

Appendix 1

Corporate Anti-Fraud Team Update April to September 2023

The tables below detail CAFT activity for the period April to September 2023. The shared service has recently changed the way it reports, as part of implementing a new fraud case management system. This has improved reporting capability and in particular made it possible to report trends in a more graphical/visual way, as below. The intention in future years is to compare performance with the previous year by overlays on the graphs presented.

Chart 1: New CAFT Investigations 2023-24

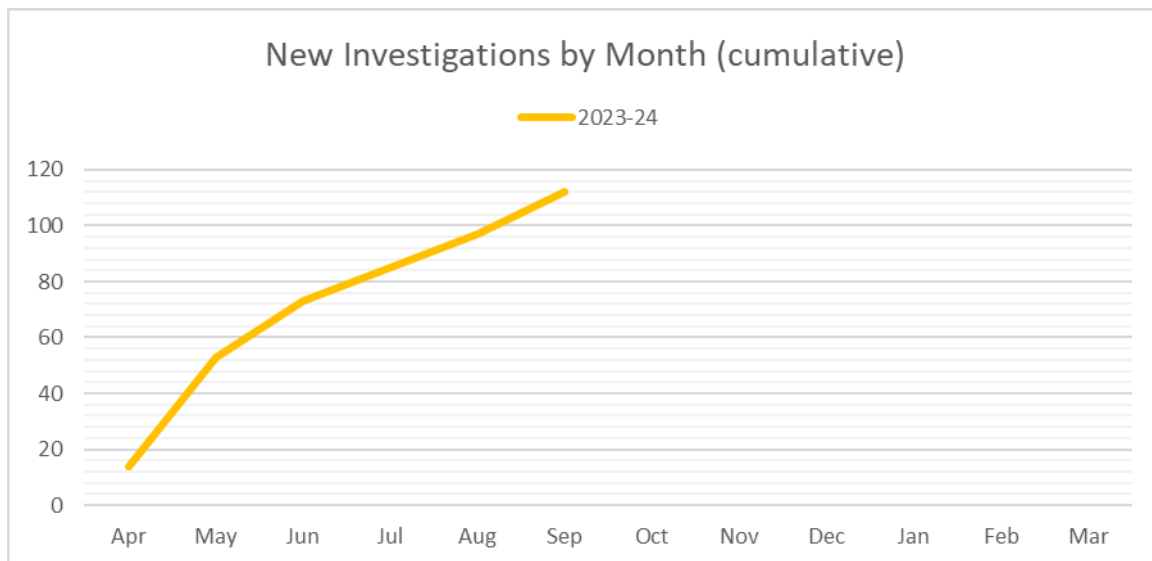


Chart 2: Live CAFT Investigations 2023-24

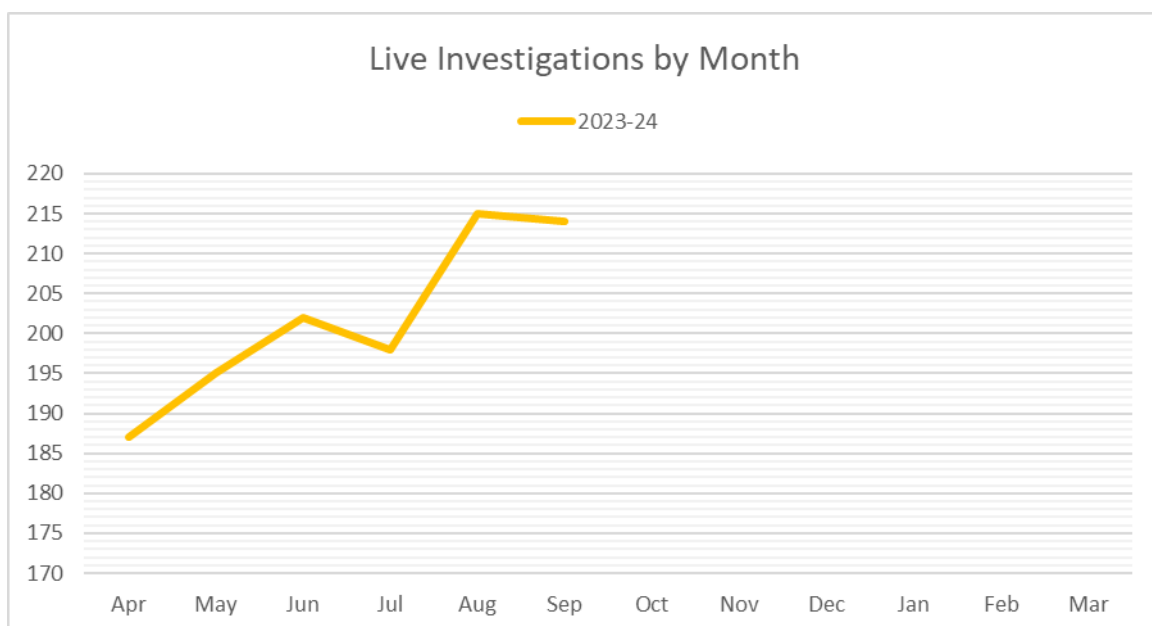


Chart 3: Closed CAFT Investigations 2023-24

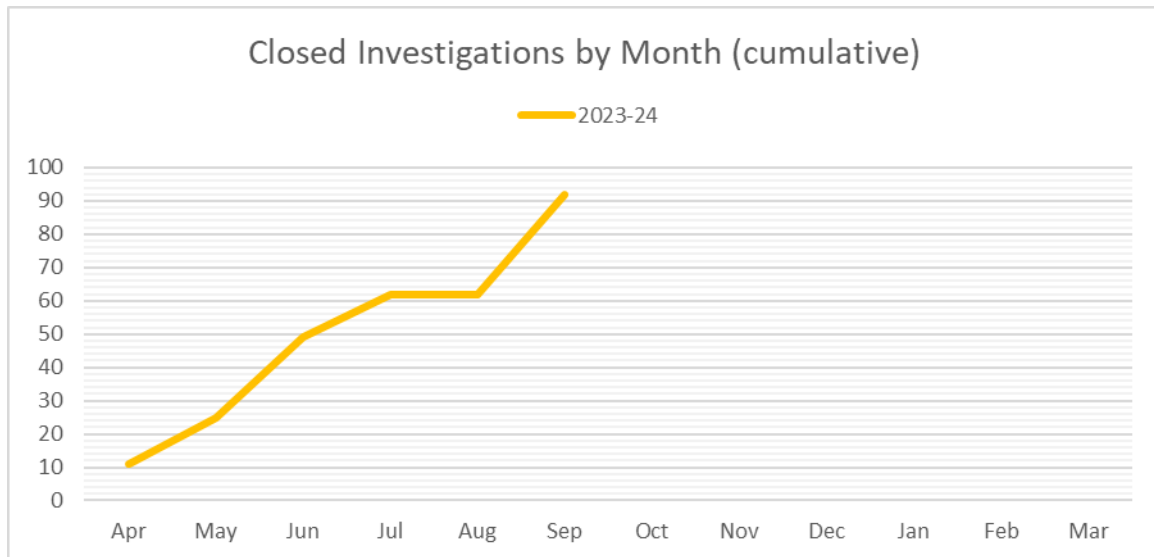


Chart 4: Recommendations to serve notices to quit sent to Legal/Housing 2023-24

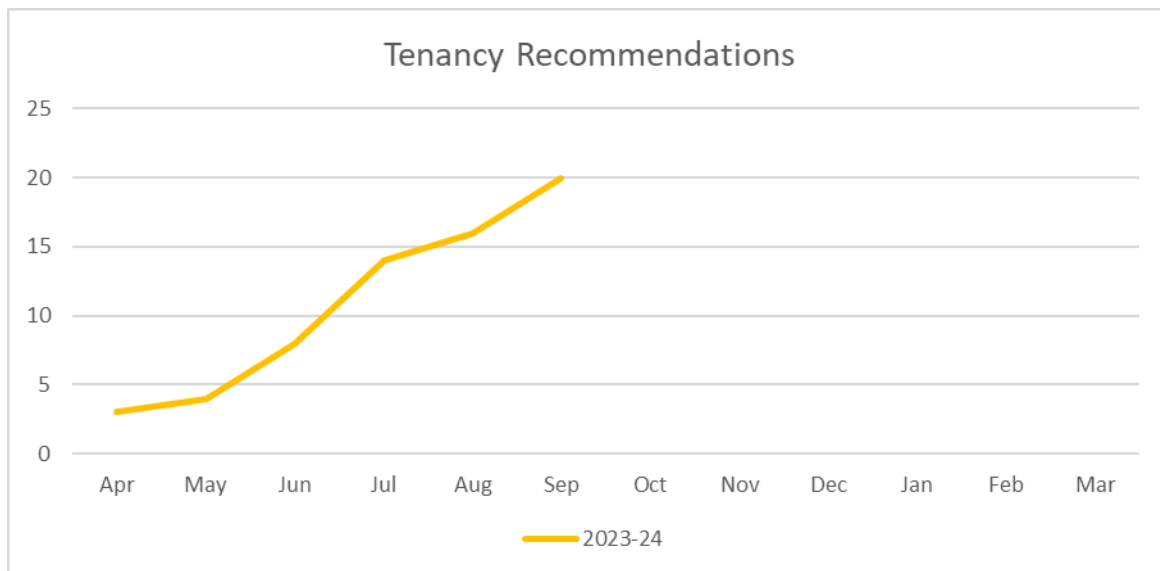


Chart 5: Tenancy recoveries 2023-24

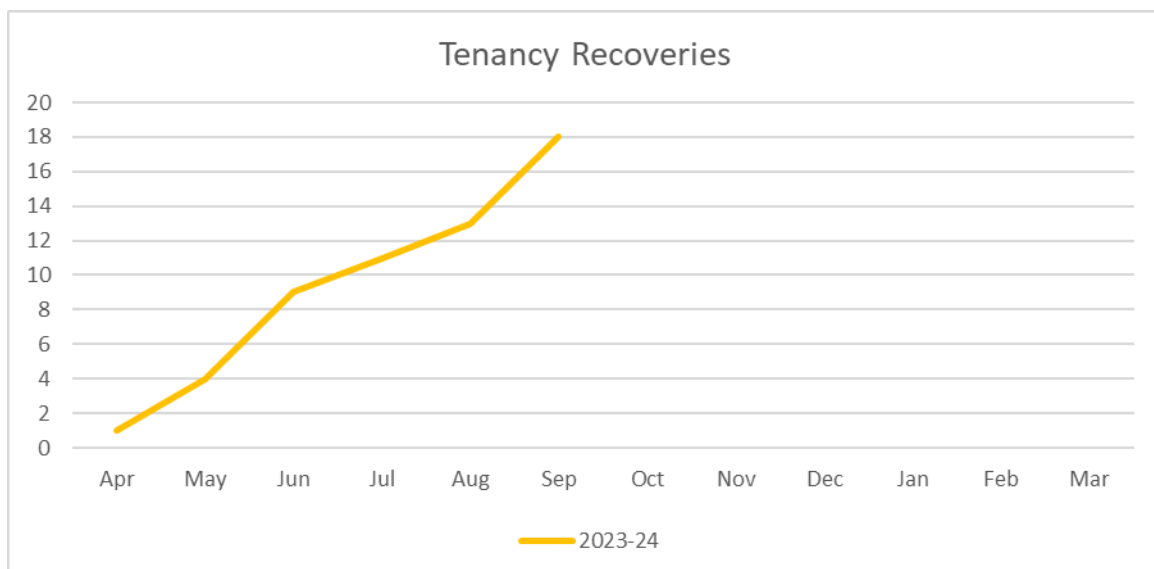
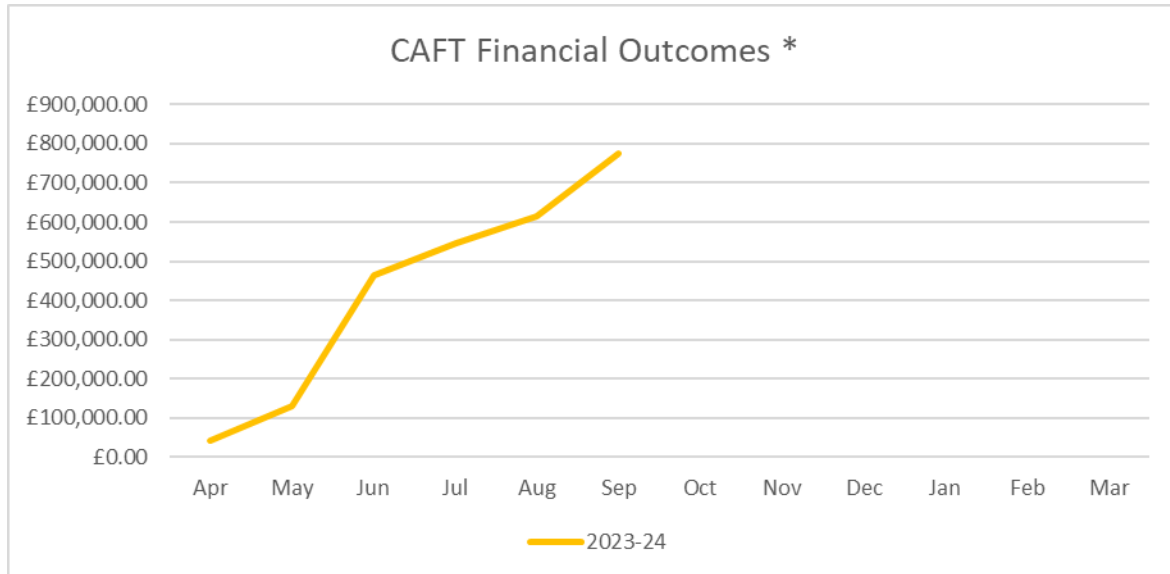


Chart 6: Closed investigations with financial savings 2023-24*



*Tenancies recovered attract a value of £32,000 per recovery. This is based on a local calculation adopted by the London Borough Fraud Investigators Group. Other financial savings include Right to Buy preventions, Council Tax overpayments and Direct Payment overpayments etc.

Chart 7: Internal fraud investigations finalised by outcome 2023-24

