

| SCRUTINY RECOMMENDATION | DEPARTMENT AND CABINET MEMBER RESPONDING | ACCEPT/ REJECT RECOMMENDATIONS (inc. reasons for rejection) | IDENTIFIED OFFICER | ANY FINANCIAL IMPLICATIONS | TIMETABLE FOR IMPLEMENTATION OF RECOMMENDATIONS IF ACCEPTED (ie Action Plan) | DATE OF SCRUTINY MEETING TO REPORT BACK |
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| HEALTH AND SOCIAL CARE SCRUTINY SUB- COMMITTEE - At its meeting on 25 September 2018, the Committee RESOLVED to: | | | | | | |
| 1. That figures for safeguarding concerns and those concerns which result in enquiries are provided to the Sub-Committee. | Councillor Jane Avis Health, Well-being and Adults | Accept - This needs to be worded slightly differently: "that figures for safeguarding concerns, and those concerns which result in enquiries, are provided to the Sub-Committees." | Nick Sherlock – Head of Adult Safeguarding and QA & James Allen - Performance Intelligence and Data Quality Manager. | N/A | The 2017-18 figures have been provided to the Committee. The 2018-19 – based on current NHS digital timeline will be provided end of July 2019. | TBC |
| 2. That Cabinet notes that the Sub-Committee had recommended to the Adult Safeguarding Board that evidence for the outcomes from partnerships be presented in the Croydon Adults' Safeguarding Board Annual 2018/19 report. | Councillor Jane Avis Health, Well-being and Adults | This will be addressed when preparing the next annual report, which will come to Scrutiny Committee in the Summer of 2019. | Denise Snow - CSAB Manager) & Nick Sherlock - Head of Safeguarding & QA | N/A | This will be addressed when preparing the next annual report, which will come to Scrutiny Committee in the Summer of 2019. | Summer 2019; after the Safeguarding Adults Return has been ratified by NHS Digital |
| 3. That Cabinet notes that the Sub-Committee has invited SLaM to return to a meeting of the Sub-Committee in December 2018 to provide an update on the actions that have been put in place in response to the CQC findings. | Councillor Jane Avis Health, Well-being and Adults | Accept - SLaM will be attending the Sub-Committee in December 2018 to provide an update. | SLaM will be attending Sub-Committee in December 2018 to provide an update. | N/A | SLaM will be attending Sub-Committee in December 2018 to provide an update. | 18/12/18 |
| 4. That Cabinet notes that the Sub-Committee has requested that as part of its update, SLaM provide explicit reference of line of sight of senior management in order for the Sub-Committee to appropriately hold the | Councillor Jane Avis Health, Well-being and Adults | Accept - SLaM will be attending Sub-Committee in December 2018 to provide an update. | SLaM will be attending Sub-Committee in December 2018 to provide an | N/A | SLaM will be attending Sub-Committee in December 2018 to provide an update. | 18/12/18 |

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| Executive to account about the visibility of their leadership. | | | update. | | | |
| HEALTH AND SOCIAL CARE SCRUTINY SUB- COMMITTEE - At its meeting on 25 September 2018, the Committee RESOLVED to: | | | | | | |
| 5. That Cabinet notes that the Sub-Committee has requested that Croydon CCG be asked to include an explicit reference to health inequalities in a revised report to ensure a greater level of accountability in this area. | Councillor Jane Avis Health, Well-being and Adults | Accept | Stephen Warren - Director of Commissioning Croydon CCG | Addressed through relevant programmes | Built into final version of Commissioning Intentions | TBC |
| 6. Recommendation to Croydon CCG that it should work closely with its partners on promoting access to services and intervention for young people with Mental Health issues | Councillor Jane Avis Health, Well-being and Adults | Accept | Stephen Warren - Director of Commissioning Croydon CCG | Financial Implications to be picked up through the CAMHS Local Transformation Plan | To be taken forward through the CYP Emotional Wellbeing & Mental Health Board. HWBB Seminar also held on this topic on 5 th December 2018. | TBC |
| STREETS, ENVIRONMENT & HOMES SCRUTINY SUB- COMMITTEE - At its meeting on 9 October 2018, the Committee RESOLVED to: | | | | | | |
| 1. Recommend to Cabinet that the Sub-Committee fully supported the retention of the free Bulky Waste Collection service. | Councillor Stuart Collins Place | Accept | Steve Iles | Yes | Free service is already in place and operating | TBC |
| 2. Recommend to the Cabinet that the Council review its 'one size fits all' policy that has been adopted in deciding the capacity of bins, in particular for households who consistently produced a small amount of waste. | Councillor Stuart Collins Place | Partially Accept – Whilst the council has put in place a “one size fits all” approach for bin sizes there is flexibility within this insofar as for properties with | Steve Iles | N/A | N/A | TBC |

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| | | external residual waste bins, these properties are able to retain their existing bins of 80L. The council does recognise that there are properties that need greater capacity for landfill, due to occupancy and therefore there is a criteria in place to increase the current 180L to a larger 240L | | | | |
| STREETS, ENVIRONMENT & HOMES SCRUTINY SUB- COMMITTEE - At its meeting on 9 October 2018, the Committee RESOLVED to: | | | | | | |
| 3. Recommend that the Cabinet Member for Clean Green Croydon confirm that there would be no further changes to the waste and recycling collection service timetable. | Councillor Stuart Collins Place | Partially Accept - It is not possible to confirm there are no further changes for the waste and recycling collection timetable, but as Cabinet Member I can confirm there are no further changes planned. | Steve Iles | N/A | N/A | TBC |
| 4. Recommend that the Council actively engaged with residents to promote the importance of recycling. In order to promote behavioural change the Council should focus on encouraging residents to recycle and working with them in a positive manner. | Councillor Stuart Collins Place | Accept | Steve Iles | Yes | The education plan is costed and funded as part of the roll out of the new service; engagement with residents has commenced and will continue through | TBC |

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| | | | | | <p>2018/19.</p> <p>Excess waste is already being identified via the Veolia crews and this information is passed over to the waste and NSO team to undertake ad-hoc visits.</p> <p>In addition the waste team have an education outreach team already engaging with schools and this programme is to continue through 2019/20.</p> | |
| <u>STREETS, ENVIRONMENT & HOMES SCRUTINY SUB- COMMITTEE</u> - At its meeting on 9 October 2018, the Committee RESOLVED to: | | | | | | |
| 5. Recommend that the Council provides information to residents on the recycling programme, such as producing information on anaerobic digestion so that they are aware that the food waste they recycled was used to generate energy or processed into renewable natural gas and fuel. | Councillor Stuart Collins Place | Accept | Tom Lawrence | Yes | The council already provide a list of it's reproducers via waste dataflow. The SLWP are developing information to show the journey of household waste. The timetable is yet to be confirmed but expected to be in the first quarter of 2019/20. | TBC |

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| STREETS, ENVIRONMENT & HOMES SCRUTINY SUB- COMMITTEE - At its meeting on 9 October 2018, the Committee RESOLVED to: | | | | | | |
| 6. Recommend to Cabinet that a review of the Council's Digital Programme be conducted, as there were concerns that the programme which was promised several years ago had not occurred as described or as anticipated. | Councillor Simon Hall Resources | Accept | Neil Williams | The financial details will be included in the new digital strategy which will come to Cabinet for agreement in the Summer. | A new Chief Digital Officer has been appointed in mid-October and is already reviewing the council's current digital offer and capability. There is currently a restructure of the ICT team to become the Croydon Digital Service (in the model of GDS). The CDO will be setting a new digital strategy, which will come to Cabinet for agreement in the Summer. | TBC |
| 7. Recommend to the Council that officers report back to the Sub-Committee on the findings from the review of difficult properties, such as those above commercial premises in the bin roll out programme. | Councillor Stuart Collins Place | Accept | Tom Lawrence | TBC | February 2019 | TBC |
| 8. Recommend to the Council that an update on performance relating to the removal of Graffiti be provided to the Sub-Committee. | Councillor Stuart Collins Place | Accept | Tom Lawrence | N/A | January 2019 | TBC |

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| <u>STREETS, ENVIRONMENT & HOMES SCRUTINY SUB- COMMITTEE</u> - At its meeting on 9 October 2018, the Committee RESOLVED to: | | | | | | |
| 9. Recommend to the Council that an update be provided on the roll out, performance and any changes in the use of Electric Vacuum Cleaners be provided to the Sub-Committee. | Councillor Stuart Collins Place | Accept | Tom Lawrence | N/A | January 2019 | TBC |