

REPORT TO:	CABINET 6 December 2021
SUBJECT:	Croydon Safeguarding Adult Board Annual Report 2020/21
LEAD OFFICER:	Annie Callanan, CSAB Independent Chair Annette McPartland, Interim Corporate Director of Adult Social Care & Health
CABINET MEMBER:	Councillor Janet Campbell Cabinet Member for Families, Health & Social Care
WARDS:	All
<p>COUNCIL PRIORITIES 2020-2024</p> <p>The Safeguarding Adult Board is a statutory function, whereby each Local Authority must establish a Safeguarding Adult Board for its area (S43 Care Act 2014).</p> <p>Safeguarding Adults is therefore a key corporate priority and is part of all the relevant key plans for adult social care. We will focus on providing the best quality core service we can afford. First and foremost, providing social care services that keep our most vulnerable residents safe and healthy.</p> <p>Council's priorities</p>	
<p>FINANCIAL IMPACT</p> <p>There are no direct financial implications arising from this report as all priorities within the 2020/21 Croydon Safeguarding Adults Board Annual Report have been funded through the Adult Social Care budget and allocations from the statutory partners for the CSAB.</p>	
<p>FORWARD PLAN KEY DECISION REFERENCE NO.: This is not a key decision</p>	

The Leader of the Council has delegated to the Cabinet the power to make the decisions set out in the recommendations below:

1. RECOMMENDATIONS

Cabinet is recommended to note the Annual Report of the Croydon Safeguarding Adult Board (CSAB)

2. EXECUTIVE SUMMARY

- 2.1 The purpose of the CSAB Annual Report is to detail the activity and effectiveness of the CSAB between 01 April 2020 to 31 March 2021. The report is submitted by the CSAB Independent Chair, Annie Callanan. It ensures that the statutory partners (Council, Health and Police), residents and other agencies are given objective feedback on the work and effectiveness of local

arrangements for safeguarding adults. The report covers the 2020/21 priorities, demonstrating what has been achieved and the work which needs to continue throughout 2021/22.

- 2.2 A Safeguarding Adult Review (SAR) was undertaken and completed during the year of this report and the 7 Minute Briefing for the Catherine SAR can be found on page 12. The SAR Sub group also agreed for a learning exercise using a questionnaire to be undertaken with regards to dental services around the care of and responses to an individual with learning disabilities, a 7 Minute Briefing for this can be found on page 14.

3. Croydon Safeguarding Adult Board (CSAB) Annual Report 2020/21

- 3.1 The Annual Report is introduced by the Board's Independent Chair Annie Callanan who took up post in January 2018. The Chair will be supported at the December meeting by the statutory partner leads for Health (Elaine Clancy), Council (Annette McPartland) and Police (David Williams).
- 3.2 The Report is due to be presented to Cabinet on the 6th December following the report being shared at the CSAB quarterly meeting in October. It is an important function of the Council to have oversight of the adult safeguarding activity in Croydon. It provides an update on the multi-agency work by the CSAB partnership to safeguarding adults in Croydon.
- 3.3 Information is submitted by partners, agencies and residents, they report on the activities they have undertaken throughout the year aligned to the board priorities.
- 3.4 Safeguarding statistics can be found on pages 7 – 9, this includes data submitted to the Department of Health and Social Care (DHSC) in July 2021. The data looks at safeguarding referrals received during 2020/21 and whether they progressed to a safeguarding enquiry for further investigation. Where appropriate, percentages and numbers have been included along with a breakdown of the source of referral. The figures show a comparison between 2019/20 to 2020/21.
- 3.5 Data showing the ethnicity of referrals vs. ethnicity of the Croydon population can be found on page 8. Statistics show that compared to the ethnicity of Croydon population, Asian/Asian British are underrepresented for safeguarding referrals. However, Black/African/Caribbean/Black British safeguarding referrals are just 1% below its Croydon population percentage. Further work to raise awareness needs to be done however, the work of the Voice of the People sub group has been working on ways to improve engagement and communication across all communities. Page 25 outlines the work of this sub group.
- 3.6 A breakdown of the types of alleged abuse is covered on page 9. It shows that 5 in 8 safeguarded adults allegedly experienced abuse in their own home which is an increase of 4% compared to last year. There was a decrease of 4% compared to 2019/20 of safeguarded adults referred as experiencing abuse

whilst in a care home setting.

- 3.7 National comparisons to neighbours in borough data is currently not available but can be shared when published.
- 3.8 The Board's priorities are addressed by sharing what has been done and what further work needs to take place. Below are some of the examples taken from the report for each of the priorities:

Prevention [Page 17]

- 3.9 Multi-agency Bitesize training sessions were held across the partnership to share the learning from two SARs. The Catherine SAR published this year was used alongside the VB SAR published last year due to their similarities which the Local Authority took the lead. The SAR Sub group identified the need to undertake an analysis of SAR themes and to continue to take forward the learning from SARs and learning exercises. The Local Authority continued to implement its major programme of transformation and integration, Integrated Community Networks.

Commissioning [Page 19]

- 3.10 The CSAB Intelligence Sharing sub group, under the newly appointed chair from the CCG, continued to have oversight of the provider market. The group meets every two months and have widened their membership with more health members attending now and Healthwatch representation. South London and Maudsley Trust (SLaM) established South London Listens which focused on reaching groups disproportionately affected by mental ill health.

Making Safeguarding Personal [Page 21]

- 3.11 The Voice of the People sub group are now established developing a work programme which began by identifying groups, forums and networks already in existence. These can be used to raise awareness of their work and of the CSAB as well as sharing information. Much of their work is in the early stage, however, a joint workshop was held with the BME Forum which involved developing a generic presentation which will be used across other forums/groups/workshops. Further information of other pieces of work can be found in the report including the production of citizen led resources. Page 24 provides examples of feedback from those who have used the services which partners have shared with us.

Communication and Engagement [page 26]

- 3.12 The CSAB continues to raise awareness of work undertaken by using networks, workshops, the Board and sub group meetings and the CSAB website. Partners and all agencies have continued their high level of engagement with the CSAB which is evidenced by their contributions for this year's report and the excellent attendance at all meetings and events.

Quality & Improvement [Page 22]

- 3.13 The Performance & Quality Assurance sub group have continued to collate and monitor the multi-agency dashboard, collecting data from across the partnership. The Group is reviewing the dashboard ensuring that current indicators are relevant and are aligned to data collected by partner agencies.

Two further multi-agency themed audits are planned for 2021/22 – Mental Capacity and a re-run of the Self Neglect audit.

- 3.14 This report covers a period of exceptional pressure during the Covid-19 pandemic. Ways of working changed but the challenges have been met with courage and resilience. Within the report there are examples of good practice across the partnership during these times (page 4) and new ways of working and activities (page 5). During this time the CSAB continued to carry out the statutory functions of the Board, continuing to meet and deliver on the Strategic Plan.

4. CONSULTATION

- 4.1 The three strategic partners [Local Authority, Health and Police] along with other organisations, voluntary sector, residents and agencies have contributed to the annual report. Resident feedback and the Lay Member comments have been included within the report.
- 4.2 Contributions are gathered either by both the completion of a template and by continuous recording throughout the year by using the CSAB structure of meetings, workshops, events and forums.
- 4.3. The Croydon Adult Safeguarding Board approved the report on 27 October 2021.

5 HEALTH AND SOCIAL CARE SUB-COMMITTEE

- 5.1 The report was presented to the Committee on the 9th November 2021, the Independent Chair was supported by partners.
- 5.2 There were no formal recommendations from the Committee. There was full and informative discussion on the current position of adult safeguarding in Croydon. It was recognised that the adult safeguarding system continued to operate effectively during the COVID 19 lockdowns and further discussion about the priorities for next year

6 FINANCIAL AND RISK ASSESSMENT CONSIDERATIONS

- 6.1 There are no direct financial implications arising from this report as all priorities within the 2020/21 Croydon Safeguarding Adults Board Annual Report have been funded through the 2020/21 Adult Social budget and partner allocations.
- 6.2 The CSAB is funded from allocations from the partners and therefore has a multi-agency budget. Croydon Council contributes £59k per annum and all other key partners contributions can be found on page 32 of the report.

7. LEGAL CONSIDERATIONS

- 7.1 Pursuant to Schedule 2 of the Care Act 2014, as soon as feasible after the end of each financial year, the CSAB must publish a report on:
- What it has done during the year to achieve its priorities.
 - What has been done during that year to implement its Strategic Plan.
 - What each member has done during that year to implement the strategy.
 - The findings of reviews arranged by it under section 44 (Safeguarding Adult Reviews) which have concluded that year (whether or not they began in that year).
 - What has been done during the year to implement the findings of a review arranged by it under that section.
 - Where it decides during that year not to implement a finding of a review arranged by it under that section, the reasons for its decision.
- 7.2 The CSAB must send a copy of the report to the Chief Executive and the Lead of the Council, the local policing body the whole or part of whose area is in the local authority's area, the Local Healthwatch organisation for the local authority's area and the chair of the Health and Wellbeing Board for that area.

Approved by Doutimi Aseh, Acting Director of Legal Services

8. HUMAN RESOURCES IMPACT

- 8.1 There are no direct Human Resources implications arising from this report for Croydon Council employees.

9. EQUALITIES IMPACT

- 9.1 A key priority for the Council is ensuring we work with our partners to make Croydon a stronger and a more inclusive borough, free from racism and discrimination for all our communities. The impact of the proposals that have been and/or will be delivered through the structures outlined in this report are expected to have a positive impact on residents with different protected characteristics, in particular the demographic groups which are under represented in the safeguarding data and this work was a priority for the board this year. This will include linking with other pieces of work undertaken across the partnership, a new sub group for the board 'Voice of the People' was established, developed a work plan and began raising awareness across all communities. [Page 25 of the report].
- 9.2 Quality assurance data provided in the annual report is designed as a summary set of information and is provided at a high level, these are sourced from the data submitted to the Department of Health & Social Care in July 2021. The dataset has also been configured to look at those safeguarding enquiries and to establish where the adults at risk experienced abuse, the type of abuse, who was suspected of abusing and the outcome. As a multi-agency board and with an independent identity the CSAB Performance Dashboard will still enable

Croydon Safeguarding Adult Board to assess its impact against the Council's Equality Policy and statutory Equality Objectives, although partner agencies cannot be held accountable to these, as statutory agencies they will have their distinctive organisational equality objectives and policies, under the Public Sector Equality Duty.

Approved by: D.McCausland Equality Programme Manager

10. ENVIRONMENT AND CLIMATE CHANGE IMPACT

10.1 None

11. CRIME AND DISORDER REDUCTION IMPACT

11.1 None

12. REASONS FOR RECOMMENDATIONS/PROPOSED DECISION

12.1 That the Council notes the work and effectiveness of the CSAB in ensuring the safeguarding of adults of risk in Croydon. That the council to also note the planned work for 2021/22.

13. OPTIONS CONSIDERED AND REJECTED

13.1 None

14. DATA PROTECTION IMPLICATIONS

14.1 WILL THE SUBJECT OF THE REPORT INVOLVE THE PROCESSING OF 'PERSONAL DATA'?

No.

14.2 HAS A DATA PROTECTION IMPACT ASSESSMENT (DPIA) BEEN COMPLETED?

Not applicable.

There is in place a robust data sharing agreement with all partners on the Board including the Metropolitan Police and South West London CCG. This agreement is a London wide agreement developed by ADASS

Approved by: Annette McPartland, Interim Corporate Director of Adult Social Care & Health

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APPENDICES: Appendix 1: CSAB Annual Report

BACKGROUND DOCUMENTS: None