

## For General Release

<b>REPORT TO:</b>	<b>CABINET</b> <b>15 October 2018</b>
<b>SUBJECT:</b>	<b>Croydon Adults' Safeguarding Board Annual Report 2017 - 18</b>
<b>LEAD OFFICER:</b>	<b>Guy Van Dichele – Executive Director, Health, Well-being &amp; Adults</b>
<b>CABINET MEMBER:</b>	<b>Cllr Jane Avis, Cabinet Member for Families, Health &amp; Social Care</b>
<b>WARDS:</b>	<b>All</b>
<b>CORPORATE PRIORITY/POLICY CONTEXT/AMBITIOUS FOR CROYDON:</b> The Adult Safeguarding Board is a statutory function, (S43 Care Act 2014). Safeguarding Adults is a key Corporate priority and is part of all the relevant key plans for adult social care.	
<b>FINANCIAL IMPACT:</b> There are no direct financial implications arising from this report.	
<b>KEY DECISION REFERENCE NO.:</b> This is not a key decision	
<p>The Leader of the Council has delegated to the Cabinet the power to make the decisions set out in the recommendations below</p> <p><b>1. RECOMMENDATIONS</b></p> <p>1.1 To note the Annual Report of the Croydon Safeguarding Adults Board.</p>	

## **2. EXECUTIVE SUMMARY**

- 2.1 The purpose of the report is to detail the activity and effectiveness of the Croydon Safeguarding Adult Board (CSAB) between April 2017 to March 2018. The report is submitted by the Independent Chair of the CSAB. It ensures that Residents, Council and other agencies are given objective feedback on the effectiveness of local arrangements for safeguarding adults. The report also includes the Strategic Plan objectives for 2018/19 and the key Board priorities for the current year.

## **3. DETAIL**

- 3.1 The CSAB Annual Report is introduced by the Board's Independent Chair, Annie Callanan, who took up post at the end of January 2018. The Board had in place an Interim Chair, Adi Cooper from September 2017 – January 2018.

- 3.2 It is an important function of the Council's to have oversight of the adult safeguarding activity in Croydon and it is given rigorous scrutiny by elected members. The report gives an update on the multi-agency work undertaken by the CSAB to safeguard adults in Croydon.
- 3.3 The report includes data sourced from the data submitted to the Department of Health in July 2018 which looks at safeguarding contacts received during 2017 – 18 and whether they progressed to a safeguarding enquiry. The figures show a comparison between 2016/17 and 2017/18 with regards to the type of alleged abuse, number of referrals and ethnicity.

The data reveals that 18% more females were reported as experiencing abuse than males, this gap has increased from 16% difference in 2016/17. Just under 2 in 5 adults referred as allegedly experiencing abuse were over 75 years which is a decrease of 1% from 2016/17.

- 3.4 The report sets out the following priorities identifying what has been achieved and what else needs to be done:
- Making Safeguarding Personal is central to the commissioning and delivery of services for adults at risk. Interviews have been held post safeguarding process with feedback provided to operational teams. This is an important feedback mechanism and we hope to increase samples in the next year.
  - Voice of the service users is central to the work of the CSAB. A Safeguarding Questionnaire was developed to inform how accurate the system is at recording people's experience of the safeguarding service and help with Making Safeguarding Personal data feedback. The CSAB will continue to review processes in order to strengthen the voice of the service user.
  - Effective communication with Croydon residents and awareness raising and engagement with all communities ensuring that the safeguarding service is reaching all parts of the community. Hard copies of the Safeguarding Leaflet has been made available and being widely distributed with plans for a new website and making more use of social media.
  - Ensure that services commissioned protect people from abuse and there is a robust response to market failure.
  - Prevention and early identification of adults at risk. The Hoarding Project has completed its first year programme with great success and feedback from Croydon residents. Trading Standards have continued to work closely with the Board raising awareness as part of a preventative approach to tackling doorstep crime resulting in prosecutions of serial rogue traders targeting adults at risk. The CSAB plan to build upon this work and enhance awareness of doorstep crimes.

#### **4. CONSULTATION**

- 4.1 Relevant strategic partners, organisations and agencies have contributed to the annual report.

#### **5 FINANCIAL AND RISK ASSESSMENT CONSIDERATIONS**

- 5.1 There are no direct financial implications arising from this report.
- 5.2 The CSAB is funded from a multi agency budget. Croydon Council contribute £55k per annum. All other key statutory partners contributes can be found on page 19 of the Annual Report.

Approved by: Lisa Taylor, Director of Finance, Investment and Risk

#### **6. COMMENTS OF THE COUNCIL SOLICITOR AND MONITORING OFFICER**

- 6.1 The Solicitor to the Council comments that pursuant to Schedule 2 of the Care Act 2014, as soon as is feasible after the end of each financial year, CSAB must publish a report on —
- what it has done during that year to achieve its objective,
  - what it has done during that year to implement its strategy,
  - what each member has done during that year to implement the strategy,
  - the findings of the reviews arranged by it under section 44 (safeguarding adults reviews) which have concluded in that year (whether or not they began in that year),
  - the reviews arranged by it under that section which are ongoing at the end of that year (whether or not they began in that year),
  - what it has done during that year to implement the findings of reviews arranged by it under that section, and
  - where it decides during that year not to implement a finding of a review arranged by it under that section, the reasons for its decision.
- 6.2 The CSAB must send a copy of the report to the chief executive and the Leader of the Council, the local policing body the whole or part of whose area is in the local authority's area, the Local Healthwatch organisation for the local authority's area, and the chair of the Health and Wellbeing Board for that area.
- 6.3 The Care Act 2014 places the Council's duties in respect of safeguarding adults with care needs who are at risk of abuse or neglect on a statutory basis. The requirements in respect of establishing a Safeguarding Adults Board (SAB) are set out in Sections 43-45 and Schedule 2 of the 2014 Act. As with all of the Council's duties under the Act, the duty to promote wellbeing applies to the Council's safeguarding duties.

Approved by: Doutimi Aseh, Head of Social Care & Education Law for and on behalf of the Director of Law and Monitoring Officer

## **7. HUMAN RESOURCES IMPACT**

- 7.1 There are no direct Human Resources implications arising from this report for Croydon Council employees.

Approved by: Debbie Calliste, Head of HR for Health, Wellbeing and Adults, on behalf of the Director of Human Resources

## **8. EQUALITIES IMPACT**

- 8.1 Analysis of the data shows an increase in reported abuse in females. The safeguarding board monitors all reported abuse and actions are taken to ensure equity of care and support across all residents.

## **9. ENVIRONMENTAL IMPACT**

- 9.1 None

## **10. CRIME AND DISORDER REDUCTION IMPACT**

- 10.1 None

## **11. REASONS FOR RECOMMENDATIONS/PROPOSED DECISION**

- 11.1 That the Council notes the effectiveness and the work of the Croydon Safeguarding Adult Board in ensuring the safeguarding of adults at risk in Croydon.

## **12. OPTIONS CONSIDERED AND REJECTED**

- 12.1 None

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**CONTACT OFFICER:** Annie Callanan, Independent CSAB Chair  
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**APPENDICES TO THIS REPORT:** Appendix 1 – CSAB Annual Report 2017/18

**BACKGROUND PAPERS:** None