

Health & Wellbeing Board

Meeting of the Health and Wellbeing Board held on Wednesday, 19 January 2022 at 2.00pm.
This meeting was held remotely.

MINUTES

Present: Councillor Janet Campbell (Chair);
Dr Agnelo Fernandes (NHS Croydon Clinical Commissioning Group) (Vice-Chair);
Councillor Alisa Flemming
Councillor Jerry Fitzpatrick
Councillor Yvette Hopley
Councillor Margaret Bird
Annette McPartland, Interim Corporate Director Adult Social Care & Health (DASS)
Rachel Flowers, Director of Public Health - Non-voting
Edwina Morris, Healthwatch
Hilary Williams, South London and Maudsley NHS Foundation Trust
Michael Bell, Croydon Health Services NHS Trust - Non-voting
Matthew Kershaw, NHS Croydon Clinical Commissioning Group (CCG)

Also Present: Rachel Flagg (CAMHS - Integrated Delivery Manager)
Samantha Boyd (CAMHS - Associate Director of System Strategy)
Sarah Burns (CVA Live)
Andrew Brown (BME Forum)
Ima Miah (ARCC Ltd)
Katy Morteo (Metropolitan Police)
Yusuf Osman (Croydon Adult Social Service Users Panel Representative)
Sharon Hemley (Lead Commissioner for Early Years and Early Help)
Amina Diaz (BME Forum)
Richard Eyre (Head of Improvement)
Dr James Moore (Public Health Consultant)

Apologies: Councillors Stephen Mann, Councillor Mary Croos and Co-optee Member Steve Phaure

PART A

1/22 **Minutes of the Previous Meeting**

RESOLVED that the minutes of the meeting held on Wednesday 20 October 2021 were agreed as an accurate record with the following amendments:

- Paragraph 16/21 names Edwina Morris as the Healthwatch CEO throughout the minutes – this has been amended to the Chair of Healthwatch Croydon.

- Paragraph 16/21 names Hilary Williams as addressing the Board – this has been amended to Edwina Morris as addressing the Board.
- Paragraph 16/21 has the words “service users” which has been replaced with the word ‘volunteers’.

2/22 **Disclosure of Interests**

There were no disclosures at this meeting.

3/22 **Urgent Business (if any)**

The Chair was asked to approve a decision for the Better Care Fund Plan on December 16th 2021 and the report had been brought to the Panel for noting.

4/22 **Public Questions**

There was none.

5/22 **Director of Public Health annual report: The Magnificence of Croydon during the COVID-19 pandemic**

The Health and Wellbeing Board considered the Director of Public Health’s Annual Report which focused on the impact of Covid-19 on inequalities through the experience of Croydon residents.

The Board received a detailed presentation from the Director of Public Health, Rachel Flowers, who shared with the Board a video and supporting data which captured the inequalities the pandemic had caused. There were also importance messages of the five ways to wellbeing; and a further message of the importance of vaccinations and the opportunity to be vaccinated.

Members of the Board welcomed the report that illustrated the excellence of officers and health officers in addressing the pandemic at the height of its crisis; additionally also sharing the reflections of some of the people in Croydon via a video.

During the consideration of the recommendations, the Panel discussed the following:

- The effect of covid-19 for those of learning disability including autism was not represented, relating to the significance of deaths and other negative health aspect from that community. This needed to be flagged up as part of the structural discrimination of the autistic community, amongst other barriers in other groups. Inequalities preceded covid-19 and continue to be present. In response, the Director of Public Health recognised that from the large number of people who had died during

the pandemic, it was difficult to capture specific information as such for the Croydon borough.

- The elderly population was a great concern and recent statistics had shown that over 75% of people who had passed away during the pandemic were over 75 years old. Further, there were worrying concerns for people in residential care homes; and concerns with the homelessness, with more detail to be reviewed was requested around this.
- The Director of Public Health acknowledged the importance of listening to the voices of the people of Croydon, and the importance in communicating with different groups.

The Chair thanked the Director of Public Health for her report.

The Board **RESOLVED**: To note the content of the Director of Public Health's independent Annual Report.

6/22

Health and Care Plan Refresh 2021-2023

The Health and Wellbeing Board considered the Health and Care Plan Refresh 2021-2023 report, a refresh of the plan developed in 2019. This report highlighted the learned responses to the Covid-19 Pandemic; understanding the impact that the pandemic had on communities; and further to ensure there was a reduction on inequalities.

The Board received a detailed presentation from Matthew Kershaw (NHS Croydon Clinical Commissioning Group), Samantha Boyd (Associate Director of System Strategy) and Rachel Flagg (Integrated Delivery Manager, Adult Social Care Policy & Improvement), which reflected on the ambitions of the Health and Wellbeing strategy. Due to the pandemic, the refresh was necessary to embed, reiterate and refocus on the reduction of inequalities caused by the pandemic.

The Board Members thanked officers for the report presented which captured key learning and identified some significant changes, and further welcomed a whole range of changes relating to population and how the system worked together.

In response to queries raised by the Board, Matthew Kershaw, Rachel Flagg, Hillary Williams and Samantha Boyd clarified the following:

- Though the Autism strategy that was improved last year, Members wanted to learn more of the community engagement with the autistic community and a number of other priority issues identified in the strategy that was scarcely addressed as part of the recess. In response, the learning disability partnership board was to provide specifics of the delivery plan and input on the engagement process, which was an active participant process and it was noted that there was a lot of work to do within the autism adult diagnostic learning

disability pathway following gaps in provision particularly in primary care.

- In relation to vaccinations assistance particularly since the pandemic, the service had continued with the pop-up service within the community with communications on every platform available for more understanding around vaccinations and choice. Communications had further reached out within schools for young children who had questions about vaccinations to discuss further with their families. In addition, a small grant scheme provided a new campaign for community groups to deliver messaging around vaccinations, long-covid, employment and so much more within the borough. This was delivered through the long-term conditions project which was ran by the BME Forum and the Asian Resource Centre and partnership.

During the consideration of the recommendations, the Board discussed the following:

- It was proposed for this item to be heard again at the Board in the future, to hear of the outcomes identified within the appendices, how often were the frequency of the updates, and the outcome measures which related to the priorities of the Health and Wellbeing Board to look at the outcomes as a way of guidance for strategy moving forward.

The Board **RESOLVED**: To agree the refresh of the Health and Care Plan 2021-2023

7/22

Pharmaceutical Needs Assessment

The Health and Wellbeing Board considered the Pharmaceutical Needs Assessment report, which provided an update on the plans to produce and publish the 2022 Croydon Pharmaceutical Needs Assessment (PNA). The Board received an overview from the Public Health Consultant, Dr James Moore, who highlighted the statutory need for each local authority to publish and keep up to date a statement of the need for pharmaceutical services of its population within its area, which was referred to as a PNA.

With a statement to be published every three years, Croydon published their first in 2015 and their second in 2018. The next PNA was due in October 2022 as regulations was put in place for a delay due to the pandemic.

The proposal was to carry another competitive tender process ensuring the service specifications were tailored and limited to its statutory requirements. This project was to be funded by the Public Health budget.

The Board **RESOLVED**: To

1. Note the plans for procurement and development of the 2022 PNA for Croydon on behalf of the Health and Wellbeing Board and the proposed time line to meet the statutory deadline of publication by 1 October 2022.

2. Agree to the establishment of a PNA steering group with the terms of reference as outlined in the draft Terms of Reference in Appendix 1 to oversee the PNA process as recommended in the national PNA guidance

8/22

Transforming Mental Health Services for Children, Young People (0-25) and their families across South West London - Local Transformation Plan Refresh 2021

The Health and Wellbeing Board considered the Transforming Mental Health Services for Children, Young People (0-25) and their families across South West London - Local Transformation Plan Refresh 2021 report, which provided a refreshed Children and Young People's Emotional Wellbeing and Mental Health Local Transformation Plan for 2021. The Board received a detailed overview from Matthew Kershaw (Croydon Clinical Commissioning Group), and Rachel Flagg (Integrated Delivery Manager, Adult Social Care Policy & Improvement).

The Board learned that the South West (SW) London and the CCG was brought together a single plan that covered six boroughs and the key areas of system transformation. The SW London plan focused on resilience, prevention and early intervention. This aimed to address service boundaries and improve access to client's support system including the most vulnerable.

SW London successfully bid for extra funding in additional support to mental health teams in Croydon schools. The commitment in partnership was to improve services for children and young people with emotional wellbeing and mental health needs with the right level of investment for Croydon.

The Mental Health Alliance in Croydon had brought seventeen voluntary providers of mental health services which was to be included.

In response to queries raised by the Board, Rachel Flagg clarified the following:

- In relation to additional funding, there was a high level indication of SW London funding which was to translate across different portfolios within the borough, as such the service was awaiting further information on the borough level funding. It was also noted that the funding was non-recurrent.

During the consideration of the recommendations, the Board discussed the following:

- For the SEND Strategic Board to capture and provided information of the Croydon enhanced care register and the data which was to be shared with Education; further, to indicate how many children were subject to a care education and treatment reviews over the last twelve months.
- There was a lot of unmet needs in Croydon Schools with the scale unknown due to the pandemic with resources unable to keep up with the need, and thus there was a need to provide sufficient resources as more unmet needs would be identified and a more proactive care and prevention was desired. As such, it was necessary for services to identify the at-risk data to understand and address the emerging need and to include cohorts of at-risk young people in the population and health management priority work schemes.

The Board **RESOLVED**: To note and comment on the contents of the Local Transformation Plan refresh contained in the appendices.

9/22 **Exclusion of the Press and Public**

This was not required.

The meeting ended at 3.34 pm

Signed:

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Date:

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