

## Appendix 1 – Recommendations arising from Homes Sub-Committee, 16 April 2024

### Item: Culture Change in Housing Update

Recommendation Number	Recommendation	Political Lead	Officer Lead
HS.13.23/24	Although the Homes Sub-Committee recognised there had been significant work undertaken to improve the culture of the work force within the Housing Service, there was concern about whether this extended to staff employed by contractors and subcontractors and would recommend that monitoring whether housing contractors/sub-contractors' culture met the Council's expected standards, was included in the scope of the Housing Culture Change Transformation Programme.	Cllr Lynne Hale	Susmita Sen
HS.14.23/24	The Homes Sub-Committee recommends that the Council encourages its contractors to take part in the Chartered Institute of Housing's 'It's Not Okay' campaign which aimed to tackle stigma in social housing.	Cllr Lynne Hale	Susmita Sen
HS.15.23/24	The Homes Sub-Committee recommends that the possibility of including a section on culture in the procurement process is explored.	Cllr Lynne Hale	Susmita Sen
HS.16.23/24	The Homes Sub-Committee recommends that non-financial staff rewards/benefits are explored to improve staff morale and attract people to the Housing Service workforce.	Cllr Lynne Hale	Susmita Sen