

CROYDON CORPORATE PERFORMANCE FRAMEWORK										CROYDON www.croydon.gov.uk						
KEY																
REF.	INDICATOR	Bigger or Smaller is better	Frequency	Timeframe	Target	Croydon position	Change from previous	RAG	LATEST DATA		PREVIOUS DATA		BENCHMARKING			COMMENTS ON CURRENT PERFORMANCE
									Timeframe	Croydon position	Timeframe	Croydon position	Timeframe	Statistical Neighbours	London	
CYPE 01	Percentage of re-referrals within 12 months of the previous referral	Smaller is better	Monthly	Financial year to Jan 23	20%	19%	↔	Amber	Financial year to Dec 22	19%	2021/22	18%	18%	22%	Due to an error in the method for calculating the re-referral rate performance has been incorrectly showing as red. The Performance Team identified the period for re-referral in the calculation was too long leading to figures being overstated. The revised figures show performance is better than target and therefore green.	
CYPE 02	Percentage of C&F assessments completed within 45 working days	Bigger is better	Monthly	Financial year to Jan 23	85%	80%	↑	Amber	Financial year to Dec 22	79%	2021/22	89%	86%	84%	The proportion of assessments taking longer than 45 days to complete has been impacted by locum staff leaving at short notice and sickness absence in our permanent staff, resignations amongst permanent staff has also increased. Permanent international recruitment has delivered new staff however there have been some challenges that have impacted their capacity and probation period is being used to support this. Managers continue to review all delayed assessments to ensure that services are in place where families require them prior to an assessment concluding. In addition to this, we are mindful of the need to support Family Assessment Service in transferring cases from their service to other parts of the practice system; the review and launch of the Transfer Protocol will support this, which will enable the service to focus on assessments.	
CYPE 03	% of children for whom Initial Child Protection Conferences (ICPC) was held in the month within 15 working days of the Strategy discussions	Bigger is better	Monthly	Financial year to Jan 23	77%	75%	↓	Amber	Financial year to Dec 22	79%	2021/22	74%	76%	79%	The impact of service closure due to December and January public holidays has contributed to the lower performance reported. All decisions to breach the 15 days are made with Head of Service oversight. Due to capacity issues within the Safeguarding & Quality Assurance Service during December and January there was insufficient tracking and monitoring of pending ICPCs and the risk of an ICPC going out of timescales was not always escalated with the relevant manager/service. More robust arrangements have been reinstated to ensure appropriate oversight going forward.	
CYPE 07	Number of local CLA	Smaller is better	Monthly	Jan-23	450	436	↑	Green	Dec-22	437	2021/22	4,819	8,165	72,629		
CYPE 08	Rate of local CLA per 10,000 under 18 years population	Smaller is better	Monthly	Jan-23	47.7	46.2	↑	Green	Dec-22	46.3	2021/22	53.3	39.9	60.1		
CYPE 09	Number of Unaccompanied Asylum Seeking Children (UASC) CLA	Smaller is better	Monthly	Jan-23	98	104	↓	Amber	Dec-22	100	2021/22	494	1541	5507	Threshold for all Local Authorities regarding UASC was raised to 0.1% of Child Population on 24th August which is 98 children minimum. Consequently our target has been adjusted to reflect this change. With Lunar House situated in Croydon the council will always have an expectation of supporting the initial assessment of these asylum seeking and separated children liaising with other LA's regarding their transfer through the National Transfer Scheme.	
CYPE 10	Percentage of the under 18 years population who are UASC	Smaller is better	Monthly	Jan-23	0.10%	0.11%	↓	Amber	Dec-22	0.11%	2021/22	0.05%	0.08%	0.05%	See above commentary for CYPE 09	
CYPE 11	Average Caseload per allocated Social Worker in Children's Social Care	Smaller is better	Monthly	Jan-23	17.0	17.0	↑	Green	Dec-22	15.9		No comparable data available	No comparable data available	No comparable data available		
CYPE 12	Juvenile first time entrants to the criminal justice system per 100,000 of 10-17 year olds	Smaller is better	Monthly	Financial year to Jan 23	262	207	↓	Green	Financial year to Dec 22	197	2021	207	184	147	Historically having a large youth population and a borough land size being second largest in London has meant Croydon's throughput of first time entrants to the criminal justice system has been higher than the London average. The Youth Offending team has assisted in the implementation of Community Resolutions (an alternative to arrest for small criminal offences) which was a leading offence type since October 2021 and have already begun to see a significant number of young people being diverted away from the system. This together with a decline in first time entrants following the lifting of COVID restriction means we could see the Croydon rate be in line the London average for the first time by December 2022.	
CYPE 13	Percentage of schools rated 'good' or 'outstanding'	Bigger is better	2 times per year	Aug-22	88%	88%	↓	Amber	Aug-21	89%	Aug-22	93%	95%	88%		
CYPE 14	Overall absence rate from State-funded primary, secondary and special schools	Smaller is better	Termly	2020/21 Academic Year	4.62%	4.65%	↓	Amber	2018/19 Academic Year	4.57%	2020/21 Academic Year	4.74%	4.44%	4.62%	Due to the disruption faced during the Spring 2020/21 term, caution should be taken when comparing data across to previous years. Pupil absence in schools in England for autumn term 2021 and spring term 2022 will be published on 20 October 2022.	
CYPE 15	Persistent absence rate from State-funded primary, secondary and special schools	Smaller is better	Termly	2020/21 Academic Year	12.08%	12.20%	↓	Amber	2018/19 Academic Year	10.75%	2020/21 Academic Year	12.64%	11.32%	12.08%	Due to the disruption faced during the Spring 2020/21 term, caution should be taken when comparing data across to previous years. Pupil absence in schools in England for autumn term 2021 and spring term 2022 will be published on 20 October 2022.	
CYPE 16	Permanent exclusions from schools as a percentage of the school population	Smaller is better	Annual	2020/21 Academic Year	0.06	0.03	↑	Green	2019/20 Academic Year	0.05	2020/21 Academic Year	0.03	0.03	0.05	Like the previous year, the 2020/21 academic year was affected by the COVID-19 pandemic. Schools were open to all pupils in the Autumn term, however during the Spring term schools were only open to key worker and vulnerable children from January for the first half term, before all pupils returned during the second half term. During this period online tuition was provided for pupils. Schools were then open to all pupils during the Summer term.	
CYPE 17	Suspensions (fixed period exclusions) from schools as a percentage of pupils	Smaller is better	Annual	2020/21 Academic Year	3.76	3.46	↓	Amber	2019/20 Academic Year	3.39	2020/21 Academic Year	2.78	2.79	4.25	As with 2019/20, while suspensions and permanent exclusions were possible throughout the academic year, these restrictions will have had an impact on the numbers presented and caution should be taken when comparing across years.	
CYPE 18	EYFS (Early Years Foundation Stage) - Percentage of children achieving a good level of development	Bigger is better	Annual	2021/22 Academic Year	67.8%	67.4%	N/A	Amber	Not available - break in series		2021/22 Academic Year	68.0%	67.8%	65.2%	Our target has been revised/increased to the London average as a 'stretch' target as we have exceeded the national average. In 2021/22, the percentage of pupils achieving a good level of development in Croydon was 67.4% which is above the national average (65.2%) but slightly below London (67.8%) and our statistical neighbours (68.0%).	
CYPE 19	KS2 - Percentage of pupils achieving expected standard at KS2 in Reading, Writing and Mathematics	Bigger is better	Annual	2021/22 Academic Year	65%	60%	↓	Amber	2018/19 Academic Year	67%	2021/22 Academic Year	62%	65%	59%	Due to the COVID-19 pandemic, the KS2 external assessments had not taken place in 2019-20 or in 2020-21. The assessments in 2021-22 were set at the same standard as 2018-19 and previous years in order to measure the effects of the pandemic on pupil achievement. The drop of 7%, as a result of the effects of the COVID-19 pandemic was in line with that of other local authorities and national figures.	
CYPE 20	KS4 - Average Progress 8 score per pupil	Bigger is better	Annual	2021/22 Academic Year	-0.03	-0.02	↓	Green	2018/19 Academic Year	0.07	2021/22 Academic Year	0.19	0.23	-0.03	In 2021/22 The average Progress 8 score in Croydon was -0.02, slightly better than the national average of -0.03. The Progress 8 score ranged from 0.8 to -0.89 across Croydon schools, this has undoubtedly been affected by the uneven impact of Covid-19.	
CYPE 21	KS4 - Average Attainment 8 score per pupil	Bigger is better	Annual	2021/22 Academic Year	48.8	47.4	↑	Amber	2018/19 Academic Year	45.5	2021/22 Academic Year	49.8	52.6	48.8	In 2021/22 the average attainment 8 score in Croydon was 47.4. This is the 2nd lowest compared to our statistical neighbours, and slightly below the national average.	
CYPE 22	KS4 - Percentage of pupils achieving grades 9-5 in English and Maths	Bigger is better	Annual	2021/22 Academic Year	49.8%	48.7%	↑	Amber	2018/19 Academic Year	40.5%	2021/22 Academic Year	52.3%	57.3%	49.8%	In 2021/22, the percentage of pupils achieving grades 9-5 in English and Maths in Croydon was 48.7%. This is the 3rd lowest compared to our statistical neighbours, and slightly below the national average. 67.7% of pupils gained at least a grade 4 in English and Maths in Croydon. There are wide variances in both measures across Croydon schools.	
CYPE 23	Proportion of 16 and 17 year olds who were not in education, employment or training (NEET)	Smaller is better	Annual	Average of Dec 20, Jan 21 and Feb 21	2.8%	1.8%	↑	Green	Average of Dec 19, Jan 20, Feb 20	2.3%	Average of Dec 20, Jan 21 and Feb 21	1.7%	1.8%	2.8%		
CYPE 24	Proportion of 16 and 17 year olds not known if in education, employment or training (NEET)	Smaller is better	Annual	Average of Dec 20, Jan 21 and Feb 21	2.7%	3.6%	↓	Red	Average of Dec 19, Jan 20, Feb 20	2.9%	Average of Dec 20, Jan 21 and Feb 21	3.2%	2.2%	2.7%	The NEET nor Not Known figures should not be considered in isolation. More often than not, if the destination of a Not Known young person is confirmed, they are in more cases than not, NEET. Whilst our NEET stat is smaller than target (CYPE 23) this invariably means that there are more young people whose destinations we have not been able to confirm, hence higher Not Known figures. Whilst the team does heavily focus on tracking work from Oct - March, the resource vs size of cohort is sparse. So that NEET caseworkers (who work directly with young people to support them [back] into education, employment or training) are not taken away from their core activity, we have historically hired an agency staff member over our busy period, to concentrate on tracking young people who are classified as Not Known. This allows for quick identification and referral to a caseworker. We were unable to do this during Dec 20 - Feb 21, due to lack of financial resource / permission to hire. Whilst caseworkers could help with tracking at times, it was imperative not to take them away at length from the core work. Whilst Croydon's Not Known position is above target, it must be noted that the figure is considerably lower than the more typical historical stats in excess of 10%, which did previously attract ministerial attention.	
CYPE 25	Number of children with an EHCP educated in-borough mainstream schools	Bigger is better	Monthly	Jan-23	N/A	1200	↑	N/A	Dec-22	1195		No comparable data available	No comparable data available	No comparable data available		
CYPE 26	Percentage of children with an EHCP educated in-borough mainstream schools	Bigger is better	Monthly	Jan-23	To increase	29%	↔	Green	Dec-22	29%		No comparable data available	No comparable data available	No comparable data available		
CYPE 28	Number of Education Health & Care Plans issued (excluding exceptions)	N/A	Monthly	Rolling Year to Jan 23	N/A	586	N/A	N/A	Rolling Year to Dec 22	597	2021	2538	5464	34249		
CYPE 29	Percentage of Education Health & Care Plans issued within 20 weeks (excluding exceptions)	Bigger is better	Monthly	Rolling Year Av. to Jan 23	62%	44%	↑	Red	Rolling Year Av. to Dec 22	40%	2021	61%	64%	60%	The SEND Service is now consistently performing well in processing quality EHCPs within the 20 week timeframe. Staff are motivated and focused on this. In January, there were 22 EHCPs issued, of which 68% were on time which is above both England and our statistical neighbours. Of the 7 delayed none were significantly delayed and only just out of the 20 week period. The number of requests for assessment has not diminished and caseloads for coordinators are rising again - average of 195 across the service. The Head of Service is restructuring and building capacity to address this. February and March statistics will reflect the demand for assessments within the Early Years phase and Post 16 transitions.	