

Appendix 1 - Sustainable Communities, Regeneration & Economic Recovery Directorate Overview

| SCRUTINY RECOMMENDATION | CONCLUSIONS | DEPARTMENT AND CABINET MEMBER RESPONDING | ACCEPTED / PARTIALLY ACCEPTED / REJECTED (inc. reasons for rejection) | IDENTIFIED OFFICER | ANY FINANCIAL IMPLICATIONS | TIMETABLE FOR IMPLEMENTATION OF RECOMMENDATIONS IF ACCEPTED (ie Action Plan) | DATE OF SCRUTINY MEETING TO REPORT BACK |
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| Report: Sustainable Communities, Regeneration & Economic Recovery Directorate Overview (Considered by Streets Environment & Homes Committee on 20 July 2022) | | | | | | | |
| 1. The Sub-Committee recommended that the information on the Council Website around how to report waste collection issues and for the option to 'make an enquiry' be reviewed and made more prominent. | The Sub-Committee were of the view that it was too difficult to report missed [bin / refuse] collections in some cases and that this should be improved. | Cllr Roche, Cabinet Member for Streets and Environment | Accepted The council's homepage has been updated and "Bin issues" is one of the priority services shown | Nick Hibberd, Corporate Director of Sustainable Communities | | | |
| 2. The Sub-Committee recommended better data collection on areas where there were repeated missed waste collections relating to obstructions or narrow roads to inform a more proactive approach that was less reliant on reporting. | The Sub-Committee were of the view that more work needed to be done to improve trust in waste collection services and to improve the perception that services were improving and providing value for money to residents. | Cllr Roche, Cabinet Member for Streets and Environment | Accepted There will be an internal review of information and process using existing technology | Nick Hibberd, Corporate Director of Sustainable Communities | None | February 2023 | |
| 3. The Sub-Committee recommended that the Cabinet Member for Streets and Environment investigate pilots on waste collection trails for flats above shops. | The Sub-Committee concluded that waste collections for flats above shops were an issue and solutions on this should be fed into the review of the waste contract. | Cllr Roche, Cabinet Member for Streets and Environment | Partially Accepted Agreed in principle, however options exploration and solutions may not be in available budgets. To be explored. | Nick Hibberd, Corporate Director of Sustainable Communities | Will be progressed if within existing budgets and affordability consideration. | March 2023 | |

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| 4. The Sub-Committee recommended that the Council produce a Litter Strategy in line with good practice. | | Cllr Roche, Cabinet Member for Streets and Environment | Partially Accepted Agreed in principle, – pending identification of sufficient resources or available commissioning budget. | Nick Hibberd, Corporate Director of Sustainable Communities | Officers to cost a project to develop and implement a litter strategy | Resource dependent | |
| 5. The Sub-Committee recommended Ward Councillor visits to assess street cleaning grading were resumed. | The Sub-Committee concluded that there should be co-ordination between waste collection and street cleansing schedules to improve perceptions of street cleanliness and that this should be fed into the review of the waste contract. The Sub-Committee were pleased to hear that the option of bringing the waste contract in-house was one of the options being appraised as part of the forthcoming review of the contract. | Cllr Roche, Cabinet Member for Streets and Environment | Partially Accepted The Council's contract monitoring team undertake inspections of works completed by the contractor to assess whether street cleansing activity is being undertaken in line with the contract specification. Whilst the recommendations is not fully accepted, Officers are happy and available to meet with Ward Cllrs on site as necessary to discuss local concerns and specific identified issues | Nick Hibberd, Corporate Director of Sustainable Communities | | | |
| 6. The Sub-Committee requested clarity on timescales for the new parking strategy and for information on how this would contribute to over net zero plans. | The Sub-Committee concluded that there was significant strain on parking income and that a new parking strategy was needed to incorporate current trends in behaviours and the adoption of low emission vehicles. | Cllr Roche, Cabinet Member for Streets and Environment | Accepted A transformation project is being developed to review the current parking policy. | Nick Hibberd, Corporate Director of Sustainable Communities | | It is anticipated a report will go before cabinet with a draft policy in by March 2023 | |