

# LONDON BOROUGH OF CROYDON

<b>REPORT:</b>	<b>Scrutiny Homes Sub-Committee</b>	
<b>DATE OF DECISION</b>	<b>9 July 2024</b>	
<b>REPORT TITLE:</b>	<b>Housing - Key Performance Indicators</b>	
<b>CORPORATE DIRECTOR / DIRECTOR:</b>	<b>Susmita Sen, Corporate Director of Housing</b>	
<b>LEAD OFFICER:</b>	<b>Lara Ashley, Housing Transformation Lead</b> Email: <a href="mailto:lara.ashley@croydon.gov.uk">lara.ashley@croydon.gov.uk</a>	
<b>LEAD MEMBER:</b>	<b>Councillor Lynne Hale, Cabinet Member for Homes and Deputy Mayor</b>	
<b>CONTAINS EXEMPT INFORMATION?</b>  <i>(* See guidance)</i>	<b>No</b>	
<b>WARDS AFFECTED:</b>	<b>All</b>	

## 1. Housing – Key Performance Indicators

- 1.1. Attached at Appendix 1 to this cover report is a report, ‘KPIs Report for Housing Improvement Board May 2024’.
- 1.2. This report has been included on the agenda for of the Scrutiny Homes Sub-Committee meeting on 9<sup>th</sup> of July 2024, to allow the Committee the opportunity to review the Key Performance Indicators that are collected by the Housing Service and are provided to the Housing Improvement Board and the Regulator of Social Housing.
- 1.3. This report is provided at the request of the Scrutiny Homes Sub-Committee so that Members can select which performance indicators the Committee would like to monitor on a regular basis.
- 1.4. Members of the Scrutiny Homes Sub-Committee will wish to note that in the KPIs report to Housing Improvement Board May 2024 (App 1 to this report), the data set out in the chart on page 6, ‘Re-letting properties – Average key to key void relet times YTD’, contained a data error that inflated this figure. This error has now been rectified for future reports.

## **2. RECOMMENDATIONS**

2.1. The Sub-Committee is asked to: -

1. Review and note the Cabinet report 'KPIs Report for HIB May 2024', and;
2. Consider which performance indicators it would like to receive regularly for monitoring purposes.

**Appendix 1.** Key Performance Indicators Report