

To the licensing sub-committee,

I am writing to you to express my concern against the objection received from **[REDACTED]** against our request to allow only take-away delivery services from 11pm till 2am.

The business of our delivery services based food take away has been seeing a decline in sales due to the general slack in the economy since a while now and hence to sustain the business and for the welfare of our staff and employees, we have to avail the services for the aforementioned extended hours.

[REDACTED] has expressed her concern for noise pollution however it is assured that there would be no noise pollution or inconvenience to the residents as we operate via delivery bikes and by-cycles and our services are take-away only and the orders are placed via online platforms only. The kitchen is insulated and sound proof as it has layered walls and we have never received any complaints regarding excess noise being made since more than 15 years of our operation. We have adhered to the guidelines prescribed by the police for the same in totality.

With the change in the lifestyle due to remote working and work-from-home as a go to option for several people, there is a better chance of revenue for our business especially in the later hours. Being an Indian food takeaway, we serve to 3 major hospitals in the vicinity, who have also requested us to keep our services on till late.

I request you on behalf of our staff and employees to kindly support us positively as it is very much required for our business to thrive in the present circumstances.

Thank you.

Kind regards,
Shital Desai

Thank you for sharing the below.

I understand the concerns business-wise of course. However, due to the location of this business, I must insist, right ~~near~~ residential flats, I must say it is selfish not to think about us as people and our own rights.

The smells from the kitchen spread through quickly as the airing cupboards are all communicated from one floor to the next. This smell is strong and unpleasant at times, so we will smell it all afternoon and evening plus on our sleep.

The noises are happening at any time, refurbishment noises during the late hours as well, and when I called the Council to complain no one was there to support us.

Regarding the use of bikes, in the past motorbikes have been used, which were extremely noisy until late at night. Keep in mind they park right ~~near~~ my bedroom window!

There are no mayor hospitals located near-by. Surely these will not be reached by bikes. This is not the right location to serve these hospitals so this reasoning sounds unfounded.

We pay a hefty council tax bill monthly, plus an enormous amount of service charge, and in all honesty I expect my rights to sleep and rest to be respected, as basic rights, and the Council to support the community, not just business but residents who also pay fees and have purchased expensive property. We all have bills to pay but perhaps this take-away restaurant is not located in the right place for what its owner is willing to achieve.

I am unable to attend the hearing due to work meetings today, however I expect the above to be considered in my behalf.

Please allow me to mention as well that I get up at 6am daily to go to work, so do most of my neighbours, and there are elderly residents as well, one of them who lives literally on top of Monkeys, and they go to bed very early. I have to be in bed by 9:30pm so imagine what it will be like to have the delivery men in and out until 2am...