

Thank you for your email and the forwarded e-mail.

I have been monitoring the noise levels and working closely with ~~XXXX~~ regarding ~~the~~ ~~XXXX~~ complaint since our initial review meeting and have communicated a number of times with ~~XXXX~~ regarding same.

I will be attending the review and would like to submit some of notes/records that we have been keeping at the Foxley that I would like to reference during the review. I have notarised the initial text exchanges and have also been noting decibel reading at the premises while live music is being performed. Please find same attached.

I have photographic evidence of the readings also but I am not sure if all the files will fit on one e-mail. I will try to send them on a separate email so that they can be viewed if required.

I trust this is in order but if you need anything further please let me know.

Sincerely,

~~XXXXXXXXXX~~

Redhouse Pubs Group Limited

Head Office

~~XXXXXXXXXX~~

136 West Ham Lane,

London

E15 4PT



Decibel readings for the Foxley Hatch, Purley.

All readings have been taken on a handheld decibel monitoring device that we purchased for the venue in order to monitor noise levels while live music is being performed.

Date	Time approx	Bar Area	Lobby/Hallway	Ladies toilets	External/Street
09/03/24	During performance	87.8dbl	66.1dbl	59.4dbl	n/a

Date	Time approx	Bar Area	Lobby/Hallway	Ladies toilets	External/Street
22/03/24	20:17			62.7dbl	
	21:31			63.7 dbl	76.4dbl
	22:05			62.7dbl	69.9dbl

Date	Time approx	Bar Area	Lobby/Hallway	Ladies toilets	External/Street
30/03/24	20:12			61.0dbl	
	20:51			65.4 dbl	
	21:46			55.5dbl	69.3dbl
	22:24			58.2dbl	

Text message exchange between [REDACTED] and the site manager for Red House Pubs Group [REDACTED] on  
10/02/24

The text exchange started at approximately 21:15 and went as follows:

Exchange 1:

[REDACTED]:

- Keep your [REDACTED] music down
- You disrespectful [REDACTED]
- Never had this problem until you [REDACTED] bought the pub
- No respect for neighbours or the community
- It'd ok because you're being reported to the police, council, and sent across all social media of the evidence of [REDACTED] in your pub.

[REDACTED]:

- You aren't scaring me either you're threads and [REDACTED], you are living above a pub, and we are allowed to play music
- Please stop messaging me
- You are being [REDACTED]

[REDACTED]:

- On phone to police now
- No ones being [REDACTED] have done basic respect
- My baby is screaming because of .....

Exchange 2:

[REDACTED]:

- Noise
- If you have kids you should understand.

[REDACTED]:

- Read you're text please

[REDACTED]:

- Never had this problem until you bought the pub
- Have some respect for the people who live here

[REDACTED]:

-I am running a business and yes I have [REDACTED] and I chose not to live above a pub

**[REDACTED]:**

- I chose to live above a QUIET PUB
- You came along and do this?
- Some people don't have a choice

**[REDACTED]:**

- Weatherspoons sold it

**[REDACTED]:**

- Have some respect end of

**[REDACTED]:**

- You have some respect please

**[REDACTED]:**

- Clearly don't clean your kitchen
- Have respect for residents end of conversation

**[REDACTED]:**

- You called me a **[REDACTED]** and a **[REDACTED]** I am screenshotting you're messages

**[REDACTED]:**

- I literally don't care
- You was **[REDACTED]** over the phone

**[REDACTED]:**

- There are no **[REDACTED]** in this place

**[REDACTED]:**

- I also have evidence
- Yes there are lol

**End of text exchange.**

Between 21:12 and 22:47 **[REDACTED]** had 13 missed calls from **[REDACTED]**