

Adult Social Care – Croydon Council

Provider Services:

Covid (Scheme 1 and 2) reviews continue

- Efficiency work (4 calls, Direct Payments) continue
- Waiting lists in both Disability and Older People - holding steady the last fortnight
- Overdue reviews need to be looked at once Covid work is completed
- Increasingly detailed conversations with CHS and CCG around out of hospital funding (post March 31st) taking place with ASC and Commissioning - discharge demand number holding steady at 65 per week (roughly 50% more than expected pre Covid)
- Staff increasingly vaccinated and visiting clients at home as required based on risk

Mental Health:

Croydon Mental Health Services is undertaking a review of interventions and partnership programmes through our planned mental health summit on the 08 March 2021 with the view of agreeing a multiagency plan required for the delivery and implementation of the Croydon Renewal Improvement Plan and Croydon Finance Recovery Plan

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- **Provider Services:**

Roadmap to recovery being developed over the next two weeks in line with the Government roadmap on society, shops and services reopening. This will include Active Lives, Dementia Day Services, Shared Lives and Extra Care Housing.

- **Safeguarding:**

- To support Hospital discharge safeguarding has picked up extra work from the Localities but just about managing - although at full capacity.
- Activity continues to be at pre-COVID levels.
- Key themes that are beginning to emerge since COVID are the increase in family conflicts. For example - two parts of the family in dispute with the vulnerable person in the middle. Often focussed on inheritance / financial issues.
- The steady increase of concerns being raised following death of loved ones in care homes / hospitals - which are proving to be challenging as these seem to focus on times when such institutions have been stretched beyond capacity as a result of COVID outbreaks

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- **Care homes and Commissioning:**

- Continued focus is in supporting care homes in reducing covid-19 infections within care homes.
- There has been reduced infection in care homes due to increased infection control measures and vaccination roll outs.
- We are seeing a positive response from care homes in relation to staff and resident vaccinations and will continue to support them over the next quarter

- **Croydon Adult Support (Front Door):**

- The ASC front door (CAS) has seen a 30% increase in demand since January with increased referrals due to carers having to shield or contracting coronavirus. There are no backlogs and the team divert around 85% of all demand from going into statutory services
- Shielding was introduced in Croydon on 20 December 2020 for clinically extremely vulnerable and the team have been contacting those who require support through the National Shielding Service System (NSSS). Issues this time are more social and financial than food related