions is higher in males than females.

When looking at trend data admissions for alcohol related conditions in Croydon have been significantly decreasing and getting better in recent years.



A further 1,440 admissions occurred in the same year for alcohol-specific conditions. This is a rate of 403 per 100,000 population, again lower than the rates seen across England (587) and London (515).

When looking at trend data, admissions for alcohol-specific conditions in Croydon have been significantly decreasing and getting better in recent years.



## Mortality<sup>2</sup>

Latest data (2020) shows that Croydon had an alcohol-specific mortality rate of 10.6 and an alcohol-related mortality rate of 31.3. Rates are directly standardised per 100,000 population. Croydon alcohol-specific mortality rates were similar to both England (13.0) and London (9.9). Alcohol-related mortality rates in Croydon were similar to both England (37.8) and London (32.2). Alcohol-related mortality rates in Croydon were higher in males (46.9) than females (17.9) which were also similar to England and London.

When looking at trend data for alcohol specific mortality and alcohol related mortality in Croydon there is no significant change over the recent years.

## Crime

Data<sup>5</sup> shows that there is a strong relationship between alcohol and a range of crimes including violence. Alcohol-related crime is measured by the Metropolitan Police Service as notifiable crimes which have at least one of the following flags:

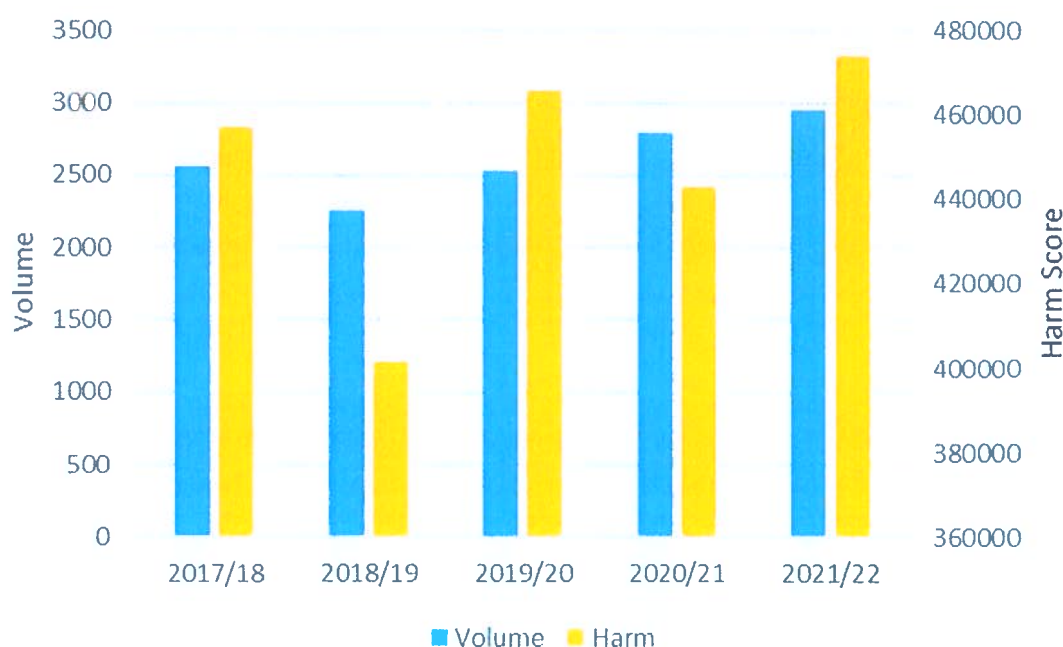
- Alcohol consumed at scene by suspect/accused.
- Suspect/accused had been drinking prior to committing offence.
- Victim had been drinking prior to the offence.

<sup>5</sup> Crime Survey for England and Wales, nature of crime tables (violence)

<https://www.ons.gov.uk/peoplepopulationandcommunity/crimeandjustice/datasets/natureofcrimetablesviolence>

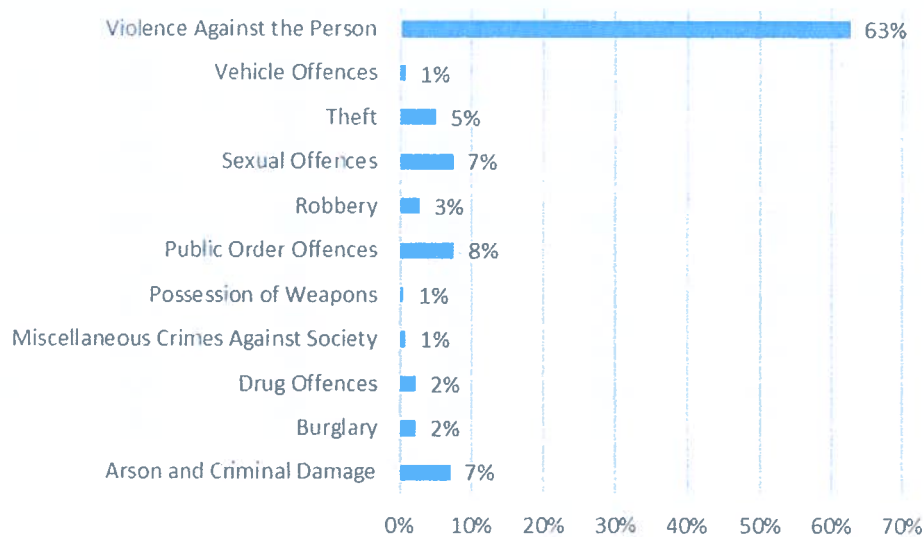
Also, there are specific alcohol-related crimes which are also included in the data (e.g., causing death by careless driving under influence of drink or drugs) and they are the only ones which are notifiable to the Home Office. As there is an issue of reliability of the above flags being recorded consistently, 'wildcards' are also used to identify crimes where alcohol featured e.g., searching for words including 'drunk', 'drinking alcohol' etc in the crime report. However, it must be emphasised that the following statistics on alcohol-related crime in the borough should be treated as the minimal number of crimes where alcohol featured.

The following graph shows the volume and harm<sup>6</sup> of alcohol-related crime in the borough in the last five years. As shown there has been an overall increase in volume over the last five years and 2021/22 was the highest for alcohol-related crime. In regards to harm, even though this has fluctuated over the same period, 2021/22 was also the highest in five years.

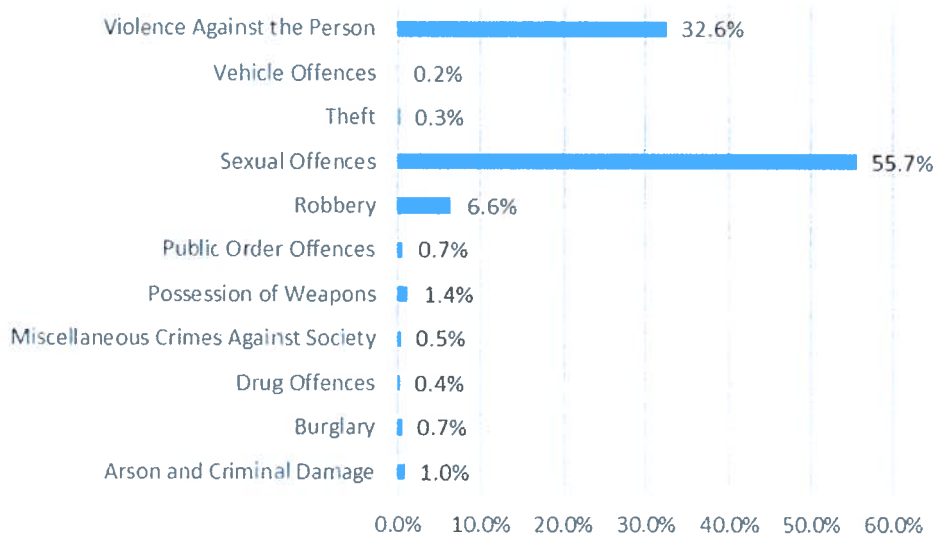


The following chart shows that over 60% of alcohol-related crime volume committed in the borough in 2021/22 was violence against the person. This is followed by 8% being public order offences.

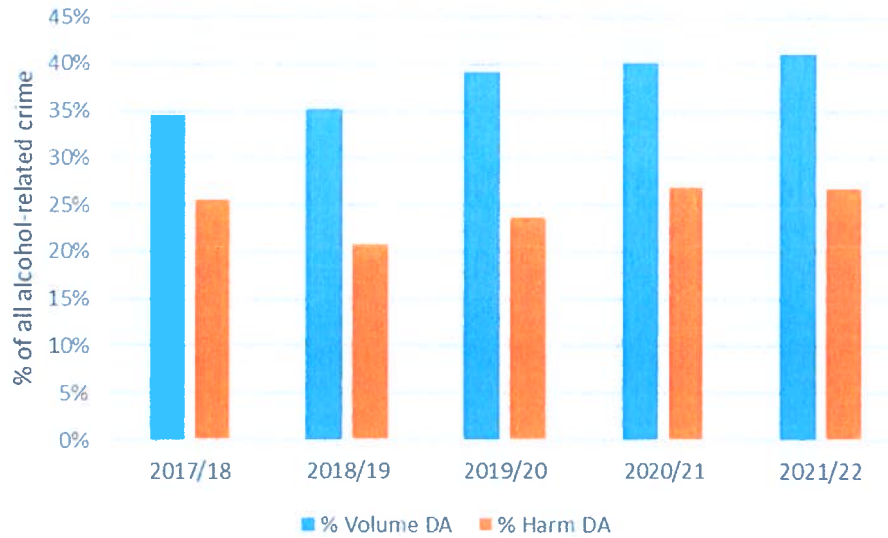
<sup>6</sup> Crime Harm is measured using the Cambridge Crime Harm Index <https://www.crim.cam.ac.uk/research/thecambridgecrimeharmindex>



By looking at alcohol-related crime harm in the borough in 2021/22, over half of all harm committed were sexual offences and around a third was violence.



Alcohol-related crime is closely linked to domestic violence which has also seen higher levels of reported offences in Croydon. The following chart shows that the proportion of all alcohol-related crime volume which is flagged as domestic has been increasing year-on-year with over 40% of all crimes being domestic in 2021/22. In contrast, the proportion of all alcohol-related crime harm which was flagged as domestic as relatively stable over the last five years with it representing 27% in 2021/22.



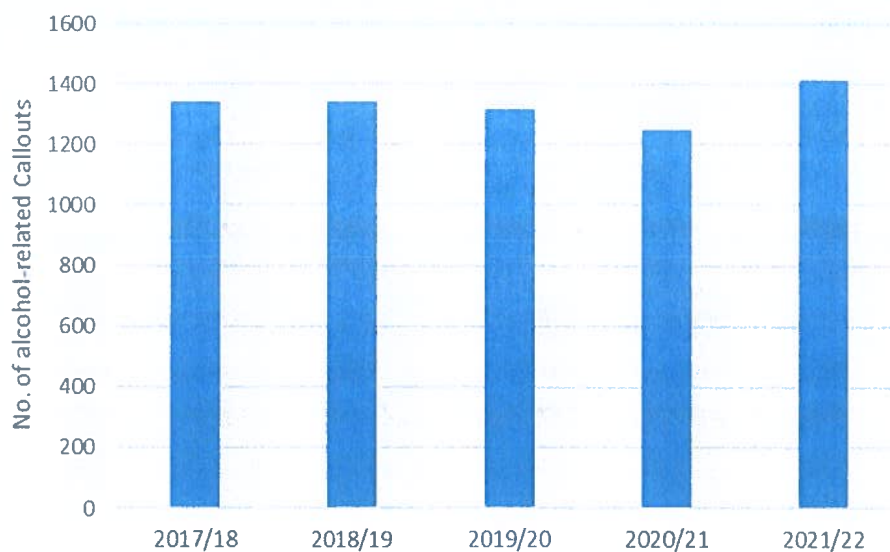
In 2020/21, the Metropolitan Police Service recorded 34,068 crimes within Croydon, of which 11,645 were violence against the person (34.2% of all recorded crimes)<sup>7</sup>. The CSEW shows that, in 2017/18, 42% of the victims of violent incidents believed the offender(s) to be under the influence of alcohol. In Croydon this would result in a total of 4,891 offences of violence against the person were alcoholrelated.

**London Ambulance Service – Alcohol-related Callouts<sup>8</sup>**

In 2021/22 there were 1,415 alcohol-related callouts to the London Ambulance Service – the highest in the last five years. Also, 2021/22 saw the only year-on-year increase over the same period with callouts rising to 13%. This large increase can be partly attributed to Covid-19 and the consequential government restrictions where many businesses were closed for substantial periods of time. Therefore, by comparing 2021/22 to 2019/20, there was still an 8% increase in callouts.

<sup>7</sup> Crime Statistics in Croydon in 2021/22 published by the Metropolitan Police Service [https://public.tableau.com/shared/RMW9PB8ZH?:display\\_count=y&:origin=viz\\_share\\_link&:embed=y](https://public.tableau.com/shared/RMW9PB8ZH?:display_count=y&:origin=viz_share_link&:embed=y)

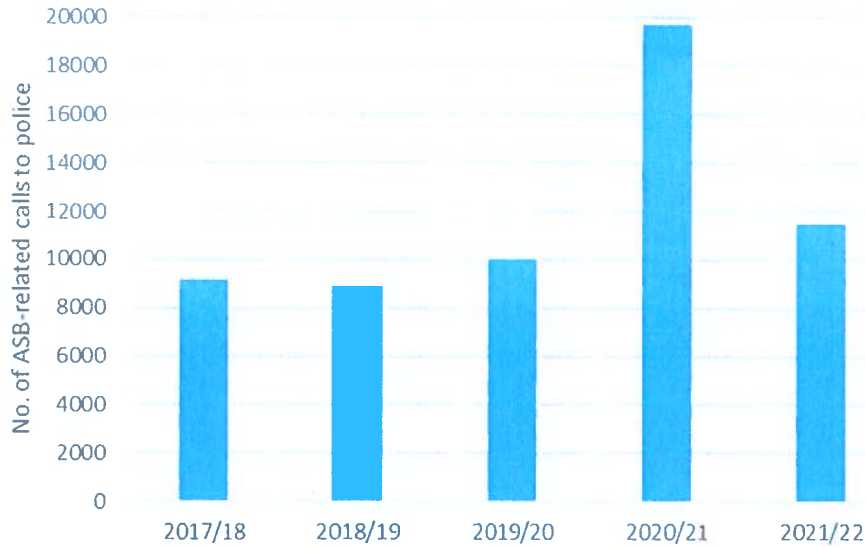
<sup>8</sup> London Ambulance Service incidents and Dispatches figures from Greater London Authority SafeStats tool, <https://www.london.gov.uk/what-we-do/research-and-analysis/safestats?source=vanityurl>. The same tool used to identify antisocial behaviour incidents from London Ambulance Service, British Transport Police, London Fire Brigade, Metropolitan Police Service and Transport for London. SafeStats contains non-official data for the purposes of operational and strategic insight and is accurate only at the point in time that it is received by SafeStats therefore there are caveats regarding the accuracy of this data.



### Anti-social Behaviour<sup>8</sup>

Another reliable indicator of identifying the level of alcohol-related nuisance or disorder is by looking at anti-social behaviour in the borough. In 2021/22 there were 10,087 calls of anti-social behaviour (ASB) made to the police in Croydon. This is a 42% decrease compared to the year before. However, it must be noted that incidents linked to Covid-19 restrictions are recorded as ASB (e.g. lack of social distancing, no mask wearing etc.) therefore this was the main contributor for the large number of calls in 2020/21 as shown in the following chart.

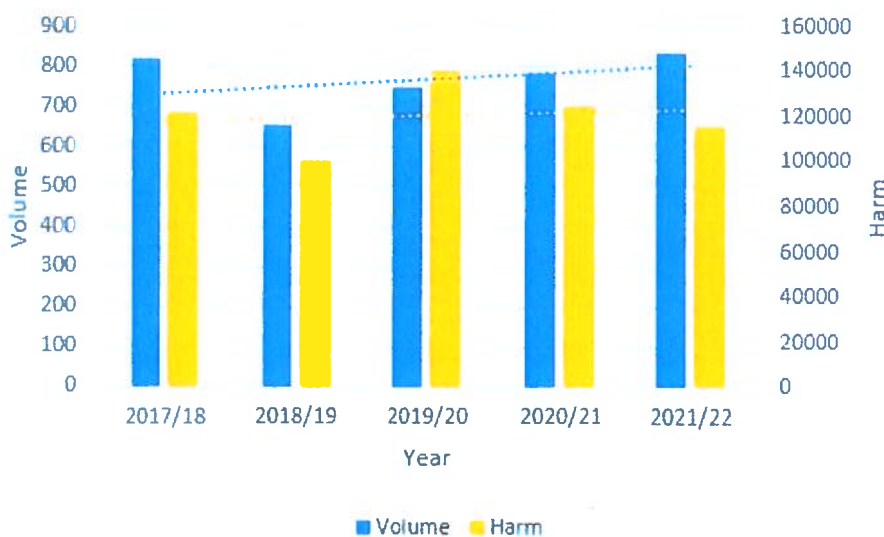
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Even though Covid-19 related calls partly contribute to the number of calls in 2021/22, there were much less restrictions in place compared to the year before. Therefore, a fairer comparison is comparing 2021/22 to 2019/20, where there was a 15% increase in incidents.

The current CIA's together have seen the highest volume of alcohol-related offences in 2021/22 in the last five years. This is measured by identifying the number of offences in a 150m area of the CIA's. The volume of offences has risen for the third consecutive year. By comparing 2021/22 to the year before there has been a 6% increase in the number of offences. By comparing 2021/22 to 2019/20 (pre-covid year) there has been an 11% increase.

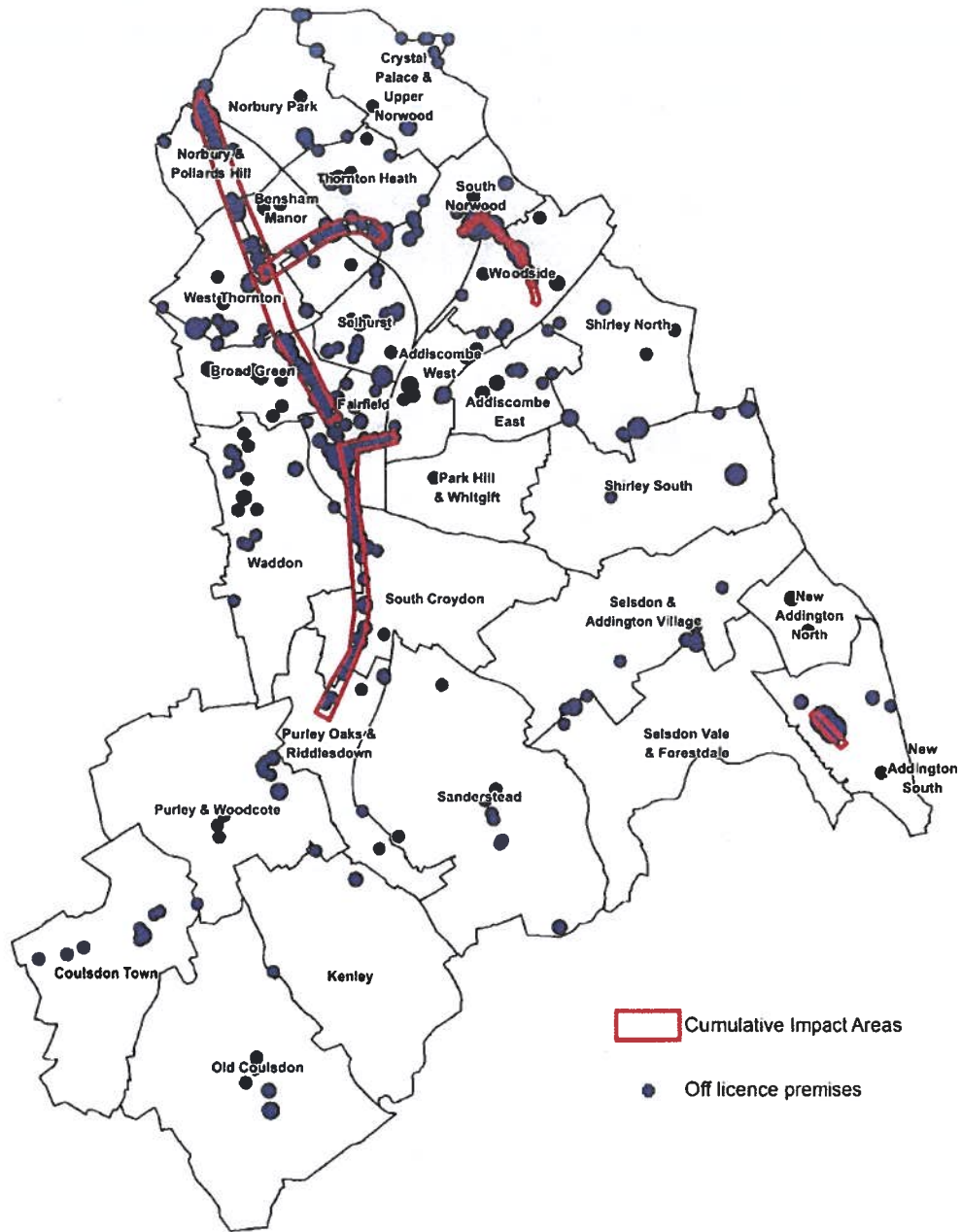
By looking at harm in the current CIA's, it has fallen for the second consecutive year and it is at its second lowest in 2021/22 in the last five years. In 2021/22, alcohol-related harm dropped by 7% compared to the year and compared to 2019/20 (pre-covid year) it has dropped by a fifth (20%).



In respect of the proposed new South Norwood CIA, both alcohol-related volume and harm have been at their highest in this area in 2021/22 over the five year period. By comparing 2021/22 to the year before, volume has gone up 62% and harm has gone up 294%. By

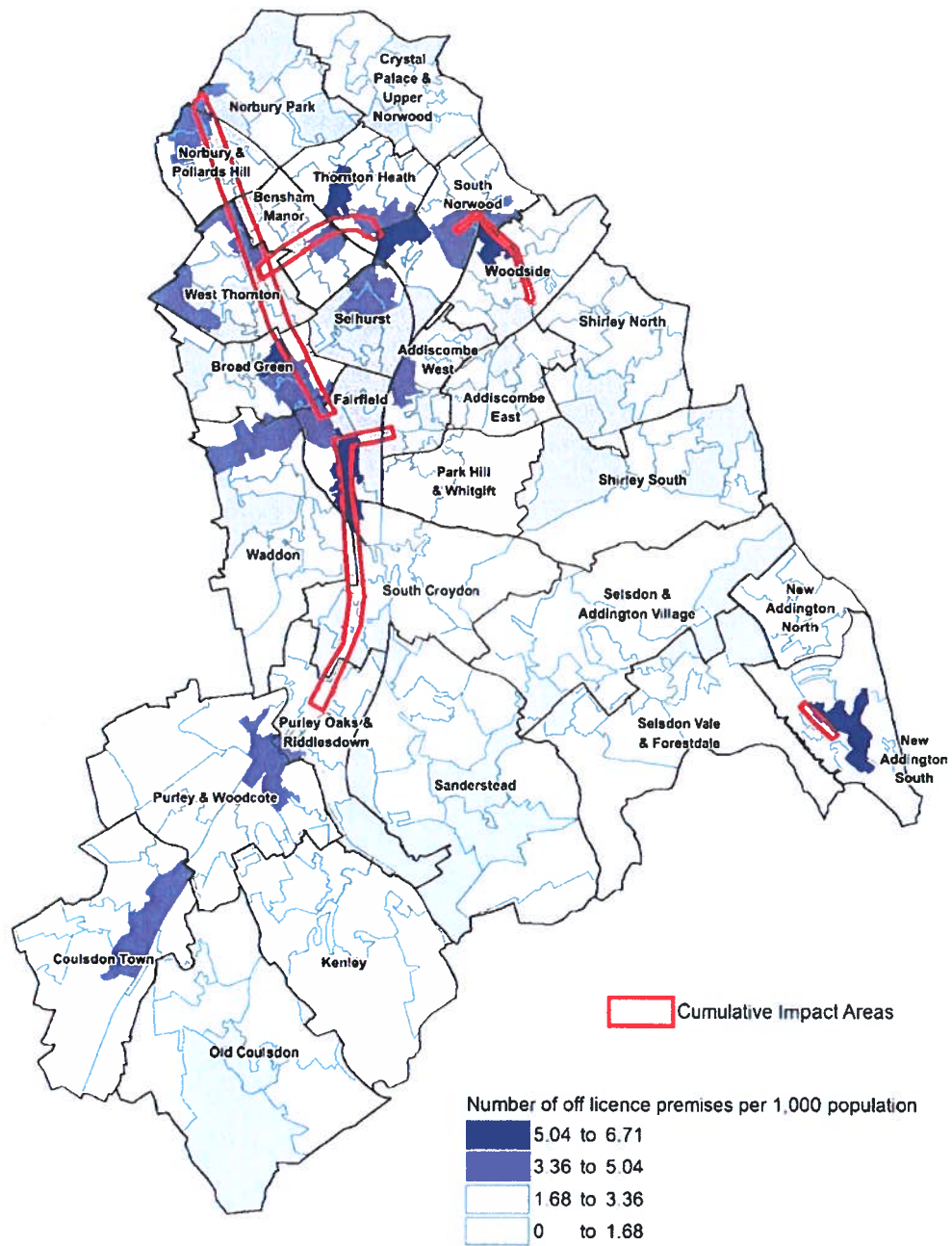


# Off Licence Premises in Croydon



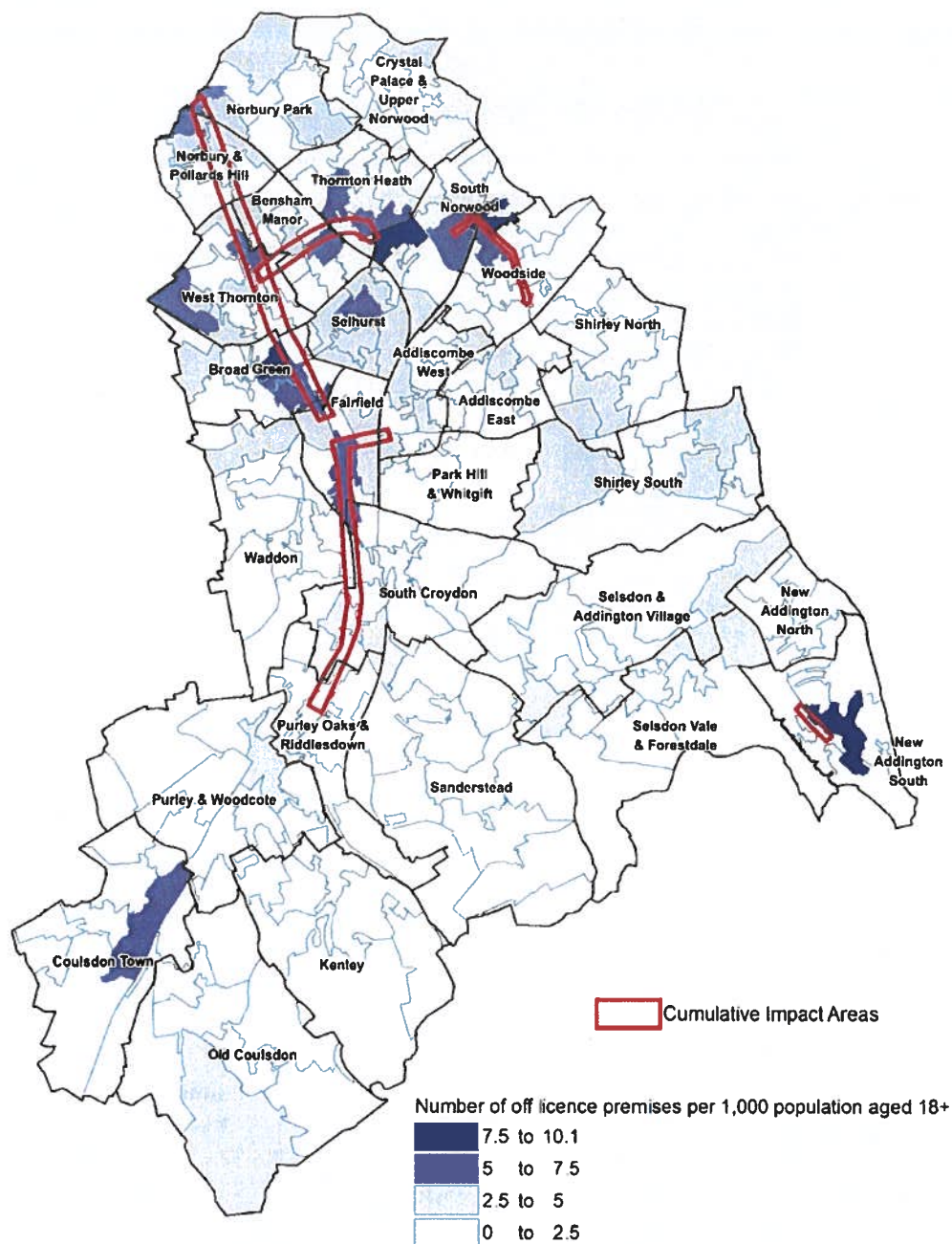
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### Off Licence Premises in Croydon: rate of premises per 1,000 population

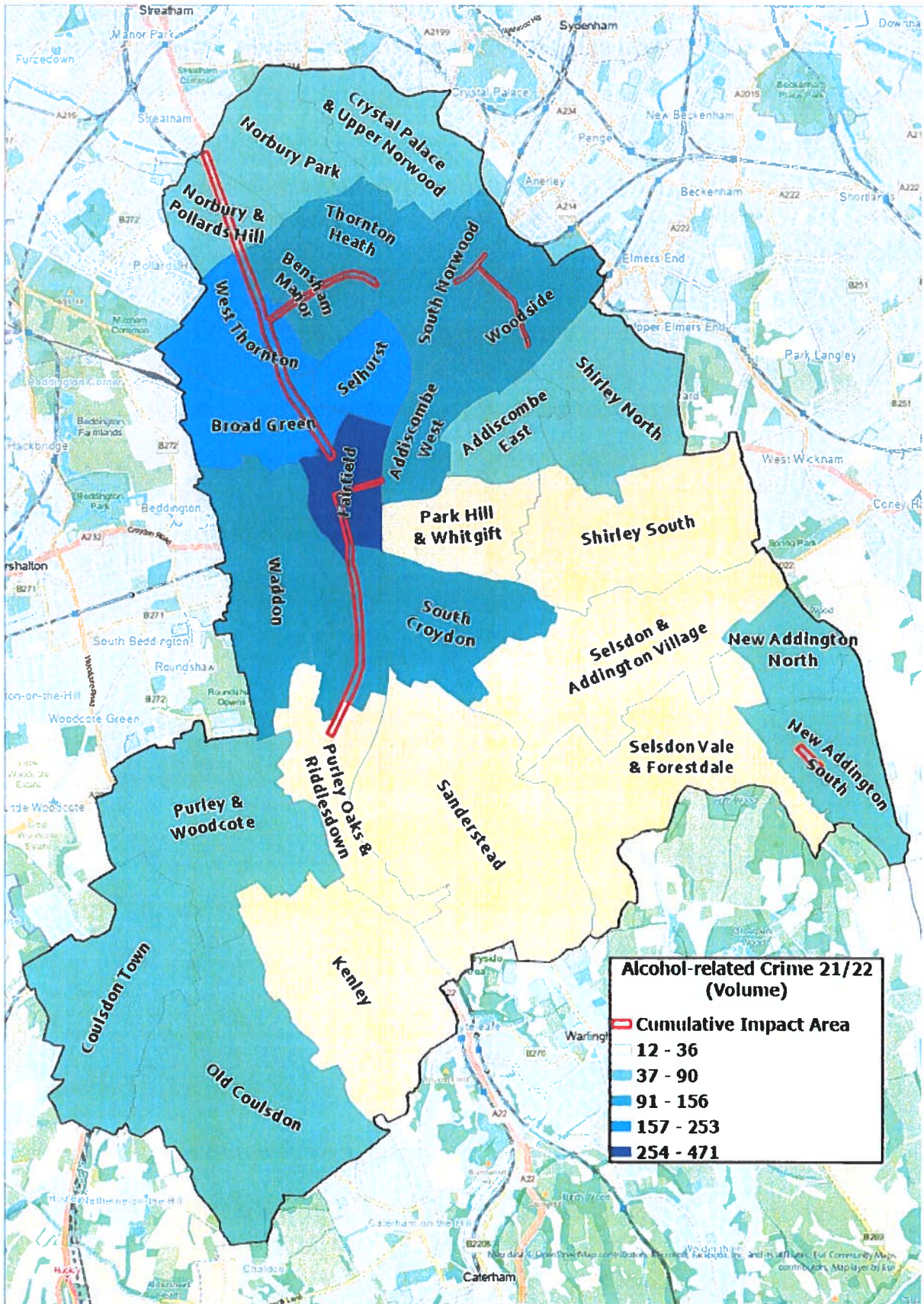


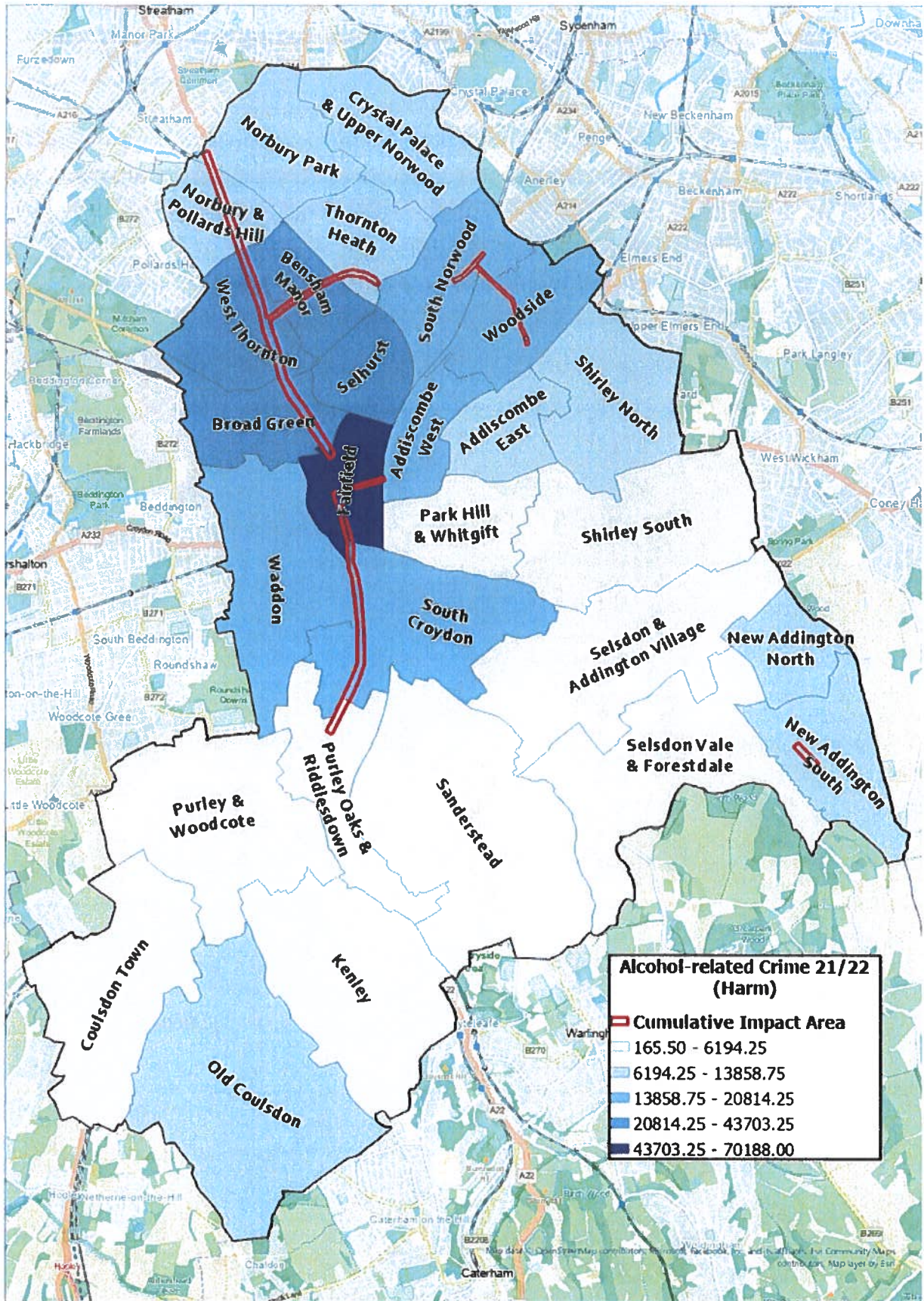
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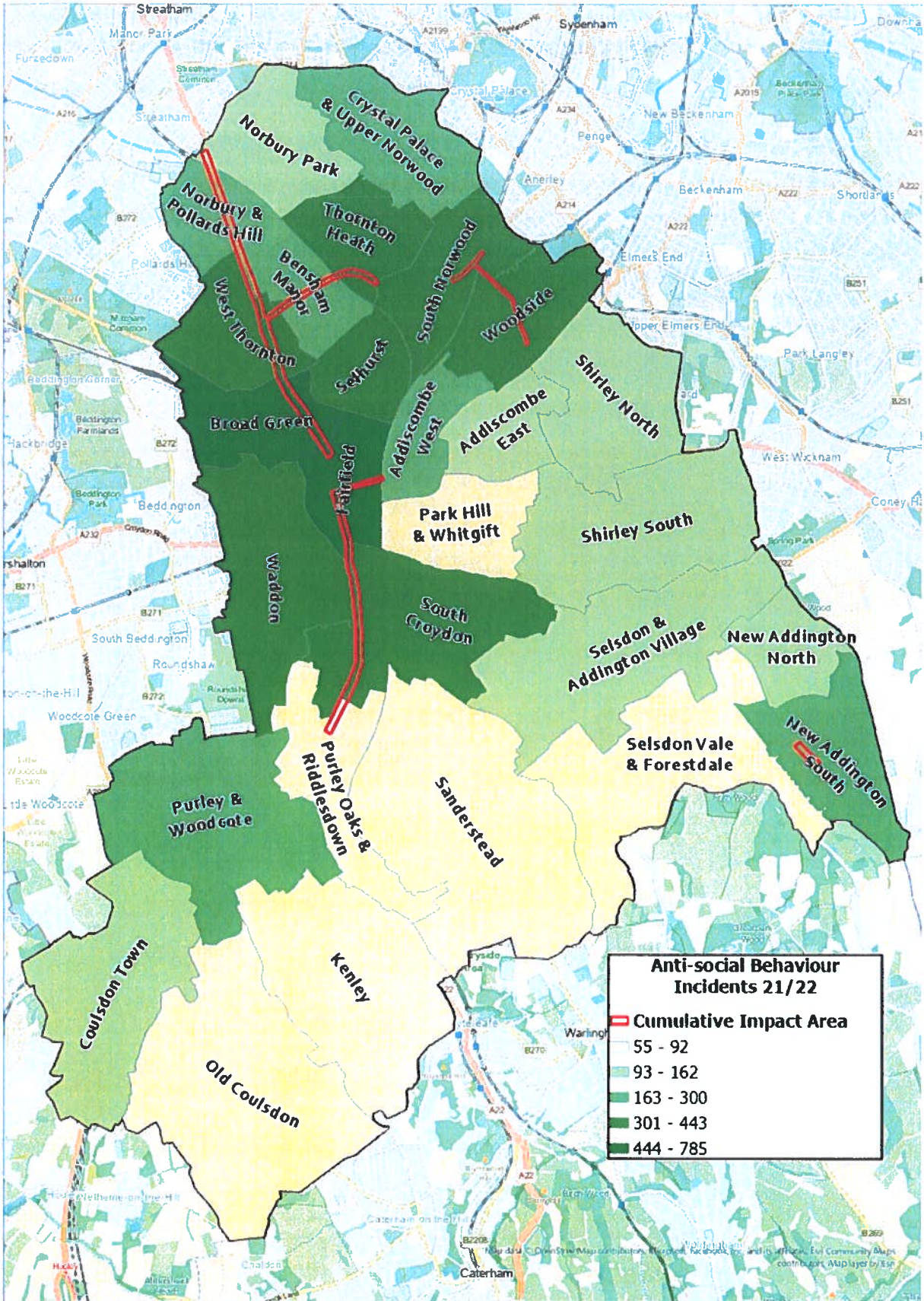
### Off Licence Premises in Croydon: rate of premises per 1,000 population aged 18+

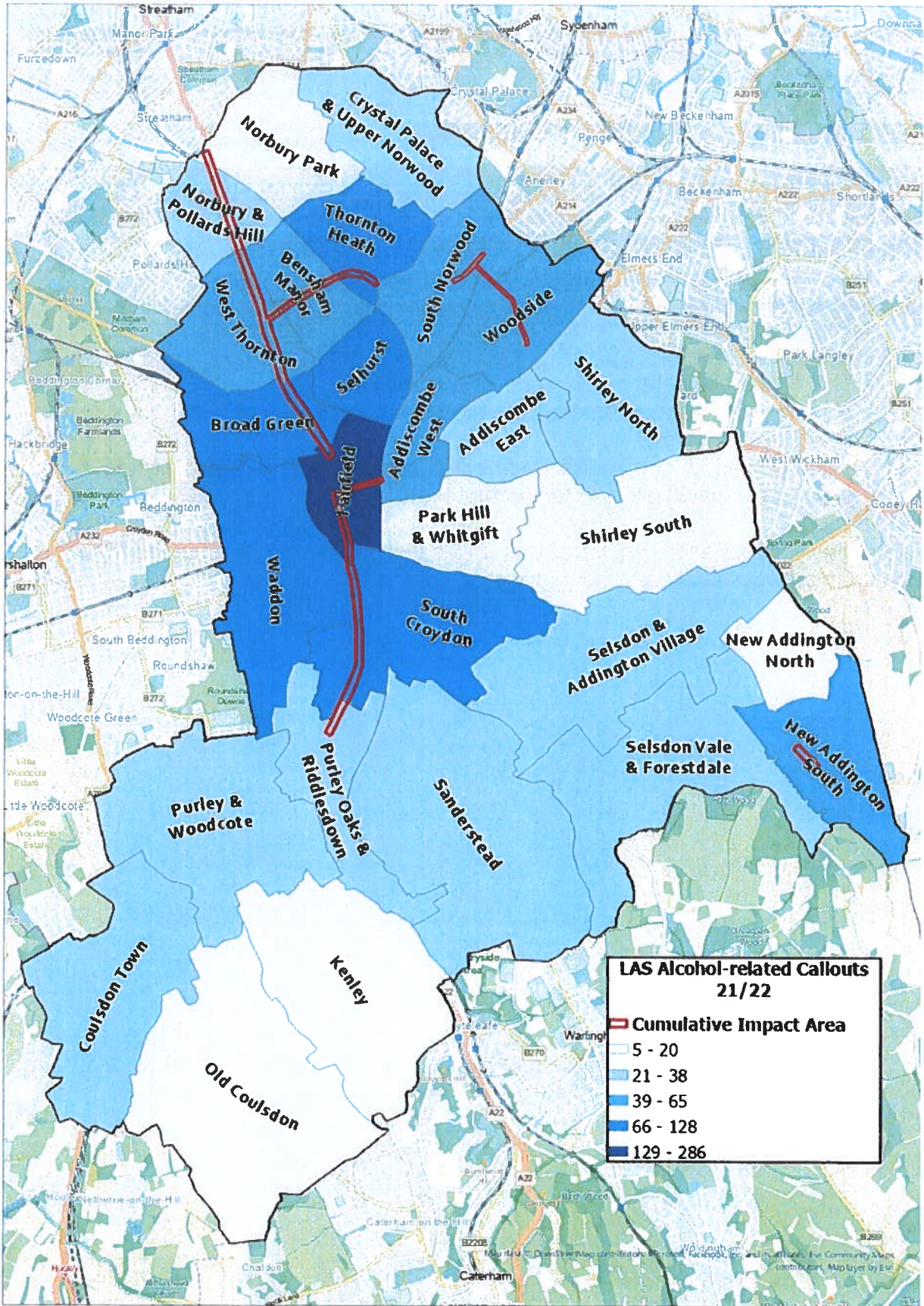


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**APPENDIX 6****CONTACT DETAILS, ADVICE and GUIDANCE**

If you require advice on making an application or about making representations on an application or about seeking a review of a licence or certificate, please contact the Council's licensing team on 020 8760 5466 or at [licensing@croydon.gov.uk](mailto:licensing@croydon.gov.uk) .

Application forms are also available from the licensing team and details of:

- The names and addresses of Council, police and fire contacts able to give advice
- The responsible authorities under the legislation
- Advice on preparing operating schedules
- Pools of conditions
- Other guidance – for instance regarding personal licences, designated premises supervisors and temporary event notices

Alternatively, information, guidance and application forms can be obtained from the Home Office website at [www.homeoffice.gov.uk](http://www.homeoffice.gov.uk) .