

For general release

REPORT TO:	Scrutiny Streets Environment and Homes Sub-Committee 18 May 2021
SUBJECT:	Investigation into conditions at 1-87 Regina Road, South Norwood and the Housing Service Improvement Plan
LEAD OFFICER:	Katherine Kerswell, Interim Chief Executive Sarah Hayward, Interim Executive Director of Place
CABINET MEMBER:	Cllr Hamida Ali, Leader of the Council Councillor Patricia Hay-Justice, Cabinet Member for Homes
PERSON LEADING AT SCRUTINY COMMITTEE MEETING:	Sarah Hayward, Interim Executive Director of Place

CORPORATE PRIORITY 2020-2024

Implementation of the council's response to the independent investigation's recommendations is essential in order to ensure that the council provides the best quality core housing management service that it can afford and provides value for money for its tenants and leaseholders.

ORIGIN OF ITEM:	This item was referred from Cabinet to review the report and comment as per recommendation 1.13 of the Cabinet report of 17 May 2021
BRIEF FOR THE COMMITTEE:	The Scrutiny Sub-Committee is asked to review the attached Cabinet report and together with any new information learnt at the meeting, provide any comments of recommendations on the attached Initial Action Plan.

1. EXECUTIVE SUMMARY

The Sub-Committee is asked to review the appended Cabinet report and supporting documents with a view to submitting comments on the initial action plan, progress in implementation and developing the Housing Improvement Plan.

CONTACT OFFICER: Sarah Hayward Interim Executive Director of Place

BACKGROUND DOCUMENTS: 4 February 2020 Axis responsive Repairs Contract review report

<https://democracy.croydon.gov.uk/documents/s20405/Axis%20Contract%20Review%20Report.pdf>

APPENDICES: Cabinet Report – Regina Road Investigation
Appendix 1A Report of Independent Investigation by ARK Consultancy
Appendix 1B LB Croydon Timeline
Appendix 2 Regina Road Terms of Reference
Appendix 3 Council’s Initial Action Plan