

TENANT & LEASEHOLDER PANEL

MEETING DATE: 12 February 2019

ACTIONS:

ITEM	AGREED ACTION	WHO BY	COMPLETION	Comments
Resident training	Panel members to be sent training needs assessment forms.	Chris Stock	1/3/19	Forms will be sent to all active residents during April
Review of service improvement groups	Chris Stock to arrange another meeting with panel members	Chris Stock	4/3/19	Meeting took place on 4/3/19
100 years of council housing	Panel members to contact the Resident Involvement Team if they have any memories that they would like to share or know anyone else who has. Volunteers are also sought to be part of the planning group.	All panel members	1/4/19	Publicity has been widely circulated and interest from residents is being followed up
Scrutiny panel update	Panel members to contact resident involvement team if they have made a formal complaint and want to participate in	All panel members	1/3/19	Several panel members responded but were not able to participate as they had not made a

	the scrutiny panel's survey			formal complaint to the council.
Cleansing & Waste	Service manager to be invited to next meeting	Chris Stock	16/4/19	