

Appendix 1 - Scrutiny and Overview Committee, Item: Community Safety Partnership, 7 September 2022

Subsequent additional recommendation:

Recommendation Number	Recommendation	Political Lead	Officer Lead
Recommendation 1	That officers are asked to investigate the potential for introducing a scheme to train Domestic Abuse Champions within local communities across the borough as an action in the forthcoming Violence Against Women and Girls Strategy.	Councillor Ola Kolade	Kristian Aspinall

Appendix 2 - Scrutiny and Overview Committee, Item: Council Tax Recovery, Collection and Enforcement, 11 October 2022

Recommendation Number	Recommendation	Political Lead	Officer Lead
Recommendation 1	That the Administration provides a response to the submissions of the South West London Law Centre and the Croydon CAB made at the Scrutiny and Overview Committee meeting, addressing the issues raised in these submissions.	Councillor Jason Cummings	Catherine Black
Recommendation 2	That officers are asked to review the literacy of formal communication with residents to ensure they meet best practice in terms of accessibility.	Councillor Jason Cummings	Catherine Black
Recommendation 3	That officers are asked to review and, subject to national requirements, amend the wording on the Taking Control of Good Notices, to ensure they reflect the Council's own approach to enforcement.	Councillor Jason Cummings	Catherine Black
Recommendation 4	That the Cabinet Member for Finance writes jointly to all three Croydon MPs asking them to: - 1. Champion in Parliament changing the legislated wording of the 'Taking Control of Goods Notices' and 2. Champion in Parliament changing the legislation around enforcement, including the requirement preventing pay arrangements being reached following a summons being issued.	Councillor Jason Cummings	Catherine Black
Recommendation 5	That when they are next reviewed, officers are asked to ensure that the key performance indicators for Council Tax service present both a quantitative and qualitative overview.	Councillor Jason Cummings	Catherine Black

<p>Recommendation 6</p>	<p>That officers are asked to review the Council's website to ensure that;</p> <ul style="list-style-type: none"> a) residents' rights are clearly set out, including how to make a complaint, b) that advice and hardship services are signposted and c) the criteria for funds, such as the Hardship Fund, are clearly explained. 	<p>Councillor Jason Cummings</p>	<p>Catherine Black</p>
<p>Recommendation 7</p>	<p>As part of the wider improvement journey of the Council, consideration is given to the evidence that can be provided to reassure Members that there is improved collaboration across services to support residents with multiple needs.</p>	<p>Executive Mayor Jason Perry</p>	<p>Katherine Kerswell</p>

Appendix 3 - Scrutiny and Overview Committee, Item: Call-In - Mayor in Cabinet Decision on Temporary Workers Staffing Contract, 11 October 2022

Recommendation Number	Recommendation	Political Lead	Officer Lead
Recommendation 1	<p>That the Monitoring Officer be asked to</p> <ul style="list-style-type: none"> a) review the Council position on the disclosure of information to ensure that there is a presumption toward publication, unless doing so would present an obvious legal risk, and b) provide clear, practical guidance on what information should be provided in Part A and B reports to provide clarity for both report authors and Members. 	Councillor Jason Cummings	Stephen Lawrence-Orumwense
Recommendation 2	<p>That the Monitoring Officer be asked to review the provision of legal guidance contained in reports to ensure: -</p> <ul style="list-style-type: none"> a) The potential risks and their mitigations of a decision are clearly explained and avoid ambiguity, and b) Where a confidential report is required, there needs to be a clear explanation of the grounds for this in the public part of the agenda. 	Councillor Jason Cummings	Stephen Lawrence-Orumwense
Recommendation 3	<p>That all Members are offered training on what information should be available in Parts A and B of a meeting and why.</p>	Councillor Jason Cummings	Stephen Lawrence-Orumwense

Recommendation 4	That any contracts awarded by the Council need to have a qualitative framework in place to ensure that an evaluation can be made on the success of the contract beyond the purely financial, and that staff from a variety of levels are included in this process	Councillor Jason Cummings	Scott Funnell
Recommendation 5	That officers are asked to proactively track data on how many times individual staff contracts are re-extended to be able to better evaluate the service.	Councillor Jason Cummings	Dean Shoesmith
Recommendation 6	That officers are asked to engage with organisations including the Greater London Employment Forum when preparing the People Strategy.	Councillor Jason Cummings	Dean Shoesmith
Recommendation 7	That the Chair of Scrutiny is given the opportunity to input into the latest constitutional review, where appropriate.	Councillor Jason Cummings	Stephen Lawrence- Orumwense