

## Appendix 1 – Recommendations arising from Scrutiny & Overview Committee – 26 September 2023

### Item: Mayor’s Business Plan: Performance Report

Recommendation Number	Recommendation	Political Lead	Officer Lead
SOC.14.23/24	The Committee recommends more performance indicators to measure the vitality of the town centre be included, such as footfall, the number of empty units and business rates.	Mayor Jason Perry	Elaine Jackson - Assistant Chief Executive
SOC.15.23/24	Given the substantial transformation within the service, the Committee would recommend that additional performance indicators related to Housing are added to the Performance Report to monitor improvement for key areas, particularly void turnaround times.	Mayor Jason Perry	Elaine Jackson - Assistant Chief Executive
SOC.16.23/24	Given the increasing demand upon services within the Adult Social Care directorate, the Committee would recommend the inclusion of performance indicators to track the waiting times for residents to access services with the highest demand.	Mayor Jason Perry	Elaine Jackson - Assistant Chief Executive

**Item: People & Cultural Transformation Strategy – Action Plan**

<b>Recommendation Number</b>	<b>Recommendation</b>	<b>Political Lead</b>	<b>Officer Lead</b>
SOC.15.23/24	The Committee recommends that each of the “measures of success” in the action plan be re-evaluated so that they all contain a SMART target that is easy to monitor.	Councillor Jason Cummings	Dean Shoesmith - Chief People Officer