Status Update	Recommendation	Response	Action	Progress/Comments	Deadline	Responsible
Complete	Officer should ensure that Cabinet papers for major projects set out clearly: R1.1 the legal powers to enter into a particular arrangement and attendant risk	Cabinet. There is improved forward planning. Authors of reports must ensure comments are received from statutory officers and legal powers and risks are	of the council's arrangements	In October 22 a new officer report template and guidance that addresses the issue raised in R1 has been produced. Between October 22 and January 23, the Head of Democratic Services, Monitoring Officer and Deputy Monitoring Officer assisted by colleagues from Finance, Equalities and Procurement has provided training to Officer on the new template that includes guidance on risk and legal powers.		Monitoring Officer
Complete	R1.2 how the Council can protect its interests and secure economy, efficiency and effectiveness	See reponse to R1.1 above	1.2 The template for reports will be amended to include a reference in the legal comments section to the need to ensure legal advice is recorded in the paper on the power to enter into a particular arrangement for a major project and the actions required to ensure it remains lawful	This is contained in the current and new report guidance. Also, reports are reviewed by the Monitoring Officers and his Deputies to ensure legal powers for and lawfulness of decisions.		Monitoring Officer
Complete			major project, and this will be incorporated into the new report writers' guide. This section in the report will also draw out the need for officers and those delivering on the Council's behalf to ensure the council delivers value for money within all its major projects and secures economy, efficiency and effectiveness for the taxpayers and residents of Croydon in accordance with	The new standard Committee Report template includes all the essential requirements including information that will assist Members to make an informed decision. As a separate action point arising from the PwC Capital Framework Improvement Plan recommendations (progress against which is separately reported to A&G Committee), the Capital Internal Control Board is overseeing the development of business case templates in line with the Five Case Model and associated training and governance approval routes (for different levels of expenditure) which will be taken forward after the recruitment of capital accounting officers into the new Strategic Finance structure. This will also align with the updated thresholds to be agreed through the refresh of the financial and contract regulations underway.		Monitoring Officer & Director of Commercial Investment & Capital
Complete but ongoing			requirements are to ensure the arrangements are lawful and have been	There are currently no major capital projects that are at a sufficiently developed stage to require a progress report. However, these requirements will be adhered to. Also, at the monthly meetings of the Capital Internal Control Board, the financial performance of the capital programme is reviewed. The board reviews the progress made with delivery of capital projects including consideration of risks, financing and contracts completion and compliance issues. The Council's Constitution contains the procurement safeguards referred to below including legality and executed contract before commencement of obligations. Expenditure delivery on all capital projects is included in the monthly Financial Performance Report to Cabinet. In 2024/25, the monthly reports will include information on major project activity as well as financial spend. These reports will be available for Scrutiny and Overview Committee to review.		Monitoring Officer Director of Commercial Investment & Capital
Complete			be brought to the Audit and Governance	In September 2022, the new report template and guidance was taken to Audit and Governance Committee. As indicated above, officer training on the new template was provided in December 2022 and January 2023. This is complete.	Dec-22	Monitoring Officer Director of Commercial Investment

Complete			1.6 The Council will make full use of its	The plan now is to use Share Point in Microsoft Teams.	Dec-23	Monitoring Officer
			decision management software (Mod.Gov) to automate production of reports. This will have the benefit of allowing report authors to draw in expert advice earlier in the process and prevent reports from being changed after they have received legal and financial commentary. This has been amended to Share Point in Microsoft Teams.	This was rolled out in December 2023 for Cabinet reports by the Head of Democratic Services and includes reports management guidance. Draft reports are now stored in a single location for access and help to manage issues		
Status Update	Recommendation	Response / Improvement Work to Date	Action	Progress	Deadline	Responsible
ongoing	should ensure that: R2.1 contracts are properly executed before entering into arrangements with third parties	undertaken and referred to in the progress/comments column is satisfied that the arrangement is in place to meet the requirements of this recommendation (i.e., R2.1 - R2.3). The proposals following the review is currently paused in view of	a review of existing council processes for the signing of contracts, storage of signed contracts, and assurance on underpinning legal requirements prior to arrangements being entered into. The Council will also take further action to enhance and ensure compliance with these processes.	A review has been undertaken, the details of which are set out below. The proposals arising from the review is to be implemented by March 2024. A review has been undertaken, the details of which are set out below. The proposals arising from the review is to be implemented by December 2023. Current protections/ processes Contracts falling within the Tenders and Contracts Regulations (TCRs) There are currently protections with the TCRs for procured contracts as follows: 4. Officer Responsibilities 4.1 Officers involved in the commissioning and procurement process must comply with: These Regulations; • All UK and European Union binding legal requirements; 4.2 Officers must: a. Have proper regard for all necessary legal, financial and professional advice; o. Enter all purchase order information onto the Council's financial system prior to any goods or services being provided. Raising purchase orders, and any permitted exceptions, must be conducted in accordance with the Council's P2P Guidance documentation; q. The contract manager should ensure the safe keeping of contract documentation in line with Croydon's document retention policy and uploaded onto the Council's contract management system; 5. Director Responsibilities	Jul-23	Monitoring Officer Director of Commercial Investment & Capital
	documents are stored robustly to allow future scrutiny	the review undertaken. There are arrangements in place for the safe and secure storage of contracts. The Monitoring Officer will write to all Heads of Services and above and Council's lawyers reminding	all legal requirements have been met	'The Capital Board will be given a formal role going forward in monitoring that major projects contracts have been signed, that they are stored securely and that all legal requirements were met prior to the project proceeding.' The terms of reference of the Capital Board have been updated to reflect this. This is now part of Capital Board and Procurement Board standard agenda items for monitoring purposes.		Monitoring Officer, Corporate Director of Resources and Director of Commercial Investment & Capital.
ongoing	underpinning the legal advice are in place before progressing with the arrangement	See response to R1.1 above. As mentioned above, the Monitoring Officer has regular meetings with Heads of Service in Legal Services to review legal advice and ensure they are highlighted to decision makers and key requirements followed.	Statutory Officers' Board in the first instance and will include any recommendations on required changes	The review arising from this recommendation is yet to be reported to the Statutory Officers' Board. This is now planned for the March/April 2024 meeting.	Jul-23	Monitoring Officer Director of Commercial Investment & Capital
Status Update	Recommendation	Response / Improvement Work to Date	Action	Progress	Deadline	Responsible
	should ensure that where legal advice changes after a Cabinet decision that the consideration of the implications of the changes is documented and where the Monitoring Officer considers additional legal risks are identified that the Cabinet is updated on the impact on	decisions under considerations and already made. This is a business-as-usual requirement and embedded in day to day considerations of key decisions for Cabinet. In addition, the Monitoring Officer has made	Council's Constitution, particularly Part 5A, the Protocol on Decision Making. This review will have particular regard to setting out proportionate thresholds for decisions to be reported back to the relevant decision-making body when	Completed – a revised Part 5A was approved by Council in March 2022. This included addition of text to require Corporate Directors to keep the implementation of decisions under review and ensure that circumstances relevant to the decision continue to apply. Where there has been a material change of circumstances, a further report must be made to the decision-making body prior to implementation.	May-22	2 Monitoring Officer
Complete			if there have been any significant changes to advice underpinning Cabinet decisions.	This will usually be discussed at Corporate Management Team which includes the Head of Paid Service, Chief Finance Officer, and Monitoring Officer. Cabinet will be updated on material changes in the circumstances given rise to decisions made and such that will require a review	Immediate	Chief Executive
				of the decision.	Deadline	

	should ensure that prior to making payments to third parties that appropriate legal documentation is in place such as a properly executed contract or a properly executed loan agreement	The Section 151 Officer do liaise with key officers on contract compliance prior to make payment under contractual obligations. The Section 151 Officer will write to all Heads of Services and above and Council's lawyers reminding them of the requirements of the Contracts & Tender Regulations that executed contracts must be in place before arrangments for payments are made.	a review of the Council's existing	The Section 151 officer confirmed that this task has been completed . A further assurance will be sought by commissioning an internal audit of these processes. In relation to procured contracts, the requirements of the Tenders and Contracts Regulations (Regulation 29) in the Constitution covers the process for assurances prior to proceeding with arrangements with contractors. A reminder note will be sent to staff.		Corporate Director of Resources
Complete			progress of major projects and will amend their terms of reference to reflect this additional role.	As mentioned above, this will form part of Capital Board and Procurement Board standard agenda item. The Capital Board Terms of Reference were updated in September 2022 to incorporate these requirements.		Corporate Director of Resources
Still in progress			4.3 The findings of this review will be reported to the Statutory Officers' meeting in the first instance, with any changes that are required to the Council's Constitution being reported to the Council via the Audit and Governance Committee or Ethics Committee.	An update report will be provided to the Statutory Officers' meeting in March 2024.	Mar-24	Corporate Director of Resources
Status Update	Recommendation	Response / Improvement Work to Date	Action	Progress		Responsible
ongoing task	Section 151 Officer should ensure that arrangements are in place to properly consider public procurement rules and UK obligations on subsidy control rules before entering into arrangements.	Contract & Tender Regulations clearly sets out the required process and arrangements for entering contracts with third parties. This requires considering and applying the procurement and subsidy control rules. The Council usually engages inhouse or external legal advisers who would advise on any procurement and subsidy control issues arising from the proposed contract and whether lawful to proceed. As indicated above, these issues including any apparent risk are flagged up in the decision-making reports. For example, Purley Pool Cabinet report.	Investment will review the Council's existing arrangements for ensuring compliance with subsidy control legislation. This review will be reported to the Section 151 Officer and Monitoring Officer and will highlight any risks in the Council's current arrangements. The review will also make recommendations	arrangements for both Procurement Board and Capital Board to ensure compliance with statutory and constitutional provisions. For Procurement Board, there is a log kept of any non-compliances with a view to		Director of Commercial Investment & Capital
Status Update	Recommendation	Response / Improvement Work to Date	Action	Progress	Deadline	Responsible
	Monitoring Officer and Section 151 Officer need to consider how to respond appropriately to challenge on decisions and be prepared to take corrective action where necessary.	Improvement Plan, a range of actions have been undertaken to improve the culture of the organisation in relation to openness, transparency, accountability and challenge. The various actions are all designed to facilitate constructive challenge and open dialogue from Members, residents, officers	6.1 A new member enquiry / casework process and supporting software will be rolled out to allow more pro-active tracking, management and responses to member casework enquiries and also allow learning from the casework to be captured more effectively to improve services. This may result in policy	This has been completed.	Jul-22	Assistant Chief Executive
		and each other. To date, this work has included: - Introducing a 'guardians' programme for staff, providing a safe space for staff across the organisation to raise concerns - New customer complaints handling process - Developing a new access to information protocol for Councillors - Introducing new codes of conduct for Members, Co-opted Members and Officers There is regular dialogue between the Chief Executive, Section 151 Officer and Monitoring Officer to consider various challenging governance issues and decide on the appropriate response and if required, an action plan.	decisions needing to be revisited.			
Complete		included: - Introducing a 'guardians' programme for staff, providing a safe space for staff across the organisation to raise concerns - New customer complaints handling process - Developing a new access to information protocol for Councillors - Introducing new codes of conduct for Members, Co-opted Members and Officers There is regular dialogue between the Chief Executive, Section 151 Officer and Monitoring Officer to consider various challenging governance issues and decide on the appropriate response and if required,	6.2 A new system of internal control officer boards have been implemented following a review of core business meetings and forums (Capital, Health & Safety, Equality Diversity & Inclusion, Finance & Assurance, Performance, Digital, Resident Voice and Corporate Resilience). To be implemented are boards on Information Management and Workforce).	This has been completed. A new Information Management Internal Control Board has been formed chaired by the Monitoring Officer to ensure a critical friend challenge and progress with the Council information management agenda.		Director of Policy, Programmes & Performance
Complete		included: - Introducing a 'guardians' programme for staff, providing a safe space for staff across the organisation to raise concerns - New customer complaints handling process - Developing a new access to information protocol for Councillors - Introducing new codes of conduct for Members, Co-opted Members and Officers There is regular dialogue between the Chief Executive, Section 151 Officer and Monitoring Officer to consider various challenging governance issues and decide on the appropriate response and if required,	6.2 A new system of internal control officer boards have been implemented following a review of core business meetings and forums (Capital, Health & Safety, Equality Diversity & Inclusion, Finance & Assurance, Performance, Digital, Resident Voice and Corporate Resilience). To be implemented are boards on Information Management and Workforce). 6.3 A new Member / Officer working protocol will be developed and submitted to Council for adoption into the Council's Constitution. Please note that this action will also support 9.2	Management Internal Control Board has been formed chaired by the Monitoring Officer to ensure a critical friend challenge and progress with the Council information management agenda. This has been completed and was approved by Full Council in March 2022.	Mar-22	Programmes & Performance Monitoring Officer
		included: - Introducing a 'guardians' programme for staff, providing a safe space for staff across the organisation to raise concerns - New customer complaints handling process - Developing a new access to information protocol for Councillors - Introducing new codes of conduct for Members, Co-opted Members and Officers There is regular dialogue between the Chief Executive, Section 151 Officer and Monitoring Officer to consider various challenging governance issues and decide on the appropriate response and if required,	6.2 A new system of internal control officer boards have been implemented following a review of core business meetings and forums (Capital, Health & Safety, Equality Diversity & Inclusion, Finance & Assurance, Performance, Digital, Resident Voice and Corporate Resilience). To be implemented are boards on Information Management and Workforce). 6.3 A new Member / Officer working protocol will be developed and submitted to Council for adoption into the Council's Constitution. Please note that this action will also	Management Internal Control Board has been formed chaired by the Monitoring Officer to ensure a critical friend challenge and progress with the Council information management agenda. This has been completed and was approved by Full	Mar-22	Programmes & Performance

	R7. The Chief Executive should improve record keeping arrangements so that: R7.1 the records supporting key decisions including financial analysis are maintained R7.2 a standard approach to record keeping with monitoring of which decisions have been implemented R7.3 tolerances are established for reporting back changes to Cabinet	Through the Mod.Gov Committee Management Software, the Council's Democratic Services keeps and maintains all records of key decisions taken by the Executive and Officers under Delegated Authority. This includes reports by officers, decision notices and minutes of meetings. Through this software historical records of committee meetings can access. There is an established method for record keeping of these decisions in Mod.Gov. The relevant Corporate Director and/or Director is responsible for monitoring and implementing the decision taken by the Executive. This includes reporting back to the Executive if circumstances have changed that necessitates re-consideration of the decision made. The Head of Democratic Services will prepare a guidance note on the arrangement for providing and maintaining record of officers delegated decisions and raise awareness with Heads of Service and above. As to R7.3, see response to R.3.	general and record keeping of formal internal control boards. The review will make any necessary recommendations	This task has been allocated to the Monitoring Officer who is responsible for Democratic Services and which in turn is responsible for record keeping of Executive decisions. Guidance has been initially reviewed by the Head of Democratic Services available on the intranet, and between Oct and Nov 2023 is holding meetings with Head of Services throughout the Council to identify current arrangements and any training needs / gaps. The Monitoing Officer has commissioned a review which will be undertaken by the Council's Information Management & Governance Co-ordinator.		Monitoring Officer
Still in progress			7.2 This review to provide assurance that the Council is operating in accordance with the relevant legislation including the good practice recommendations in the Information Commissioner's Office "S46 Code of Practice – Records Management" issued under section 46 of the Freedom of Information Act 2000.			Monitoring Officer
Status Update	Recommendation	Response / Improvement Work to Date	Action	Progress	Deadline	Responsible
		strengthen the governance arrangements for strategic and major projects and programmes include: - Appointment of a new Commercial Investment Director; - Establishment of a Croydon Companies Supervision and Monitoring Panel (officer only) to have oversight of all Council owned companies - Establishment of a Brick by Brick Shareholder Cabinet Advisory Board (Member only); - Established a new programme office that includes a remit to work on the capital programme - Agreement of new terms of reference for the Capital Board with a focus on good planning, governance and delivery - Where warranted, non-executive and / or independent chairing and leadership has been sought, including independent chairs for the Council's General Purposes and Audit Committee, Housing Improvement Board, Children's Improvement Board and the Croydon Adult Safeguarding Board. - External training on statutory officers responsibilities has been completed separately for members and officers with additional training for non-statutory officers on company law and shareholder function. There is an Outside Bodies Protocol protocol that provides basic advise and guidance to Council's representatives on outside organisations. This has been approved by Ethics Committee.	8.1 The Croydon Companies Supervision and Monitoring Panel (CCSMP) be tasked with considering what additional measures, if necessary, need to be introduced to support and clarify the roles and responsibilities of any person appointed by the Council to be a director of a Council owned company. This review to incorporate an undertaking to abide by the code of conduct and standards of public life (commonly known as the Nolan principles). Please note that this action will also support 9.4			Director of Commercial Investment and Capital
Complete			agreed on the role of a non-executive appointee on behalf of the Council but these will now be reviewed and brought	an Outside Bodies Protocol for Officers and Members representing the Council in companies, charities and other organisations external to the Council. The guidance has been reviewed and commented on by the CCSMP and is now due to taken to Ethics Committee in February 23 for further consideration. Once approved, the Guidance will be circulated to all officers and members representing the Council in outside bodies. Update. This has now been approved by the Ethics Committee.		workering Officer
Complete but ongoing					Mar-24	Monitoring Officer
Complete			8.4 The terms of reference for the Council's new internal control boards will be reviewed to ensure that there is clarity on how the work undertaken by these	The Internal Control Boards have recently been established and a review of their effectiveness is planned by September 23	Sep-23	Director of Policy, Programmes & Performance
Status Update	Recommendation		boards flows into member meetings and formal member briefings as appropriate. Action	Progress	Deadline	Responsible

	should work with the Executive Mayor to continue to embed: R9.1 a clearly understood distinction between the different roles and responsibilities of Members, officers and representatives	conduct and guidance for Members and a new code of conduct for officers. This is	and a revised member handbook is being developed. This work will be brought to the Ethics Committee for approval.	This task is completed. A revised member handbook developed including role descriptions. All members were given access to the handbook following the elections.	May-22	Monitoring Officer
	R9.2 clear responsibilities for officers and Portfolio Holders in challenging reports presented to Cabinet and other committees for balance, accuracy and consistency with their knowledge		9.2 A new Member / Officer working protocol will be developed and submitted to Council for adoption into the Council's Constitution. This protocol will clarify responsibility for providing effective advice and challenge. Please note that this action will also support 6.3	This task is completed. Member/Officer protocol approved by Full Council in March 2022	May-22	Monitoring Officer
Complete			9.3 The Croydon Companies Supervision and Monitoring Panel be tasked with considering what additional measures, if necessary, need to be introduced to support and clarify the roles and responsibilities of any person appointed by the Council to be a director of a Council owned company.			Director of Commercial Investment and Capital
Complete			9.4 The Croydon Companies Supervision and Monitoring Panel be tasked with considering what additional measures, if necessary, need to be introduced to support and clarify the roles and responsibilities of any person appointed by the Council to be a director of a Council owned company. This review to incorporate an undertaking to abide by the code of conduct and standards of public life (commonly known as the Nolan principles). Please note that this action will also support 8.1			Director of Commercial Investment and Capital
Status Update	Recommendation	Response / Improvement Work to Date	Action	Progress	Deadline	Responsible
	should review the terms of refence for officer and member/officer boards that oversee significant projects and capital/revenue expenditure and clarify the escalation routes for significant additional expenditure in excess of the budget	forums. The Boards are Capital, Health & Safety, Equality Diversity & Inclusion, Finance & Assurance, Performance, Digital, Resident Voice and Corporate Resilience. To be implemented are Boards on Information Management and Workforce.	role in regard to its oversight of the delivery of major projects and clarify the escalation routes for significant overspends. Future project governance should be reflective of the scale of each project, with an appropriate level of monitoring, reporting and resource allocated.	Capital Board reviewed its terms of reference in September 2022 to incorporate all the RIPI2 requirements and will continue to regularly review and update its terms of reference and approach to ensuring the delivery of robust capital governance. This is completed.		Director of Commercial Investment & capital
Complete				The S.151 officer confirms that this task is completed. There is regular budget monitoring report to Cabinet that deals with 10.2 above.		Corporate Director of Resources
Complete			reference template will be reviewed for all boards to ensure clarity on responsibilities for risks in regard to its responsibilities, workload and escalation routes.			Director of Policy, Programmes & Performance
Complete			assurance meetings chaired by the Chief Executive and Corporate Director of Resources will be reviewed to assess effectiveness after its first year of operation.	The monthly budget assurance meetings are continuing and their effectiveness continues to grow. As the monthly financial performance report has set out during 2022-23 these assurance meetings have been reviewed and strengthened. They will be kept under constant review to ensure they operated optimally.		Director of Policy, Programmes & Performance
Status Update	Recommendation	Response / Improvement Work to Date	Action	Progress	Deadline	Responsible

Complete	R11. The Section 151 Officer	Currently, as part of the budget monitoring	11.1 The Corporate Director of	The Section 151 Officer attends Capital Board meetings at	May / June	Corporate
Johnpiete	should ensure financial	process, the spend on Capital Projects are	Resources will oversee the review work	which these issues are addressed.		Director of
	reporting on significant capital	reported monthly and reviewed at Capital	to be undertaken by the Director of	A.44-		Resources
	projects is enhanced so that	Board, CMT and then Cabinet.	Commercial Investment in regard to	At the monthly meetings of the Capital Board, the financial performance of the capital programme is reviewed. The		
	R11.1 a clear agreed budget	For 2023/24, as part of the budget setting	meeting a number of these	Board reviews the progress made with delivery of capital		
		process, a new Capital Strategy was	recommendations. That review will	projects including consideration of risks, financing and		
	the underlying financial analysis is maintained	approved. This set out a capital programme much reduced in scale and	incorporate the recommendations above.	contracts completion and compliance issues.		
	analysis is maintained	cost compared to previous years. The		The Council tax Setting process for 2023/24 included a		
	R11.2 a clear agreed project	focus of the Capital Strategy in the short		new Capital Strategy document which joined together the		
	expenditure amount can be reported through appropriate	and medium term is delivery of an effective Asset Management Plan and an ambitious		capital programme, asset management plan and treasury management strategy. This alongside the main budget		
	governance processes	Asset Disposal Strategy including reducing		report emphasised the importance of reducing debt		
		the number of buildings held by the Council.		through asset disposals, a significantly paired back capital		
	R11.3 where there are			programme and the consequent impact through the		
	changes in the original financial assumptions that			treasury management strategy on borrowing costs on the budget and Medium Term Financial Plan.		
	there is an assessment on the					
	project's financial viability with					
	appropriate reporting					
	R11.4 the revenue impact of					
	any changes in the capital					
	project are addressed in future budget setting					
	budget setting					
Complete			11.2 The review of the monthly budget	Capital projects will continue to be monitored through the	Dec-22	Corporate
Complete			report format will also take into account	monthly Financial Performance Report. The focus in the	DC0-22	Director of
				autumn of 2022 shifted to paring back the capital		Resources
			Audit and Governance Committee, the Scrutiny and Overview Committee and	programme and producing an asset management plan and disposals programme. Enhancements to capital		
			finally Cabinet taking into account	monitoring and reporting have been made in 2023-24		
			members' views.	through the introduction of the Verto software system to		
				monitor project delivery and risks, building upon the work undertaken to develop the capital strategy. This		
				addresses the issues raised by R11.1 and R11.2.		
Status Update	Recommendation	Response / Improvement Work to Date	Action	Progress	Deadline	Responsible
Complete	R12. The Chief Executive	The Council's Officer Code of Conduct in	12.1 A new code of conduct for all	This task has been completed and approved by Full	May-22	Monitoring Officer
	should put in place arrangements to consider	the Constitution includes provision for	officers is currently in development which	Council in March 2022		
	inherent conflicts of interest for		will incorporate best practice in regard to the declaration of interests and			
	executive officers	above) are required to complete an annual	arrangements for managing any conflicts.			
		declaration of interest. However, should a				
		conflict arise at any time you must report it to your manager immediately and declare it				
		in writing as above and not wait until the				
		annual declaration.				
Still in progress				This is planned for the end of the financial year.	May annually	Head of Internal
			all officers will be undertaken each May.			Audit
			This will update a formal register of all declarations to be published on the			
			council website.			
Complete			12.3 CMT, DMTs and all internal	This has been actioned and completed	May-22	Director of Policy,
			governance boards will have declarations of interest added as a standing item to			Programmes & Performance
			their agendas			enormance
Complete			12.4 The Statutory Officers' Board will	There is a standard agenda item for declaration of interest	May-22	Chief Executive
			amend its terms of reference to include	at the Statutory Officer's Board meeting. Officers are	,	
			the formal review of any officer conflicts of interest and the agreement of	aware of the need to withdraw from parts of the meeting where there is likely to be a conflict of interest.		
			arrangements for managing them	whole there is likely to be a conflict of interest.		
			arrangements for managing them			