




Croydon COVID-19 Care Home Vaccine Uptake Plan

Action	Description/Comments	RAG
Improving Access to Vaccinations		
Support staff to access an alternative vaccine where clinically appropriate	South West London CCG has a Pathway in place to support staff to access Pfizer vaccine where clinically appropriate	<i>On Track</i>
South West London CCG to develop a process to support new residents to access 1 st and 2 nd dose vaccinations	Link to the vaccination request form shared with care homes and uploaded to Value Croydon	<i>Complete</i>
Targeted Support		
Develop a plan to increase the remaining 8% unvaccinated care home residents	Clinical Senior Responsible Officer to raise with Vaccination Task and Finish Group the best approach to support care home residents who have not yet been vaccinated.	<i>On Track</i>
	Community Learning Disability Team to support LD homes with staff and resident vaccination uptake	<i>On Track</i>
Develop a plan to support our larger care homes (top 6) with staff vaccination uptake	Fortnightly check-in calls from the commissioning team Joint meeting (Care Home Manager, CCG, Public Health and Commissioning) to understand how we can support the managers to increase staff uptake	<i>On Track</i>
Recruit X3 Temporary (30/06/2021) Contract and Review Officers to support with COVID response across Residential and Community Care Settings	Roles currently out via agency, interviews commencing week beginning 26 th April 2021 Main focus increasing staff vaccination uptake across Residential and Community Settings.	<i>On Track</i>
Identify a clinician specialising in fertility to attend the care home information session	Contact has been made with specialist in the process of negotiating dates. Target all care homes that have advised that fertility concerns is a reason for low staff uptake an invite them to the session.	<i>On Track</i>
Calls to care home with low staff/resident uptake 50% or less	Calls made to homes to understand the reason for low vaccination uptake, resources shared.	<i>Complete</i>
Formal Letter from the Director of Public Health Croydon and Interim Director of Commissioning and Procurement sent to homes with 50% or less uptake of the vaccination amongst staff	Letter sent to homes highlighting the importance of having the covid vaccination and updating the capacity tracker.	<i>Complete</i>
Support for care homes (Horizon Retreat, Ocean Retreat and Whitworth Lodge) reporting 0% staff vaccination uptake	Covid vaccination resources have been sent to the managers and joint meetings (Care Home Manager, CCG, Public Health and Commissioning) organised.	<i>Complete</i>
Contact Care homes with high uptake (90% +) to see if they would be interested in buddying up and supporting a home with lower vaccination uptake	Calls made to homes, low interest due to work demands and managers not feeling comfortable	<i>Complete</i>

Action	Description/Comments	RAG
Stakeholder Meetings		
Covid-19 Council Silver & Gold Group	Regular updates and reporting into Council Covid19 Resilience Governance	Ongoing
Monthly Care Home Strategy Group	Multi-agency covid-19 support for care homes	Ongoing
Twice weekly Care Home Operational Group	Responsible for the day to day oversight and response to covid, including reviewing the data completed by care homes on the NHS Capacity Tracker	Ongoing
Fortnightly Multi-agency Covid Vaccination Response Meeting	Organised to share key information and jointly agree the next steps to support covid vaccination uptake in order to minimise and slow down the spread of covid	Ongoing
London Care Homes Oversight Group	Attendance and sharing practice	Ongoing
Communication		
Care Home Information Sessions with a focus on Covid vaccinations	Regular COVID-19 vaccination Q&A sessions with guest speakers such as including Professor Dame Donna Kinnair, Lead GP and Public Health	Ongoing
Care Home Newsletter	Weekly vaccination updates and resources (including vaccination experiences from the BAME community Faith Leaders, Social Care Staff and Community Leaders) .	Ongoing
Develop a Covid-19 Vaccination section on Value Croydon (Single point of access for the latest COVID-19 pandemic news, updates, information and guidance)	Various vaccination resources available and updated when required	Complete
DHSC Survey Calls		
Review the feedback forms from the Test and Trace Vaccination Survey Calls.	Feedback analysed, care homes requiring further information have been contacted and the relevant vaccination resources shared.	Complete
Support the 2 staff members at Whitworth Lodge to access an alternative to the AstraZeneca Vaccination	The Commissioning Team have supported the staff to access the Pfizer Vaccination.	Complete

RAG Definitions	
Complete	
On Track	
Ongoing	





Croydon Care Homes Residents and Staff COVID-19 Vaccination Data (27 April 2021)		
	Dose 1	Dose 2
Residents	89.72%	65%
Staff	71.59%	44%

Date: 27 April 2021

Croydon COVID-19 Other Care Providers Vaccine Uptake Plan

Action	Description/Comments	RAG
Support providers to increase the number of staff getting vaccinated		
Support staff to access an alternative vaccine where clinically appropriate	Work with Care home team re:Pathway in place to support staff to access Pfizer vaccine where clinically appropriate	<i>Not yet started</i>
Support and facilitate access to reputable sources of information to aid decision making.	Topics identified as areas of concern is being addressed through the social care provider forum and the bi-weekly newsletter.	<i>On track</i>
Develop a communication plan for home care providers that incorporates 1-2-1 support where barriers are identified.	Link to the feedback in terms of barriers and providers not updating NHS tracker and lack of responsiveness at provider meetings	<i>On track</i>
Targeted Support		
Support providers to improve uptake of vaccine to 80% across home care and other markets	Develop a project group with lead to oversee delivery of the home care plan. Which includes weekly catch up on objectives and how we can support managers to increase staff uptake	<i>On going</i>
Support primary and secondary care providers on the DPS or those with similar levels of business to increase vaccinations level	Resource allocated to contacting providers in this remit, to understand reasons for low vaccination uptake, sharing resources to aid decision making	<i>On Track</i>
Calls to home care with low staff/resident uptake 50% or less	Resource allocated to contacting providers in this remit, to understand reasons for low vaccination uptake, sharing resources to aid decision making.	<i>On Track</i>
Calls to home care and other market providers who have not submitted data via the NHS tracker in the last 3 months	Calls to providers to understand barriers if any in updating the tracker and whether they are commissioned services/based in Croydon but delivering elsewhere.	<i>On track</i>
Identify a clinician specialising in fertility to attend joint care home and home care information session	Contact has been made with specialist in the process of negotiating dates. Target all care homes that have advised that fertility concerns is a reason for low staff uptake an invite them to the session.	<i>On going</i>
Extend the offer of a support session to Care staff where resources are directly shared	Link to the social care provider forum, this is an opportunity for staff to attend and here the resources available first han	<i>Not yet started</i>
Contact Home care provider with high uptake (90% +) to see if they would be interested in sharing the approach used within their organisation via the provider group or newsletter	1-2 providers have volunteered, but the majority have shied away from sharing any information	<i>On track</i>

Action	Description/Comments	RAG
Stakeholder Meetings		
Weekly project group meeting	Progress the aims of the home care plan in increasing vaccination numbers	<i>On track</i>
Communication		
Bi-weekly social care provider forum	Regular COVID-19 vaccination updates and Q&A sessions with guest speakers	<i>On going</i>
Home care Newsletter	Weekly vaccination updates and resources, including presentations and guest speak talks from the social care forum	<i>Ongoing</i>
Develop a Covid-19 Vaccination section on Value Croydon (Single point of access for the latest COVID-19 pandemic news, updates, information and guidance)	Various vaccination resources available and updated when required	<i>Not yet started</i>

RAG Definitions	
Complete	
On Track	
Ongoing	
Not started	

Date: 27 April 2021