

REPORT TO:	Health and Social Care Scrutiny Committee 18 October 2022
SUBJECT:	Croydon Safeguarding Adult Board [CSAB] Annual Report 2021/22
LEAD OFFICER:	Annette McPartland Corporate Director of Adult Social Care and Health
CABINET MEMBER:	Councillor Yvette Hopley Cabinet Member for Health and Adult Social Care
PERSON LEADING AT SCRUTINY COMMITTEE MEETING:	David Williams, CSAB Independent Chair
PUBLIC/EXEMPT:	Public

ORIGIN OF ITEM:	The Health & Social Care Sub-Committee is given the opportunity to review the Croydon Safeguarding Adult Board Annual Report each year to reassure itself on the performance of the Board.
BRIEF FOR THE COMMITTEE:	The Health & Social Care Sub-Committee is asked to: - <ol style="list-style-type: none"> 1. Note the Croydon Safeguarding Adult Board Annual Report 2021-2022. 2. Consider whether there are any considerations or concerns it may wish to submit to the Cabinet during its consideration of the Annual Report. 3. In particular, give consideration as to whether the Annual Report provides sufficient reassurance on the performance and effectiveness of the Croydon Safeguarding Adult Board.

1. EXECUTIVE SUMMARY

- 1.1. This is a draft copy of the Croydon Safeguarding Adults Board (CSAB). The report must be ratified by CSAB (as outlined by S43 Care Act & the statutory guidance) before it can be finalised. This will happen on 26th October 2022 at the quarterly board meeting.
- 1.2. The purpose of the CSAB Annual Report is to detail the activity and effectiveness of the CSAB between April 1st 2021 to 31 March 2022. The report is submitted by the CSAB Independent Chair, David Williams who was appointed to this role on the 5 September 2022 so was not in post during the period of time which the report covers. It ensures that the statutory partners (Council, Health and Police), residents and other agencies are given the opportunity to provide objective feedback on the work and effectiveness of local arrangements for safeguarding adults. The report covers the 2021/22 priorities demonstrating what has been achieved and the work which needs to continue throughout 2022/23.

- 1.3. Four Safeguarding Adult Reviews (SARs) were undertaken and completed during the year with the full reports and 7 minute briefings published on the CSAB website. Summaries for Mr Hong, Duncan, O1 and Madeleine are included within this report.
- 1.4. The Performance and Quality Assurance sub group has continued to focus on collecting, monitoring and improving the data for the CSAB Dashboard. The data has improved with partners working together to ensure data is fit for purpose and is used to progress the board's priorities.
- 1.5. Engagement and communication across the partnership is key to the work of the CSAB and this is evidenced in both attendance at the CSAB and sub group meetings but also by the willingness of all partners and agencies to contribute to the Annual Report.
- 1.6. The CSAB will continue to use tools and learning in order to mitigate the risk of safeguarding across the partnership. This will include the continuation of themed multi-agency audits, learning events such as the planned Homeless workshop, shared learning from SAR recommendations and the LondonADASS Safeguarding Adult Partnership Audit Tool.

2. Croydon Safeguarding Adult Board Annual Report 2021/22

- 2.1. The Annual Report is introduced by the Board's Independent Chair David Williams who took up post in September 2022. The Chair will be supported at the October meeting by the statutory partner leads for Health, Local Authority and Police.
- 2.2. The Report is due to be presented to Cabinet on the 16th November following the report being shared at the CSAB quarterly meeting in October. It is an important function of the Council to have oversight of the adult safeguarding activity in Croydon. It provides an update on the multi-agency work by the CSAB partnership to safeguarding adults in Croydon and how the agencies work together.
- 2.3. Information is submitted by partners, agencies and residents, on the activities they have undertaken throughout the year aligned to the board priorities. It is also an opportunity to share with the CSAB their priorities going forward.
- 2.4. Safeguarding statistics can be found on pages 7 – 9, this includes data submitted to the Department of Health and Social Care (DHSC) in July 2022. The date within this report looks at safeguarding referrals received during 2021/22 and whether they have progressed to a safeguarding enquiry for further investigation. Where appropriate percentages and numbers have been included along with a breakdown of the source of referral.

- 2.5. The data shows a drop in contacts which become adult safeguarding concerns / referrals. This is a result in the changes in process. Croydon Adult Support team now screen all 'at risk contacts' to ensure they are appropriate for a safeguarding response. What we have found in the past is many such contacts are better dealt with outside the safeguarding process in a more supportive / preventative model which generally results in better outcomes for Croydon residents. It also is positive for the safeguarding system ensuring that the safeguarding process of S42 Enquires is focused on those people who would benefit from this intervention. This change in process has enabled a stronger focus on prevention.
- 2.6. The data is telling us that Asian/Asian British are underrepresented for safeguarding referrals compared to the ethnicity of Croydon's population. Black/African/Caribbean/Black British safeguarding referrals are 1% below the Croydon's population percentage. This is in line with national data and there has been much work undertaken in Croydon to raise awareness within the community. The CSAB Voice of the People sub group has been leading this work and will continue as more work needs to be done.
- 2.7. Some other highlights from the data around the types of alleged abuse which shows there has been a slight increase of 1% with regards to the category of neglect and a decrease from 20 – 18% in relation to financial abuse, both percentages are in line with the national picture. However, we are concerned that there will be an increase in financial abuse, going forward, given the cost-of-living crisis. This has previously been the pattern at times of financially difficult across society. Domestic Violence has increased from 6% to 10% from last year and like the national data and again we expect that this will increase going forward.
- 2.8. A breakdown of where alleged abuse takes place is similar to last year's data showing that 75% of closed safeguarding enquires were in the community and 25% located in Care Homes.
- 2.9. National comparison data is currently not available and it is estimated that this will be published later this year. These are provisional figures within this report and currently proceeding with the ratification process.
- 2.10. The report covers work undertaken and identifies further work needed under each of the priorities. Below are some examples from each of the priorities:

Prevention (Page 17)

- 2.11. SARs have continued to be commissioned and learning taken forward across the partnership showing good work between ASC and Mental Health. Learning has been in the form of events, team meetings and training via Bitesize training. The work around the ICN+ continues to grow and page 19 shows the latest information. The Southwest London Integrated Care System has come into existence replacing the CCG from the 1st July 2022. The change in process outlined 2.4. is also a contribution in supporting this priority.

Commissioning (Page 21)

- 2.12. The CSAB Intelligence Sharing subgroup has continued its regular meetings having oversight of the provider market. Engagement and information from all agencies and partners has been excellent. The Local Authority commissioning are not part of ASC ensuring a more integrated development of services and a response to safeguarding issues. They produce a monthly report showing quality of provider provision in the borough.

Making Safeguarding Personal (Page 22)

- 2.13. Reshaping of the LA safeguarding process ensuring that all referrals receive a measured and personalised response. Introducing an 'at risk' contact stage to see if there is a better way of managing the matter than going through the s42 process. Outcome has been to have a more balanced response with better outcomes. Working in partnership with Ingram Court Youth Hostel, NHS SWL CCG hosted a health and wellbeing day for young people experiencing homelessness to reduce barriers to accessing health services.

Quality and Improvement (Page 23)

- 2.14. The Performance and Quality Assurance sub group have continued to focus on collecting and monitoring data on the CSAB Dashboard. ASC data is more accurate and is telling us that we are focusing on the right areas – fewer concerns but more enquiries. Work has included refreshing indicators in order that these are in line with the CSAB priorities and inform planning and practice. The Police continued their focus on providing support and advice to investigating officers to improve their knowledge around mental health, including working with partners to ascertain the single points of contact.
- 2.15. There has been a positive change in who submits Safeguarding Adult Review requests, these are now being received from across the partnership.
- 2.16. A well received presentation given to the CSAB members by the S42 team outlining the referral process and providing case examples. This was rolled out to the GP Forum, Health colleagues and to the London Lived Experience Group.

Voice of the People (VOTP) (Page 25)

- 2.17. Members of the VOTP sub group have presented 'Keeping you Safe' to forums and groups in Croydon to raise awareness of the safeguarding process and the work of the CSAB. These have included provider forums, Care Home Managers, Dom Care Forum, BME Forum with further events in the community planned. The S42 team presented the work they are doing around the Service User feedback questionnaire.

- 2.18. The Chair of this sub group is highly engaged in the London Lived Experience Group and Croydon have shown their support from the outset of this work.

Communication and Engagement (page 26)

- 2.19. The CSAB has excellent engagement across the partnership and this is evidenced by the attendance at both the Board meetings and sub groups. Partners are represented across all agencies and with partners keen to take on the roles of Chair and Vice Chair of the sub groups.
- 2.20. Strong links made with other SABs in London with increased engagement at
- 2.21. both national and London networks, this enables the CSAB to share information developed in Croydon and to learn from other SABs.
- 2.22. At the February CSAB Development Day the feedback from all sub group chairs emphasised to the external facilitator that all members for each of the groups were highly engaged and supported the work of the CSAB.
- 2.23. The Development Day set out priorities for 2022/23 (page 28) which were tweaked slightly from this report's priorities. The Board has seen the recruitment of a new Independent Chair, David Williams who is now able to announce that Andrew Brown the CEO, Croydon BME Forum has agreed to be his Vice Chair. The CSAB continued to carry out its day-to-day work using different ways of working i.e. virtual meetings. This has proven a success with attendance at meetings high.

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APPENDICES TO THIS REPORT

Draft CSAB Annual Report 2021/22]

BACKGROUND DOCUMENTS: *N/A*