

SCRUTINY RECOMMENDATION	CONCLUSIONS	DEPARTMENT AND CABINET MEMBER RESPONDING	ACCEPT/ REJECT RECOMMENDATIONS (inc. reasons for rejection)	IDENTIFIED OFFICER	ANY FINANCIAL IMPLICATIONS	TIMETABLE FOR IMPLEMENTATION OF RECOMMENDATIONS IF ACCEPTED (ie Action Plan)	DATE OF MEETING TO REPORT BACK
Report: Fairfield Halls (Considered by the Scrutiny & Overview Committee on 10 February 2020)							
1. That BH Live be invited to attend a meeting of the Committee in Summer of 2021 to update Members on the progress made, to allow the committee to assess their progress against the operator's original business case.	That while occupancy levels at the Halls were not as high as immediately prior to their closure for its restoration, they were positive in the context of the building work having only recently been completed and car parking provision not being available. It would take a full year of operation before the Committee could fully assess the performance of the restored Halls.	Councillor Oliver Lewis Place	Accept	Paula Murray	N/A	In the current extraordinary circumstances, with Fairfield Halls now closed until further notice as a result of the Covid-19 crisis, a review of progress in Summer 2021 will have a different basis. However, this would still be an appropriate timescale for a review.	Summer 2021
Report: Question Time: Cabinet Member for Culture, Sport and Leisure (Considered by the Scrutiny & Overview Committee on 10 February 2020)							
1. That the musical heritage trial be developed to include Croydon's rich musical heritage in the genres of rock, R&B and folk music.	That while the evolving cultural programme in the Borough was to be commended for promoting Croydon's youth culture, the programme should also be inclusive of all ages and celebrate the many historical aspects of culture in Croydon.	Councillor Oliver Lewis Place	Accept	Paula Murray	Dependent on successful funding bid to HLF	Bid and plans drafted but suspended due to Covid-19, plans include all genres of Croydon's musical heritage.	TBC
2. That the Cabinet Member for Finance and Resources and the Cabinet Member for Culture, Leisure and Sport expedite the review of by-laws.	That the previous recommendation requesting a review of the Council's by-laws in parks had not been undertaken and remained outstanding.	Councillor Oliver Lewis Place	Accept	Paula Murray/ Steve Iles	N/A	The review will be allocated to the 2020/21 work programme, with an anticipated completion by March 2021.	May 2021

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3. That the Cabinet Member be asked to provide an update in 12 months on the success of the implementation of the Library Plus programme.	That the trailing of extended library opening hours was to be commended and likely to provide a beneficial study environment at evening and weekends.	Councillor Oliver Lewis Place	Accept – the timescale of a review in 12 months is still appropriate although progress will now be different due to library closures during the Covid-19 crisis.	Paula Murray	N/A	Open+ technology will be in place in Selsdon when it is safe to reopen fully to the public. Open+ is being implemented in refurbished Norbury Library and new South Norwood Libraries. Under COVID conditions we would not use Open+ technology for extended unstaffed opening hours until government guidance suggests it is safe to do so.	Summer 2021
4. That the use of Council vehicles in its parks be limited to vehicles that are appropriate and sensitive to the park environment.	That there are examples of where more co-ordination between portfolios would be of benefit, such as the use of inappropriate vehicles by other council services in the borough's parks.	Councillor Oliver Lewis Place	Accept – Council services managing parks will collaborate with the relevant Council services to minimise and mitigate use of inappropriate vehicles in our parks.	Paula Murray/ Steve Iles	N/A	Review of current status of vehicles in parks – Summer 2020. Collaboration with relevant Council services to minimise use of inappropriate vehicles – Winter 2020.	Winter 2020

Report: Proposed General Fund Revenue Budget 2020-21 (Considered by the Scrutiny & Overview Committee on 10 February 2020)

1. That the Cabinet Member for Finance and Resources be requested to provide an update on the bedding in of the Council's new financial monitoring systems in September 2020.	That the Council's ability to accurately forecast and monitor the delivery of required savings would be crucial to achieving the budget in the 2020/21 financial year.	Councillor Simon Hall Resources	Accept	Lisa Taylor	N/A	Financial reporting takes place all year with reports presented to Cabinet on a quarterly basis. Reporting processes are being enhanced in 20/21 for internal purposes, Cabinet reports will continue to be on a quarterly basis. Will report to Scrutiny and overview committee in September 2020.	September 2020
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Report: Question Time: Cabinet Member for Homes and Gateway Services (Considered by the Streets, Environment & Homes Sub-Committee on 4 February 2020)							
1. In the event that the Secretary of State refused to extend the Council's Landlord Licencing scheme or decided to reduce the scope of the existing scheme, the Sub-Committee recommends that a contingency plan is prepared for use during the re-submission period to ensure minimal disruption.	The Sub-Committee praised the extensive level of evidence gathered on the Council's Landlord Licensing scheme by the Housing Service in developing its submission to the Secretary of State and recognised that there were significant risks should there be a negative outcome of the review.	Councillor Alison Butler Place	Accept	Steve Iles	N/A	30 September 2020	TBC
2. That the approach used by the Housing Service in engaging with the voluntary and community sector be developed and used as the Localities Programme expands to other areas of the borough.	The Sub-Committee endorsed the engagement of the Housing Service with the voluntary sector on the Localities Programme pilots. The support shown from various partners for the Localities Model was also welcomed, with it recognised that there was a strong commitment to successfully work together for the benefit of the most vulnerable residents in the borough.	Councillor Alison Butler Place	Accept	Hazel Simmonds	N/A	Examples of how Housing services and the Voluntary sector have worked at pace in localities over the last few months with our most vulnerable tenants include: The setting up of the shielded hubs based on localities within 8 days of lockdown. Tenancy working with the Vol Sec to deliver food to Shielded, non- Shielded adults and Children's Door knocking and telephone calls to over 14,000 shielded residents by tenancy and community development team. Tenancy Sustainment have contacted families of those who are deceased due to Covid to offer advice and support around funeral arrangements. Welfare Checks have been	TBC

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						carried out remotely to ensure tenants are supported throughout this period of lock down.	
3. That Cabinet Members lobby the Department of Work and Pensions to provide the Council with access to their data, to support the Council's work with vulnerable residents.	The Sub-Committee warmly welcomed the work by the Housing Service in lobbying the Department of Works and Pensions for access to their data in order to enable the Council to identify vulnerable residents at an early stage and agreed that there was scope for elected Members to add their voices to the lobbying.	Councillor Alison Butler Place	Accept	Julia Pitt	N/A	<p>A letter signed by 6 LAs (Croydon, Barking and Dagenham, Camden, Luton, Tower Hamlets and Neath and port Talbot) was sent to Paul Lodge, Chief Data Officer at the DWP on the 22nd April 2020.</p> <p>It laid out two options:</p> <p>Option 1 would be to provide all Universal Credit household data to local authorities and trust them to use it only for specific purposes as set out in the regulations, just as they do now with Housing Benefit data. Local authorities would be charged with deciding what was proportionate and specific, based on the regulations and the memorandum of understanding with DWP. I would be interested in your view on this proposal.</p> <p>Option 2 would be to provide proportionate and specific data to local authorities.</p> <p>It concluded with the following paragraph - Rather than continue this debate through correspondence, I believe it would now be more productive for several of us to meet with you and relevant colleagues to discuss this request and the arguments we have made.</p>	TBC

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						<p>Could we arrange a meeting, or more likely a video conference, in the next 4 to 6 weeks?</p> <p>All parties are still awaiting a response to the letter.</p>	
Report: Axis Responsive Repair Contract Review (Considered by the Streets, Environment & Homes Sub-Committee on 4 February 2020)							
1. That consultation with the Sub-Committee be built into the procurement process when the contract was next reviewed.	The Sub-Committee agreed that it would be beneficial to be consulted on the procurement options at the review point of Responsive Repairs contract.	<p>Councillor Alison Butler</p> <p>Place</p>	Accept	Ozay Ali	N/A	<p>It has been agreed to extend the current contract from March 2021 to allow for this exercise to take place and given delays as a result of Covid-19. This extension of contract report will go to CCB and Cabinet in August/September 2020. Review of any other procurement options is now delayed as a result to later in 2020/21.</p>	TBC
Report: Housing Revenue Account (Considered by the Streets, Environment & Homes Sub-Committee on 4 February 2020)							
1. That the Administration continues to lobby Government to increase housing grants to the Mayor of London.	The Sub-Committee recognised that Housing Grants provided by the Government to the Mayor of London for purchases was cost effective and provided good value for money for the Housing Revenue Account. As such the continued lobbying of the Government to increase the housing grant by the Administration was both welcomed and supported.	<p>Councillor Alison Butler</p> <p>Place</p>	Accept	Ozay Ali	N/A	<p>The 2020/21 BCHFL (Building Council Homes for Londoners) programme which will deliver 144 new affordable rent housing for the council, grant value £14.4m will be going to July's cabinet. The team are currently working with our development partner Brick by Brick on the 2021/22 programme once completed we will be approaching the GLA for additional funding and requesting an uplift on the £100k per unit allocation.</p>	September 2020

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2. That quarterly reports be published by the Housing Service on transactions relating to the acquisition of housing stock funded by the Housing Revenue Account	The Sub-Committee was concerned about the level of transparency on acquisitions of housing stock funded by the Housing Revenue Account and agreed that improvement was needed in this area.	Councillor Alison Butler Place	Accept	Ozay Ali	N/A	At present the acquisitions are reported through the Investing in our Borough section of Cabinet decisions both prior and after completion of the purchases. However given the proposed increase in the number of transactions it would be helpful to show the progress and commitment made to improving the housing stock through regular updates going to cabinet focused on housing delivery.	September 2020
Report: Brick by Brick (Considered by the Streets, Environment & Homes Sub-Committee on 4 February 2020)							
1. In the preparation of the report for the next review of Brick by Brick in 2021 that earlier engagement in the report writing process be undertaken with the Chair of the Sub-Committee to refine the report to the Sub-Committee's specifications.	The Sub-Committee was disappointed with the level of information provided in the report and agreed that the Chair would work with officers when Brick by Brick was next reviewed in 2021 to refine the report.	Councillor Alison Butler Place	Accept	Jacqueline Harris Baker/ Shifa Mustafa	N/A	Representatives of Brick by Brick will make themselves available in advance of the 2021 scrutiny meeting to enable the scrutiny report to best reflect the requests from scrutiny members where possible.	TBC
2. Consideration be given to how to improve public understanding of the relationship between the Council and Brick by Brick, and an update provided on the work	The Sub-Committee recognised that as Brick by Brick was a commercial organisation with the Council as its sole shareholder it was reasonable to expect a high level of public interest and agreed that a greater level of communication and	Councillor Alison Butler Place	Accept	Jacqueline Harris Baker/ Shifa Mustafa	N/A	This recommendation will be raised and explored at the shareholders' meeting and progress will be reported to Scrutiny at its 2021 review	TBC

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undertaken in this area when Brick by Brick was next reviewed by the Sub-Committee in 2021.	transparency was needed to improve the public's understanding of the relationship between the two organisations.						
3. The Council develop a 'RAG' monitoring approach for its housing developments, including both pipeline and on site projects and publish the report quarterly in order to further enhance transparency on housing delivery.	The Sub-Committee recognised that as Brick by Brick was a commercial organisation with the Council as its sole shareholder it was reasonable to expect a high level of public interest and agreed that a greater level of communication and transparency was needed to improve the public's understanding of the relationship between the two organisations.	Councillor Alison Butler Place	Partially Accept	Jacqueline Harris Baker/ Shifa Mustafa	No direct financial implications	A RAG system is already in use at the Shareholders' meeting. Consideration will be given to what aspects of that report are appropriate for release into the public domain, with specific regard to commercial sensitivities, and an update will be provided at the 2021 Scrutiny review	TBC
4. An update be provided for the Sub-Committee by Brick by Brick once the registration issue had been resolved.	The Sub-Committee noted that the lending issues faced by some prospective buyers were a result of the Government's housing regulator issuing new guidance on "housing provider" registration. Considering the potential impact upon prospective purchasers, the Sub-Committee welcomed the swift action taken to finalise the registration process and requested confirmation once this had been fully resolved.	Councillor Alison Butler Place	Accept	Jacqueline Harris Baker/ Shifa Mustafa	No direct financial implications	Sub-committee Members will be updated once the issue is resolved and a full update will be provided at the 2021 Scrutiny review	TBC

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Report: Question Time: Cabinet Member for Safer Croydon & Communities (Considered by the Scrutiny & Overview Committee on 25 February 2020)							
1. That further work be undertaken on the pooling of grant funding with other partners in order to maximise the amount available for local community and voluntary organisation.	The Committee concluded that the progress made on sharing pots of funding was to be welcomed, with it agreed that given the limited funds available that it would be important to encourage further work in this area in order to maximise the funding available for the voluntary and community sector.	Councillor Hamida Ali Resources	Accept	Gavin Handford	N/A	The main area of opportunity is with health partners. Discussions on joint work with VCS partners is taking place in June / July 2020, where the opportunity will be discussed and if supported, a timetable developed.	TBC
Report: Review of Safer Croydon Partnership & Violence Reduction Network (Considered by the Scrutiny & Overview Committee on 25 February 2020)							
1. When the Committee next reviews the work of the Violence Reduction Network it is requested that evidence is provided to demonstrate the ownership of the trauma informed approach amongst the senior leadership of schools in the borough.	While the Committee welcomed confirmation that schools in the borough were engaged with the Trauma Informed Approach, it was agreed that further evidence would be needed to provide reassurance that there was ownership of the trauma informed approach amongst the senior leadership of schools in the borough.	Councillor Hamida Ali Place	Accept	Sarah Haywood	N/A	TBC	February 2021
2. 3. An evaluation framework needs to be developed to allow quantifiable judgement on the success of schemes commissioned by the Violence	The Committee agreed that it was essential to have quantifiable measurements such as an Evaluation Framework in place to allow qualified judgements to be made on the success of schemes commissioned by the Violence Reduction	Councillor Hamida Ali Place	Accept	Sarah Haywood	N/A	TBC	February 2021

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Reduction Network in delivering their intended outcomes.	Network in delivering their intended outcomes.						
4. Options for expanding the Violence Reduction Network's capacity for data analysis should be explored.	The Committee welcomed the move to a more integrated approach to data sharing with partners as this was key to informing the work of the Violence Reduction Network and it was agreed that options for funding the expansion of work on data analysis needed to be explored.	Councillor Hamida Ali Place	Accept	Sarah Haywood	N/A	TBC	February 2021
5. When the Committee next reviews the work of the Violence Reduction Network evidence should be provided to demonstrate how the use of data has informed the work of the Network.	The Committee agreed that the use of data should be ingrained throughout the work of the Violence Reduction Network and looked forward to seeing how this was being implemented when the performance of the Network was next reviewed.	Councillor Hamida Ali Place	Accept	Sarah Haywood	N/A	TBC	February 2021
6. Consideration should be given to what quantifiable data on outcomes can be provided when the Safer Croydon Partnership is next reviewed by the Committee to allow a judgement to be made on the performance of the Partnership.	The Committee acknowledged that the Safer Croydon Partnership seemed to be working well, but agreed that it was difficult to reach any concrete conclusions without quantifiable data being provided to demonstrate that outcomes were being achieved.	Councillor Hamida Ali Place	Accept	Sarah Haywood	N/A	TBC	February 2021

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Report: Croydon Council's Emergency Preparedness (Considered by the Health & Social Care Sub-Committee on 10 March 2020)							
1. Ensures Croydon Council continues to provide information and support to the people of Croydon during these difficult times.	It was agreed that Croydon public services were as well prepared as they could be considering the current circumstances, and that there was capacity within the system to ramp up the response should infection rates increase.	Councillor Tony Newman Health, Wellbeing and Adults	Accept - The Cabinet welcomes the recommendation of the Health & Social Care Sub-Committee concerning information and support to the people of Croydon. The Sub-Committee will appreciate that the Covid-19 situation has rapidly changed since their meeting on 10 March, but they can be assured that their concerns were taken on board as part of the response to the crisis.	Rachel Flowers	N/A	N/A	26 May 2020
2. Communication from Croydon Council, especially the use of social media, be ramped up to provide reassurance to the public on Croydon ability to cope with a large-scale outbreak of Covid-19, and should resource this increased level of communication accordingly.	The Sub-Committee recognised that as a trusted provider of information, the Council and local health services played a key role in keeping people informed and supported the key messages that were relayed during the meeting. However it was recognised that people also wanted reassurance that Croydon could cope should there be a large scale outbreak and would encourage more information to be provided on Croydon's ability to ramp up its response.	Councillor Tony Newman Health, Wellbeing and Adults	Accept - The Cabinet welcomes the recommendation of the Health & Social Care Sub-Committee concerning communication from Croydon Council. The Sub-Committee will appreciate that the Covid-19 situation has rapidly changed since their meeting on 10 March, but they can be assured that their concerns were taken on board as part of the response to the crisis.	Rachel Flowers	N/A	N/A	26 May 2020

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3. That there should be regular updates to all members on how the Council and local health services are coping, including when services are being change or stopped.	The Sub-Committee would like to request that the dashboard providing information on Covid-19 and any other appropriate updates are be shared with Members to keep them informed of the situation as it developed.	Councillor Tony Newman Health, Wellbeing and Adults	Accept - The Cabinet welcomes the recommendation of the Health & Social Care Sub-Committee concerning regular updates to all members on how the Council and local health services are coping. The Sub-Committee will appreciate that the Covid-19 situation has rapidly changed since their meeting on 10 March, but they can be assured that their concerns were taken on board as part of the response to the crisis.	Rachel Flowers	N/A	N/A	26 May 2020
4. The Council should not hesitate to request additional funding from Central Government to ensure that essential services are maintained, and vulnerable residents are protected.	The Sub-Committee considered there to be a risk to Croydon's public sector finances should the Government not fund the additional costs required.	Councillor Tony Newman Health, Wellbeing and Adults	Accept - The Cabinet welcomes the recommendation of the Health & Social Care Sub-Committee concerning requests for additional funding from Central Government to ensure that essential services are maintained. The Sub-Committee will appreciate that the Covid-19 situation has rapidly changed since their meeting on 10 March, but they can be assured that their concerns were taken on board as part of the response to the crisis.	Rachel Flowers	N/A	N/A	26 May 2020

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5. Consider how democratic accountability continues through this time.	Given the rapidly developing situation, the Sub-Committee agreed that an update on the situation would be needed at their next meeting on 21 April 2020.	Councillor Tony Newman Health, Wellbeing and Adults	Accept - The Cabinet welcomes the recommendation of the Health & Social Care Sub-Committee concerning how democratic accountability continues through this time. The Sub-Committee will appreciate that the Covid-19 situation has rapidly changed since their meeting on 10 March, but they can be assured that their concerns were taken on board as part of the response to the crisis.	Rachel Flowers	N/A	N/A	26 May 2020
6. Evidence be provided to the Sub-Committee to give reassurance that public and private care providers are maintaining standards of care and cleanliness that reduces exposure to infection, to minimise the potential risk of an outbreak amongst vulnerable residents in the borough, especially in Croydon Care Homes and those receiving domiciliary care.	The Sub-Committee agreed that further re-assurance would be sought about those who received support from private care providers or lived in private care homes that recommended standards of care and cleanliness were being maintained over the course of the outbreak for these vulnerable group of residents.	Councillor Jane Avis Health, Wellbeing and Adults	Accept - The Cabinet welcomes the recommendation of the Health & Social Care Sub-Committee concerning reassurance that public and private care providers are maintaining standards of care and cleanliness. The Sub-Committee will appreciate that the Covid-19 situation has rapidly changed since their meeting on 10 March, but they can be assured that their concerns were taken on board as part of the response to the crisis.	Guy Van Dichele	N/A	N/A	26 May 2020