

Indicator Number	Indicator Title	Polarity	2019/20				2020/21										2020-21 Target	RAG	2020-21 YTD or latest	Comparative Data			
			Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	DfE Published Croydon 2019-20				Stats Nbr Average 2019-2020	London 2019-20	England 2019-20	
EH 7	Percentage of cases closed due to family disengaging with support	SIB	13%	14%	13%	10%	19%	24%	22%	22%	16%	21%	19%	22%	30%	10%	Red	22%	14%				
EH 9	Percentage of Early Help cases closed that were stepped up to CSC	SIB	10%	17%	13%	8%	12%	13%	11%	15%	18%	14%	17%	10%	6%	10%	Red	13%	11%				
FD 3	Percentage of completed contacts received in the month which were actioned within 1 working day from the form date to the completed date	BIB	96%	98%	97%	98%	100%	100%	99%	99%	98%	100%	100%	100%	100%	94%	Green	99%	94%				
FD 8	Percentage of re-referrals within 12 months	SIB	22%	17%	22%	17%	23%	27%	24%	26%	19%	28%	22%	26%	25%	22%	Amber	24%	18%	19%	19%	23%	
AMT 2	Percentage of C&F assessments completed within 45 working days	BIB	76%	79%	72%	75%	65%	85%	90%	83%	79%	64%	65%	75%	85%	85%	Green	77%	76%	87%	85%	84%	
CIN 3	Rates of CIN* per 10,000 of Under 18 Population		68.3	70.3	70.1	63.6	69.1	66.8	70.7	71.4	73.4	71.5	70.7	69.0	73.9	NA	Grey	73.9	63.6				
CIN 4	Percentage of CIN* for whom a visit has taken place within last 4 weeks (includes CWD Teams)	BIB	88%	89%	82%	73%	94%	93%	93%	94%	96%	88%	83%	82%	84%	95%	Red	84%	73%				
CIN 8	Percentage of CIN with an up-to-date child's plan <b>New*</b>	BIB	84%	90%	75%	85%	85%	87%	88%	84%	85%	86%	84%	90%	86%	95%	Amber	86%	85%				
CP 5	Percentage of children for whom ICPC was held in the month within 15 working days of the Strategy discussions	BIB	81%	58%	81%	64%	82%	92%	77%	72%	44%	48%	73%	56%	76%	77%	Amber	69%	75	74	76	78	
CP 11	Percentage of Child Protection Children subject to a plan for a second or subsequent time	SIB	18%	17%	17%	16%	15%	16%	16%	16%	17%	18%	20%	19%	22%	18%	Red	22%	15.3	17.6	18.0	21.9	
CP 13	Percentage of children subject to Child Protection Plan for whom a visit has taken place within last 4 weeks (20 Working Days)	BIB	95%	97%	97%	95%	91%	85%	98%	99%	99%	98%	94%	96%	96%	95%	Green	96%	94%				
MC 1c	Repeat missing children - Overall number of children with 3 or more missing episodes started in the month		36	40	40	32	25	24	31	24	30	25	28	24	21	NA	Grey	232					
MC 8	Number of missing episodes started in month - <b>LAC missing from placement</b>	SIB	249	243	215	161	134	177	191	195	198	168	173	131	104	NA	Grey	1,471	2,687	582		81,090	
CLA 3	Number of CLA at the end of the month who are Local CLA (Non-UASC)		541	517	525	528	518	521	517	511	510	515	502	505	502	NA	Grey	502	528				
CLA 4	Number of CLA at the end of the month who are UASC		290	286	282	279	269	267	260	256	255	249	245	236	228	NA	Grey	228	279	270	53	5000	
CLA 10	Percentage of CLA for whom a visit has taken place within statutory timescales (6 weekly Visits)	BIB	96%	96%	94%	89%	96%	93%	93%	88%	98%	93%	94%	94%	94%	95%	Amber	94%	94%				
CLA 19	Percentage of CLA that have been in care for 12+ months, that have had same social worker for last 6 months	BIB	61%	61%	62%	59%	69%	71%	72%	68%	71%	72%	68%	62%	67%	65%	Green	67%	59%				

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CL 1	Number of Care Leavers in employment, education, or training (EET) on their 17th to 21st Birthday		372	376	394	388	377	384	367	358	347	405	347	339	335	NA	Grey	335					
CL 1a	Percentage in employment, education, or training (EET) on their 17th to 21st Birthday	BIB	64%	65%	64%	64%	63%	63%	61%	60%	58%	62%	59%	57%	58%	85%	Red	58%					
W 1	Average Caseload per Worker	SIB	16.6	14.4	14.6	15.7	14.3	14.1	15.2	15.3	15.0	14.8	14.2	13.8	14.6	17	Green	14.6					
W1 a	Average Caseload per Worker - Assessment	SIB	15.8	16.0	17.3	15.3	13.0	11.9	15.0	15.6	16.9	14.5	14.3	13.6	14.6	20	Green	14.6					
W1 b	Average Caseload per Worker - Social Work With Families	SIB	13.0	13.7	13.4	14.0	14.1	14.4	16.1	16.8	15.6	15.3	14.6	14.2	13.8	16	Green	13.8					
W1 c	Average Caseload per Worker - Children In Care	SIB	13.5	13.0	13.0	13.1	13.2	12.8	13.4	13.3	14.2	14.0	13.8	14.2	16.2	16	Green	16.2					
W1 d	Average Caseload per Worker - CWD (Excluding Transition team)	SIB	18.6	17.6	17.0	16.4	19.1	17.8	12.5	18.6	17.4	19.1	13.5	13.0	12.1	20	Green	12.1					
W1 e	Average Caseload per Newly Qualified Social Worker (ASYE)	SIB	8.8	9.3	9.4	10.3	10.4	10.5	7.6	8.1	10.7	12.0	10.9	11.9	12.0	14	Green	12.0					
W1 f	Average Caseload per Worker - Leaving Care	SIB	23.7	22.4	24.0	23.4	23.2	23.3	23.0	23.1	22.1	22.9	21.2	23.1	20.2	25	Green	20.2					
W1 g	Average Caseload Per Worker - Adolescent Teams	SIB	15.4	16.6	13.8	11.9	13.3	11.6	10.8	10.6	12.6	12.8	14.0	13.3	13.0	16	Green	13.0					
<b>Quality Assurance</b>																							
QA 1	Percentage of children who had their supervision and was within the timescales	BIB	75%	90%	80%	67%	93%	93%	91%	91%	87%	90%	88%	92%	83%	90%	Amber	83%					
QA 2	Number of Cases Audited		24	9	11	17	0	0	New Report in Development	25	Bi-monthly	TBC	NA	Grey									
QA 3	Percentage of Cases Audited that are Good or Outstanding	BIB	29%	11%	36%	35%	NA	NA	New Report in Development	72%	Bi-monthly	TBC	80%	Grey									
QA 4	Percentage of Cases Audited that are RI	SIB	54%	22%	45%	35%	NA	NA	New Report in Development	24%	Bi-monthly	TBC	20%	Grey									
QA 5	Percentage of Cases Audited that are Inadequate	SIB	17%	11%	0%	18%	NA	NA	New Report in Development	4%	Bi-monthly	TBC	0%	Grey									