

## Scrutiny Recommendations: Stage 1

Committee	Meeting Date	Agenda Item	Conclusion	Recommendation	Cabinet Lead	Officer Lead
Scrutiny & Overview Committee	30 March 2021	Scrutiny Update on 1-87 Regina Road	The Committee broadly accepted the terms of the reference for the independent investigation into the housing disrepair found at Regina House, which was due to report its findings back to the Council by 9 April.			
Scrutiny & Overview Committee	30 March 2021	Scrutiny Update on 1-87 Regina Road	The Committee welcomed confirmation that a review of housing services had been brought forward in light of the issues experienced by tenants at Regina House and agreed that there were a number of key areas that needed to be looked at as part of this review.	<p>The Committee asks that as part of the review of the Council's housing services consideration is given to the following areas:-</p> <ul style="list-style-type: none"> <li>- Prior to starting the review, the Council's long term vision for its housing services needed to be defined and then used as a basis for the review.</li> <li>- The review also needed to consider how the Council listens to the voice of its tenants both in terms of responding to issues raised and in designing services.</li> <li>- The process for tenants reporting issues and how they are subsequently dealt with needs to be comprehensively overhauled to ensure the needs of tenants are prioritised in any future delivery model.</li> </ul>	Patricia Hay-Justice	Sarah Hayward

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Scrutiny & Overview Committee	30 March 2021	Scrutiny Update on 1-87 Regina Road	The Committee had concerns about the performance of the current contractor for the repairs service, which needed to be investigated to establish whether value for money and service standards were being achieved.	The Committee recommends that delivery of the repairs service should be reviewed, when possible to do so under the terms of the current contract, to establish the most cost effective means of providing the service that also met the standards expected by tenants.	Patricia Hay-Justice	Sarah Hayward
Scrutiny & Overview Committee	30 March 2021	Review of the Libraries Public Consultation – Phase One	The Committee concluded that any consultation on the provision of the libraries service needed to be based on an underlying vision for the service and that the vision needed to be clearly defined in the consultation process	The Committee recommends that any future consultation documents on the libraries service clearly outlines the Council's vision for libraries and how it had informed the process.	Oliver Lewis	Sarah Hayward
Scrutiny & Overview Committee	30 March 2021	Review of the Libraries Public Consultation – Phase One	The Committee concluded that the option to close five libraries needed to be a last resort and should only be pursued if it was not possible to achieve the required savings through other options for delivery of the libraries service.			
Scrutiny & Overview Committee	30 March 2021	Review of the Libraries Public Consultation – Phase One	The Committee was unable to reach a conclusions on the preferability of the other three options.  Instead it concluded that a thorough options appraisal would be needed to make a judgement on which of these	The Committee recommends that further work is undertaken to prepare a detailed appraisal of any options put forward for the next stage of the consultation, to ensure that those responding could make an informed decision. This	Oliver Lewis	Sarah Hayward

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			options was included in the next stage of the consultation.	<p>should include consideration of:-</p> <ul style="list-style-type: none"> <li>- hybrid of options</li> <li>- a co-design approach for the redevelopment of the future library service</li> </ul> <p>The assessment criteria for the options appraisal also needed to be clearly defined at the start of the process and published with the second phase consultation</p>		
Children & Young People Sub-Committee	20 April 2021	Early Help, Social Care & Education Dashboards	The Education dashboard was lacking information on SEN reviews and it was important that the dashboard be inclusive of all the children in Croydon that we serve	<ol style="list-style-type: none"> <li>1. That future dashboards contain information that accurately reflects the landscape for SEN children and the Chair to reach an agreement with the Interim Director of Education of the level of information to be shared.</li> <li>2. Including data on 19-21 year old NEETs to enable comparison against national benchmarks</li> </ol>	Alisa Flemming	Shelley Davies
Children & Young People Sub-Committee	20 April 2021	Early Help, Social Care & Education Dashboards	The percentage of PRU that are rated by Ofsted as Good or Outstanding was an achievement to be celebrated. Additionally the overall high quality of both primary and secondary schools in the borough was commended.		Alisa Flemming	Shelley Davies

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Children & Young People Sub-Committee	20 April 2021	Early Help, Social Care & Education Dashboards	The steps that were being taken to address vacancy rates in Children's Social care was encouraging.		Alisa Flemming	Roisin Madden
Children & Young People Sub-Committee	20 April 2021	Early Help, Social Care & Education Dashboards	Commended the continued use of technology where it enables more efficient and effective service provision.		Alisa Flemming	Roisin Madden
Children & Young People Sub-Committee	20 April 2021	Service Impact & Budget Update	<p>It was very concerning that the role of Scrutiny was not included in the assurance process of the draft Children Families and Education Improvement Plan 2021-24.</p> <p>It was disappointing that the Children's Improvement Board work programme had been developed without consultation with the Sub-Committee or GPAC on its own work programme in order to avoid duplication.</p>	The Draft Children, Families and Education Delivery Plan 2021-24 be reviewed to ensure appropriate acknowledgement and inclusion of Scrutiny in its governance and assurance mechanisms.	Alisa Flemming	Roisin Madden
Children & Young People Sub-Committee	20 April 2021	Service Impact & Budget Update	The Plan was well written and robust but some of the language used was ambiguous. It was important that officers be mindful of the language used which could lead to unintended interpretation.	The Plan to be circulated to all Councillors with a briefing note that explains the challenges and for all other department to follow this lead when writing the plan for their service.	Alisa Flemming	Roisin Madden