

Children and Young People's Scrutiny Committee

Early Help & Children's Social Care Performance Analysis

October 2021

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for children and young people in croydon

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Overview of performance across EH & CSC KPIs

GOING WELL OR BETTER

- The number of CLA cases continues to reduce, whilst active CIN cases and open CP cases have increased in the last few months (reflecting post-Covid lockdown trend as seen in other authorities)
- Percentage of children subject to Child Protection Plan and Children Looked After for whom a visit has taken place within timescales
- Over all CLA numbers have reduced with Local CLA currently at 458 whilst Unaccompanied Asylum Seeking Children is 137.
- Average caseloads are stable and within targets

ONES TO WATCH

- Percentage of children subject to Child Protection Plan and Children Looked After for whom a visit has taken place within timescales
- Percentage of CIN with an up to date plan
- Percentage of ICPC's within 15 days of the strategy meeting

THINGS TO DO BETTER

- Percentage of Early Help stepped up to CSC is high at 19%
- Referral numbers have increased in the last few months, and the year-to-date re-referrals rate is 25% both following national trends
- Percentage of assessments completed in 45 days at 72% is below benchmarks
- Percentage of children with CIN Plans for whom a visit has taken place with the last 4 weeks was 81%
- Percentage of children on CP plans for a 2nd time or more is currently 27%, this is higher compared to benchmarks
- Percentage of CLA in care 12+ months having same social worker for the last 6 months is below target at 54%
- Percentage of care leavers in employment, education or training (19-21 yr olds) is below target at 61% but better than benchmarks available
- Percentage of children who had their supervision and completed in timescales is below target at 84%

Overview of performance across EH & CSC KPIs

		2020/21													2021/22			Comparative Data					
Indicator Number	Indicator Title	Polarity	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	RO	2021-22 Target	RAG	YTD/LATEST	2021-22 YTD or latest	DfE Published Croydon 2019-20	Stats Nbr Average 2019-2020	London 2019-20	England 2019-20
EH 7	Percentage of cases closed due to family no longer requiring service	SIB	19%	22%	28%	29%	25%	14%	26%	20%	24%	17%	34%	17%	IL	10%	Red	YTD	23%	14%			
EH 9	Percentage of Early Help cases that were stepped up to CSC	SIB	17%	10%	5%	20%	19%	21%	28%	19%	13%	26%	13%	14%	IL	15%	Red	YTD	19%	11%			
FD 8	Percentage of re-referrals within 12 months	SIB	27%	28%	24%	28%	23%	29%	31%	24%	25%	22%	24%	22%	IL	22%	Amber	YTD	25%	18%	19%	19%	23%
AMT 2	Percentage of C&F assessments completed within 45 working days	BIB	65%	75%	84%	77%	79%	83%	82%	69%	72%	73%	65%	72%	IL	85%	Red	YTD	72%	76%	87%	85%	84%
CIN 3	Rates of CIN* per 10,000 of Under 18 Population		70.7	69.0	73.9	70.5	66.8	69.2	65.8	63.3	62.1	59.7	62.0	65.5	RB	NA	Grey	LATEST	65.5	63.6			
CIN 4	Percentage of CIN* for whom a visit has taken place within last 4 weeks (includes CWD Teams)	BIB	83%	82%	84%	91%	95%	81%	84%	84%	82%	82%	75%	81%	RB	95%	Red	LATEST	81%	73%			
CIN 8	Percentage of CIN with an up-to-date child's plan New*	BIB	84%	90%	86%	89%	92%	90%	90%	89%	97%	88%	90%	90%	RB	95%	Amber	LATEST	90%	85%			
CP 5	Percentage of children for whom ICPC was held in the month within 15 working days of the Strategy discussions	BIB	73%	56%	76%	48%	68%	89%	81%	88%	89%	66%	48%	70%	DW	77%	Amber	YTD	74%	75	74	76	78
CP 11	Percentage of Child Protection Children subject to a plan for a second or	SIB	20%	19%	22%	23%	24%	27%	26%	30%	28%	27%	29%	27%	DW	18%	Red	LATEST	27%	15.3	17.6	18.0	21.9
CP 13	Percentage of children subject to Child Protection Plan for whom a visit has taken place within last 4 weeks (20 Working Days)	BIB	94%	96%	96%	98%	96%	99%	98%	96%	97%	93%	94%	98%	RB	95%	Green	LATEST	98%	94%			
MC 1c	Repeat Missing Children - Overall number of children with 3 or more missing		27	23	20	15	20	19	16	21	22	18	21	23	SH	NA	Grey	YTD	121				
MC 8	Number of missing episodes started in month - LAC missing from placement	SIB	166	124	101	115	138	137	119	126	142	140	154	148	SH	NA	Grey	YTD	829	2,687	582		81,090
CLA 3	Number of CLA at the end of the month who are Local CLA (Non-UASC)		502	505	502	485	486	481	456	452	463	469	470	458	SH	NA	Grey	LATEST	458	528			
CLA 4	Number of CLA at the end of the month who are UASC		245	236	228	214	211	210	205	189	170	153	146	137	SH	NA	Grey	LATEST	137	279	270	53	5000
CLA 10	Percentage of CLA for whom a visit has taken place within statutory timescales (6 weekly Visits)	BIB	94%	94%	94%	95%	96%	95%	95%	93%	96%	94%	93%	95%	SH	95%	Green	LATEST	95%	94%			

Overview of performance across EH & CSC KPIs

A	B	C	AT	AU	AV	AW	AX	AY	AZ	BA	BB	BC	BD	BE	BF	BI	BK	BL	BP	BT	BU	BV	BW
		2020/21													2021/22			Comparative Data					
Indicator Number	Indicator Title	Polarity	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	RO	2021-22 Target	RAG	YTD/LATEST	2021-22 YTD or latest	DfE Published Croydon 2019-20	Stats Nbr Average 2019-2020	London 2019-20	England 2019-20
CLA 19	Percentage of CLA that have been in care for 12+ months, that have had same social worker for last 6 months	BIB	68%	62%	67%	71%	66%	72%	73%	75%	62%	57%	57%	54%	SH	65%	Red	LATEST	54%	59%			
CL 1	Number of Care Leavers in employment, education, or training (EET) on their 17th to 21st Birthday	BIB	347	339	335	336	339	352	352	350	348	356	353	342	MM	NA	Grey	LATEST	342				
CL 1a	Percentage in employment, education, or training (EET) on their 17th to 21st Birthday	BIB	59%	57%	58%	58%	58%	57%	58%	59%	61%	65%	65%	64%	MM	85%	Red	LATEST	64%				
CL 1c	Percentage in employment, education, or training (EET) on their 19th to 21st Birthday (New*)	BIB											63%	61%	MM	85%	Red	LATEST	61%	43%	54%	55%	53%
W 1	Average Caseload per Worker	SIB	14.2	13.8	14.6	15.1	15.1	16.7	16.7	16.3	16.4	16.3	15.4	15.4	NP	17	Green	LATEST	15.4				
W1 a	Average Caseload per Worker - Croydon Supporting Families	SIB	14.3	13.6	14.6	14.4	15.8	20.4	20.8	19.8	21.9	20.1	17.1	15.0	NP	20	Green	LATEST	15.0				
W1 b	Average Caseload per Worker - Social Work With Families	SIB	14.6	14.2	13.8	14.5	14.1	13.8	14.5	14.7	14.7	15.2	14.5	15.0	NP	16	Green	LATEST	15.0				
W1 c	Average Caseload per Worker - Children In Care	SIB	13.8	14.2	16.2	14.6	14.9	17.3	17.1	16.2	15.6	14.5	14.7	14.4	NP	16	GREEN	LATEST	14.4				
W1 d	Average Caseload per Worker - CWD (Excluding Transition team)	SIB	13.5	13.0	12.1	17.8	14.4	15.5	16.1	15.2	14.6	15.8	15.8	15.1	NP	16	Green	LATEST	15.1				
W1 e	Average Caseload per Newly Qualified Social Worker (ASYE)	SIB	10.9	11.9	12.0	12.7	11.3	11.8	12.7	13.3	13.4	15.9	11.3	12.0	NP	14	Green	LATEST	12.0				
W1 f	Average Caseload per Worker - Leaving Care	SIB	21.2	23.1	20.2	21.5	22.2	21.9	20.4	21.5	20.2	19.8	20.9	21.1	NP	25	Green	LATEST	21.1				
W1 g	Average Caseload Per Worker - Adolescent Teams	SIB	14.0	13.3	13.0	11.0	9.2	11.2	9.1	9.0	3.2	5.0	5.8	7.5	NP	10	Green	LATEST	7.5				
QA 1	Percentage of children who had their supervision and was within the timescales	BIB	88%	92%	83%	90%	89%	83%	79%	81%	80%	89%	87%	87%	SH	90%	Amber	YTD	84%				
QA 2	Number of Cases Audited		25	BM	BM	38	BM	35	BM	48	BM	BM	31	BM	SH	NA	Grey	NA	79				
QA 3	Percentage of Cases Audited that are Good or Outstanding	BIB	72%	BM	BM	67%	BM	71%	BM	62%	BM	BM	74%	BM	SH	80%	Red	YTD	68%				
QA 4	Percentage of Cases Audited that are RI	SIB	24%	BM	BM	30%	BM	23%	BM	38%	BM	BM	23%	BM	SH	20%	Red	YTD	30%				
QA 5	Percentage of Cases Audited that are Inadequate	SIB	4%	BM	BM	4%	BM	6%	BM	0%	BM	BM	3%	BM	SH	0%	Red	YTD	2%				