



Appendix 3

E&NTE Walks
Feedback

Nov 2018

FAIRFIELD HALLS

West Croydon to East Croydon

16 views

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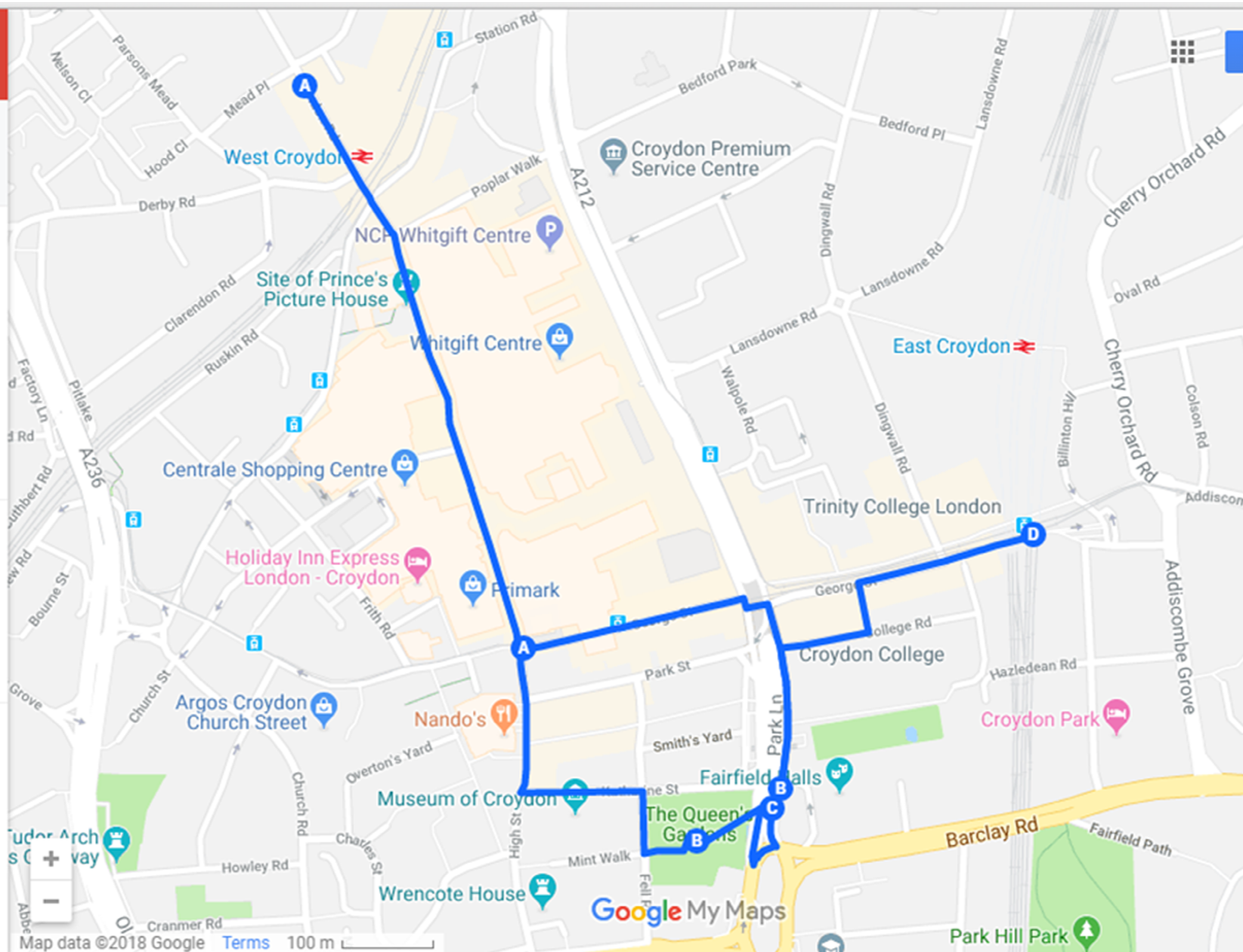
West Croydon to East Croydon

- A West Croydon Rail Station, London Road, Cr...
- B The Queen's Gardens, Park Lane, Croydon
- C 877 Park Ln, Croydon CR0 1YL, UK
- D East Croydon, George Street, Croydon

Directions from 1 High St, Croydon CR0, ...

- A 1 High St, Croydon CR0, UK
- B 877 Park Ln, Croydon CR0 1YL, UK

Made with Google My Maps



Fairfield Halls - first impressions

- West Croydon
 - Greeted by a large opening onto the High St and well lit.
 - No clear signage or directions for new visitors.
 - Larger signage of destinations would be helpful for visitors.
 - Rubbish bins full and untidy.
- George Street
 - Well lit and lively in spots thanks to existing ENTE offer
 - Dark area behind tram stop (storefront)
 - Bins blocking the route and refuse collected waiting to be picked let down an otherwise positive experience
- Queens Gardens
 - The path is well lit, however there were groups of people sitting in the darker benched area and under trees. Feels intimidating
- Katherine Street
 - Dark and quiet. Feels intimidating.
- Fairfield Halls
 - Dark. Need more uplifting.
- Exciting to see it's development and easy access
- Opportunity for a fantastic destination, signage needed to support the dispersal of attendees back into Croydon for Food, Bars or Clubs, and onwards travel options.
- East Croydon
 - Busy at 11.30 pm. Felt safe to hang around.
 - Good transport options still available at this time.
 - Signage needed for visitors.
 - Boxpark is a great addition to the area, gives a very lively feeling.
 - Crossings over to trams, buses and Taxi rank are not easily identified from main entrance and difficult to navigate.
 - More signage needed inside the station and from platforms to identify exits to main ticket hall and Dingwall road.
 - The station feels very cold and functional, without the destination/prestigious destination feel, it could be anywhere... Needs investment to match development taking place in other parts of town centre.

Fairfield Halls - Atmosphere

- How welcome do you feel upon arrival?
 - Not very welcome
- Signage upon arrival?
 - There is a lack of signage throughout all of the major areas, visitors and residents would most likely take a wide variety of routes to end up at their final destinations due to the lack of signage and route prompts.
- What is the atmosphere on this route?
 - George Street was livelier than other areas.
 - Need more bars or restaurants, which open late.
 - McDonalds was the busiest.
 - East Croydon lively, North End and Queen's Park a little intimidating
- Slightly dark, yet green towards central Croydon.
- Unfortunately the lack of rubbish collection at the end of the day is overwhelming. Piles of trash draw your eyes in and set a precedent of a dirty area.
- A little fragmented, without signage bringing the space together, it just feels like space. Use of bunting, lighting and colour coding would bring the spaces together, showcase a joined up mentality and overall route for visitors and residents to follow.
-
- How comfortable/safe do I feel?
 - Uneasy along North End, especially near darker spots
 - Overall, a safe environment. West Croydon station does have a slightly worn feel, especially in the evenings, when it's entrance becomes home to a wide variety of those in need of support.

Fairfield Walk - What improvement could be made to the current ENTE offer available on this route?

- Back entrance to West Croydon station from the bus station closes at 7 pm. People have to walk in the dark to come around.
- Poor signage to the landmarks.
- Found two CCTV on the route. Should be more, may be dummies, which gives effect as per our residents.
- Some of the solar powered big belly bins are under the tree.
- There are dark areas, especially outside Debenhams. The feel of Next and Primark leaving their lights on at night was attractive.
- More lighting in Queens Garden.
- Not many people use the underpass.
- Better lighting and signage needed.
- Someone outside East Croydon & West Croydon stations with information leaflets showing areas of interest, businesses, shopping, eating & drinking venues
- Clear & simple signage, welcoming and directing visitors and residents to key sites.
- Use of colour to bring spaces to life, fresh paint to buildings in and around the town centre.
- Restoration of some of the architectural assets, leveraging the rates to allow owners to reinvest in the presentation and longevity of their space. This may even promote the increase of property stock as extra floors are brought back into use, taken out by need of repair.

SOUTH END RESTAURANT QUARTER



Areas of darkness



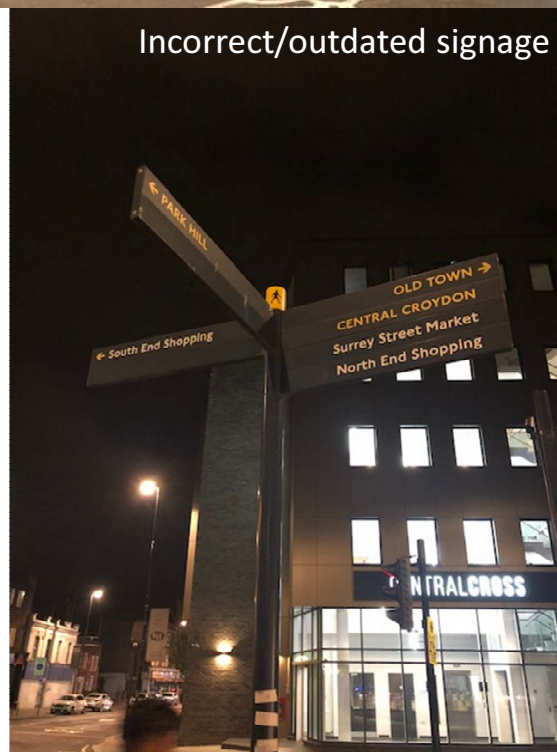
Vacant units



Bins & refuse blocking



Lack of signage



Incorrect/outdated signage



Areas of darkness/ feeling

RESTAURANT QUARTER - First impressions

- East Croydon:
 - No signage, for people pitching up at east Croydon who didn't know the area. It would be very unclear for new comers as to where there are restaurants
 - No signage
 - Busy well lit, plenty of taxis
 - Well lit and very busy
 - Big bold signage needed
 - Not sure which direction to go
- George Street:
 - Dark, Cluttered pavements around club area under flyover
 - No signage, lighting is good, Pocket of darkness in front of Allders
 - Quiet, dark, groups lurking
 - Busy in certain restaurants
 - Dark spots
 - After Spreadingale the lighting drops
- High Street
 - Bright, like the lights
 - Needs a sign at Alms Houses to turn left
 - Quiet, but busy outside 88
 - Busy
 - Outside Luna, closed shops!
 - Unsafe but nice lights
- Restaurant Quarter
 - So bright, why can't we light other areas like this, concern about car parking
 - Well lit, well invested, seems more vibrant, very successful food festival
 - Parking issues
 - Parking sign for Spices Yard car park
 - Lighting is excellent
 - Parking not enough- real concern about spices yard
 - Signage is needed, little to no signage, development if parking is lost this area would be finished
 - Very good

RESTAURANT QUARTER

- How welcome do you feel upon arrival?
 - No clarity for newcomers to east Croydon station
 - East Croydon
 - Welcoming, lit up well, busy
 - Not welcome
- Signage upon arrival?
 - Poor – needs to be clearer what is on offer, food and drink/ market
 - Very good
 - In need of bold signage
 - Poor, Poor, Poor
- How comfortable/safe do I feel?
 - Good lighting, feels safe
 - Wide streets

What improvement could be made to the current ENTE offer available on this route?

- Close South End for restaurant on Sundays during the summer
- Between high street and south end is pretty dead
- Silence, rubbish cleared
- Signage and welcome sign
- Better parking with better signage, more spaces
- What is the atmosphere on this route?
- George street is very quiet – no real life
- High street – Bright nice lights
- Under the flyover – more security needed
- Restaurant quarter- safe, beautiful and feels more looked after
- Just very quiet
- Roads not cleaned enroute
- Varied along different parts
- Aggressive, concerning, poor lighting
- #1 on the wish list from businesses is multi-storey car park in Spices yard, parking for businesses in the area would be a massive boost, night walk map, and councillor king to get clarity on car parking plans for the area.

PURLEY

Purley Station to Resta...



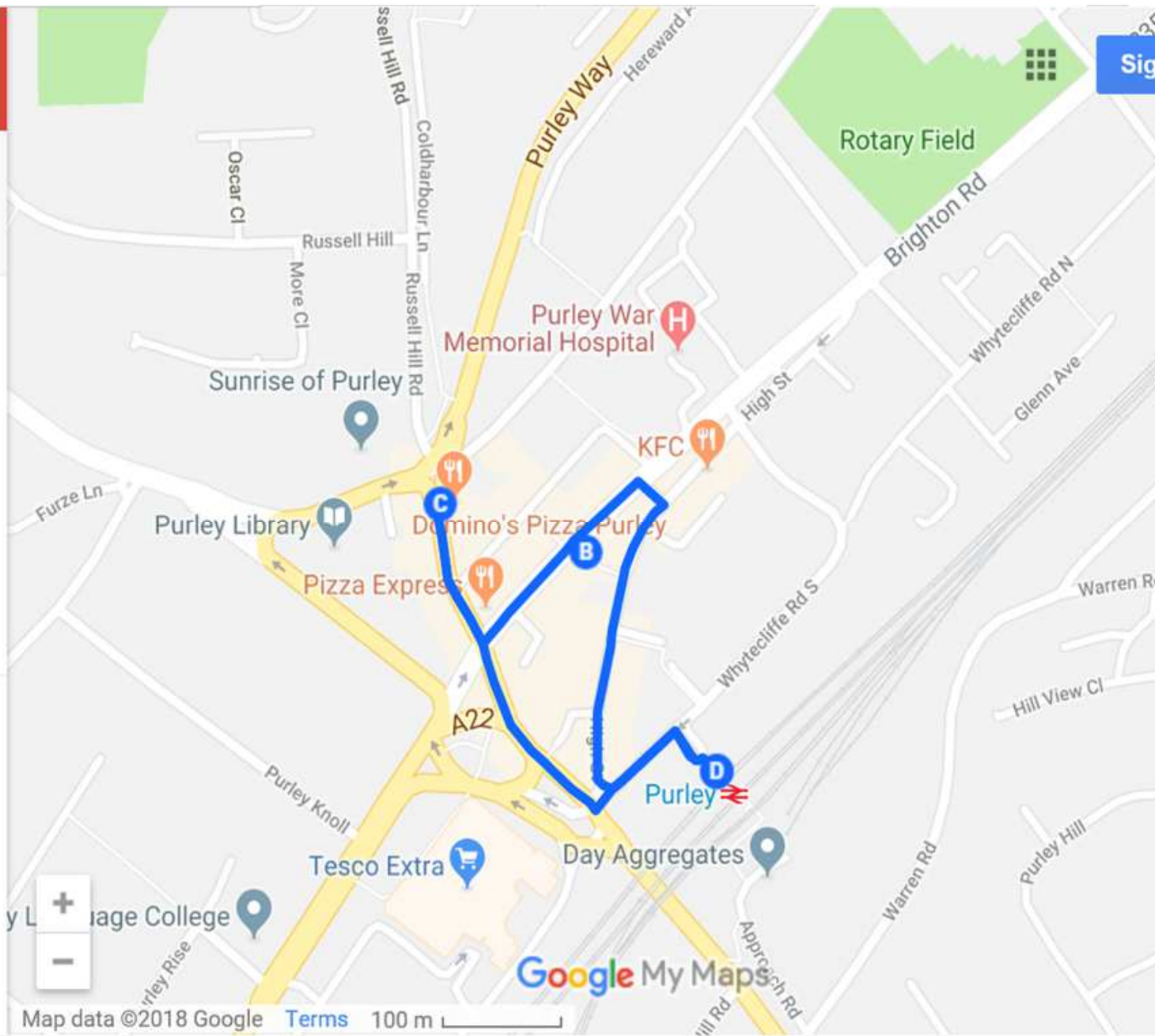
8 views



SHARE

Directions from Purley Station, Purley to...

- A** Purley Station, Purley
- B** Subway Purley, Brighton Road, Purley
- C** Provident House, Purley CR8 2LE, UK
- D** Purley Station, Purley



Made with Google My Maps

Purley

- Purley Station:
 - Good station – gated area before the right exit confusing and using no clear indication of where Town centre/High Street is. Building in holy parade centre looks tired.
 - Bright, safe
 - Well lit, good signage at exit to station
 - Shop and ticket booth closed
 - pedestrians finding their way around.
 - Attractive floral decorations.
 - Lack of lighting
 - Feels safe
- Brighton Road:
 - No signage and no footfall
 - Road well lit, striking banners and floral décor
 - Bigger and better signage required for traffic and pedestrians.
- High Street:
 - Fly tipping benches
 - Bright and Safe
 - Lack of parking signage, small signage difficulty for
- Whytecliffe Road:
 - Quiet, no litter and clean,
 - Small signs
- Russel Hill Road:
 - Art good, derelict parade
 - High quality shops, buildings, and restaurants.
 - Dull Street, brighter at start
 - A little bleak at the bottom, bright road but again lacking in signage for traffic and pedestrians.

COULSDON

Coulsdon Town Loop

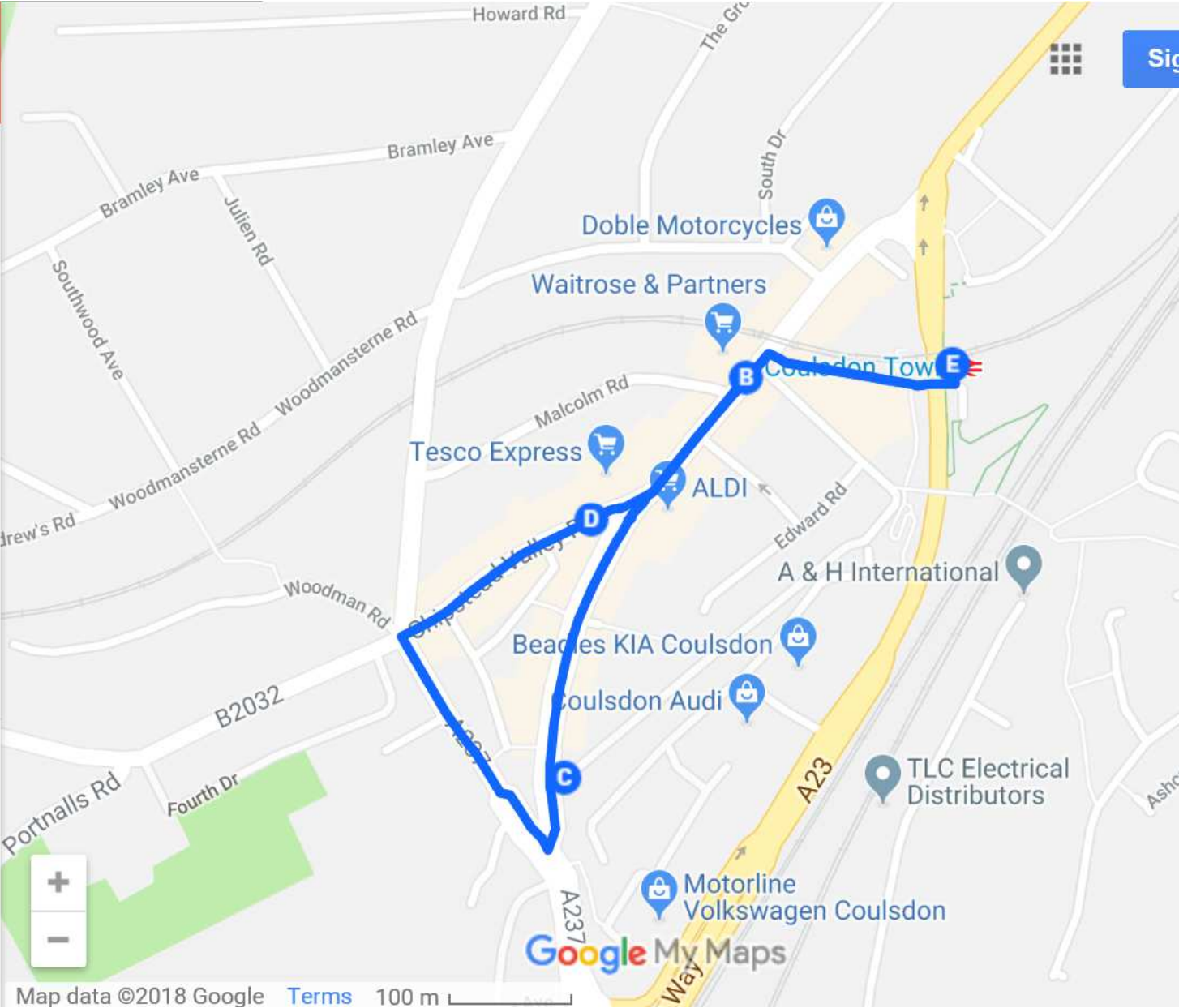
8 views

SHARE

Coulsdon Town Loop

- A** Coulsdon Town Train Station - Southern Ra...
- B** Waitrose, Brighton Road, Coulsdon
- C** ATS Euromaster Ltd, Station Approach, Bri...
- D** The Pembroke, Chipstead Valley Road, Cou...
- E** Coulsdon Town Train Station - Southern Ra...

Made with Google My Maps



Coulsdon

- No signage at/outside the station.
- Bold, clear, large signage needed for new visitors to Coulsdon.
- The high streets are really wide, pleasant and well-lit. Generally feels very safe.
- Lion Green carpark is a great asset for the towns visitors and a lifeline for the businesses, signage needed providing directions to parking
- At the bottom of Leaden Hill signage/retail PR is needed as the instinct is to turn left towards the roundabout and Lion Green Road. The sightlines under the railway bridge give the impression there is nothing of interest to the right, when in fact there is a short parade of restaurants/late night café. The advertising poster board opposite is also incredibly tatty which creates a poor impression.
- Out of date lamppost banners need removal/updating.
- Some of the restaurants could consider the presentation of their frontage.
- There is a small area by the library which attracts street drinkers/smells of marijuana.
- The condition of the public realm in Brighton Road is generally very good, and there is plenty of space for forecourt trade and potential summer festivals. The quality of the public realm in Chipstead Valley Road is much poorer and there are a few trip hazards.
- Overall, a surprising number of quality sit-down restaurants relative to the size and make up of the high street. Definitely something that should be marketed more

THORNTON HEATH

Thornton Heath



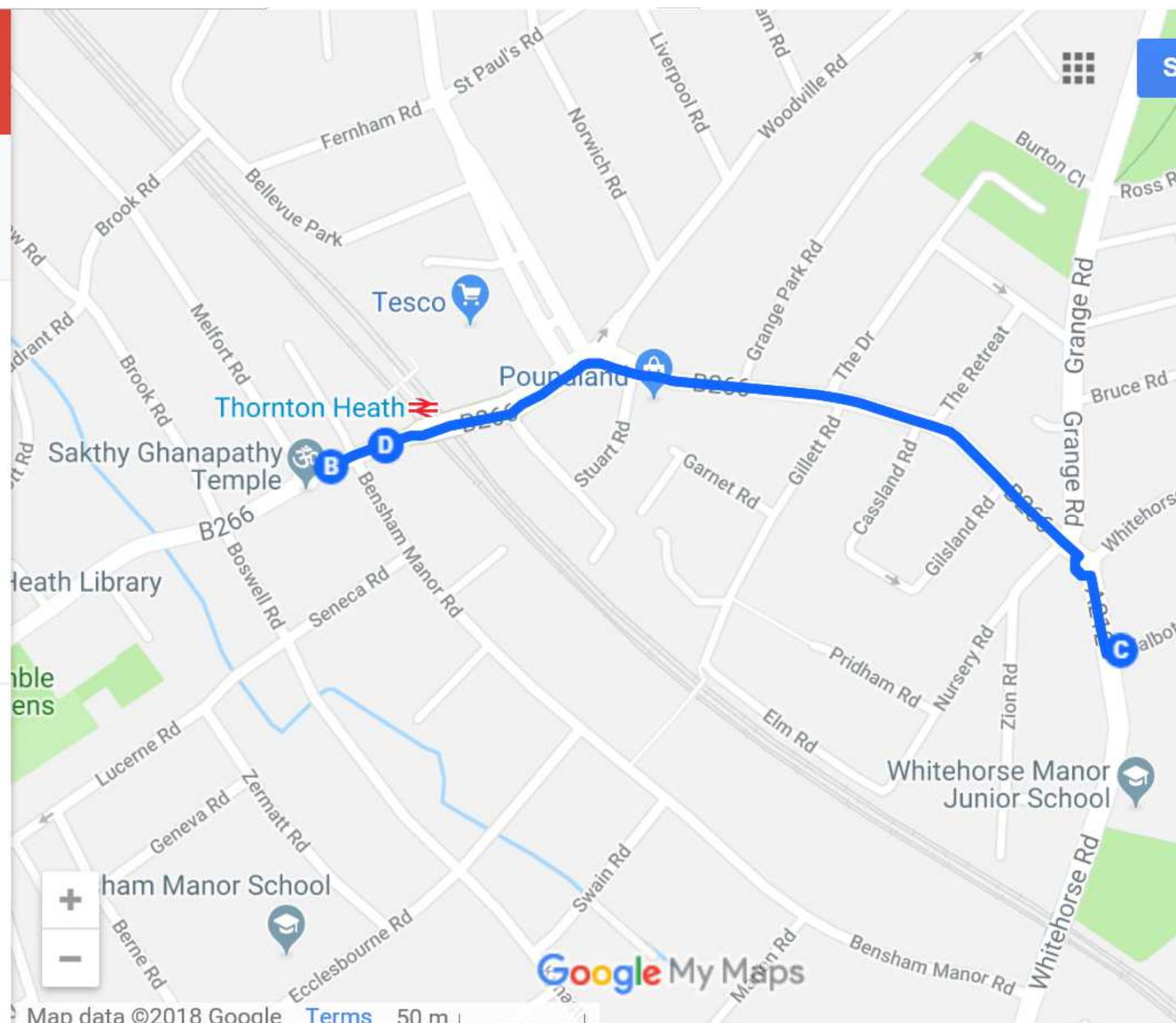
14 views



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Thornton Heath

- A** Thornton Heath Train Station - Southern Ra...
- B** The Railway Telegraph, Thornton Heath
- C** Perfect Fried Chicken, Whitehorse Road, Th...
- D** Thornton Heath Train Station - Southern Ra...

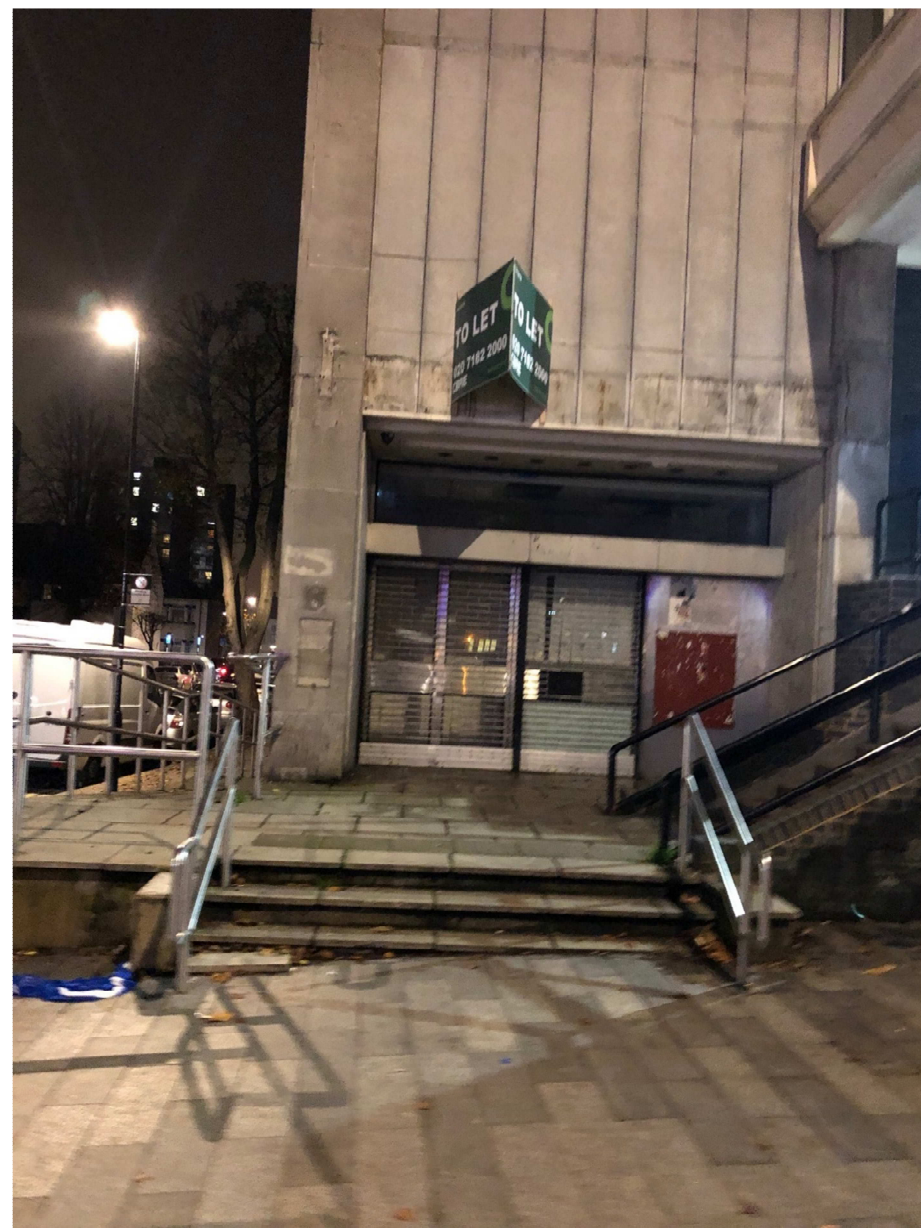


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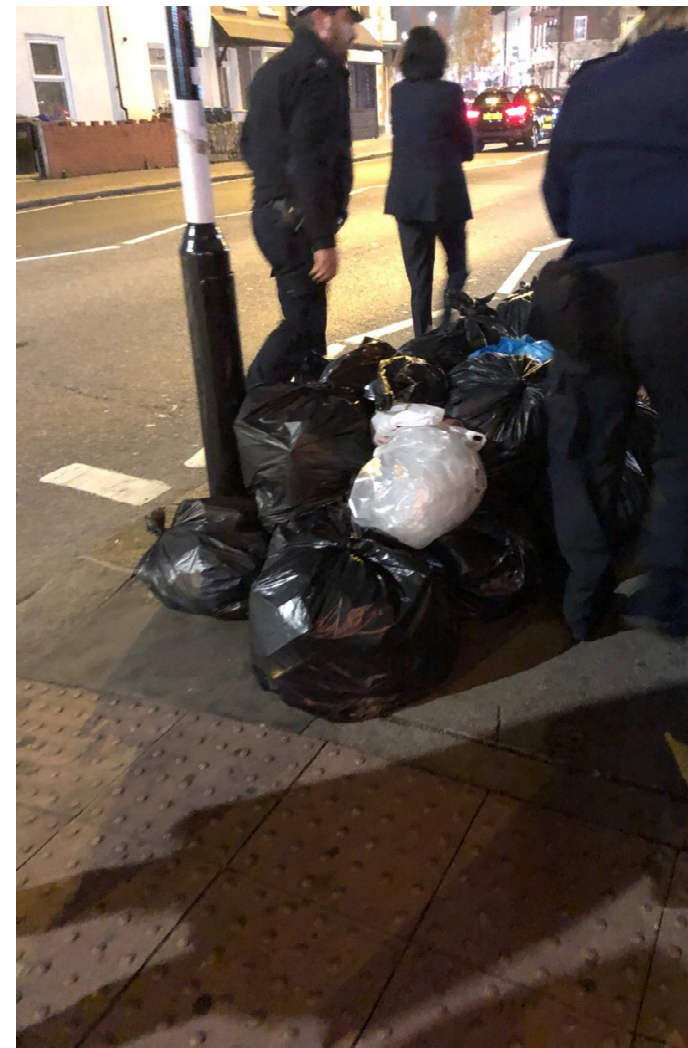
nsistent lighting and no signage



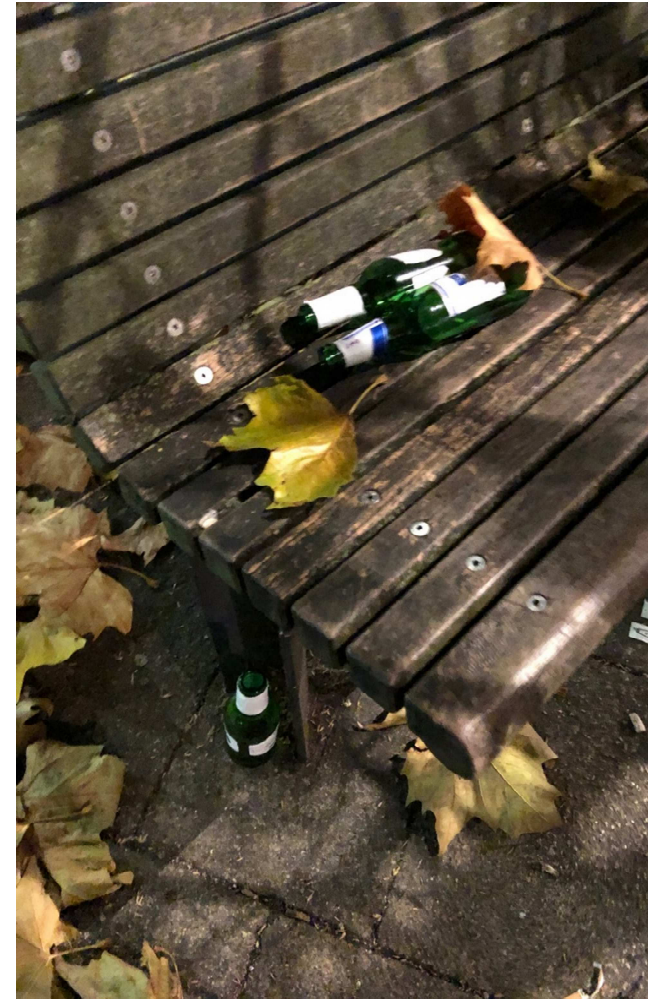
agement with landowners to ensure lighting is
sistent for day use and vacant sites.



refuse and litter



drinkers



Thornton Heath - First impressions

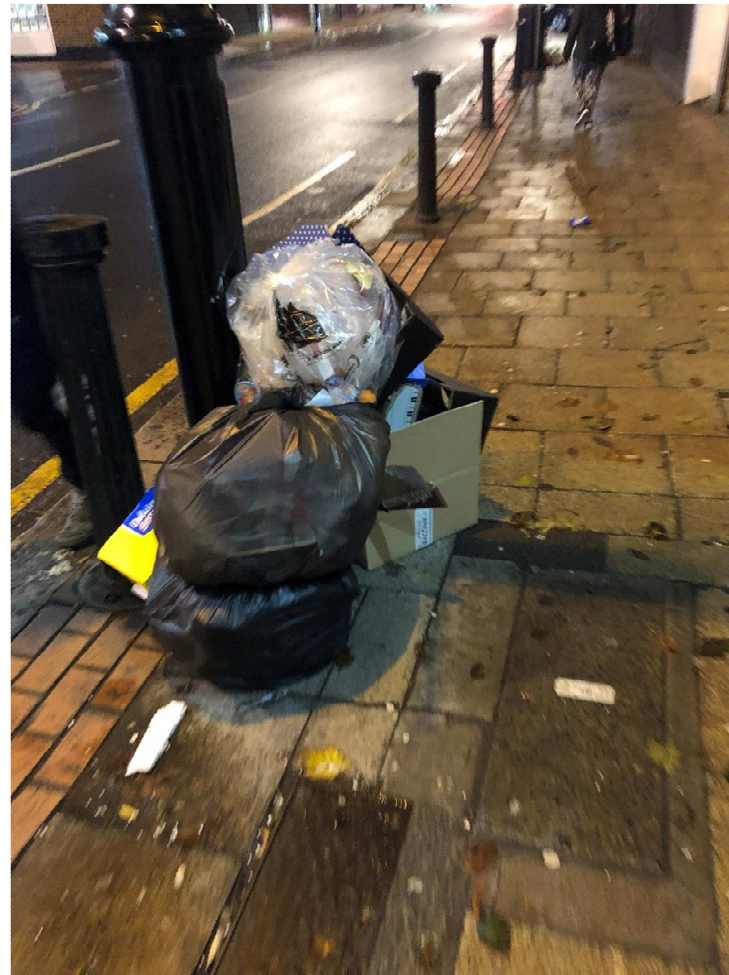
- Thornton Heath Station:
 - Station brighter and cleaner than expected, No signs
- Brigstock road:
 - Nice art, looming offices outside station and then brighter further down
- High Street:
 - Two Pubs only
- Whitehorse road:
 - Not much night life
- How welcome do you feel upon arrival?
 - Well lit train station,
 - No signage or directions for visitors

Thornton Heath

- How comfortable/safe do I feel?
 - Very safe, much better than anticipated
- What improvement could be made to the current ENTE offer available on this route?
 - More evening entertainment, none at the moment
- What is the atmosphere on this route?
 - Quiet but has a bit of life
 - Late opening markets created good atmosphere, helped feel there was life in the area

SOUTH NORWOOD

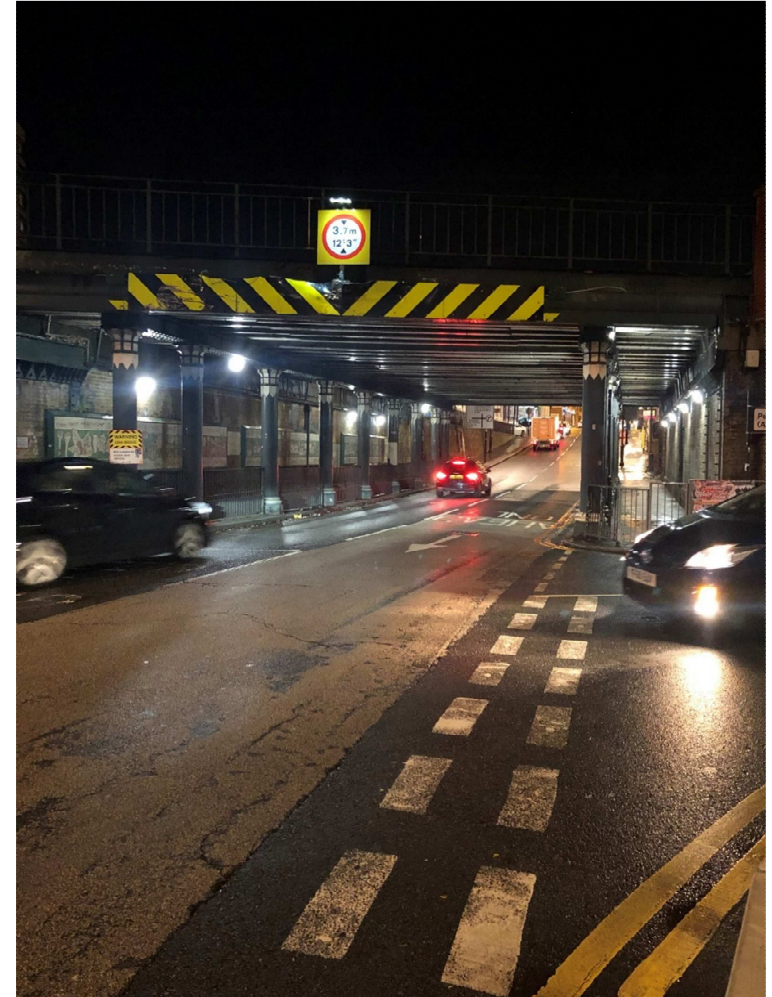
litter and flytipping



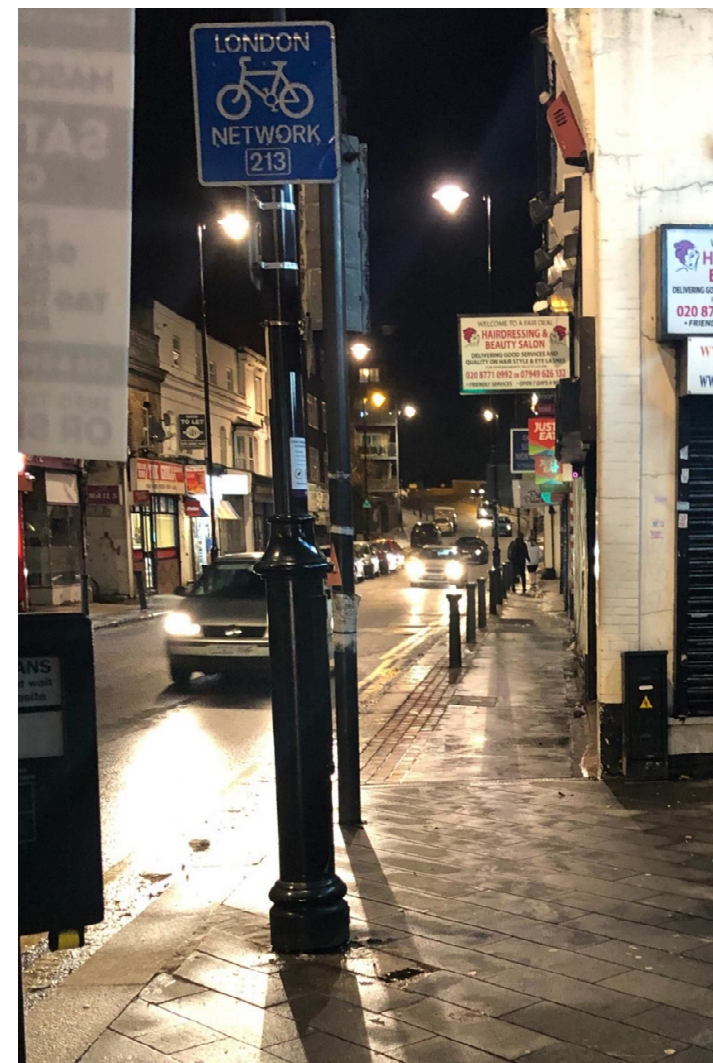
litter and flytipping



Drug dealing and knife crime



even and narrow pavements, cluttered with bins, pillars and parked cars on the pavement



South Norwood

- Upper Norwood Station
 - Little to no signage, no clear directions of where each exit takes you.
 - On arrival at the station everything outside feels closed.
 - Good paving and lighting outside station
- High Street
 - Lots of vacant units, hoarded and with broken windows
 - Narrow pavements with a lot of litter and refuse waiting for collection
- Portland Road
 - The most unfriendly environment on the walk.
 - Footpaths are narrow, lots of street clutter and lots of cars parked on the footway.
 - More dirty and littered than the High Street.
 - A number of barber shops which we were informed by the police were known for selling drugs
- Overall not welcoming to new or lone visitors. Needs clearer routes and better lighting.
- A number of flytipping sites were identified along this walk.
- A great number of vacant premises creates a feeling of an unsafe neighbourhood.
- Better and more options for eating out would increase natural surveillance of the street.
- Railway underpass was identified by police as a common site for knife crime.